



Overview

HMIS Name: All Coordinated Assessment Projects

Reporting Term: 08/01/2024 - 04/30/2025

Coordinated Entry (CE): The gateway by which households' access projects in the system.

Note regarding the following Coordinated Assessment Reports:

A discrepancy was identified in the number of individuals and households served as listed in HUD reports used to create the QPRs. The HMIS team is currently working with the grantees and our vendor to resolve the discrepancy, and we will share updates as we have them. The number shown for individuals/households served is provided by the grantee.



Overview

HMIS Name: All Coordinated Assessment Projects
Reporting Term: 08/01/2024 - 04/30/2025
Coordinated Entry (CE): The gateway by which households' access projects in the system.

Number of Households Served

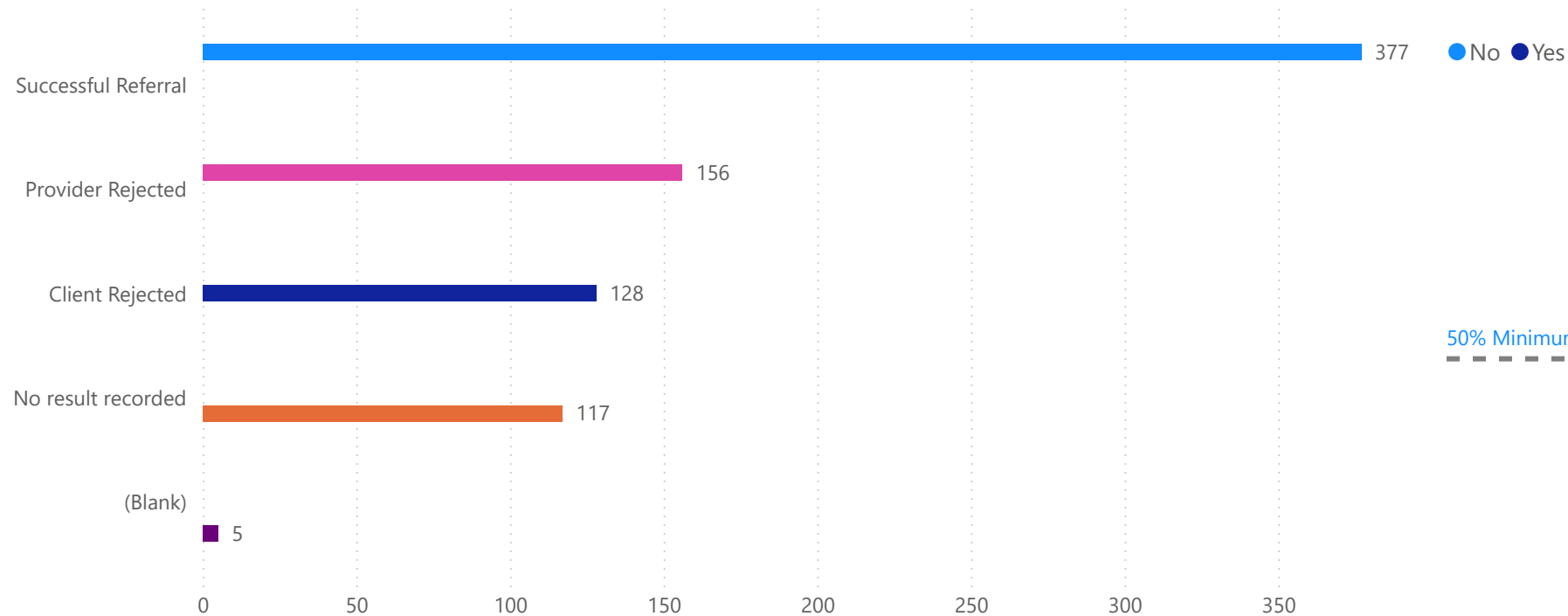
3320

Average Length of time from
Assessment to Acceptance (Days)

27

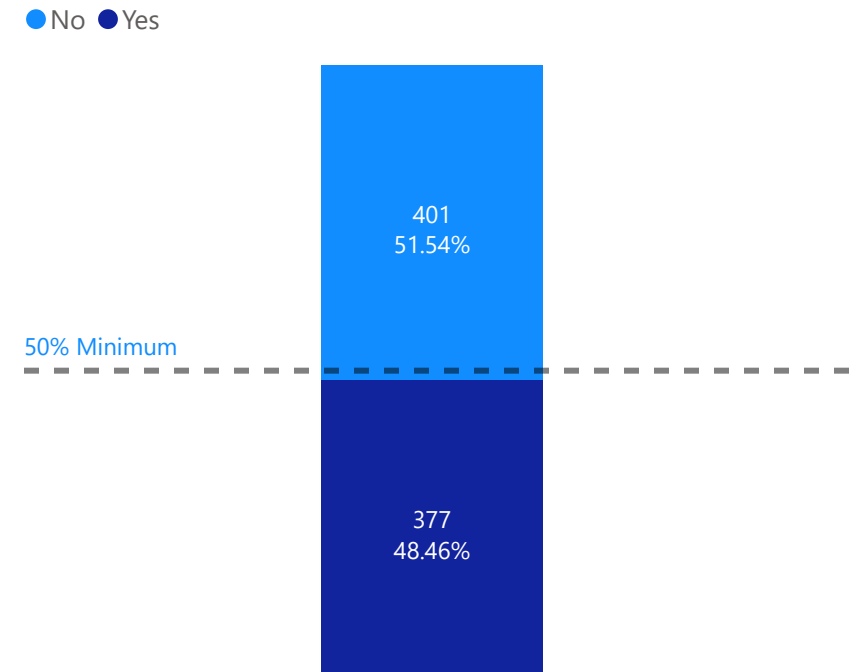
Max: 30 Days

Referral Results



% of referrals with a successful outcome

(Local Measure)





Spend Down Overview

HMIS Name: All Coordinated Assessment Projects

Q1

Q2

Q3



Q4

August

September

October

November

December

January

February

March

April

May

June

July

● Sum of Total Spent ● Sum of Total Remaining

Homeless Family Coordinated Assessment



Singles Homeless Coordinated Assessment





Homeless Family Coordinated Assessment

Number of Households Served

Projected Number: 564

728

Average Length of time from
Assessment to Acceptance (Days)

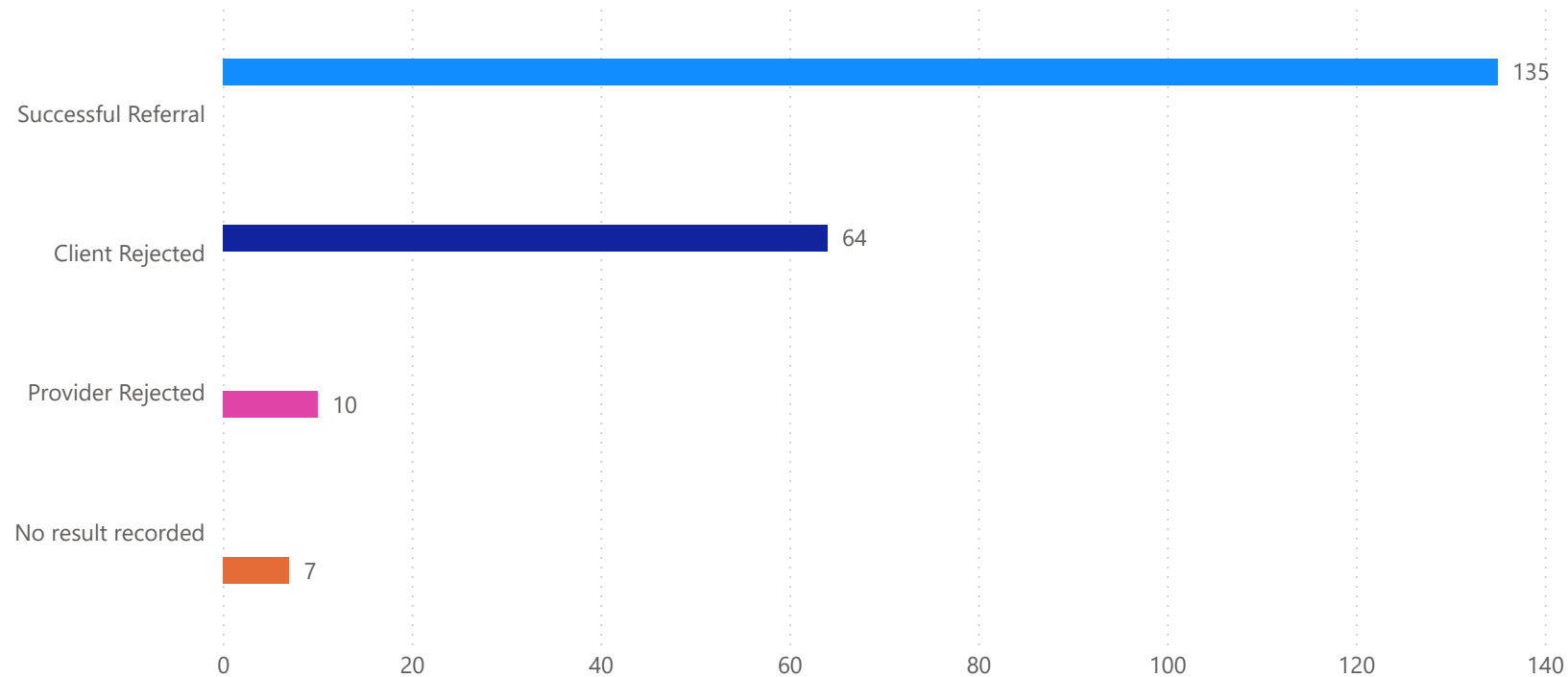
20

Max: 30 Days

HMIS Name: CC--CA--HFCA
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0373
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)

Referral Results

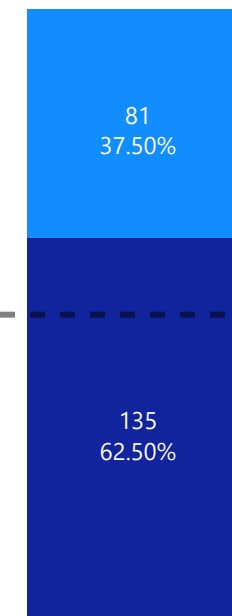


% of referrals with a successful outcome

(Local Measure)

● No ● Yes

50% Minimum





Homeless Family Coordinated Assessment

HMIS Name: CC--CA--HFCA
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0373
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)

Narrative regarding the **Homeless Family Coordinate Assessment** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0373 (Coordinate Assessment):

"The dashboard indicates HFCA served 366 households which is significantly below the target of 564. After meetings with the HMIS team and other CE providers, it has been determined that errors in data input have led to this low number being reflected in HMIS. The city has approved a hand count for the purposes of this QPR, based on that count, HFCA served 728 households during the reporting period. We will be working with the HMIS team to clean up this data."

-- Shannon Boniface, Catholic Charities of Eastern Washington - Vice President of Crisis Response

"The HMIS team has made updates to the households served to follow what was found by Catholic Charities."

-- HMIS Team



Singles Homeless Coordinated Assessment

HMIS Name: SNAP--CE--Singles
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0330
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)

Number of Individuals Served

Projected Number: 450

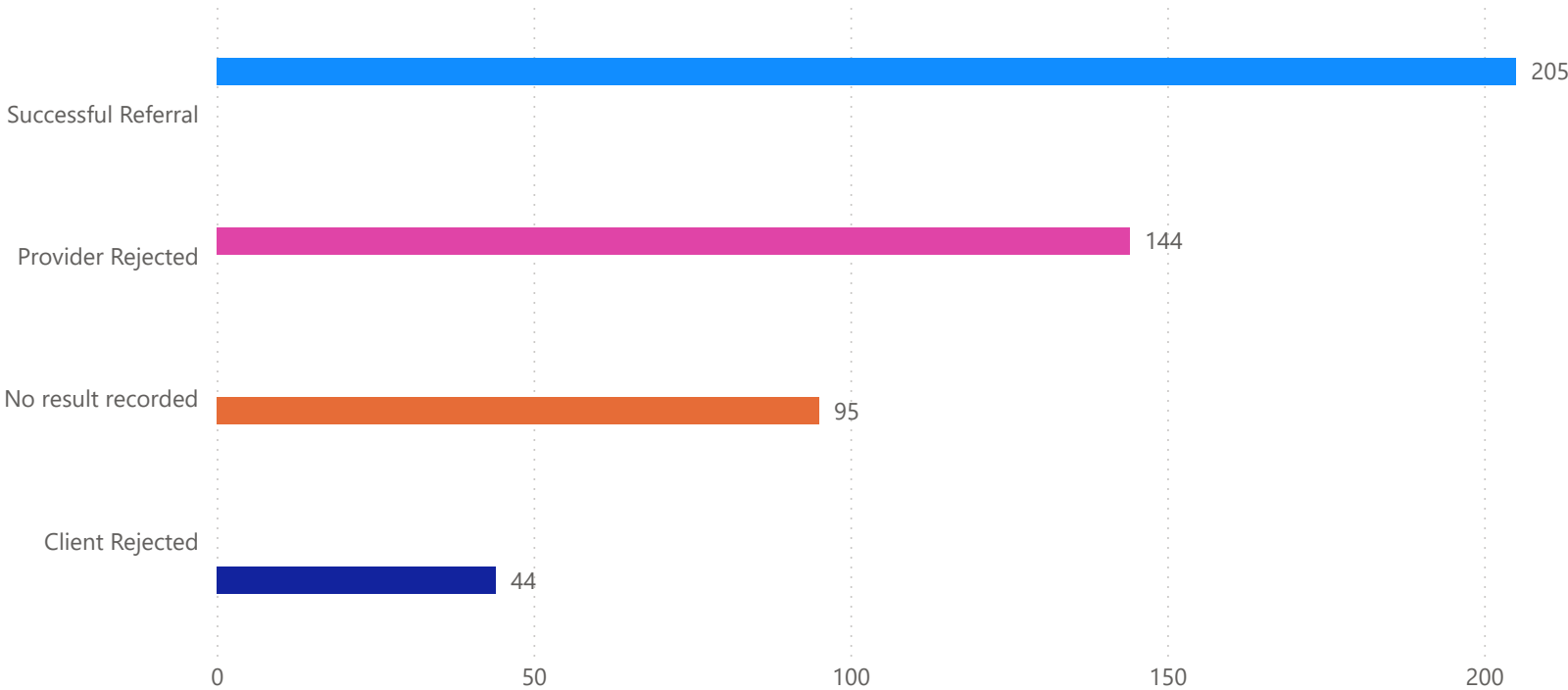
2018

Average Length of time from
Assessment to Acceptance (Days)

31

Max: 30 Days

Referral Results

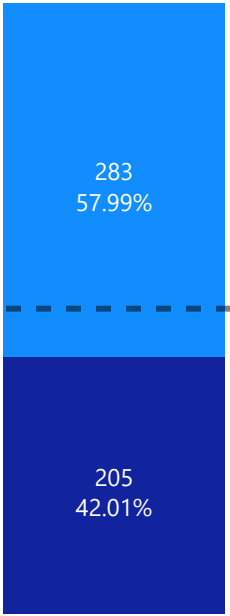


% of referrals with a successful outcome

(Local Measure)

● No ● Yes

50% Minimum





Singles Homeless Coordinated Assessment

HMIS Name: SNAP--CE--Singles
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0330
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)

Narrative regarding the **Singles Homeless Coordinate Assessment** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0330 (Coordinate Assessment):

"Local Measure: % of referrals with a successful outcome:

The "Provider Rejected" referral outcome designates situations where clients cannot be contacted by case managers after receiving a referral, or less commonly, when clients are no longer eligible for the intervention for which they are referred.

Unhoused clients often face challenges in maintaining a consistent method of contact. Phones are frequently lost or stolen when staying outside or in shelters. The SHCA project has attempted to address these challenges in several ways: clients are reminded to return to their place of assessment to update their contact information when it changes, clients are given a "Next Steps" form at the conclusion of each assessment that reiterates this information, and assessors are trained to collect alternate forms of contact such as email addresses or phone numbers of friends and relatives. Providers receiving referrals are expected to make multiple contact attempts over an extended period (a minimum of one week), documenting each attempt in case notes in HMIS. Providers should utilize alternative phone numbers, email addresses, and even outreach workers as necessary to try and connect with clients.

Resources in the community that provide free or low-cost mobile phones are an essential, albeit sometimes overlooked, part of enabling homeless individuals to connect with services.

Length of time from Assessment to Acceptance:

Reflects the difference in time between an initial assessment date and the date a provider accepts a referral. Due to changes in the HMIS system requiring providers to first create an enrollment in order to accept a referral, this measure does not capture when a referral is formally acknowledged by a provider, but rather when a client has typically completed an intake. This means that this measure may be affected by challenges related to making initial contact with clients to schedule intakes, verifying eligibility, etc."

-- Byron Haworth, SNAP - Singles Homeless Coordinated Assessment (SHCA) Lead

"The HMIS team has made updates to the individuals served to follow what was found by SNAP."

-- HMIS Team



Youth & Young Adults Coordinated Entry

HMIS Name: VOA--CE--Youth & Young Adults
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0529
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
HUD: Continuum of Care - YHDP Grant

Number of Individuals Served

Projected Number: 750

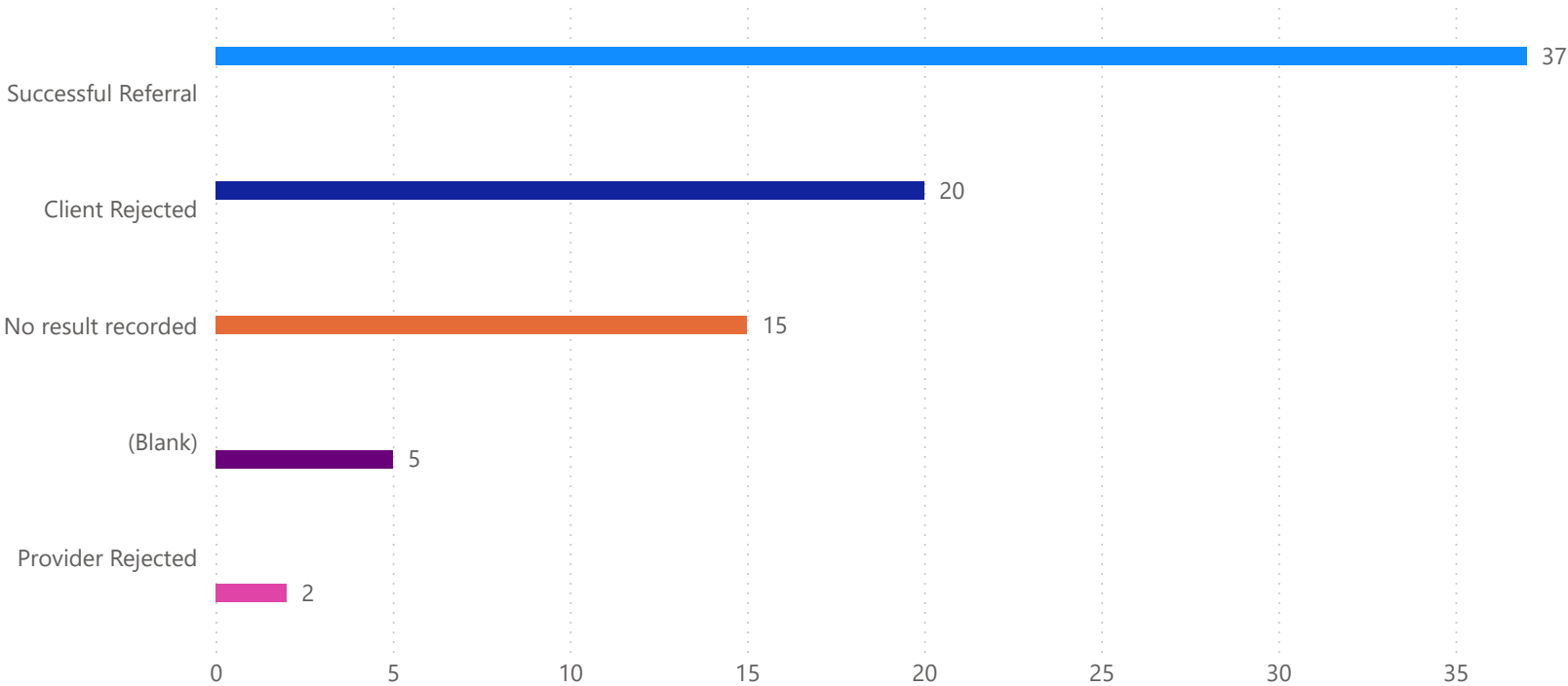
574

Average Length of time from
Assessment to Acceptance (Days)

23

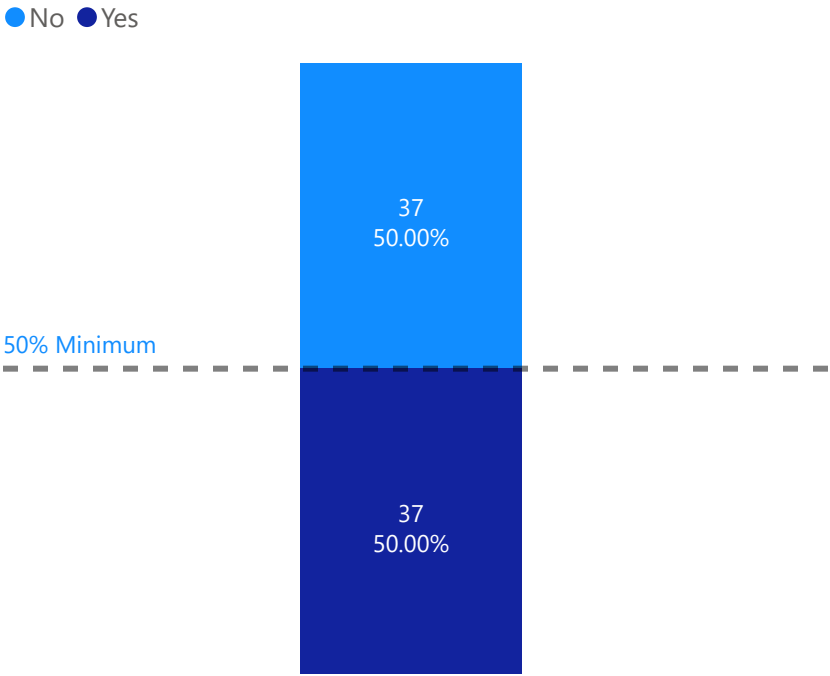
Max: 30 Days

Referral Results



% of referrals with a successful outcome

(Local Measure)





Youth & Young Adults Coordinated Entry

HMIS Name: VOA--CE--Youth & Young Adults
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0529
Contract Number of Beds: N/A
HMIS Total Number of Beds: N/A
Notes:

Grants:
HUD: Continuum of Care - YHDP Grant

Narrative regarding the **Youth & Young Adults Coordinate Entry** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0529 (Coordinate Assessment):

"The HMIS team has reviewed the number of individuals served and made updates to the individuals served to follow what was found by Volunteers of America."

-- HMIS Team



Overview

Number of Households Served

219

Average Rate of Utilization

57%

Min: 85%

HMIS Name: All Permanent Supportive Housing Projects

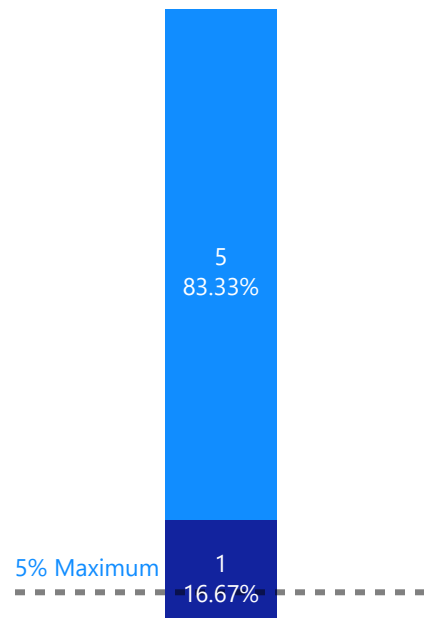
Reporting Term: 08/01/2024 - 04/30/2025

Permanent Supportive Housing (PSH): Permanent subsidy paired with case management. Most PSH Units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.

Returns to Homelessness

(SPM Metric 2b)

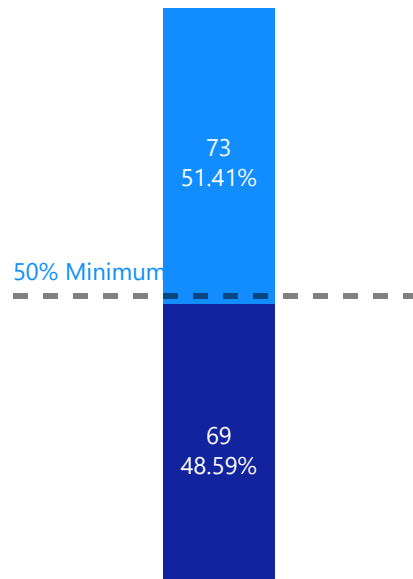
● No ● Yes



Employment and Income Growth for Stayers

(SPM Metric 4.3)

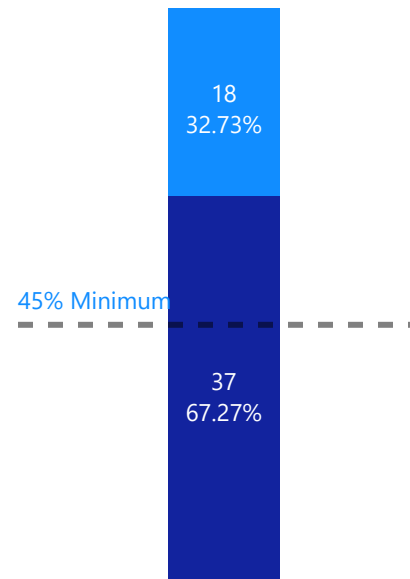
● No ● Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

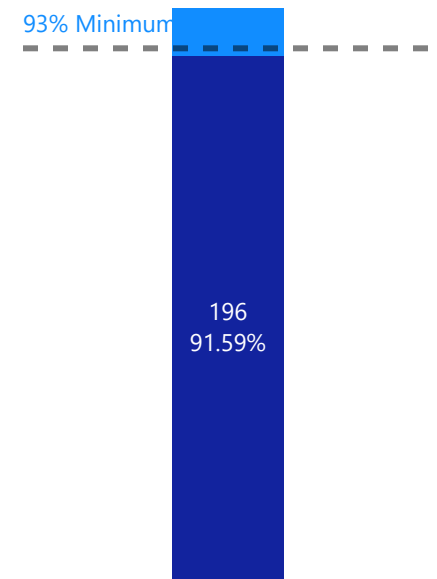
● No ● Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● No ● Yes





Spend Down Overview

HMIS Name: All Permanent Supportive Housing Projects

Q1

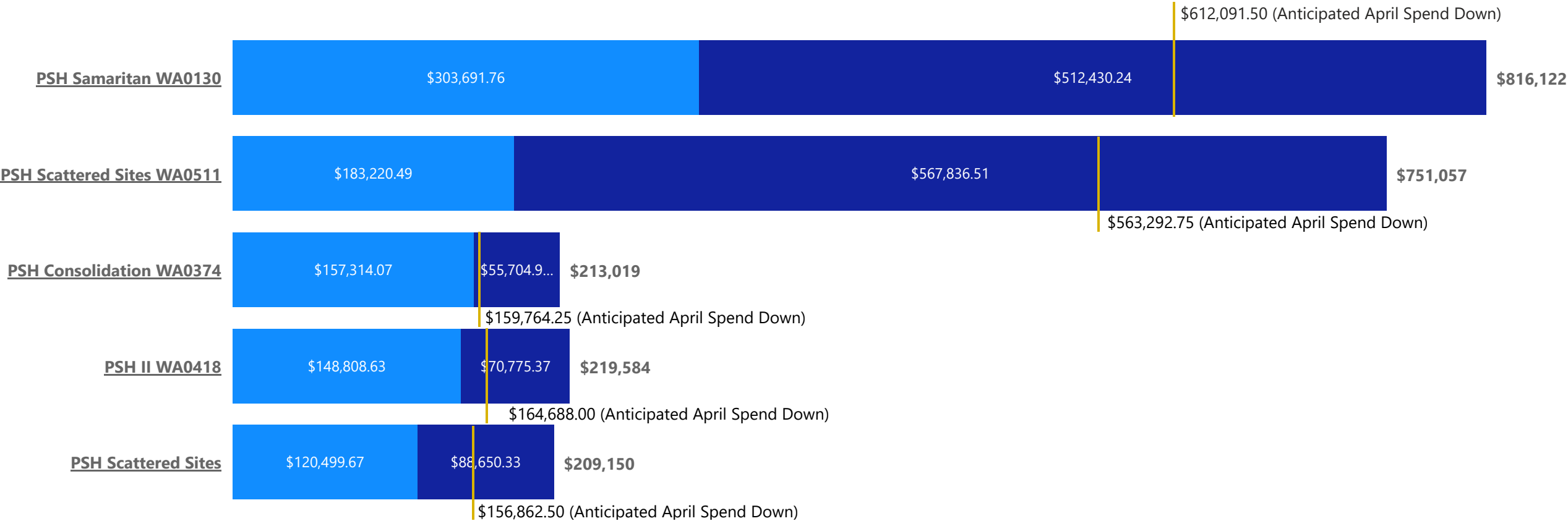
Q2

Q3

Q4

August September October November December January February March April May June July

● Sum of Total Spent ● Sum of Total Remaining





PSH Samaritan WA0130

HMIS Name: VOA--PSH--WA0130
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0130
Contract Number of Beds: 53
Notes:

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Number of Households Served

Projected Number: 78

28

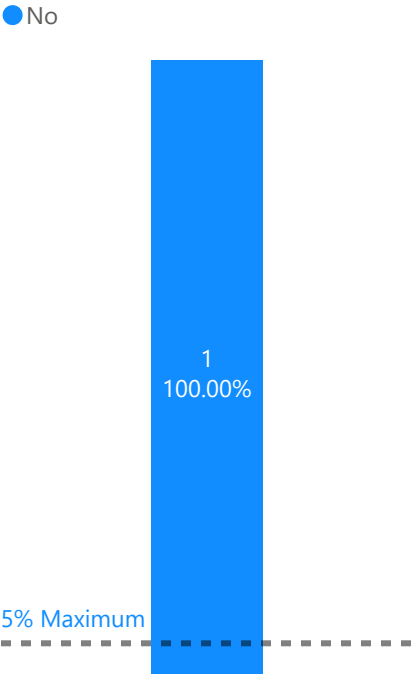
Average Rate of Utilization

15%

Min: 85%

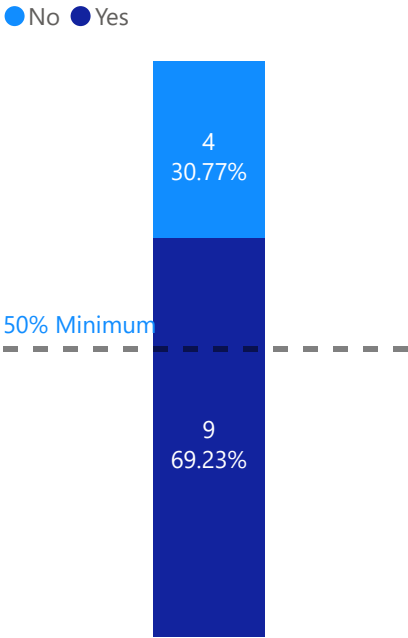
Returns to Homelessness

(SPM Metric 2b)



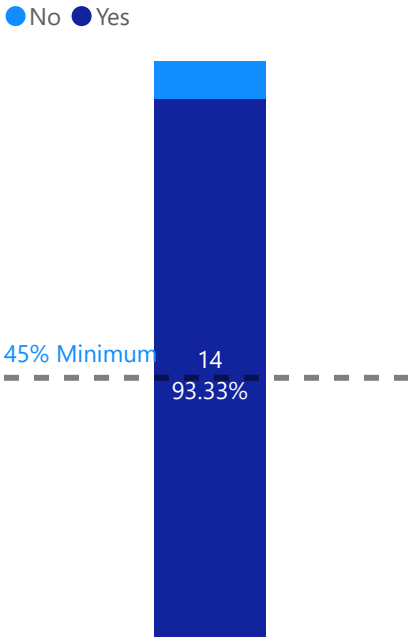
Employment and Income Growth for Stayers

(SPM Metric 4.3)



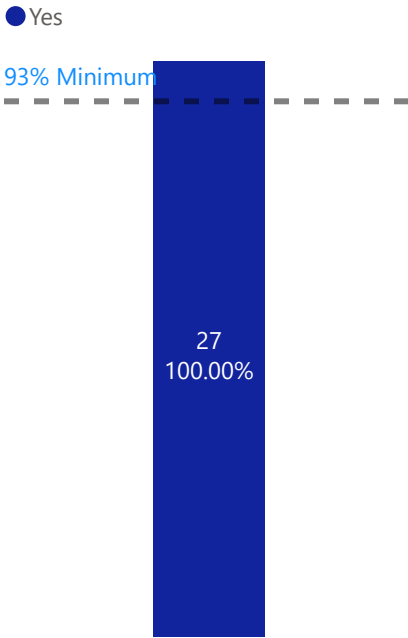
Employment and Income Growth for Leavers

(SPM Metric 4.6)



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)





PSH Scattered Sites WA0511

HMIS Name: VOA--PSH--WA0511
VOA--PSH--WA0111 (Consolidated Into WA0511)
VOA--PSH--WA0457 (Consolidated Into WA0511)
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0511
Contract Number of Beds: 122

Grants:
City of Spokane: Homeless Housing Assistance Act (HHAA)
HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Number of Households Served

Projected Number: 60

70

Average Rate of Utilization

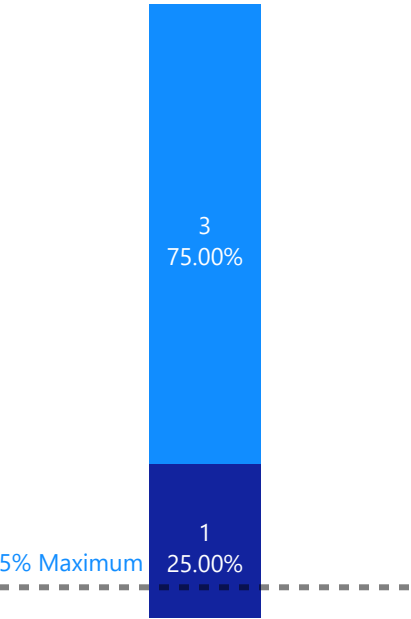
37%

Min: 85%

Returns to Homelessness

(SPM Metric 2b)

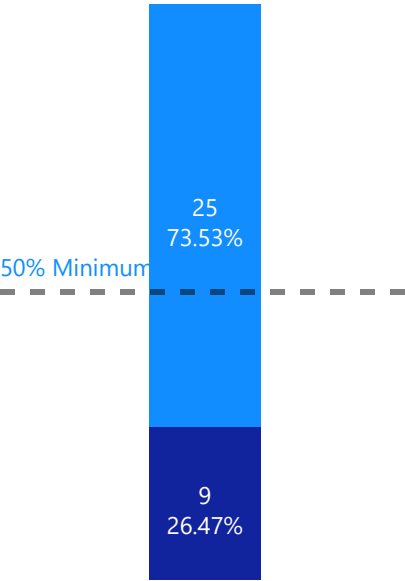
● No ● Yes



Employment and Income Growth for Stayers

(SPM Metric 4.3)

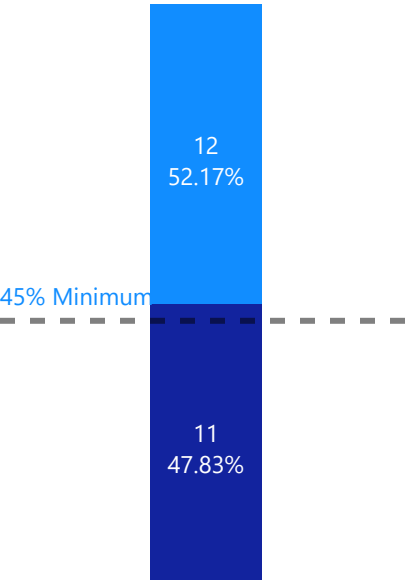
● No ● Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

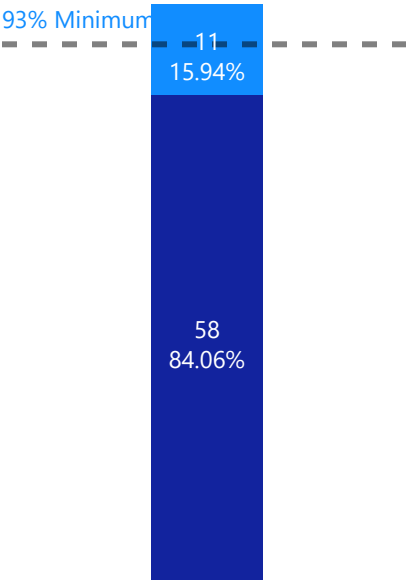
● No ● Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● No ● Yes





PSH Consolidation WA0374

HMIS Name: CC--PSH--WA0374
CC--PSH--WA0285 (Consolidated into CC--PSH--WA0374)
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0374
Contract Number of Beds: 52
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Number of Households Served

Projected Number: 52

49

Average Rate of Utilization

89%

Min: 85%

Returns to Homelessness

(SPM Metric 2b)

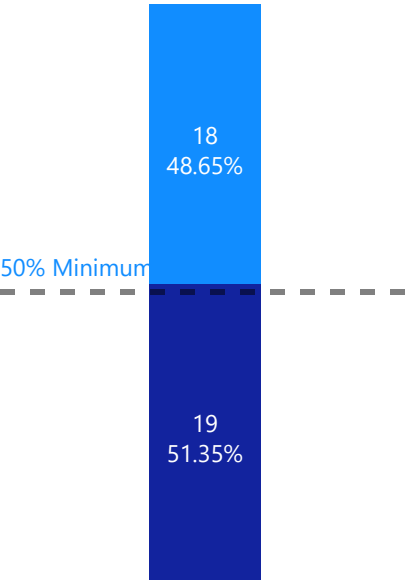
At the time of report, there were no clients that returned to homelessness 2 years prior to the current reporting period's enrollments.

5% Maximum

Employment and Income Growth for Stayers

(SPM Metric 4.3)

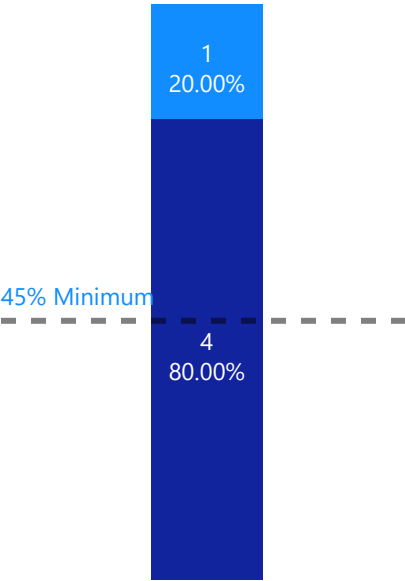
● No ● Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

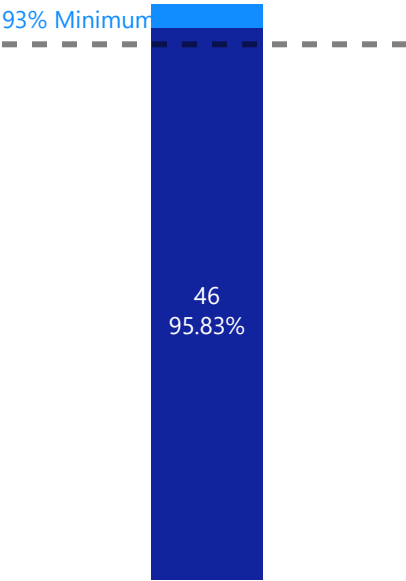
● No ● Yes



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● No ● Yes





PSH Consolidation WA0374

HMIS Name: CC--PSH--WA0374
CC--PSH--WA0285 (Consolidated into CC--PSH--WA0374)
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0374
Contract Number of Beds: 52
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH)

Narrative regarding the **Catholic Charities PSH Consolidation WA0374** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0374 (Permanent Supportive Housing):

"We believe the projected number of households served should be 52 for this project, putting us currently three below our projected annual number with one quarter remaining. We believe through the normal program course we should get to our target of 52 by the end of the contract year. We will be pursuing scattered-site referrals if need be. The remaining metrics are at or above our targets."

-- David Sackmann, Catholic Charities - Vice President, Stabilization Services

"The HMIS team has reviewed the narrative and contract for this project and have updated the projected number of households served."

-- HMIS Team



Projected Number: 42

PSH II WA0418

HMIS Name: CC--PSH--WA0418
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0418
Contract Number of Beds: 42
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

46

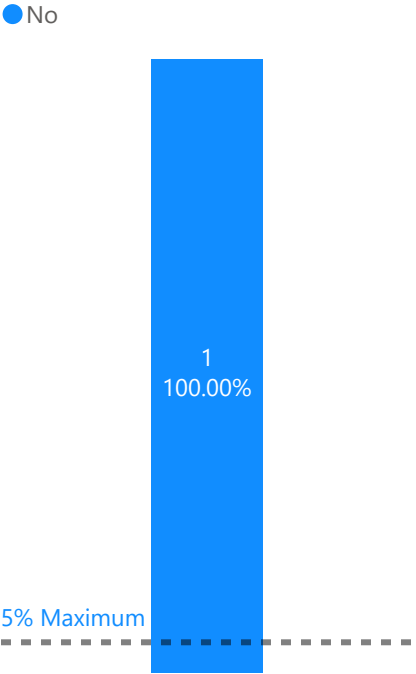
Average Rate of Utilization

98%

Min: 85%

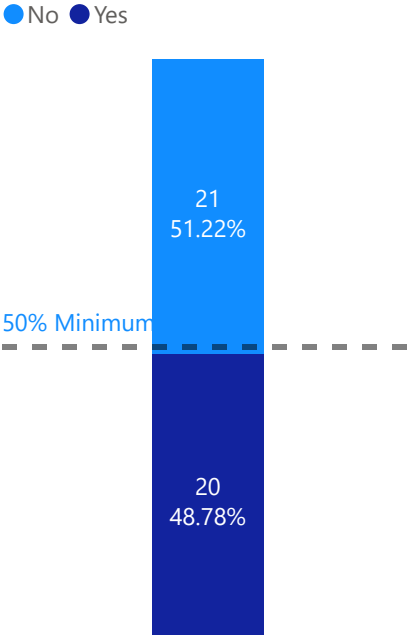
Returns to Homelessness

(SPM Metric 2b)



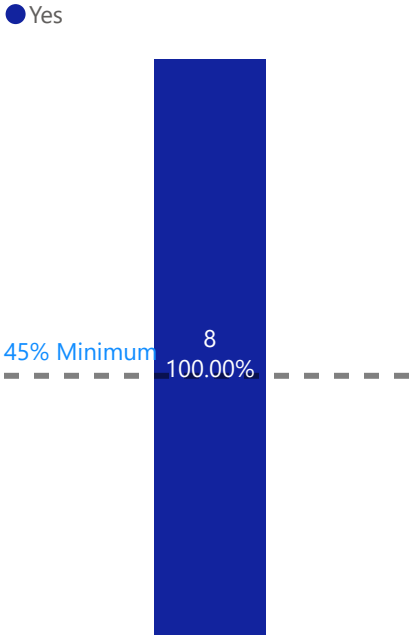
Employment and Income Growth for Stayers

(SPM Metric 4.3)



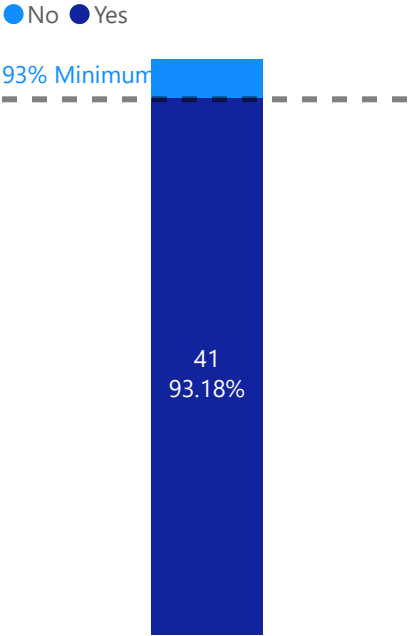
Employment and Income Growth for Leavers

(SPM Metric 4.6)



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)





PSH II WA0418

HMIS Name: CC--PSH--WA0418
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0418
Contract Number of Beds: 42
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Narrative regarding the **Catholic Charities PSH II WA0418** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0418 (Permanent Supportive Housing):

"We believe the projected number of households served should be 42 for this project, which we have already met. Our metric 4.3 is at 48.78%, just below our target of 50%. This is one of the projects that we are focusing our supported employment and benefits counseling efforts towards in the next quarter, and we are hopeful we will see results from this effort get us above our target metric."

-- David Sackmann, Catholic Charities - Vice President, Stabilization Services

"The HMIS team has reviewed the narrative and contract for this project and have updated the projected number of households served."

-- HMIS Team



PSH Scattered Sites

HMIS Name: CC--PSH--WA0512
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0512
Contract Number of Beds: 130
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

26

Average Rate of Utilization

47%

Min: 85%

Returns to Homelessness

(SPM Metric 2b)

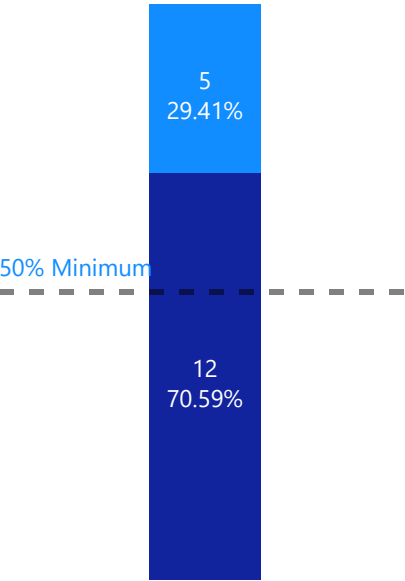
At the time of report, there were no clients that returned to homelessness 2 years prior to the current reporting period's enrollments.

5% Maximum

Employment and Income Growth for Stayers

(SPM Metric 4.3)

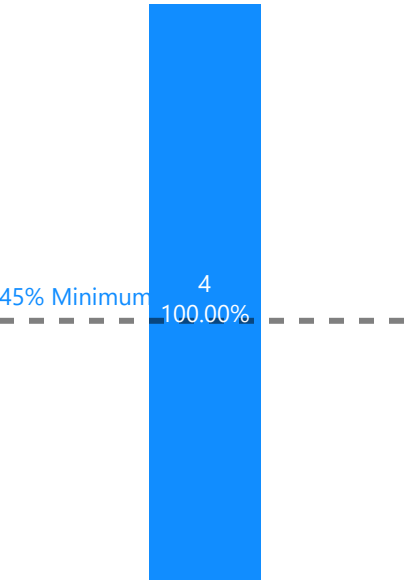
No Yes



Employment and Income Growth for Leavers

(SPM Metric 4.6)

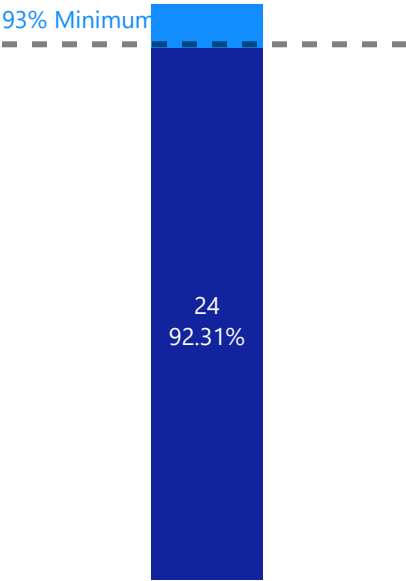
No



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

No Yes





PSH Scattered Sites

HMIS Name: CC--PSH--WA0512
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0512
Contract Number of Beds: 130
Notes:

Grants:
HUD: Continuum of Care - Permanent Supportive Housing (PSH) Grant

Narrative regarding the **Catholic Charities PSH Scattered Sites** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0512 (Permanent Supportive Housing):

"The number of households served in this project is 26, below our goal of 35 (the projected number in the report is 105, we believe that is total beds, not households). Additionally, this smaller number of households – and the development that many of the families that were referred to this project had smaller overall household sizes than we anticipated – are impacting our utilization percentage. We have had many challenges in receiving referrals for this project, primarily due to the chronic homeless requirement screening out most families who would otherwise qualify. We have been working very closely with HFCA to enroll as many PSH-eligible families as possible during this quarter, which helped us see an improvement in this measure, but we are working to continue to raise the enrollment numbers each quarter.

Our current number for SPM Metric 4.3 is at 70.59%, which is above our target of 50%. Of the three families who exited on this report, neither increased income, with 3 individuals maintaining the same income, and 1 decreasing. We have hired a Supported Employment Specialist and are focusing her efforts directly on our CoC projects, including this one. We are hopeful that with her intervention, we will be able to increase our metric 4.6 in a meaningful way. Our Supported Employment Specialist has also recently completed her training to be certified in benefits counseling. We are hopeful that with this expertise we will have clients that are able to explore getting back into the workforce, at least in a part-time role, without the fear of losing the benefits they currently have. We will be keeping a close eye on this measure as the program year continues.

Our current number in metric 7b.2 is at 92.31%, which is an improvement of 5.95% from our last QPR, but still slightly below our target of 93%. This number represents three families that exited the program, 2 of which had moved out of Mother Teresa Haven - both for abandoning their units. One approach we are implementing that we believe will help with this metric is a coordinated multi-disciplinary system of increased outreach and engagement by our safety team, crisis response peer supports, and behavioral health supports, along with collaboration with property management specifically for households that are in danger of possible housing loss due to lease violations. By leveraging all of these supports and by activating this team upstream of compliance issues, our hope is that we will be able to assist more families in accessing resources for issues when they first start to emerge, ultimately with the goal of maintaining their housing. Additionally, with more enrollments coming imminently, we anticipate this number to continue improving with a higher sample size."

-- David Sackmann, Catholic Charities - Vice President, Stabilization Services

"The HMIS team has reviewed the narrative and contract for this project. OPR 2024-1139 has 130 individuals served by this Grant recorded in the contract. Whereas, # of Units supported by this Grant is 35 - following the narrative."

-- HMIS Team



Overview

HMIS Name: All Rapid Rehousing (RRH) Projects
Reporting Term: 08/01/2024 - 04/30/2025
Rapid Rehousing (RRH): Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant

Number of Households Served

184

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

108

Avg. # of Days from Enrollment to PH

(Custom Metric)

40

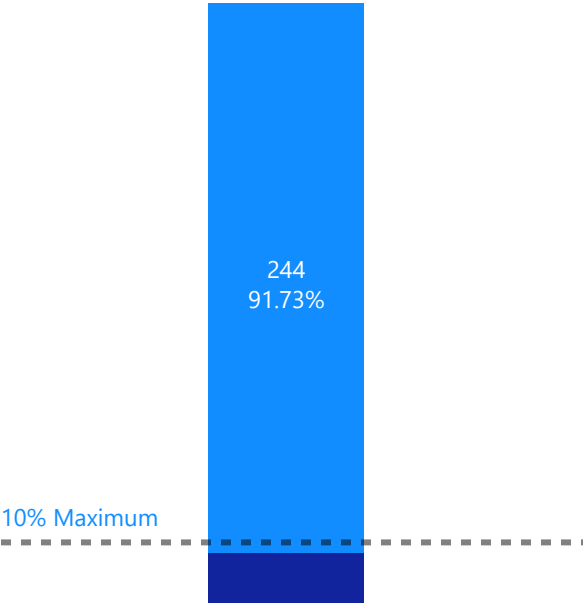
Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

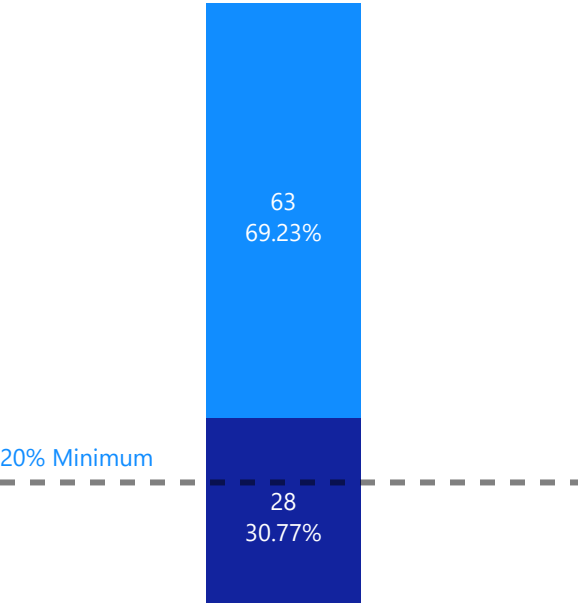
● No ● Yes



Employment and Income Growth

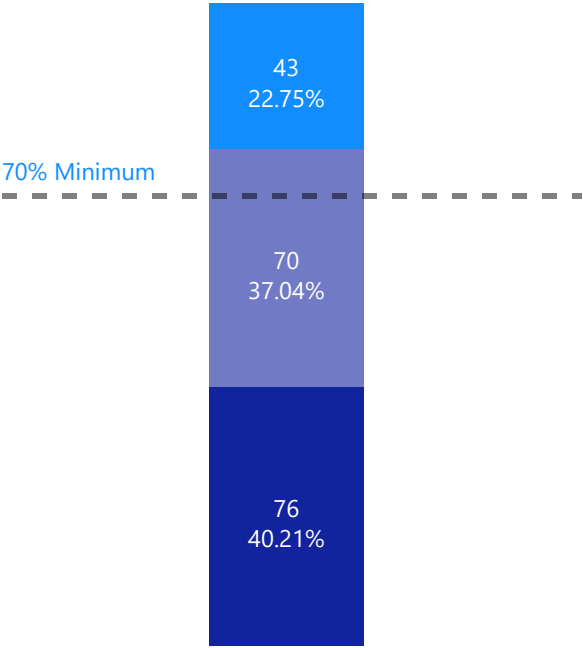
(SPM Metric 4.6)

● No ● Yes



Exits to Permanent Housing

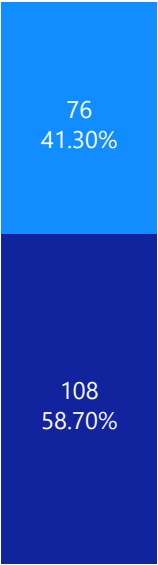
● No ● No (Still Enrolled) ● Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

● No ● Yes





Spend Down Overview

HMIS Name: All Rapid Rehousing Projects

Q1

Q2

Q3

Q4

August

September

October

November

December

January

February

March

April

May

June

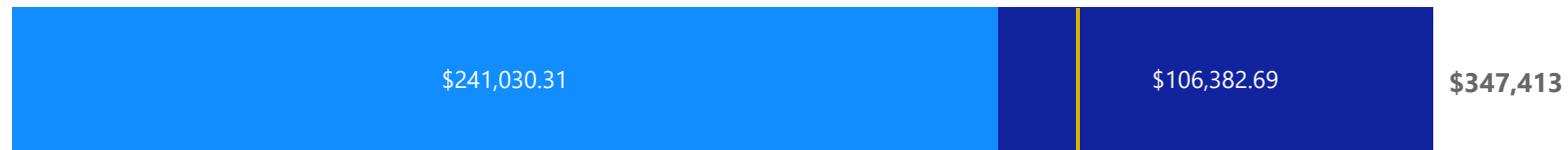
July

● Sum of Total Spent ● Sum of Total Remaining

Families Rapid Rehousing



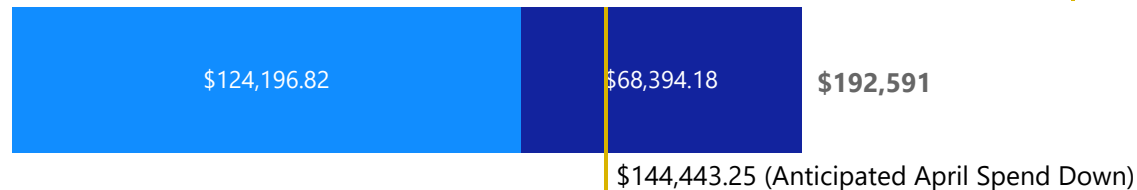
RRH for Survivors of DV



RRH for HH with Children



Singles Rapid Rehousing





Families Rapid Rehousing

HMIS Name: CC--RRH--Families--CoC--WA0288
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0288
Contract Number of Beds: 66
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Number of Households Served

Projected Number: 66

80

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

47

Avg. # of Days from Enrollment to PH

(Custom Metric)

38

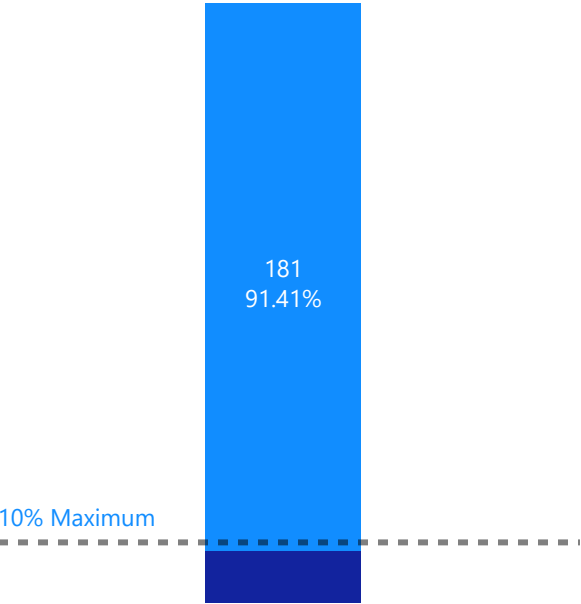
Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

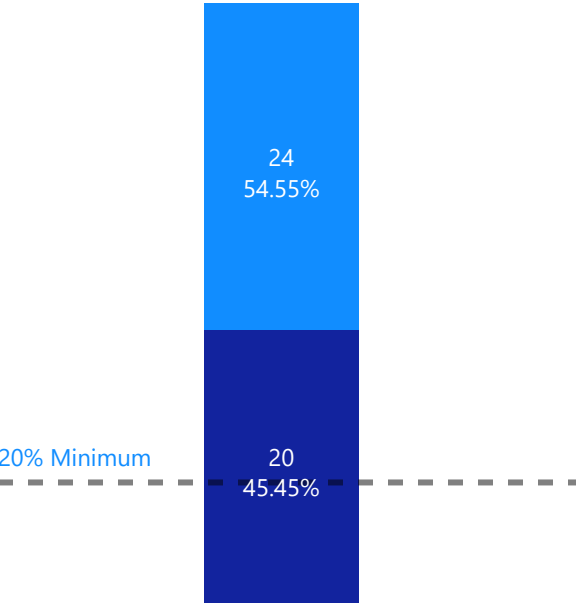
● No ● Yes



Employment and Income Growth

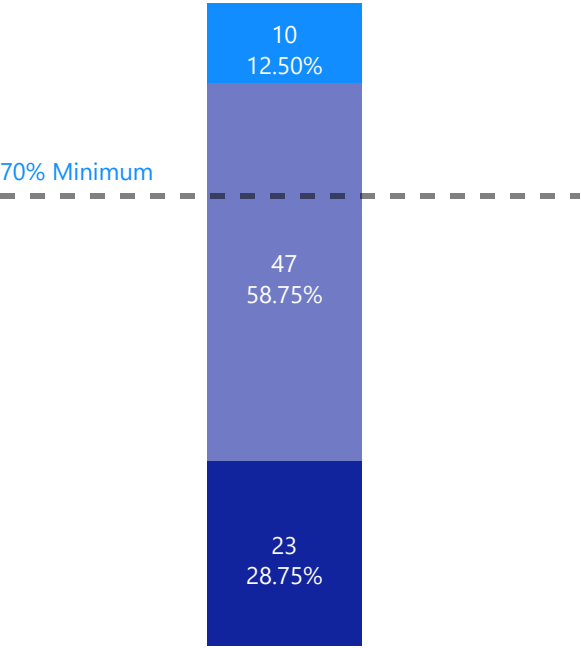
(SPM Metric 4.6)

● No ● Yes



Exits to Permanent Housing

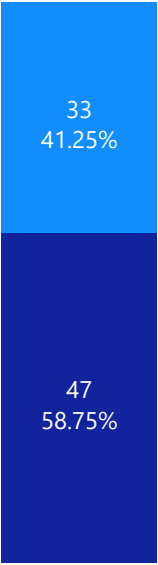
● No ● No (Still Enrolled) ● Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

● No ● Yes





Families Rapid Rehousing

HMIS Name: CC--RRH--Families--CoC--WA0288
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0288
Contract Number of Beds: 66
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **Catholic Charities Families Rapid Rehousing** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0288 (Rapid Rehousing):

"The average number of days from enrollment to housing was **38**; above the target of **30** days. Many of the clients enrolled in the program faced significant barriers to securing housing, which contributed to the delays. These barriers included criminal records, prior evictions, poor credit history, outstanding landlord debt, and limited or no income. Due to these challenges, the approval process and transition into permanent housing took longer than anticipated."

-- Shannon Boniface, Catholic Charities of Eastern Washington - Vice President of Crisis Response



Singles Rapid Rehousing

HMIS Name: SNAP--RRH--Singles--CoC--WA0331
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0331
Contract Number of Beds: 60
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Number of Households Served

Projected Number: 66

44

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

12

Avg. # of Days from Enrollment to PH

(Custom Metric)

49

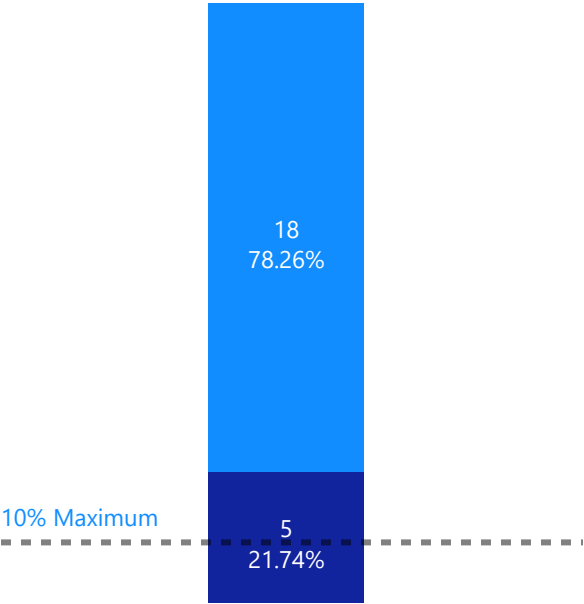
Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

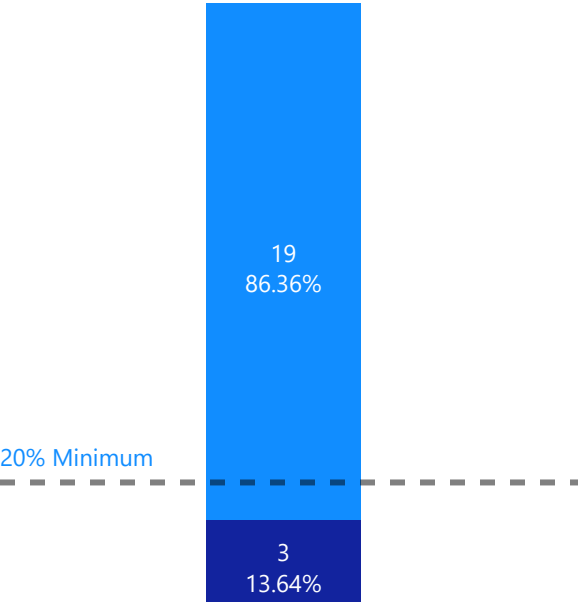
● No ● Yes



Employment and Income Growth

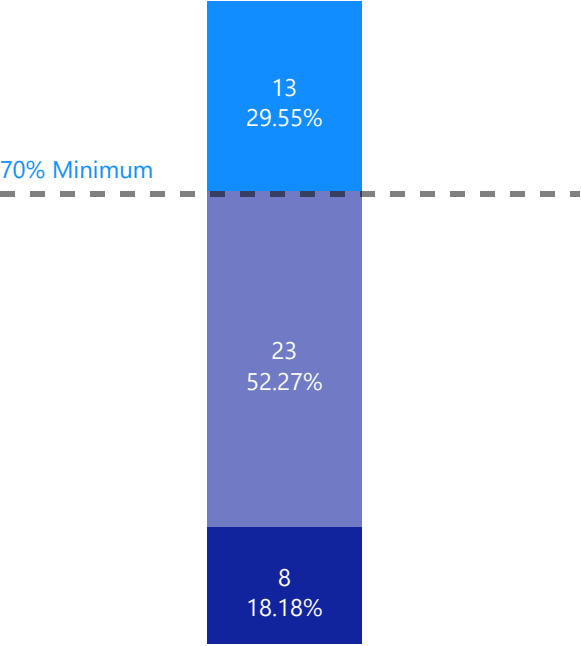
(SPM Metric 4.6)

● No ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes



Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

● No ● Yes





Singles Rapid Rehousing

HMIS Name: SNAP--RRH--Singles--CoC--WA0331
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0331
Contract Number of Beds: 60
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **SNAP Singles Rapid Rehousing** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0331 (Rapid Rehousing):

"SPM Metric 2b: Returns to Homelessness:

Transitions from homelessness to housing do not always follow an entirely smooth trajectory; there are sometimes bumps along the way. Many housing programs may have some flexibility when clients experience stumbles. As a program that seeks to help clients transition from homelessness into the rental market, Rapid Rehousing clients are bound to the terms of their leases and to responsibilities under housing law. For this reason, post-tenancy support is a major part of RRH case management. Even after clients are housed, case management continues. If a client (or landlord) violates the terms of a lease, case managers will work to mediate the dispute to prevent the client from returning to homelessness. Rapid Rehousing is an intervention with a strong track record of success. Most clients engage the program with multiple barriers—financial, health, behavioral, or justice-related—and the program works to address these barriers in conjunction with housing search. In some instances, these issues can contribute to returns to homelessness.

SPM 4.6: Employment and Income Growth:

A high percentage of individuals in the singles system report having a disability. A high proportion of clients referred to Rapid Rehousing are on a fixed income or have a disability that prevents them from working full time. Case managers work with all clients on ways to enhance their income within the allowable limits of their individual circumstances. For those with fixed incomes, obtaining supplemental income may not be feasible. Case workers will instead work to find housing that fits within their income limits and to help them budget the remainder of their resources.

Avg # Days Enrollment to PH:

Clients typically enter Rapid Rehousing with several barriers that must be addressed in conjunction with housing search. These may include missing core documents, poor credit, recent evictions, criminal convictions, health or behavioral health needs, and more. Helping clients address these barriers can often take time. Likewise, competition for affordable openings remains strong. A client may need to submit multiple applications prior to acceptance. Policies to increase the vacancy rate of our rental market and investing in the stock of affordable housing in our community will help existing programs to be able to serve clients more rapidly.

Households Served:

SNAP receives Rapid Rehousing funding from several sources. We prioritize enrollments into different projects to ensure the spend-down of all grants. This can result in a variability in the households served depending on the period of time in the grant cycle."

-- Byron Haworth, SNAP - Singles Homeless Coordinated Assessment (SHCA) Lead



RRH for HH with Children

HMIS Name: YWCA--RRH--WA0353--HH with Children
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0353
Contract Number of Beds: 30
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Number of Households Served
Projected Number: 30

29

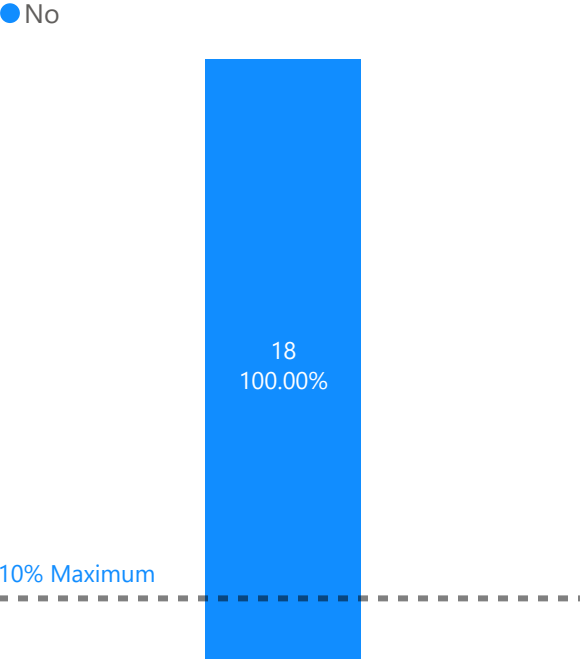
Households Served Moved into Housing
(Currently Housed - May Be Receiving Subsidy)

20

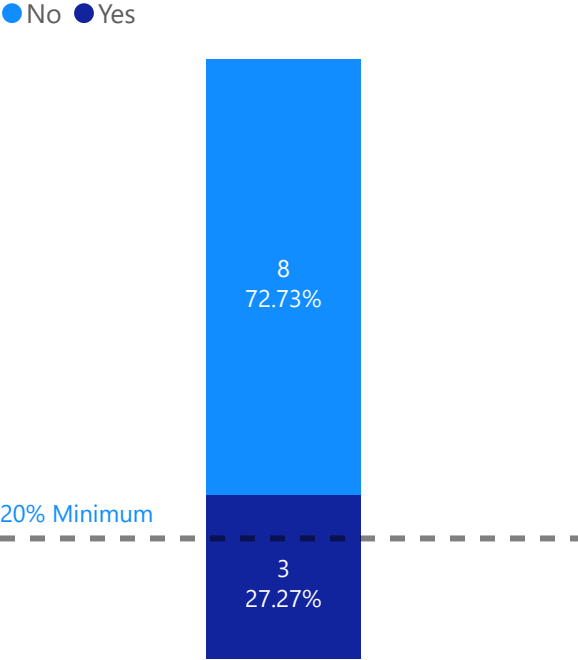
Avg. # of Days from Enrollment to PH
(Custom Metric)

26
Max: 30 Days

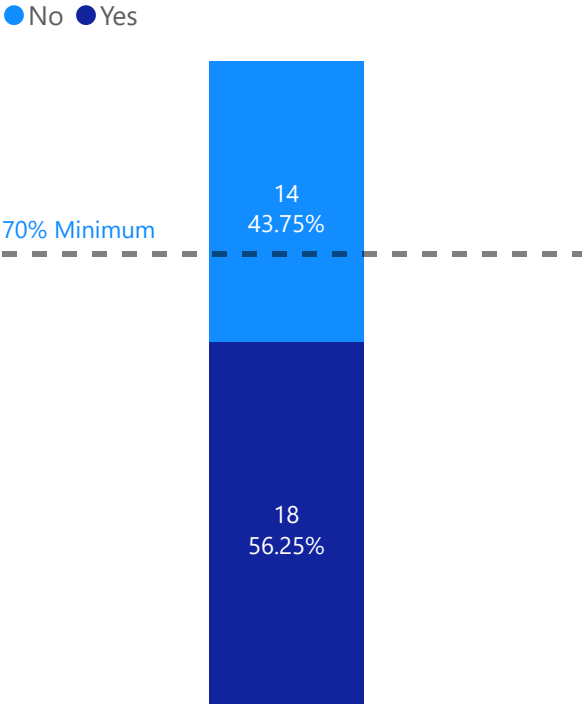
Returns to Homelessness
(SPM Metric 2b)



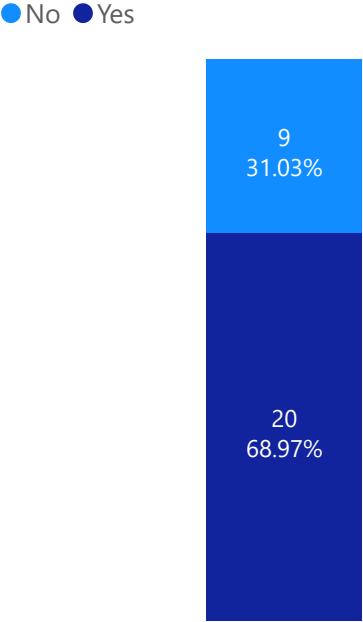
Employment and Income Growth
(SPM Metric 4.6)



Exits to Permanent Housing



Households Served Moved into Housing
(Currently Housed - May Be Receiving Subsidy)





RRH for HH with Children

HMIS Name: YWCA--RRH--WA0353--HH with Children
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0353
Contract Number of Beds: 30
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **YWCA RRH for HH with Children** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0353 (Rapid Rehousing):

"This quarter, our Rapid Rehousing (RRH) program for survivors of domestic violence did not meet the 70% benchmark for exits to permanent housing, with our current rate at 56.25%. This is significantly lower than our typical performance and reflects several key challenges experienced during the reporting period. One major factor has been the suspension of Section 8 Housing Choice Vouchers, which previously served as a critical tool for helping participants transition into stable, permanent housing. These vouchers have been unavailable for the past six months, and there is currently no clear timeline for their reinstatement. Additionally, outcomes can vary based on the mix of households referred through Coordinated Entry, and this reporting period presented more difficulty in securing permanent housing without subsidy support. The overall availability of affordable housing remains limited, further compounding these challenges. In response, we are strengthening partnerships with local community colleges and workforce development programs to support participants in building income and long-term stability. We are also enhancing our housing navigation efforts and continuing to monitor outcomes closely to adjust strategies and improve performance moving forward."

-- Jennifer Haynes-Harter, YWCA - Director of Housing



RRH for Survivors of DV

HMIS Name: YWCA--RRH--WA0420--RRH for Survivors of DV
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0420
Contract Number of Beds: 55
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Number of Households Served

Projected Number: 30

31

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

29

Avg. # of Days from Enrollment to PH

(Custom Metric)

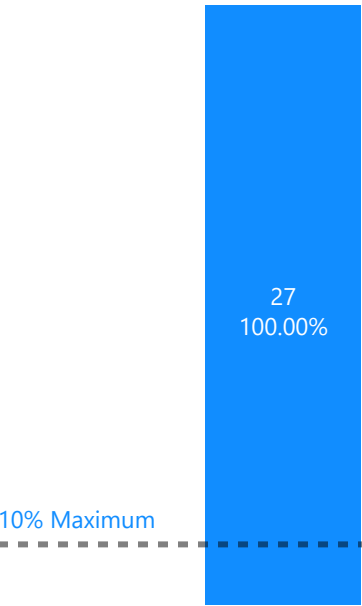
49

Max: 30 Days

Returns to Homelessness

(SPM Metric 2b)

● No

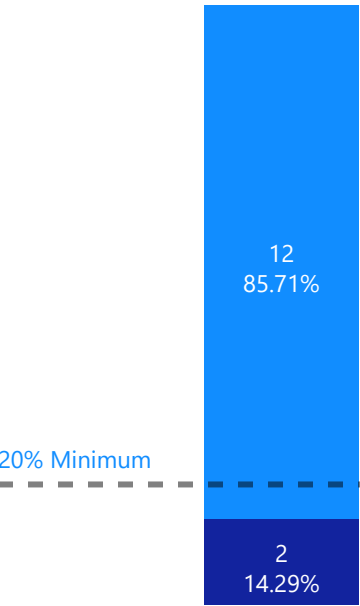


10% Maximum

Employment and Income Growth

(SPM Metric 4.6)

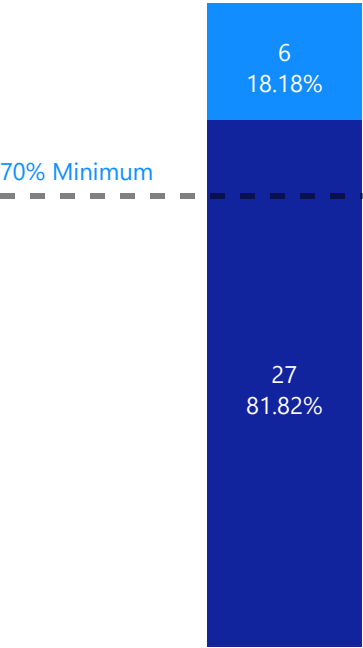
● No ● Yes



20% Minimum

Exits to Permanent Housing

● No ● Yes

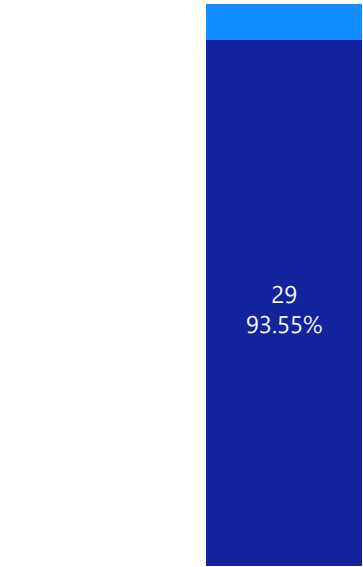


70% Minimum

Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

● No ● Yes





RRH for Survivors of DV

HMIS Name: YWCA--RRH--WA0420--RRH for Survivors of DV
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0420
Contract Number of Beds: 55
Notes:

Grants:
HUD: Continuum of Care - Rapid Rehousing (RRH) Grant

Narrative regarding the **YWCA RRH for Survivors of DV** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0420 (Rapid Rehousing):

"This quarter, our Rapid Rehousing (RRH) project serving survivors of domestic violence did not meet the expected outcome for increased income, with 14.29% of participants showing an increase, below the 20% benchmark. While our team continues to provide individualized case management and employment referrals, many participants are navigating the complex impacts of trauma, safety concerns, and the instability that often follows a recent experience of domestic violence. These factors can delay workforce readiness and limit immediate engagement with employment or income-increasing opportunities. Additionally, challenges such as limited work history, lack of transportation, and health-related barriers have further impacted progress in this area. We are strengthening partnerships with workforce development programs and local job training providers to better support survivors in building long-term financial stability, and we anticipate improved outcomes in future quarters as these efforts expand."

-- Jennifer Haynes-Harter, YWCA - Director of Housing



Overview

Average Length of Time to Date of Engagement (Days)

0

Max: 60 Days

Number of Individuals Served

22

HMIS Name: All Street Outreach (SO) Projects

Reporting Term: 08/01/2024 - 04/30/2025

Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

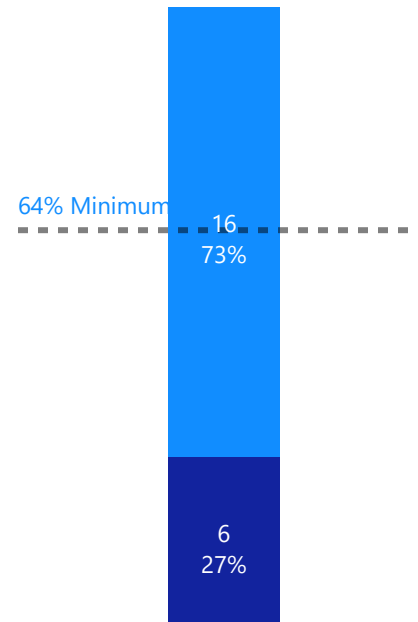
(SPM Metric 2b)

This metric only applies to clients that have exited two years before the reporting period and have returned to a project, none of the clients were exited at the time of report.

20% Maximum

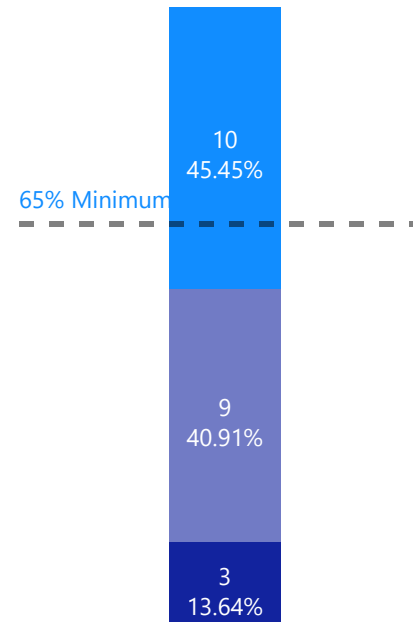
Service those with the Long Lengths of Homelessness

● No ● Yes



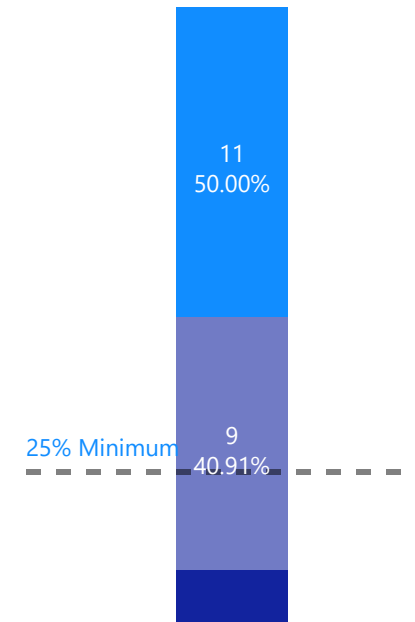
Successful Exits from Street Outreach

● No ● No (Still Enrolled) ● Yes



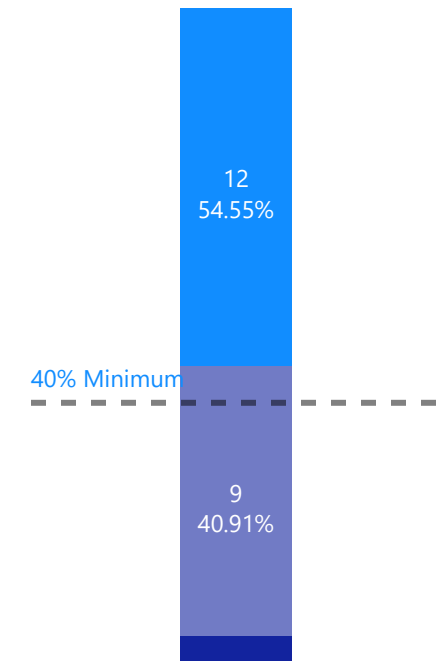
Exits to Temporary or Institutional Settings

● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





VOA - Street Outreach

Average Length of Time to Date of Engagement (Days)

0

Max: 60 Days

Number of Individuals Served

Projected Number: 235

22

HMIS Name: VOA--SSO--YHDP & VOA--SO--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0527

Contract Number of Beds: N/A

Notes:

Grants:

HUD: Continuum of Care - YHDP Grant

Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

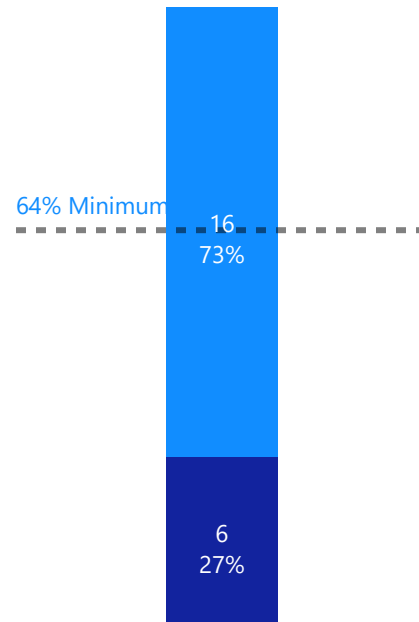
(SPM Metric 2b)

This metric only applies to clients that have exited two years before the reporting period and have returned to a project, none of the clients were exited at the time of report.

20% Maximum

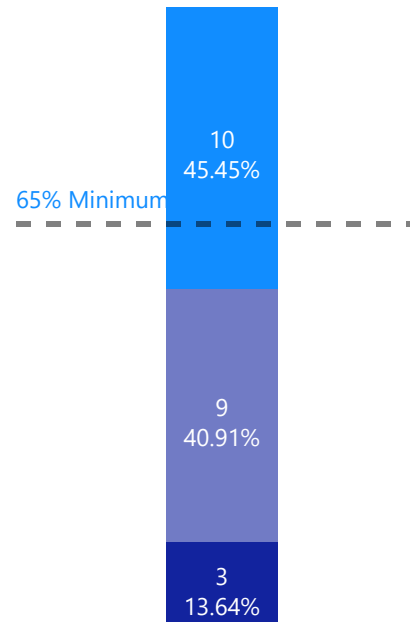
Service those with the Long Lengths of Homelessness

● No ● Yes



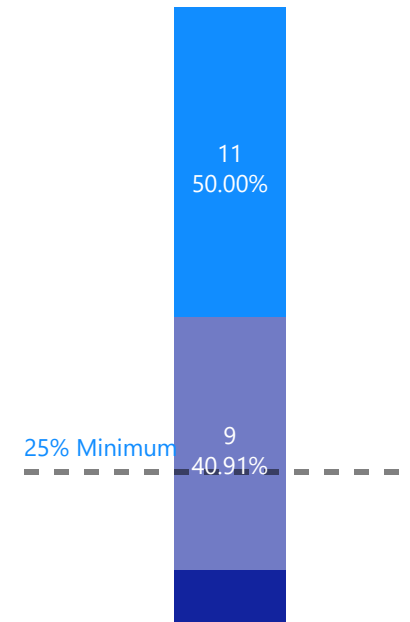
Successful Exits from Street Outreach

● No ● No (Still Enrolled) ● Yes



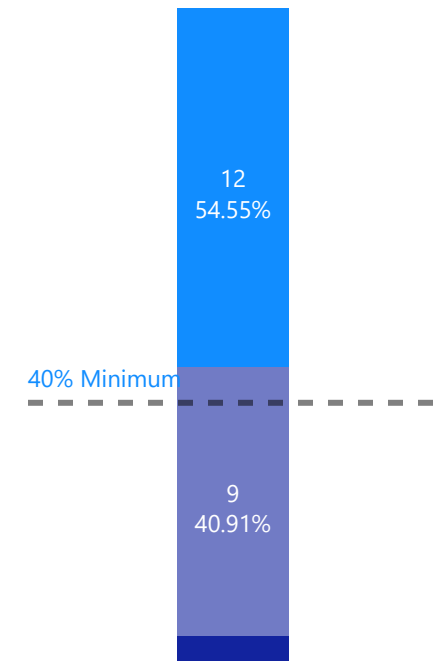
Exits to Temporary or Institutional Settings

● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





VOA - Street Outreach

HMIS Name: VOA--SSO--YHDP & VOA--SO--YHDP
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0527
Contract Number of Beds: N/A
Notes:

Grants:
HUD: Continuum of Care - YHDP Grant

Narrative regarding the **VOA - Street Outreach** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0527 (Street Outreach):

"The primary goal of VOA's Street Outreach program is to engage with youth aged 13-24 that are currently living on the streets. Through this engagement, we work on developing trust with the client and informing them of what resources are available within the community. The instability often found in the living situations that are out of the participant's control can lead to them to being exited from the program due to a lack of contact.

The lack of contact can be because they don't have access to communication, they move, were arrested, or got housed themselves and is not known at the time of exit. Another common goal of our program is to help the client get into an age-appropriate shelter so they have somewhere safe to sleep. When this occurs, we are exiting them into an emergency shelter living situation that does not register as permanent housing. We hope to have more clients accepting our offers to perform housing and coordinated entry assessments so we can move more of them into permanent housing situations."

-- Wendy Alderson, Volunteers of America - Director of Shelter Services



Overview

HMIS Name: All Street Outreach (SO) Projects

Reporting Term: 08/01/2024 - 04/30/2025

Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

Information regarding the following Street Outreach Report.

The following report provides the same information for CoC funded Street Outreach Projects, except the metrics for **Successful Exits from Street Outreach, Exits to Temporary or Institutional Setting**, and **Exits to Permanent Housing**, are exclusively only counting clients that have a **Date of Engagement**.



Overview

Average Length of Time to Date of Engagement (Days)

0

Max: 60 Days

Number of Individuals Served

22

HMIS Name: All Street Outreach (SO) Projects

Reporting Term: 08/01/2024 - 04/30/2025

Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

Legend (All the clients enrolled in the reporting period with a **Date of Engagement** are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

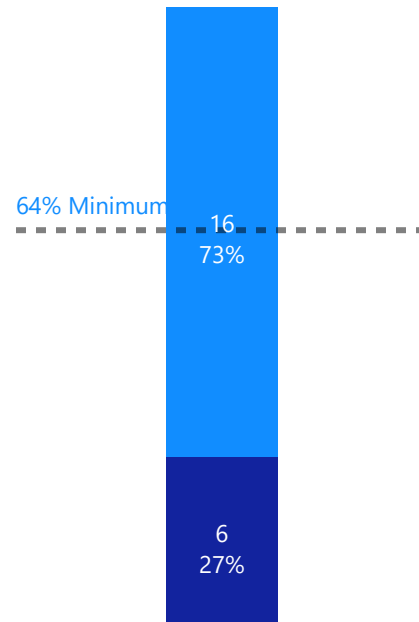
(SPM Metric 2b)

This metric only applies to clients that have exited two years before the reporting period and have returned to a project, none of the clients were exited at the time of report.

20% Maximum

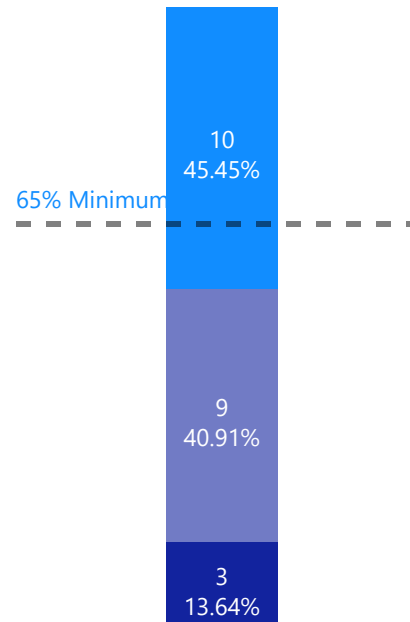
Service those with the Long Lengths of Homelessness

● No ● Yes



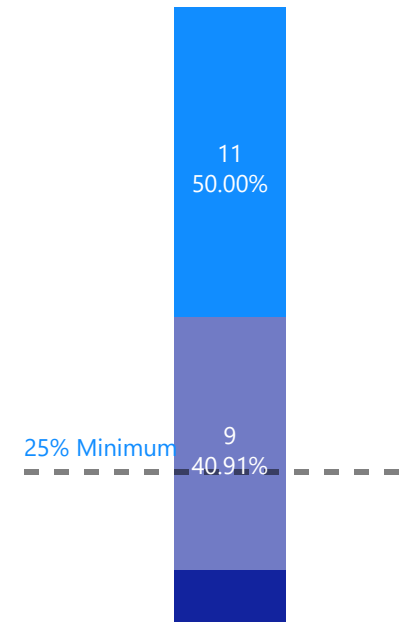
Successful Exits from Street Outreach

● No ● No (Still Enrolled) ● Yes



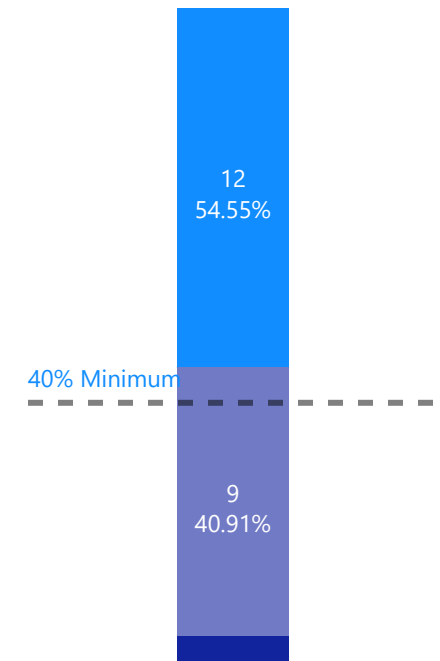
Exits to Temporary or Institutional Settings

● No ● No (Still Enrolled) ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





VOA - Street Outreach

HMIS Name: VOA--SSO--YHDP & VOA--SO--YHDP
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0527
Contract Number of Beds: N/A
Notes:

Grants:
HUD: Continuum of Care - YHDP Grant

0

Max: 60 Days

Number of Individuals Served

Projected Number: 235

22

Legend (All the clients enrolled in the reporting period with a **Date of Engagement** are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled)**: Client has not yet been exited. **Yes**: Client exited successful/Permanent.

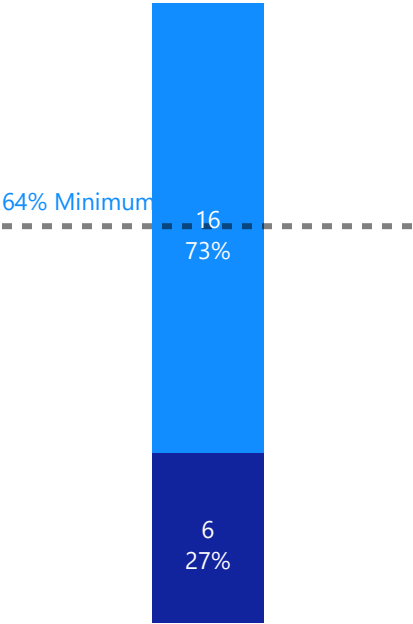
Returns to Homelessness
(SPM Metric 2b)

This metric only applies to clients that have exited two years before the reporting period and have returned to a project, none of the clients were exited at the time of report.

20% Maximum

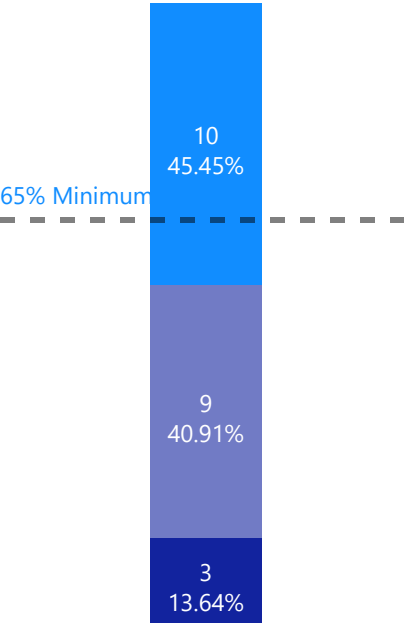
Service those with the Long Lengths of Homelessness

No Yes



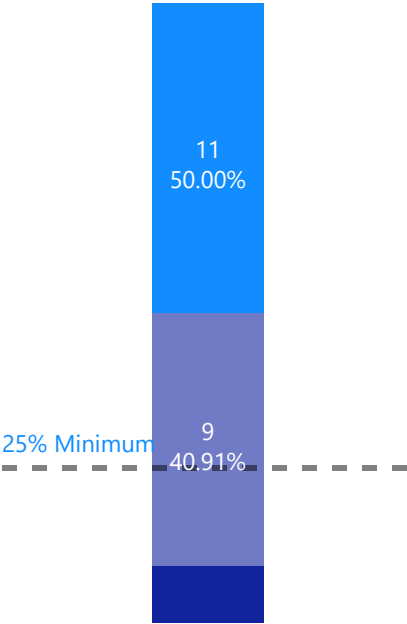
Successful Exits from Street Outreach

No No (Still Enrolled) Yes



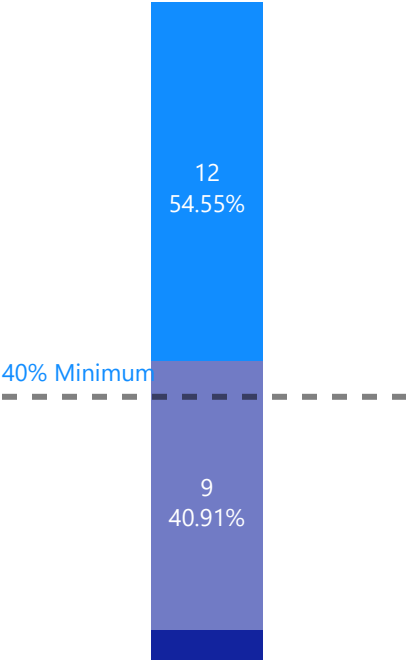
Exits to Temporary or Institutional Settings

No No (Still Enrolled) Yes



Exits to Permanent Housing

No No (Still Enrolled) Yes





VOA - Street Outreach

HMIS Name: VOA--SSO--YHDP & VOA--SO--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0527

Contract Number of Beds: N/A

Notes:

Grants:

HUD: Continuum of Care - YHDP Grant

Narrative regarding the **VOA - Street Outreach** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0527 (Street Outreach):

"The primary goal of VOA's Street Outreach program is to engage with youth aged 13-24 that are currently living on the streets. Through this engagement, we work on developing trust with the client and informing them of what resources are available within the community. The instability often found in the living situations that are out of the participant's control can lead to them to being exited from the program due to a lack of contact.

The lack of contact can be because they don't have access to communication, they move, were arrested, or got housed themselves and is not known at the time of exit. Another common goal of our program is to help the client get into an age-appropriate shelter so they have somewhere safe to sleep. When this occurs, we are exiting them into an emergency shelter living situation that does not register as permanent housing. We hope to have more clients accepting our offers to perform housing and coordinated entry assessments so we can move more of them into permanent housing situations."

-- Wendy Alderson, Volunteers of America - Director of Shelter Services



Overview

Average Length of Time to Date of Engagement (Days)

0

Max: 60 Days

Number of Individuals Served

8

HMIS Name: All Supportive Services Only (SSO) Projects

Reporting Term: 08/01/2024 - 04/30/2025

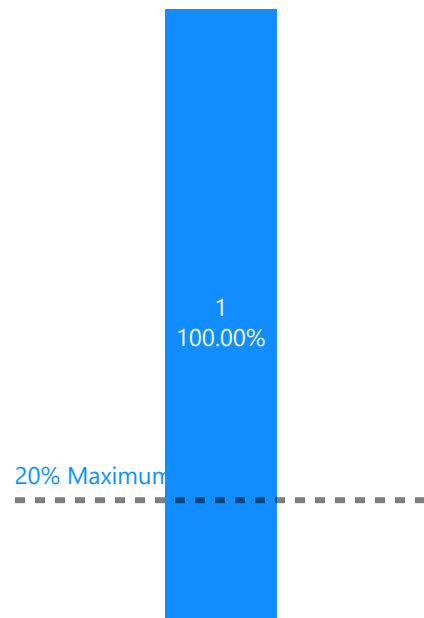
Supportive Services Only (SSO): Providing stand-alone supportive services to specific populations.

Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

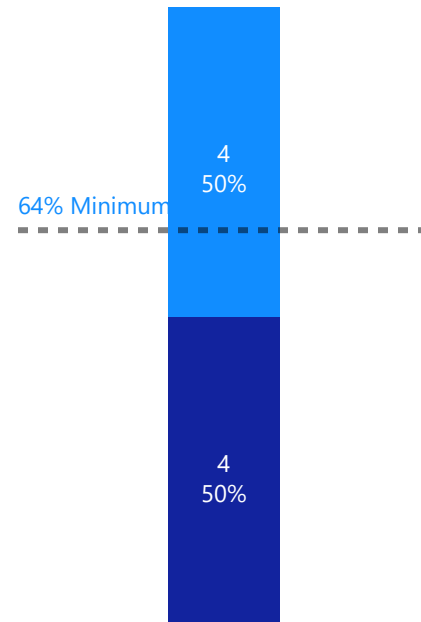
Returns to Homelessness
(SPM Metric 2b)

● No



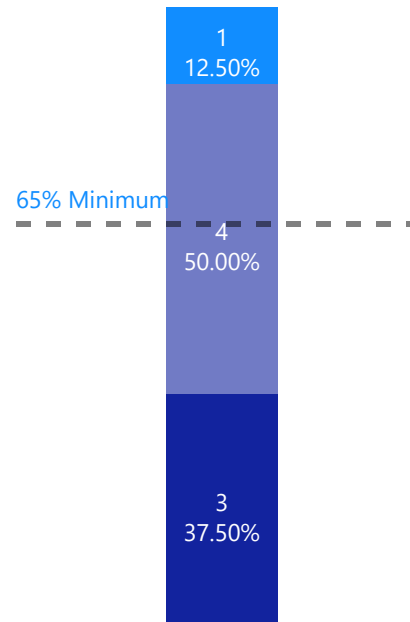
Service those with the Long Lengths of Homelessness

● No ● Yes



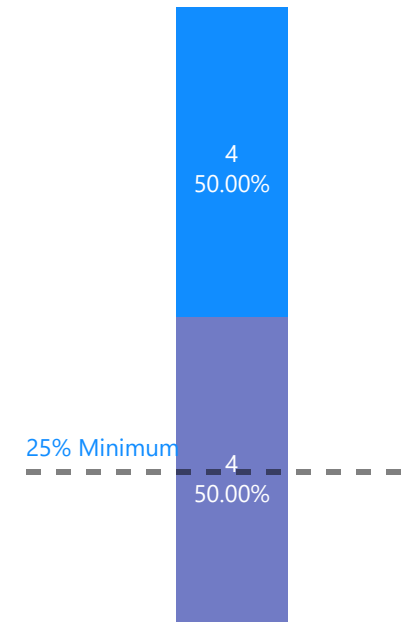
Successful Exits from Street Outreach

● No ● No (Still Enrolled) ● Yes



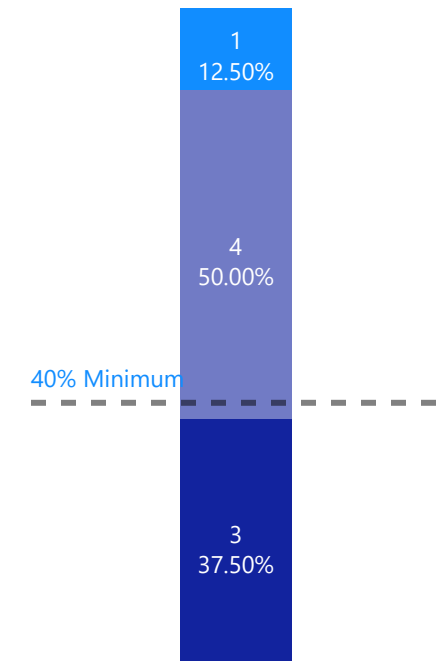
Exits to Temporary or Institutional Settings

● No ● No (Still Enrolled)



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





Host Homes YHDP

Average Length of Time to Date of Engagement (Days)

0

Max: 60 Days

Number of Individuals Served

Projected Number: 8

8

HMIS Name: CC--SSO--Host Homes--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0526

Contract Number of Beds: N/A

Notes:

Grants:

HUD: Continuum of Care - YHDP Grant

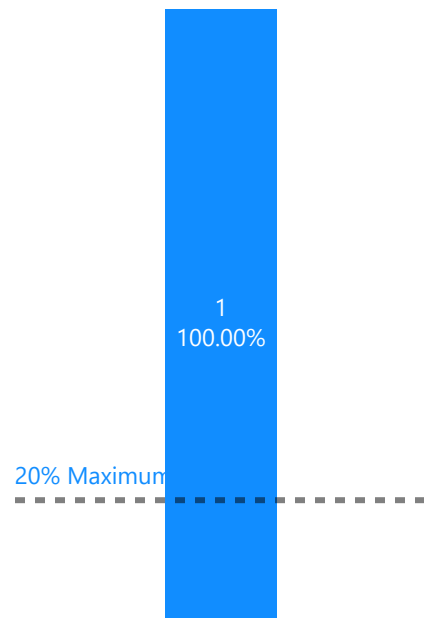
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

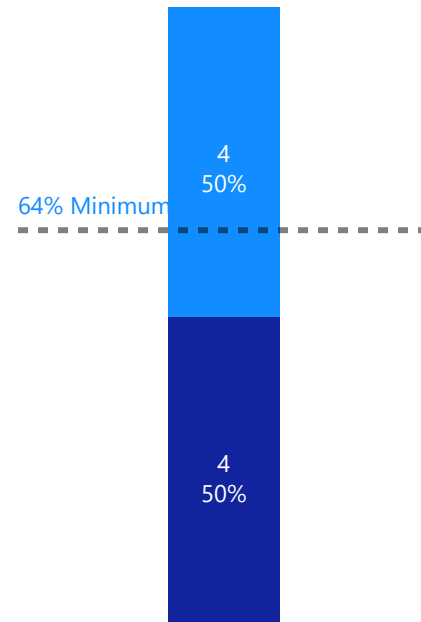
(SPM Metric 2b)

● No



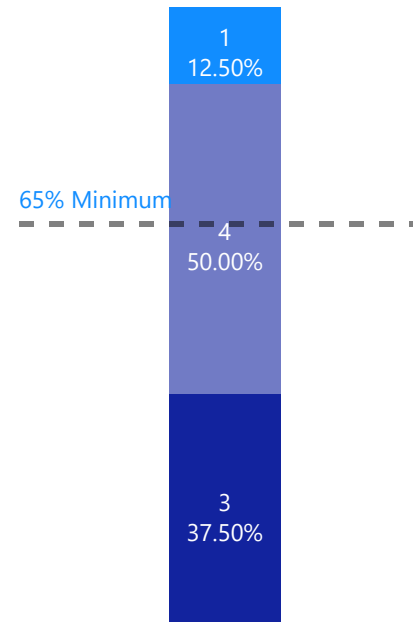
Service those with the Long Lengths of Homelessness

● No ● Yes



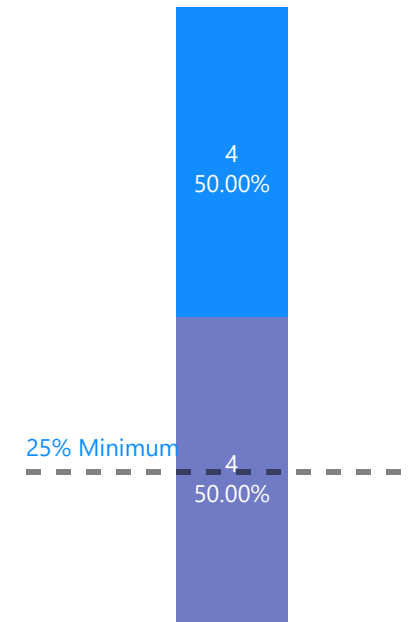
Successful Exits from Street Outreach

● No ● No (Still Enrolled) ● Yes



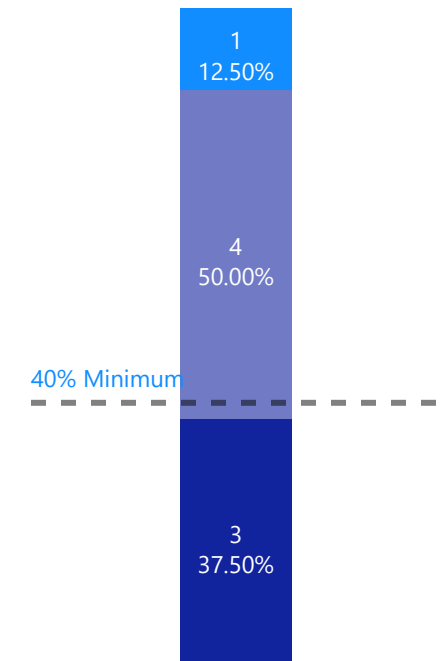
Exits to Temporary or Institutional Settings

● No ● No (Still Enrolled)



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





Host Homes YHDP

HMIS Name: CC--SSO--Host Homes--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0526

Contract Number of Beds: N/A

Notes:

Grants:

HUD: Continuum of Care - YHDP Grant

Narrative regarding the **Host Homes YHDP** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0526 (Supportive Services Only):

"While all outcomes were met for this project, it should be noted that our contract identifies 8 households to be served per cycle, not 24 as reflected on the dashboard. "

-- Shannon Boniface, Catholic Charities Eastern Washington - Vice President of Crisis Response

"The HMIS team has reviewed the narrative and contract for this project and have updated the projected number of individuals served."

-- HMIS Team



Overview

HMIS Name: All TH & RRH Projects
Reporting Term: 08/01/2024 - 04/30/2025

Number of Households Served

134

Number of Households Served Moved into Housing (RRH)

73

Average Length of Time Homeless (Days) (SPM Metric 1a.2 - TH)

193

Max: 160 Days

Avg. # of Days from Enrollment to PH (Custom Metric - RRH)

45

Max: 30 Days

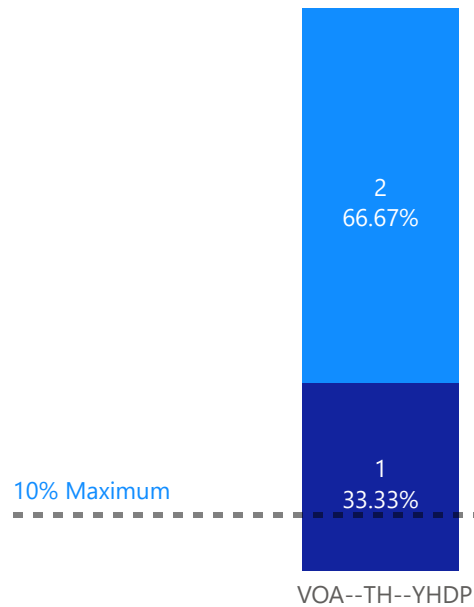
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b - TH & RRH)

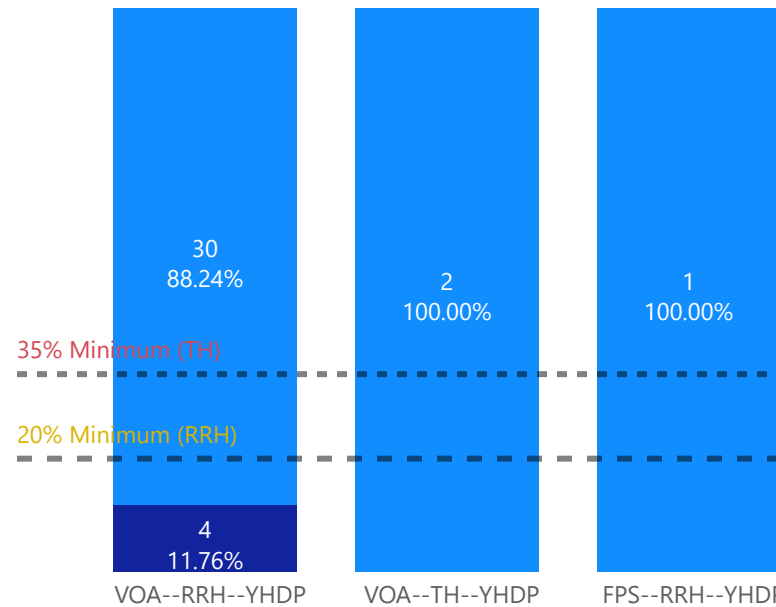
● No ● Yes



Employment and Income Growth

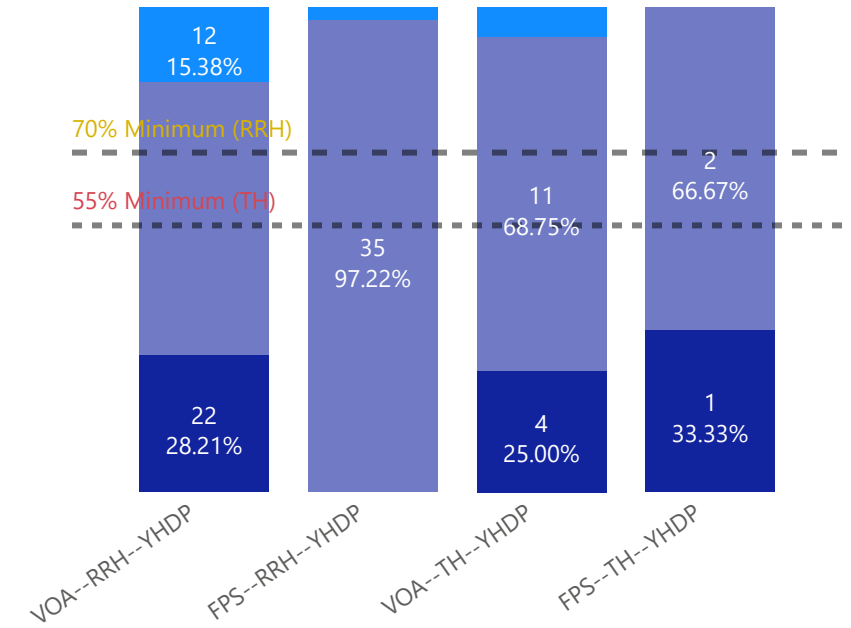
(SPM Metric 4.6 - TH & RRH)

● No ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0525
Contract Number of Beds: N/A
Grants: HUD: Continuum of Care - YHDP

Number of Households Served

Projected Number: 66

95

Average Length of Time Homeless (Days)

(SPM Metric 1a.2 - TH)

212

Max: 160 Days

Number of Households Served Moved into Housing (RRH)

51

Avg. # of Days from Enrollment to PH

(Custom Metric - RRH)

44

Max: 30 Days

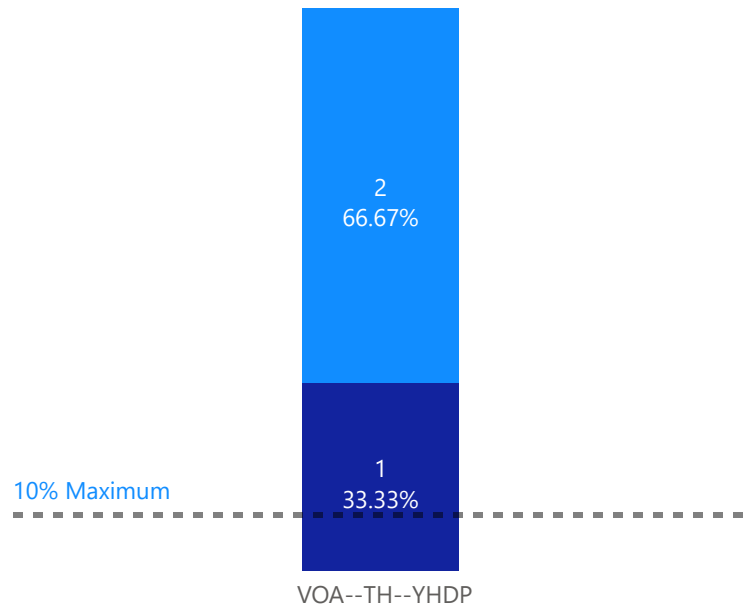
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b - TH & RRH)

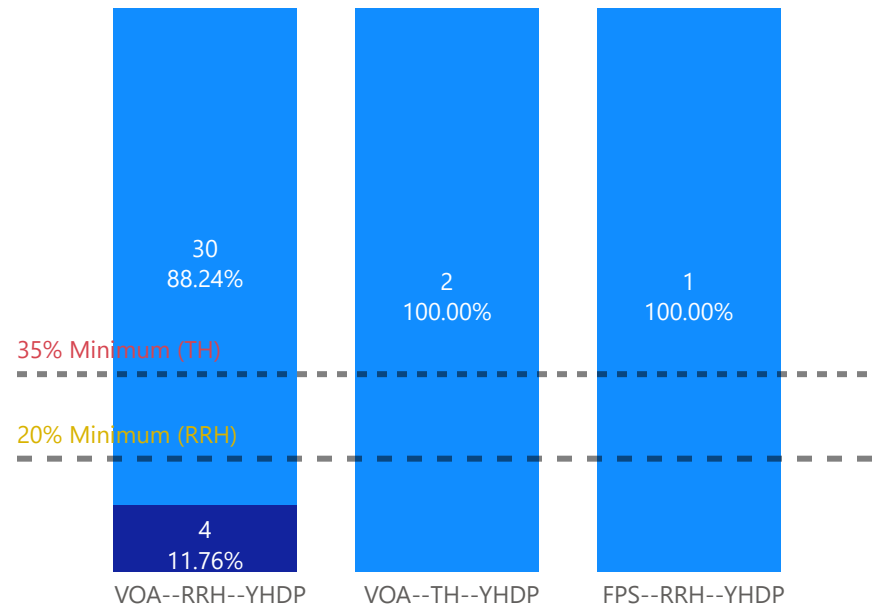
● No ● Yes



Employment and Income Growth

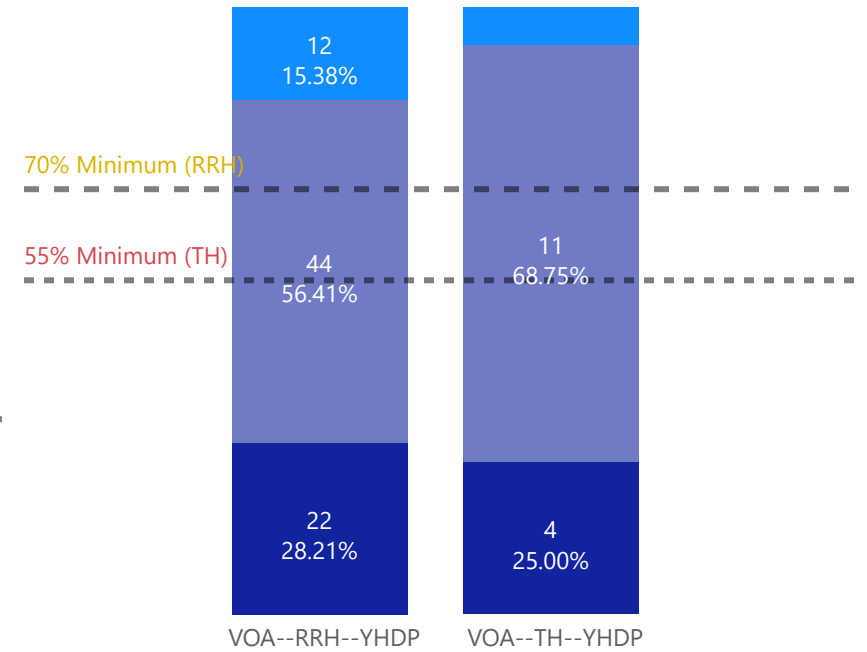
(SPM Metric 4.6 - TH & RRH)

● No ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0525

Contract Number of Beds: N/A

Grants: HUD: Continuum of Care - YHDP

Narrative regarding the **Volunteers of America TH & RRH** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0525 (Transitional Housing and Rapid Rehousing):

"Discrepancy with QPR Measure for Exits to Permanent Housing:

The QPR report reflects a low percentage of positive exits for both the Transitional Housing (TH) and Rapid Re-Housing (RRH) programs. This outcome appears to result from the methodology used, in which participants who are still actively enrolled in the programs are being counted as not having exited to a positive permanent housing situation. I respectfully disagree with this approach, as it significantly distorts the data and does not accurately represent program outcomes. Although the Quarterly Performance Report (QPR) indicates a 28% exit rate to permanent housing for our Rapid Re-Housing (RRH) program, this figure includes participants who are still actively enrolled. When excluding those currently in the program, the adjusted exit rate rises to 65%. This places us just 5% below the established minimum performance standard. We attribute this shortfall primarily to participants who did not engage in case management services during their time in the RRH program. For our Transitional Housing (TH) program, the actual outcome for this reporting period should reflect an 80% rate of exits to permanent housing, as 4 out of 5 participants successfully transitioned to permanent living situations. This significantly exceeds the minimum performance standard of 55%. The reported 25% in the QPR does not accurately represent program performance and highlights how the current reporting methodology may skew outcomes, particularly in programs with small participant numbers.

Outcome with QPR Measure for Length of Time in Transitional Housing Program:

The average length of stay in the Youth Transitional Housing (TH) program exceeds the minimum standard of 160 days by 52 days. This extended duration is largely attributed to the growing mental health needs of our youth and the ongoing shortage of affordable housing in the Spokane area. Once a participant is prepared for the next step, we make every effort to transition them into our Rapid Re-Housing (RRH) program, where they continue progressing toward greater independence."

-- Patti Davis, Volunteers of America - Youth Transitional Housing Program Manager



VOA - TH & RRH

HMIS Name: VOA--TH--YHDP & VOA--RRH--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0525

Contract Number of Beds: N/A

Grants: HUD: Continuum of Care - YHDP

Narrative regarding the **Volunteers of America TH & RRH** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0525 (Transitional Housing and Rapid Rehousing) - Cont.:

"Discrepancy with QPR Measure for Employment and Income:

The Employment and Income measure within the QPR is a critical component for tracking the economic self-sufficiency of participants. According to this measure, the employment and income levels of our Youth and Young Adults have not met the expected thresholds for the RRH program. However, I respectfully disagree with this outcome for the following reasons:

1. **Income Requirements for Housing Placement:** In our RRH program, a key requirement for a Youth or Young Adult to be approved by a landlord and move into an apartment is that they must have some form of income. This ensures that they can meet rent payments and other living expenses once housed. Therefore, it is not feasible for YYA to enter the program and secure housing without meeting this basic income threshold.
2. **Pre-Housing Employment Support:** While many of our YYA may not have formal employment when they first enroll in the RRH program, our case managers are dedicated to working with them to become "housing ready." This includes helping them secure employment prior to submitting applications for apartments. Our program has a strong track record of supporting participants in obtaining employment or other verifiable income sources before they are housed. This employment support is a necessary step in preparing for successful housing placement.
3. **SPM Measurement Limitations:** It appears the SPM may not fully account for the nuanced process of employment readiness and income acquisition within the RRH program. The measure likely captures the initial employment status at the time of enrollment, not taking into consideration the substantial work done by our case managers to facilitate job placement and income generation before housing placement.

Outcome for the Average Number of Days from Enrollment to PH:

The average length of time from enrollment to permanent housing in our program is 44 days, which exceeds our outcome minimum standard by 14 days. This extended timeframe is primarily due to the length of time required for case managers to assist participants in obtaining critical identification documents—such as a photo ID, birth certificate, and Social Security card—which are essential for securing employment and signing a lease. Many of the youth and young adults (YYA) we serve arrive without these vital documents, often with no support from parents or guardians who are either unwilling or unable to assist. This barrier significantly impacts their ability to transition to independent living in a timely manner."

-- Patti Davis, Volunteers of America - Youth Transitional Housing Program Manager



FPS - TH & RRH

HMIS Name: FPS--TH--YHDP & FPS--RRH--YHDP
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0525
Contract Number of Beds: N/A
Grants: HUD: Continuum of Care - YHDP

Number of Households Served

Projected Number: 66

39

Average Length of Time Homeless (Days)

(SPM Metric 1a.2 - TH)

80

Max: 160 Days

Number of Households Served Moved into Housing (RRH)

22

Avg. # of Days from Enrollment to PH

(Custom Metric - RRH)

47

Max: 30 Days

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b - TH & RRH)

At the time of report, there were no clients that returned to homelessness 2 years prior to the current reporting period's enrollments.

No

35% Minimum (TH)

20% Minimum (RRH)

10% Maximum

Employment and Income Growth

(SPM Metric 4.6 - TH & RRH)



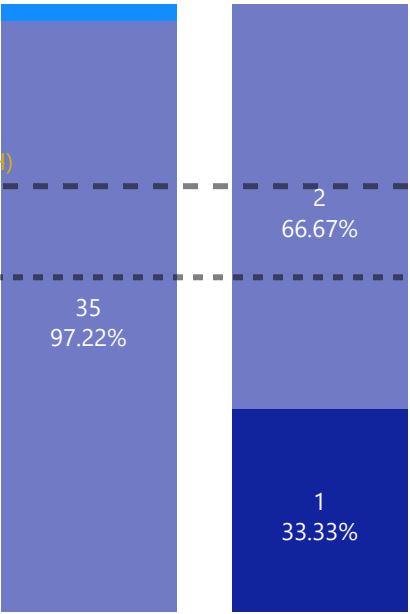
FPS--RRH--YHDP

Exits to Permanent Housing

No No (Still Enrolled) Yes

70% Minimum (RRH)

55% Minimum (TH)



FPS--RRH--YHDP FPS--TH--YHDP



FPS - TH & RRH

HMIS Name: FPS--TH--YHDP & FPS--RRH--YHDP

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0525

Contract Number of Beds: N/A

Grants: HUD: Continuum of Care - YHDP

Narrative regarding the **Family Promise of Spokane TH & RRH** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0525 (Transitional Housing and Rapid Rehousing):

"After reviewing the family data, there were a number of families for whom finding housing was more challenging, due to varied reasons of inconsistent family makeup, criminal history, and challenges obtaining documentation for family members. Coupled with the small sample size, these longer timelines had an outsized effect on the program average."

-- Chris Harbert-Erceg, Family Promise of Spokane - Director



Overview

HMIS Name: All Transitional Housing (TH) projects
Reporting Term: 08/01/2024 - 04/30/2025
Transitional Housing (TH): One-to-Two-year program offering intensive case management. Helps stabilize households and prepare them for independent living. Units are pre-identified.

Number of Households Served

45

Average Length of Time Homeless (Days)

(SPM Metric 1a.2)

106

Max: 160 Days

Average Utilization Rate

56%

Min: 85%

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

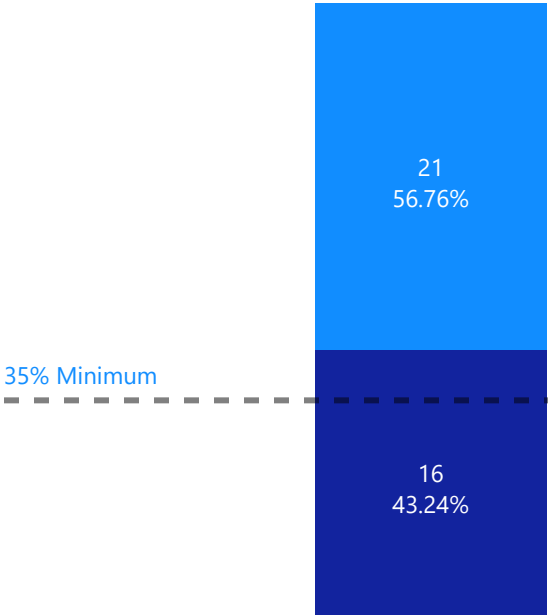
● No ● Yes



Employment and Income Growth

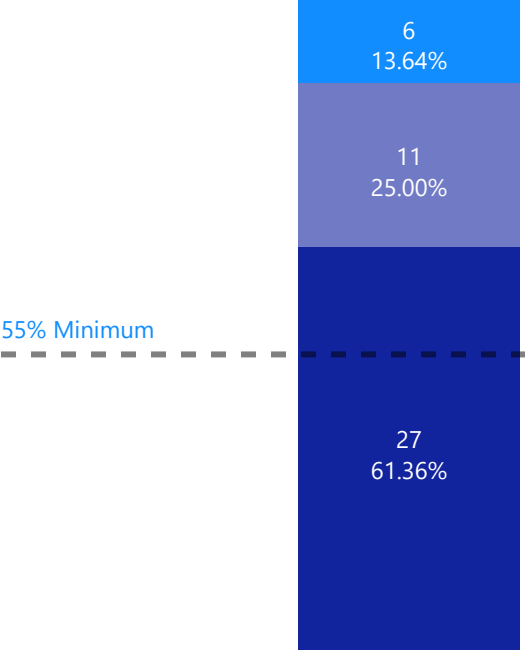
(SPM Metric 4.6)

● No ● Yes



Exits to Permanent Housing

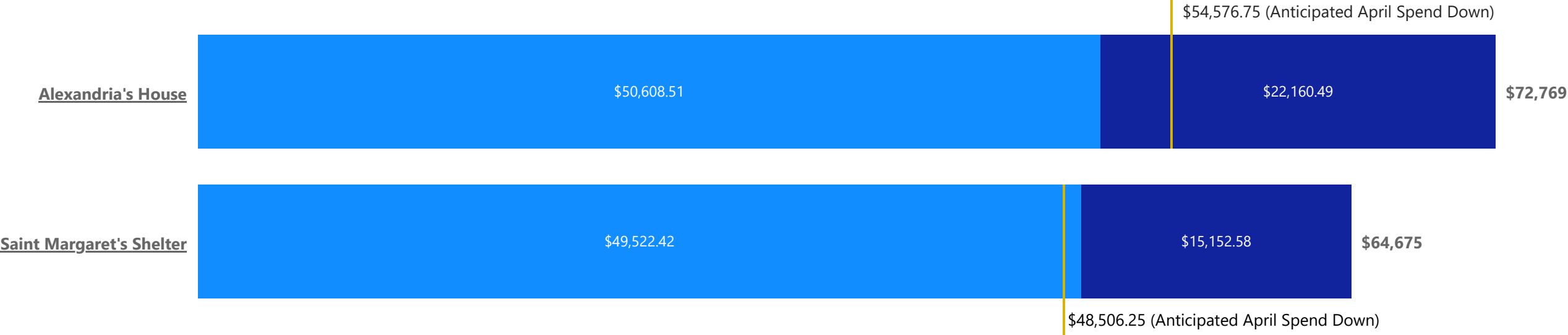
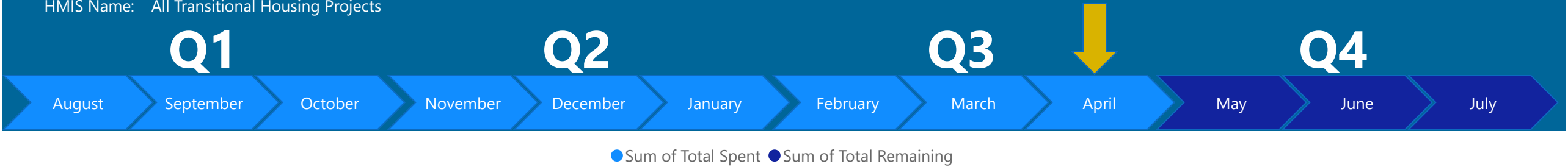
● No ● No (Still Enrolled) ● Yes





Spend Down Overview

HMIS Name: All Transitional Housing Projects





Saint Margaret's Shelter

Number of Households Served

Projected Number: 60

41

Average Length of Time Homeless (Days)

(SPM Metric 1a.2)

83

Max: 160 Days

Grants:

Commerce: System Demonstration Grant (SGD)

HUD: Continuum of Care (CoC) - Transitional Housing (TH) Grant

Average Utilization Rate

85%

Min: 85%

HMIS Name: CC--TH--SMS--CoC-WA0109

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0109

Contract Number of Beds: 24

Notes:

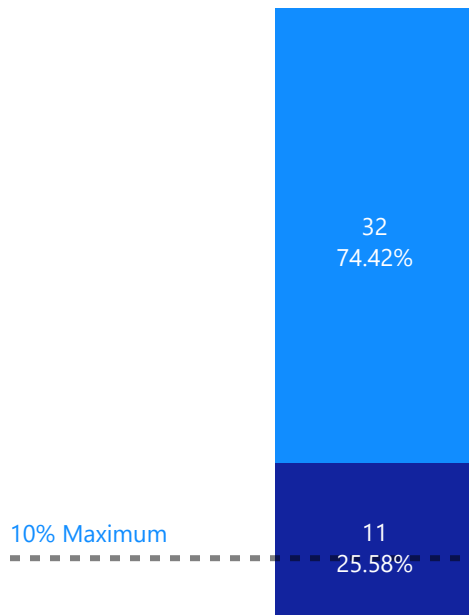
Legend (All the clients enrolled in the reporting period are included in this metric):

No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

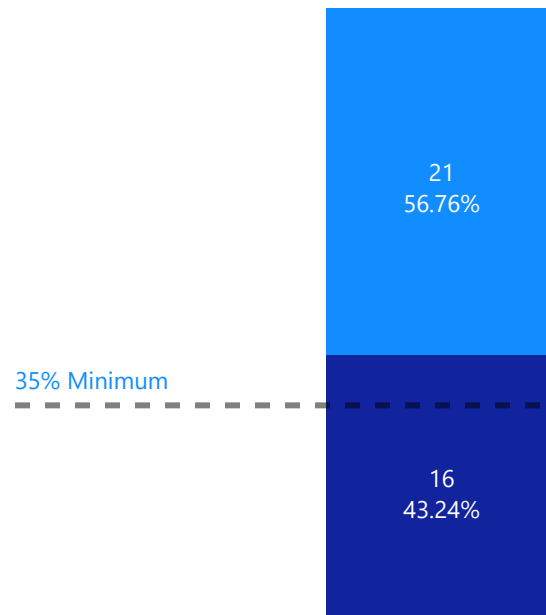
● No ● Yes



Employment and Income Growth

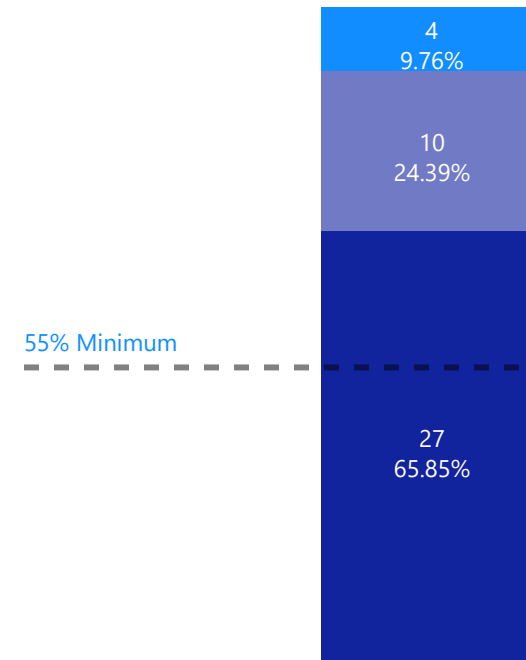
(SPM Metric 4.6)

● No ● Yes



Exits to Permanent Housing

● No ● No (Still Enrolled) ● Yes





Saint Margaret's Shelter

HMIS Name: CC--TH--SMS--CoC-WA0109
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0109
Contract Number of Beds: 24
Notes:

Grants:
Commerce: System Demonstration Grant (SGD)
HUD: Continuum of Care (CoC) - Transitional Housing (TH) Grant

Narrative regarding the **Saint Margaret's Shelter** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0109 (Transitional Housing):

"The number of households served was **41**, below the target of **60**, however 60 is a total for the entire cycle and this QPR only reflects data through Q3. Additionally, our performance of **25.58%** returns to homelessness exceeds the target of **10%**. This percentage equated to 11 individuals or 4 families. All the individuals reentered the system due to domestic violence. We provide in-person training for staff to increase their knowledge of domestic violence and working with families facing these situations. In addition, we have recently met with partner agencies to establish support groups for our clients with domestic violence involvement. We hope to begin this in July and increase the support for staff and clients through these groups. The number identified for Number of Households Served represents the entire cycle and only three quarters have passed. We are on track to meet the projected number for the cycle."

-- Shannon Boniface, Catholic Charities Eastern Washington - Vice President of Crisis Response



Alexandria's House

HMIS Name: VOA--TH--Alexandrias House--CoC-WA0126
Reporting Term: 08/01/2024 - 04/30/2025
WA#: WA0126
Contract Number of Beds: 12
Notes:

Grants:
City of Spokane: Human Services Grant (HSG)
HUD: Continuum of Care (CoC) - Transitional Housing (TH) Grant
HUD: Runaway and Homeless Youth (RHY) - Transitional Living
Program (TLP)

Number of Households Served

Projected Number: 30

4

Average Length of Time Homeless (Days)

(SPM Metric 1a.2)

431

Max: 160 Days

Average Utilization Rate

27%

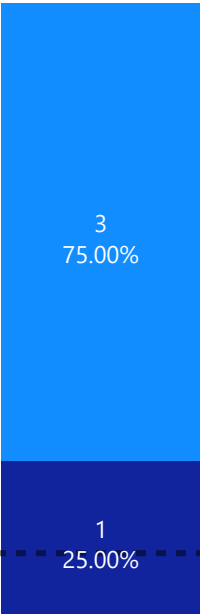
Min: 85%

Legend (All the clients enrolled in the reporting period are included in this metric):
No: Exit occurred but not successful/Permanent. **No (Still Enrolled):** Client has not yet been exited. **Yes:** Client exited successful/Permanent.

Returns to Homelessness

(SPM Metric 2b)

● No ● Yes



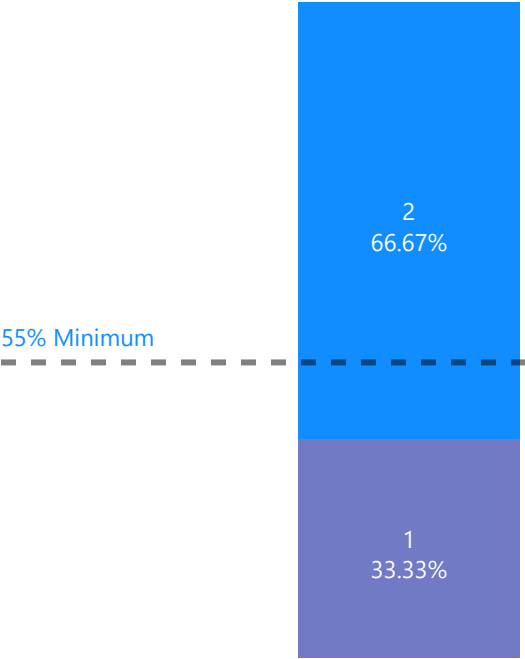
Employment and Income Growth

(SPM Metric 4.6)

SPM metric 4.6 only applies to clients that have increased their income and left the project within the reporting period. None of the clients at the time have increased their income and exited.

Exits to Permanent Housing

● No ● No (Still Enrolled)



10% Maximum 35% Minimum



Alexandria's House

HMIS Name: VOA--TH--Alexandrias House--CoC-WA0126

Reporting Term: 08/01/2024 - 04/30/2025

WA#: WA0126

Contract Number of Beds: 12

Notes:

Grants:

City of Spokane: Human Services Grant (HSG)

HUD: Continuum of Care (CoC) - Transitional Housing (TH) Grant

HUD: Runaway and Homeless Youth (RHY) - Transitional Living Program (TLP)

Narrative regarding the **Alexandria's House** HMIS QPR Report for **Q3** Reporting Period: **August 1, 2024 - April 30, 2025**

Grant WA0126 (Transitional Housing):

- "Our exits to permanent housing are related to the exits to Aston-Bleck which is transitional housing. We also had one client exit to a different foster placement closer to their family of origin which I believe is a non-permanent option.
- Our return to homelessness was a result of domestic violence. The client exited Alexandria's House to permanent housing and then left due to DV with their ex-partner. They contacted us for help and is now enrolled at Aston-Bleck.
- Our families served/utilization are low due to the issues with coordinated entry and referrals we were experiencing over the last 4-5 months. We spoke to Kevin at Catholic Charities last week and are now up to date on the correct process for our programs!
- We encourage our clients to stay as long as they need, especially as they are all under the age of 18. Providing a safe and stable place to live with their children allows for more consistency in child-parent attachment and an increased opportunity for building resilience."

-- Wendy Alderson, Volunteers of America - Director of Shelter Services