



Quarterly Performance Report (QPR)

Reporting Period: 8/1/2025 - 10/31/2025



What is the QPR?

The Quarterly Performance Report (QPR) is used to assess how projects within our Continuum of Care (CoC) are performing throughout the year. Each QPR includes a set of tailored performance measures—some based on HUD standards and others adjusted to reflect local priorities and capacities. These reports help communities monitor progress, identify challenges, and strengthen their collective response to homelessness. Organizations are responsible to review the QPRs and ensure that the data being present accurately reflects what the project is accomplishing.

SPM 1 - Length of Time People Experience Homelessness

Measure 1 looks at the number of days people spend without a home when they're using services like emergency shelters, safe havens, or transitional housing. It calculates both the average and the median (middle) time someone is experiencing homelessness.

SPM 2 - Returns to Homelessness After Finding Permanent Housing

Measure 2 focuses on what happens after someone receives permanent housing. This measure tracks the number (or percentage) of people who, after getting into a permanent home, end up experiencing homelessness again within set time frames (within 6, 12, or 24 months).

SPM 4 - Income and Employment Growth

Measure 4 looks at changes in income for those who stay in the system ("system stayers") and those who exit the system ("system leavers").

SPM 5 - People Experiencing Homelessness For The First-Time

Measure 5 is about people who experience homelessness for the first time. This information assists local agencies work on homelessness prevention strategies.

SPM 7 - Successful Housing Placement and Retention

Measure 7 checks to see how successfully individuals that had successful outcomes from their project and in the case of permanent housing, if they retained the housing.

Local Measure - Average Length of Time to Date of Engagement

This measure provides the duration that it takes for those who are first enrolled in the system and how long it takes for them to engage with a case manager.

Local Measure - Average Rate of Utilization

This looks at how consistently beds and/or units in a homeless services project are occupied over a given period of time.

Local Measure - Rapid Placement into Permanent Housing

This looks at how many people who experience homelessness are moved into a stable long-term housing after entering a homeless services project

Local Measure - Successful Referrals

This focuses on how many referrals were made within the reporting period and from that pool, how many of those had a successful outcome?



Housing Services PY 2025-26 Quarterly Performance Report

Quarter 1 - Coordinate Entry

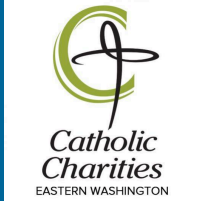
Coordinated Entry (CE): The gateway by which households' access projects in the system.
Reporting Period: 08/1/2025 - 10/31/2025



Public Name: Singles Coordinated Assessment
HMIS Name: SNAP--CE--Singles

Grants:

- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)



Public Name: Homeless Family Coordinated Assessment
HMIS Name: CC--CA--HFCA

Grants:

- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)



Quarter 1 - Coordinate Entry Performance Overview

Number of Households Served

1019

Average Length of Time from
Assessment to Referral Placement

26

Max: 45 Days

Number of Referrals

147

Average Length of Time from Date of
Referral Placement to Referral Outcome

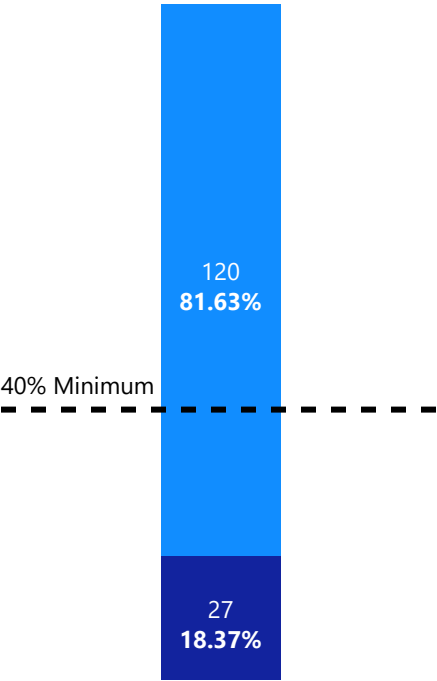
10

Max: 30 Days

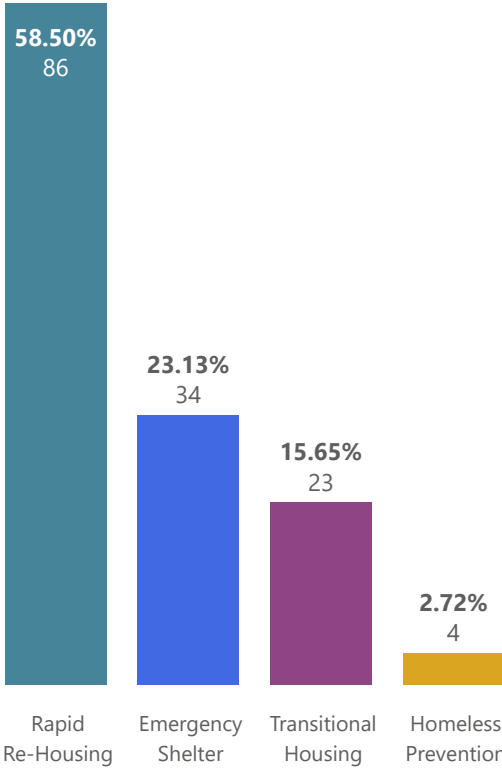
Percent of Referrals with Successful Outcomes

(Local Measure)

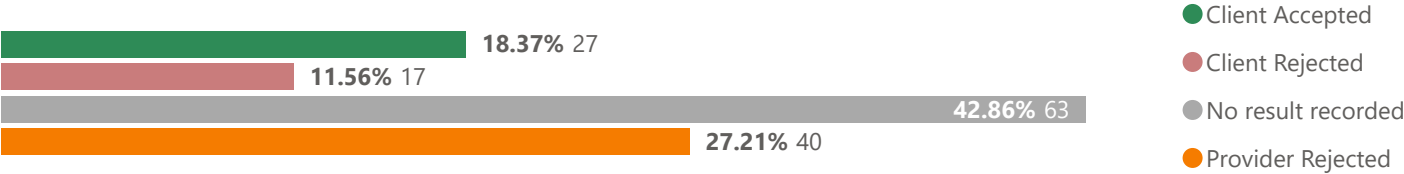
● Successful ● Unsuccessful



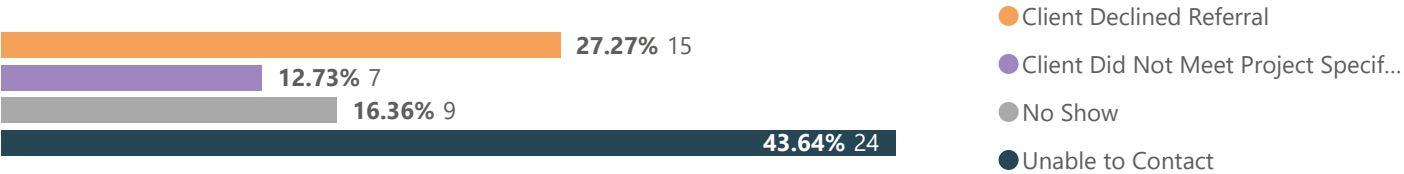
Referrals by Project-Type



Referral Results



Rejection Reason



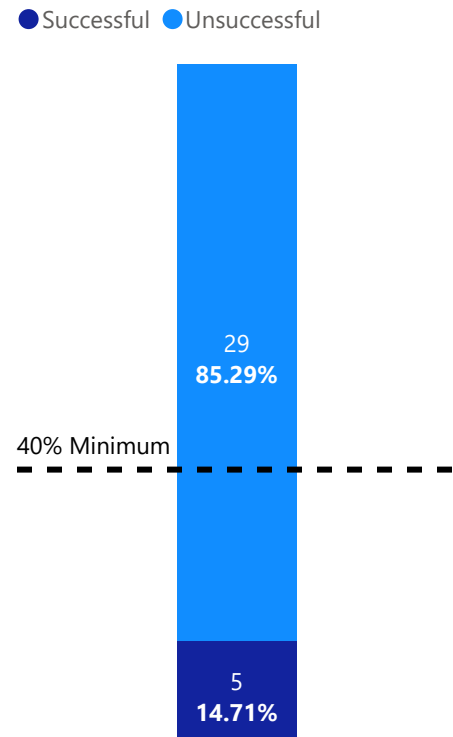


Quarter 1 - Coordinate Entry

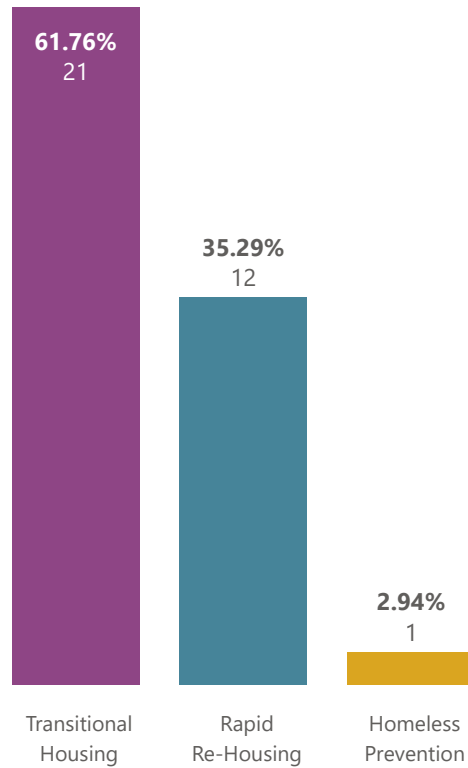
Homeless Families Coordinate Assessment (HFCA)

Number of Households Served	Average Length of Time from Assessment to Referral Placement	Number of Referrals	Average Length of Time from Date of Referral Placement to Referral Outcome
301	21 Max: 45 Days	34	2 Max: 30 Days

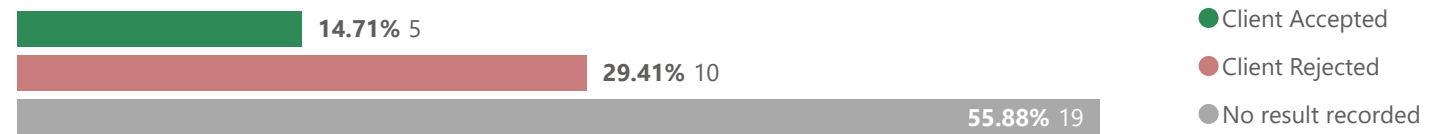
Percent of Referrals with Successful Outcomes
(Local Measure)



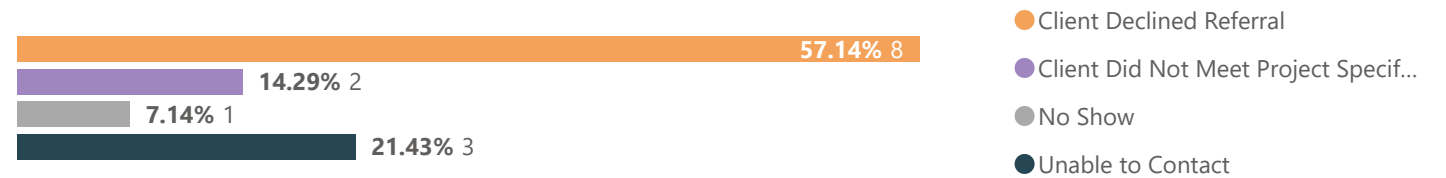
Referrals by Project-Type



Referral Results



Rejection Reason





Quarter 1 - Coordinate Entry Singles Coordinated Assessment

Number of Individuals Served

627

Average Length of Time from
Assessment to Referral Placement

27

Max: 45 Days

Number of Referrals

113

Average Length of Time from Date of
Referral Placement to Referral Outcome

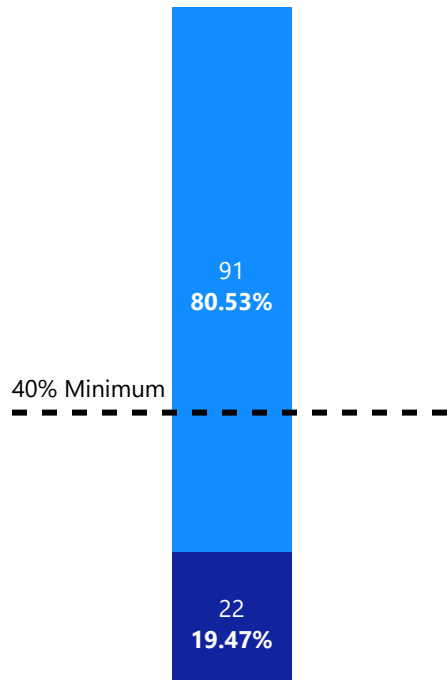
13

Max: 30 Days

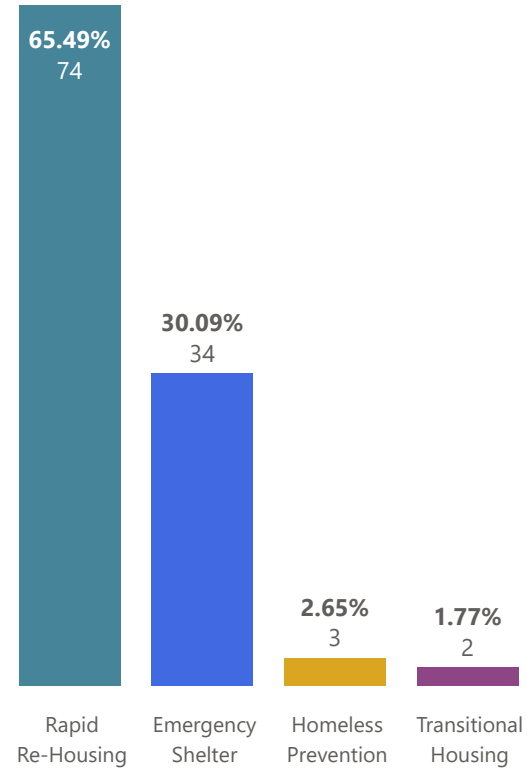
Percent of Referrals with Successful Outcomes

(Local Measure)

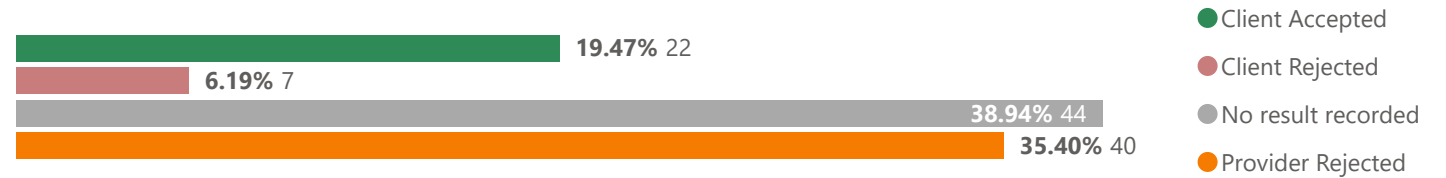
● Successful ● Unsuccessful



Referrals by Project-Type



Referral Results



Rejection Reason





Housing Services PY 2025-26 Quarterly Performance Report

Quarter 1 - Transitional Housing

Transitional Housing (TH): One-to-Two year program offering intensive case management. Helps stabilize households and prepare them for independent living.

Units are pre-identified.

Reporting Period: 08/1/2025 - 10/31/2025



Public Name: Saint Margaret's Shelter

HMIS Name: CC--TH--SMS--CoC-WA0109

Inventory: 36 Beds / 12 Units (Households with at least one adult and one child)

Grants:

- WA Dept. Commerce: System Demonstration Grant (SDG) - Standard
- HUD: Continuum of Care (CoC) - Transitional Housing

Public Name: Alexandria's House

HMIS Name: VOA--TH--Alexandrias House--CoC-WA0126

Inventory: 6 Beds / 6 Units (Households with at least one adult and one child), 6 Beds / 6 Units (Households with only children)

Grants:

- WA Dept. Commerce: Consolidated Homeless Grant (CHG) - Standard
- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Transitional Housing



Housing Services (CoC) PY 2025-26 Quarterly Performance Report

Quarter 1 - Transitional Housing Performance Overview

Number of Households Served

22

Average Length of Time Homeless (Days)
(SPM Metric 1a.2)

78

Max: 160 Days

Average Utilization Rate
(Bed)

53%

Min: 85%

Average Utilization Rate
(Unit)

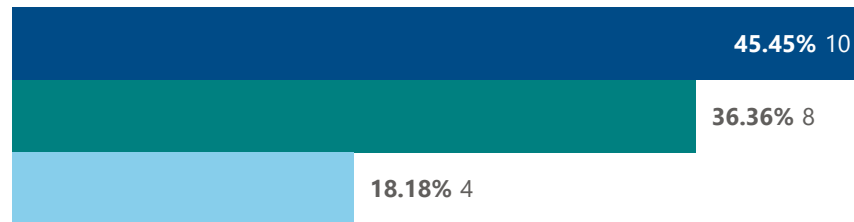
53%

Min: 85%

Exits to Permanent Housing (SPM Metric 7b.1 - All Clients)

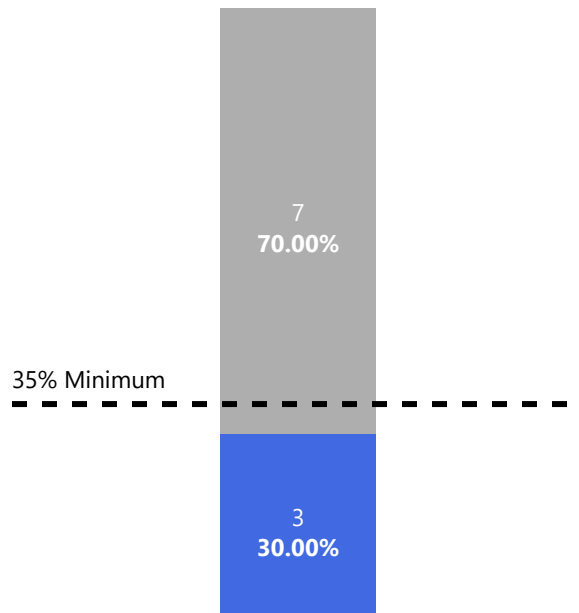
- Currently Enrolled
- Permanent
- Temporary

Min: 70% (Permanent)



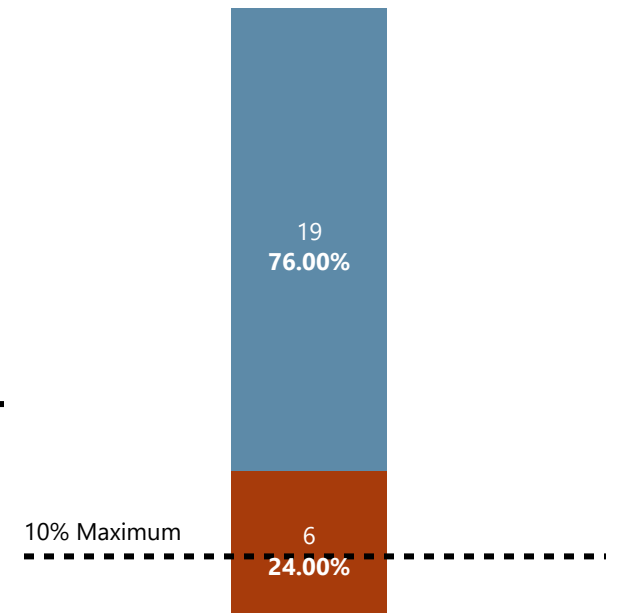
Employment and Income Growth (SPM Metric 4.6)

- Increase
- No Increase



Returns to Homelessness (SPM Metric 2b)

- Did Not Return
- Returned





Housing Services (CoC) PY 2025-26 Quarterly Performance Report

Quarter 1 - Transitional Housing

Saint Margaret's Shelter

Number of Households Served

18

Average Length of Time Homeless (Days)
(SPM Metric 1a.2)

85

Max: 160 Days

Average Utilization Rate
(Bed)

92%

Min: 85%

Average Utilization Rate
(Unit)

94%

Min: 85%

Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

- Currently Enrolled
- Permanent
- Temporary

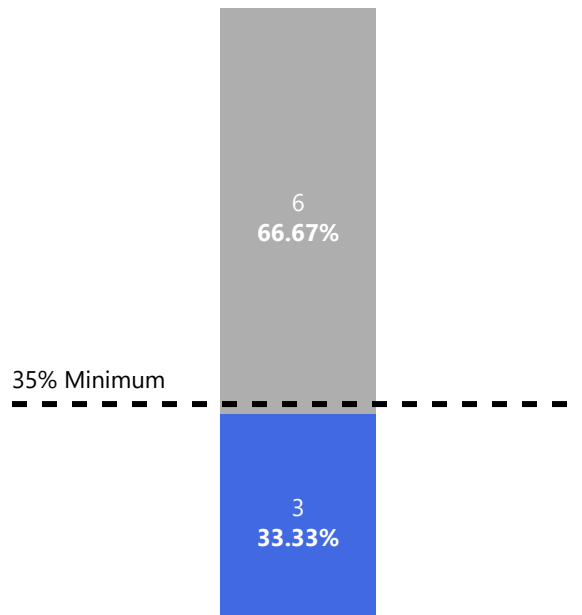
Min: 70% (Permanent)



Employment and Income Growth

(SPM Metric 4.6)

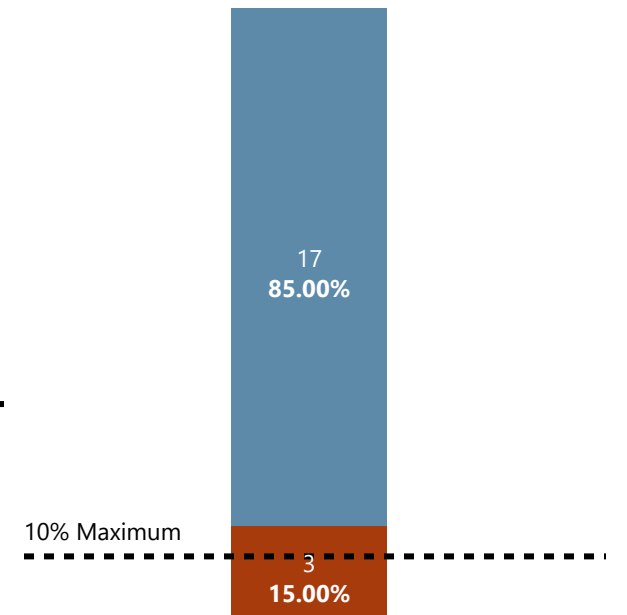
- Increase
- No Increase



Returns to Homelessness

(SPM Metric 2b)

- Did Not Return
- Returned





Housing Services (CoC) PY 2025-26 Quarterly Performance Report

Quarter 1 - Transitional Housing Alexandria's House

Number of Households Served

4

Average Length of Time Homeless (Days)
(SPM Metric 1a.2)

17

Max: 160 Days

Average Utilization Rate
(Bed)

14%

Min: 85%

Average Utilization Rate
(Unit)

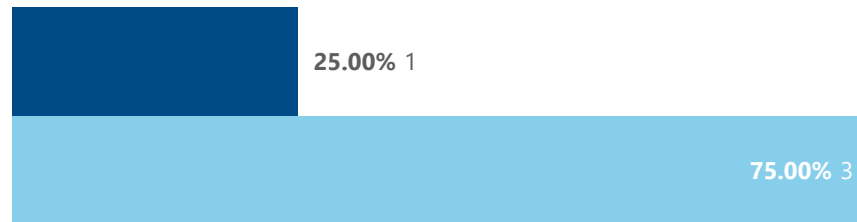
11%

Min: 85%

Exits to Permanent Housing (SPM Metric 7b.1 - All Clients)

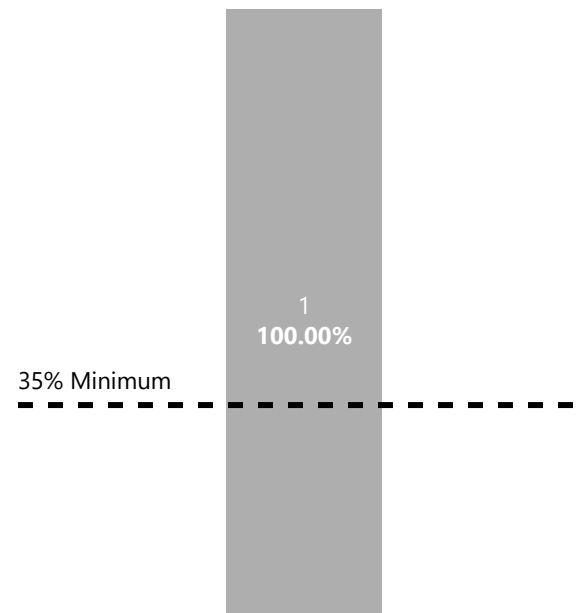
- Currently Enrolled
- Temporary

Min: 70% (Permanent)



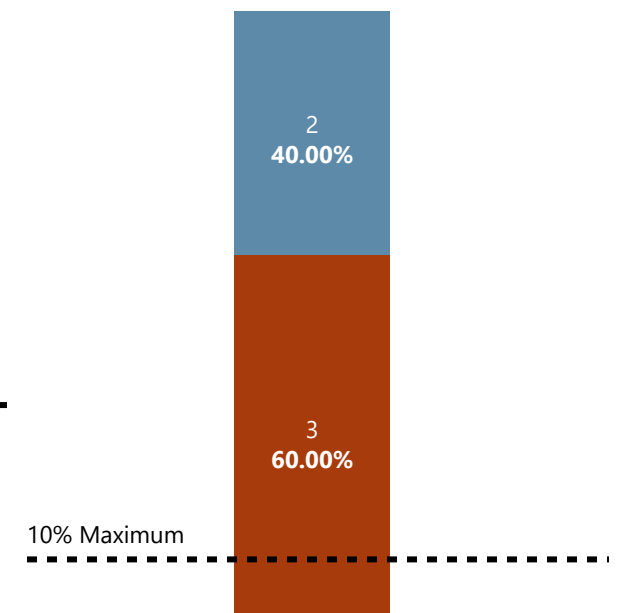
Employment and Income Growth (SPM Metric 4.6)

- No Increase



Returns to Homelessness (SPM Metric 2b)

- Did Not Return
- Returned





Quarter 1 - Rapid Rehousing

Rapid Rehousing (RRH): Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant.
Reporting Period: 08/1/2025 - 10/31/2025



Public Name: Families Rapid Rehousing
HMIS Name: CC--RRH--Families--CoC--WA0288

Grants:

- HUD: Continuum of Care (CoC) - Rapid Rehousing (RRH)



Public Name: Singles Rapid Rehousing
HMIS Name: SNAP--RRH--Families--CoC--WA0331

Grants:

- HUD: Continuum of Care (CoC) - Rapid Rehousing (RRH)



Public Name: Rapid Rehousing for Survivors of DV
HMIS Name:

- YWCA--RRH--Survivors of DV--WA0353
- YWCA--RRH--WA0420--RRH for Survivors of DV (Consolidated Into WA0353)

Grants:

- HUD: Continuum of Care (CoC) - Rapid Rehousing (RRH)



Quarter 1 - Rapid Rehousing Performance Overview

Number of Households Served

121

Households Served Moved into Housing
(Currently Housed - May be Receiving Subsidy)

94

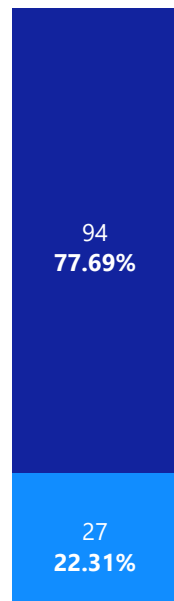
Rapid Placement into Permanent Housing
(Custom Metric)

46

Max: 60 Days

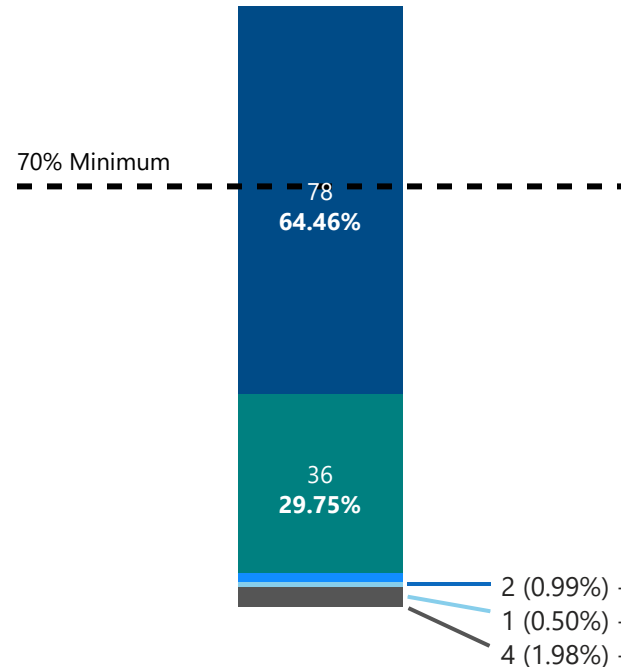
Households Served Moved into Housing (Currently Housed - May Be Receiving Subsidy)

● Moved-In ● Not Moved-In



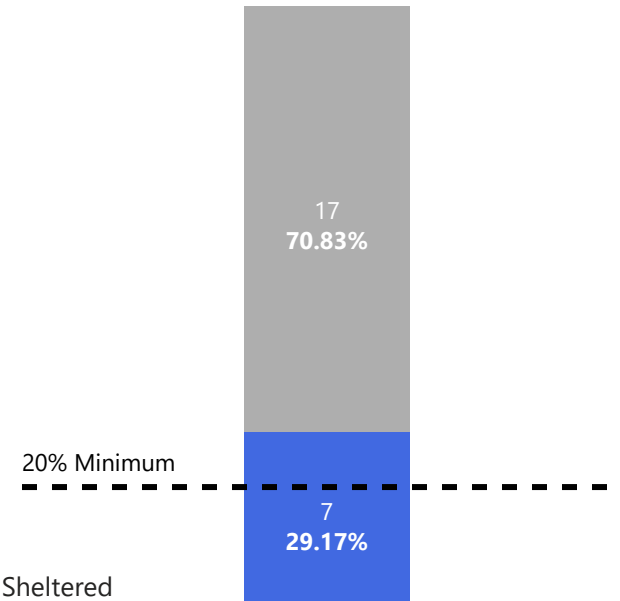
Exits to Permanent Housing (SPM Metric 7b.1 - All Clients)

● Currently Enrolled ● Permanent ● Sheltered



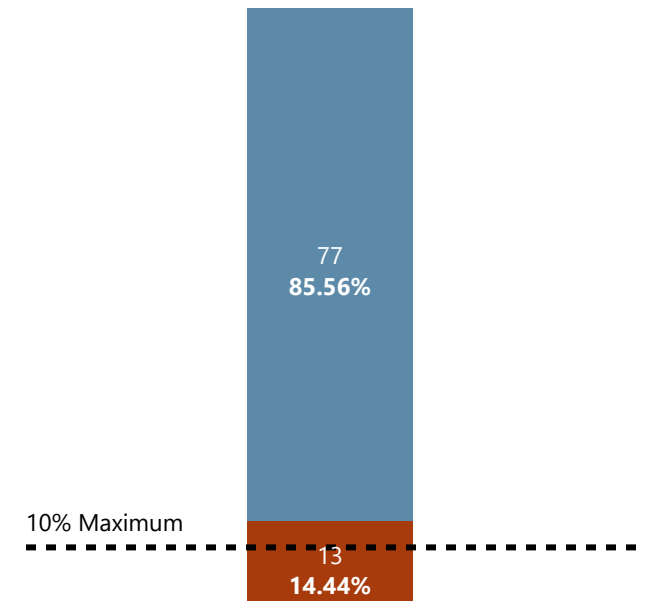
Employment and Income Growth (SPM Metric 4.6)

● Increase ● No Increase



Returns to Homelessness (SPM Metric 2b)

● Did Not Return ● Returned





Quarter 1 - Rapid Rehousing Families Rapid Rehousing

Number of Households Served

51

Households Served Moved into Housing
(Currently Housed - May be Receiveing Subsidy)

36

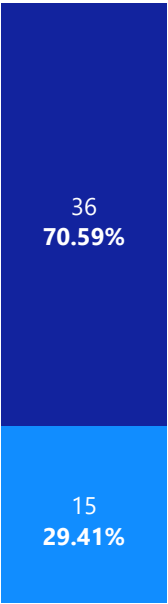
Rapid Placement into Permanent Housing
(Custom Metric)

46

Max: 60 Days

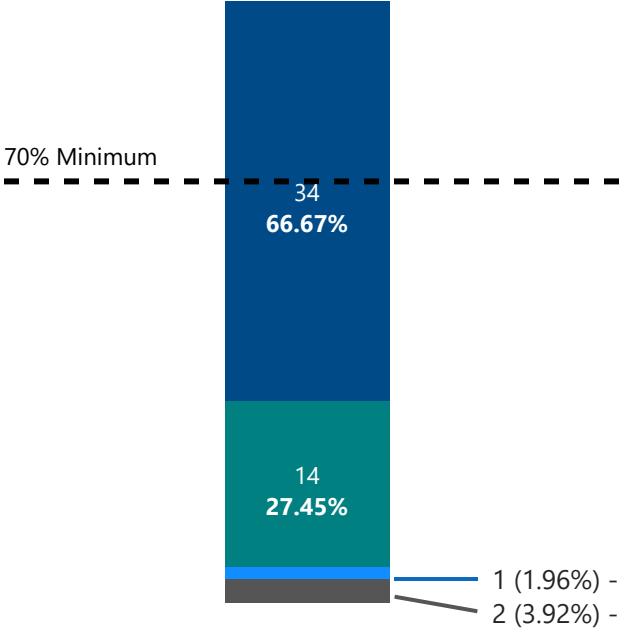
Households Served Moved into Housing (Currently Housed - May Be Receiving Subsidy)

● Moved-In ● Not Moved-In



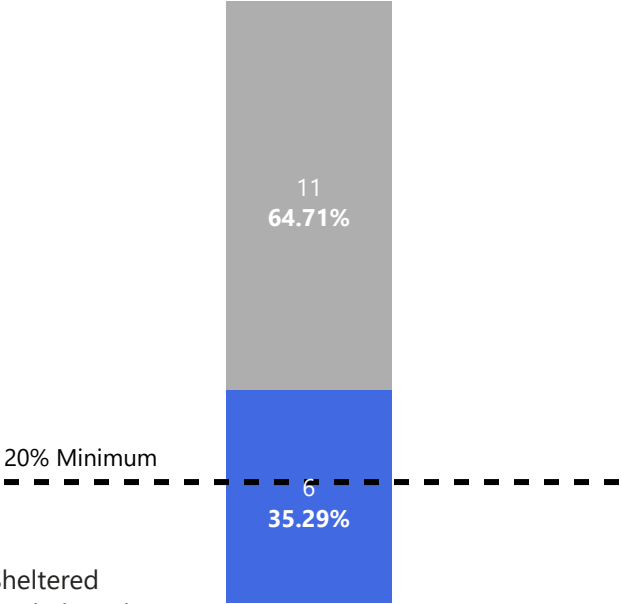
Exits to Permanent Housing (SPM Metric 7b.1 - All Clients)

● Currentl... ● Perman... ● Sheltered ● Unshelt...



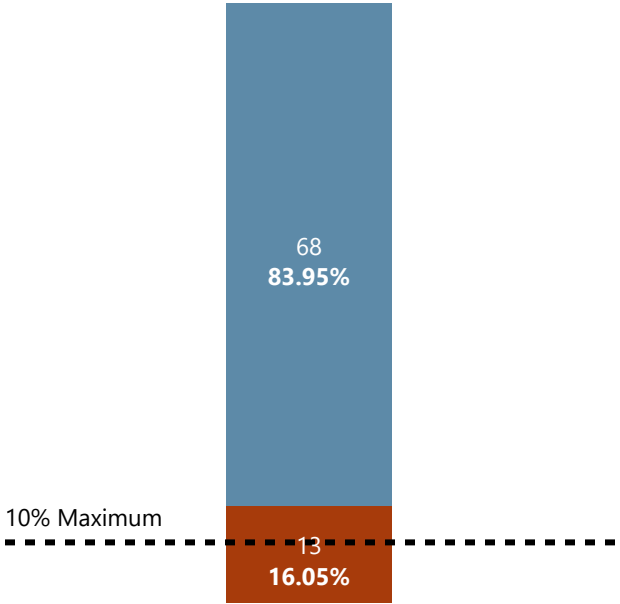
Employment and Income Growth (SPM Metric 4.6)

● Increase ● No Increase



Returns to Homelessness (SPM Metric 2b)

● Did Not Return ● Returned





Quarter 1 - Rapid Rehousing Singles Rapid Rehousing

Number of Individuals Served

26

Households Served Moved into Housing
(Currently Housed - May be Receiving Subsidy)

15

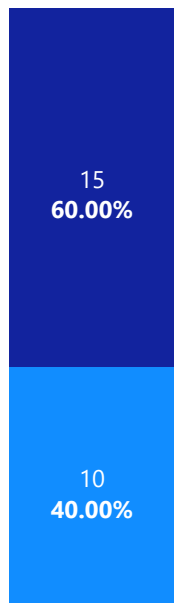
Rapid Placement into Permanent Housing
(Custom Metric)

51

Max: 60 Days

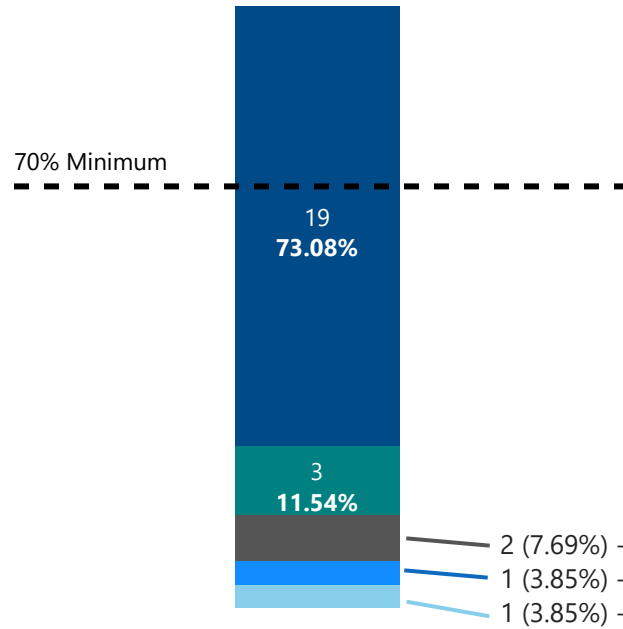
Households Served Moved into Housing (Currently Housed - May Be Receiving Subsidy)

● Moved-In ● Not Moved-In



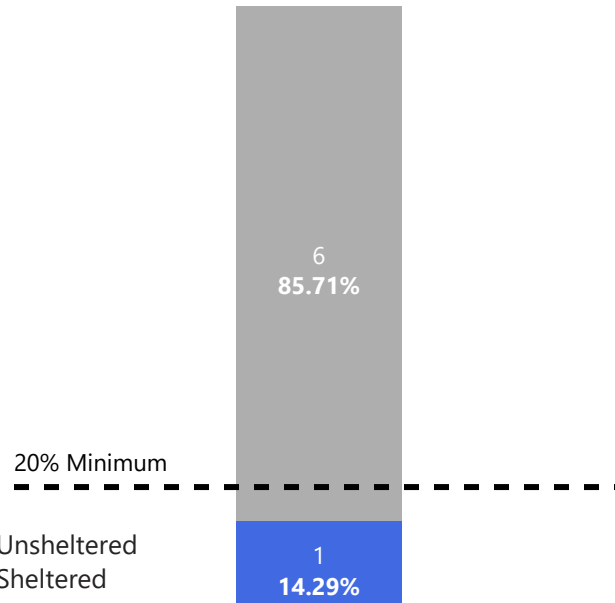
Exits to Permanent Housing (SPM Metric 7b.1 - All Clients)

● Currently Enrolled ● Permanent ● Sheltered



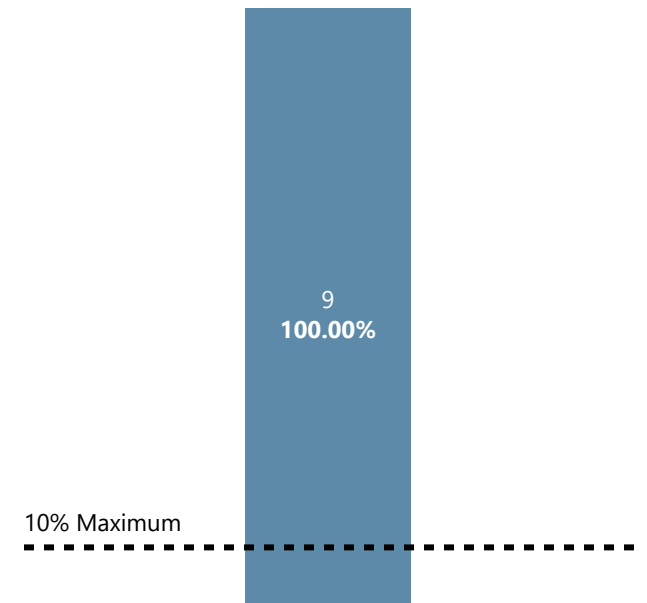
Employment and Income Growth (SPM Metric 4.6)

● Increase ● No Increase



Returns to Homelessness (SPM Metric 2b)

● Did Not Return





Quarter 1 - Rapid Rehousing

Rapid Rehousing for Survivors of DV

Number of Households Served

45

Households Served Moved into Housing
(Currently Housed - May be Receiveing Subsidy)

43

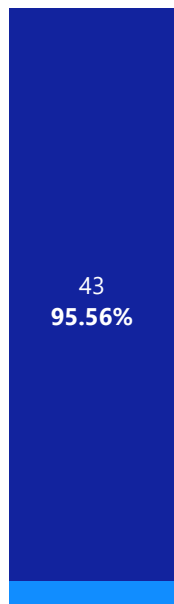
Rapid Placement into Permanent Housing
(Custom Metric)

We are unable to surface this data as the YWCA uses a comparable database.

-- HMIS Team

Households Served Moved into Housing
(Currently Housed - May Be Receiving Subsidy)

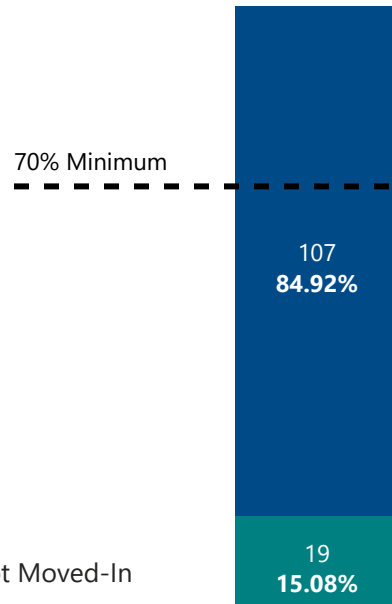
● Moved-In ● Not Moved-In



2 (4.44%) - Not Moved-In

Exits to Permanent Housing
(SPM Metric 7b.1 - All Clients)

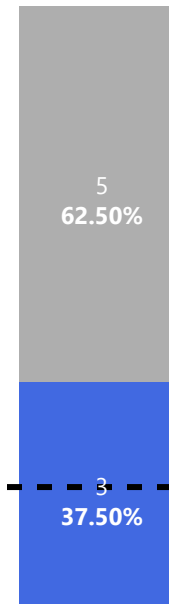
● Currently Enrolled ● Permanent



70% Minimum

Employment and Income Growth
(SPM Metric 4.6)

● Increase ● No Increase



20% Minimum

Returns to Homelessness
(SPM Metric 2b)

No clients exited from this project during the reporting period (shifted two years). As a result, there is no data available for Returns to Homelessness. This is not an error, but a reflection of the project's activity during this timeframe.

-- HMIS Team

10% Maximum



Quarter 1 - Permanent Supportive Housing

Permanent Supportive Housing (PSH): Permanent subsidy paired with case management. Most PSH units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.

Reporting Period: 08/1/2025 - 10/31/2025



Public Name: PSH Scattered Sites
HMIS Name: CC--PSH--WA0512
Inventory: 105 Beds / 35 Units (Households with at least one adult and one child)

Grants:

- HUD: Continuum of Care (CoC) - Permanent Supportive Housing



Public Name: PSH Consolidation WA0374
HMIS Name:

- CC--PSH--WA0374
- CC--PSH--WA0285 (Consolidated Into WA0374)
- CC--PSH--WA0418 (Consolidated Into WA0374)

Inventory: 90 Beds / 90 Units (Households without children)

Grants:

- HUD: Continuum of Care (CoC) - Permanent Supportive Housing



Public Name: PSH - Scattered Sites WA0130
HMIS Name:

- VOA--PSH--WA0130
- VOA--PSH--The Marilee Apts (Consolidated Into WA0130)
- VOA--PSH--Hope House East (Consolidated Into WA0130)
- VOA--PSH--Hope House West (Consolidated Into WA0130)
- VOA--PSH--WA0111 (Consolidated Into WA0130)
- VOA--PSH--WA0457 (Consolidated Into WA0130)
- VOA--PSH--WA0511 (Consolidated Into WA0130)

Inventory: 156 Beds / 156 Units (Households without children)

Grants:

- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Permanent Supportive Housing



Quarter 1 - Permanent Supportive Housing Performance Overview

Number of Households Served

250

Average Rate of Utilization
(Bed)

81%

Min: 85%

Average Rate of Utilization
(Unit)

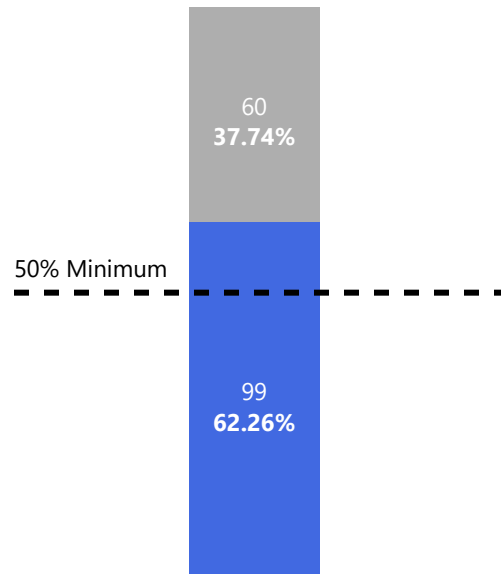
81%

Min: 85%

Employment and Income Growth for Stayers

(SPM Metric 4.3)

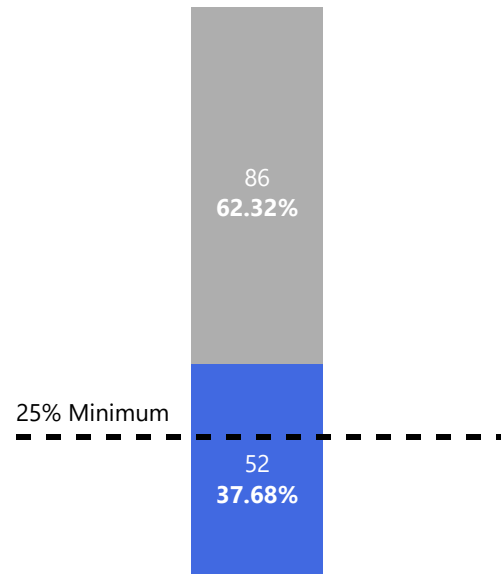
● Increase ● No Increase



Annual Income Growth and/or Non-Cash Benefits

(Local Measure)

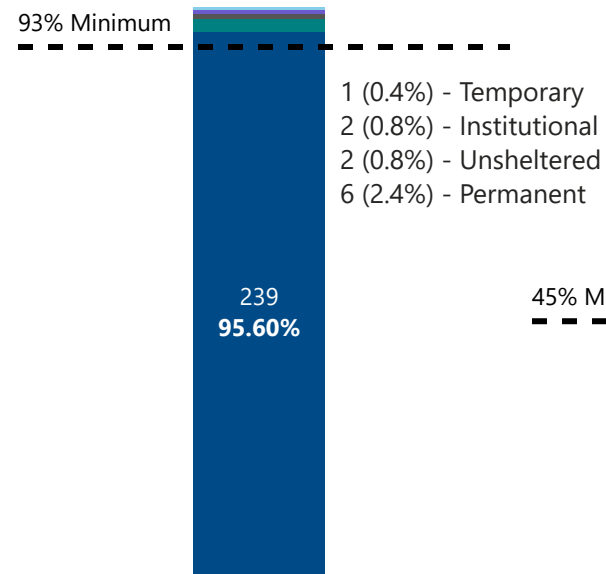
● Increase ● No Increase



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

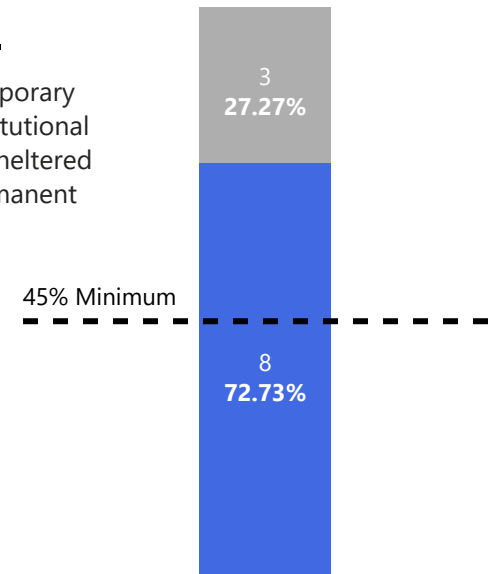
● Institutional ● Permanent



Employment and Income Growth for Leavers

(SPM Metric 4.6)

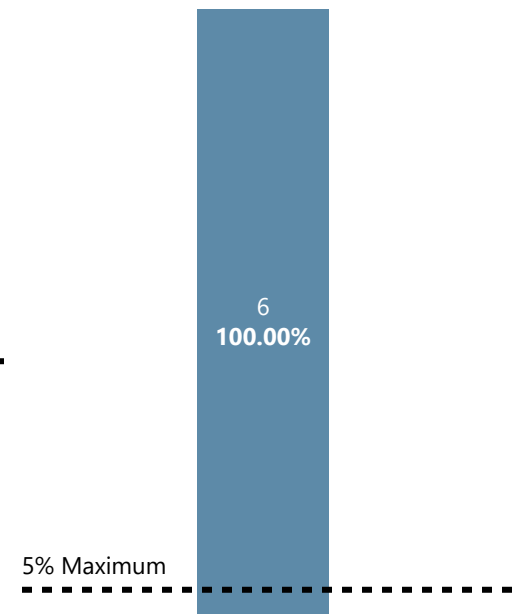
● Increase ● No Increase



Returns to Homelessness

(SPM Metric 2b)

● Did Not Return





Quarter 1 - Permanent Supportive Housing PSH - Scattered Sites

Number of Households Served

32

Average Rate of Utilization
(Bed)

83%

Min: 85%

Average Rate of Utilization
(Unit)

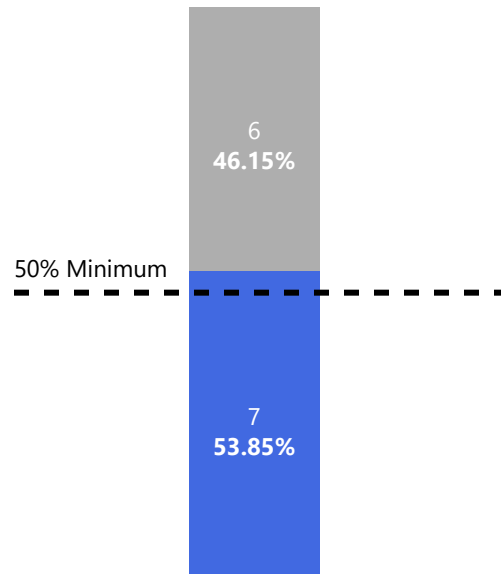
82%

Min: 85%

Employment and Income Growth for Stayers

(SPM Metric 4.3)

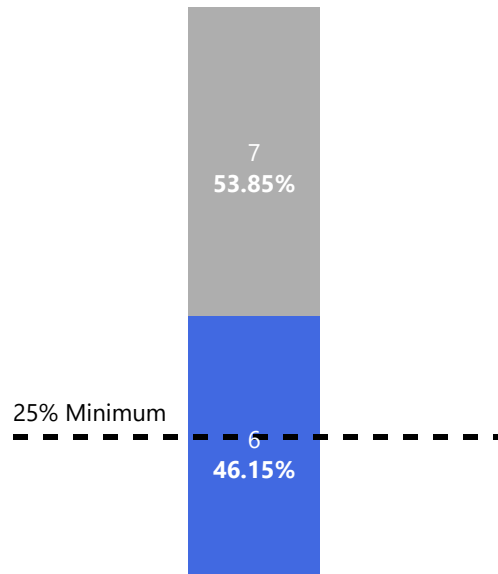
● Increase ● No Increase



Annual Income Growth and/or Non-Cash Benefits

(Local Measure)

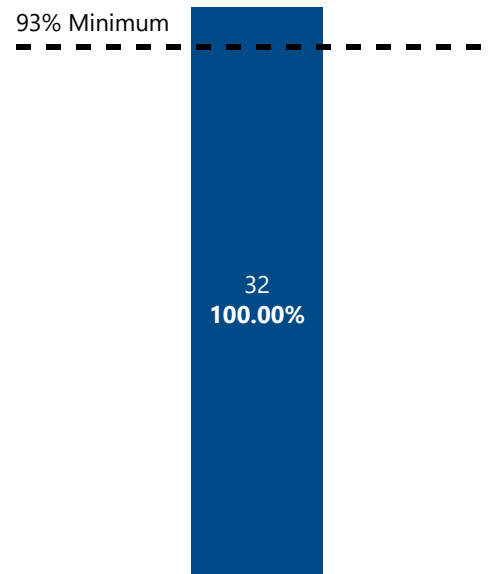
● Increase ● No Increase



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● Retention



Employment and Income Growth for Leavers

(SPM Metric 4.6)

During the reporting period, no clients exited the project. This is not an error, but a reflection of the project's activity during this timeframe.

-- HMIS Team

Returns to Homelessness

(SPM Metric 2b)

No clients exited from this project during the reporting period (shifted two years). As a result, there is no data available for Returns to Homelessness. This is not an error, but a reflection of the project's activity during this timeframe.

-- HMIS Team



Quarter 1 - Permanent Supportive Housing PSH Consolidated WA0374

Number of Households Served

81

Average Rate of Utilization
(Bed)

85%

Min: 85%

Average Rate of Utilization
(Unit)

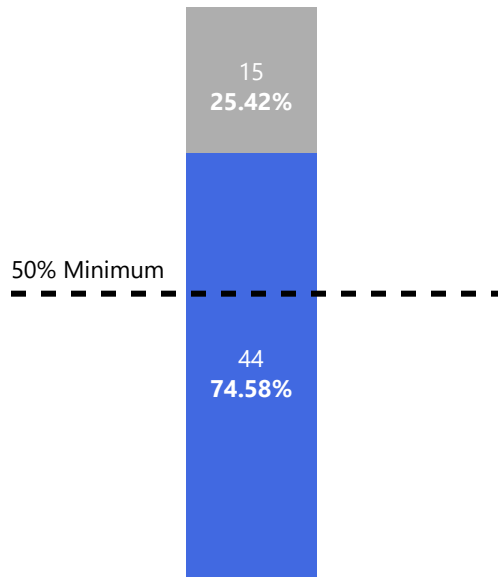
79%

Min: 85%

Employment and Income Growth for Stayers

(SPM Metric 4.3)

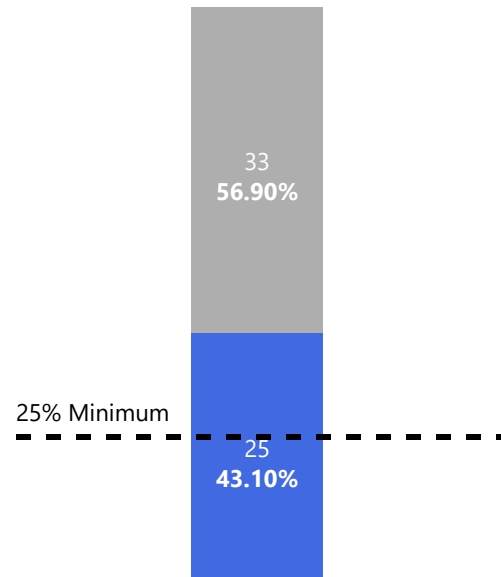
● Increase ● No Increase



Annual Income Growth and/or Non-Cash Benefits

(Local Measure)

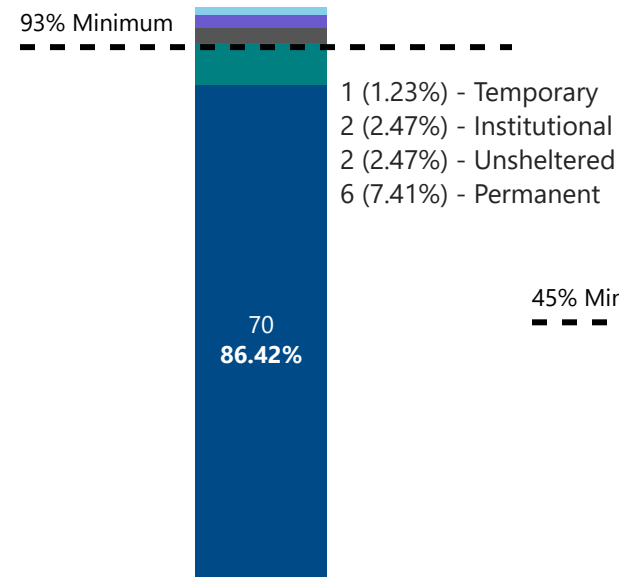
● Increase ● No Increase



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

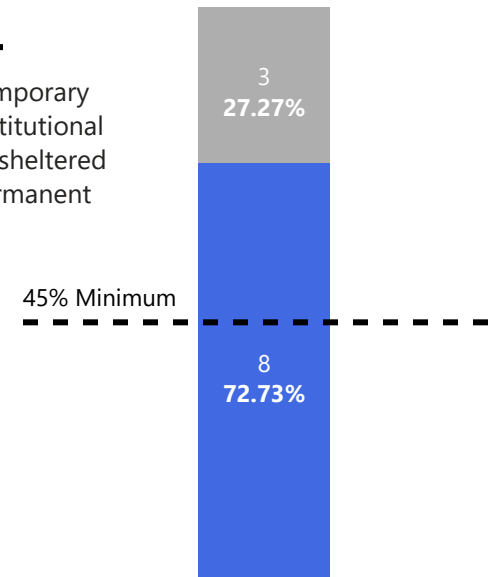
● Institutional ● Permanent



Employment and Income Growth for Leavers

(SPM Metric 4.6)

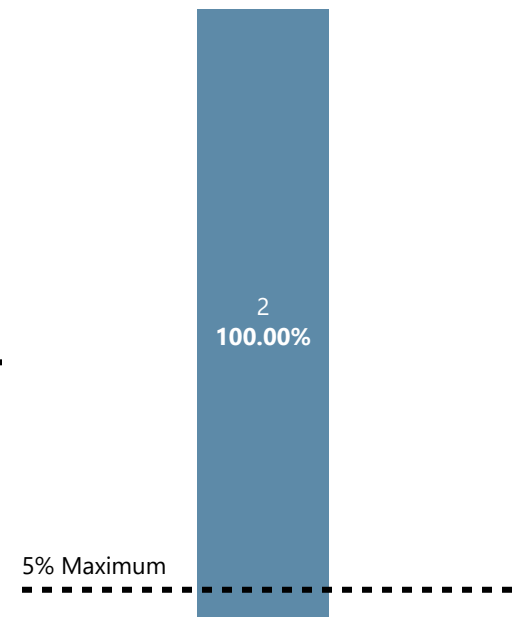
● Increase ● No Increase



Returns to Homelessness

(SPM Metric 2b)

● Did Not Return





Quarter 1 - Permanent Supportive Housing PSH - Scattered Sites WA0130

Number of Households Served

137

Average Rate of Utilization
(Bed)

81%

Min: 85%

Average Rate of Utilization
(Unit)

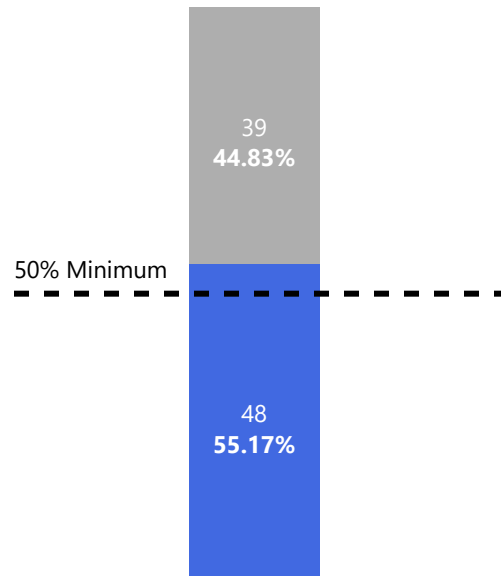
78%

Min: 85%

Employment and Income Growth for Stayers

(SPM Metric 4.3)

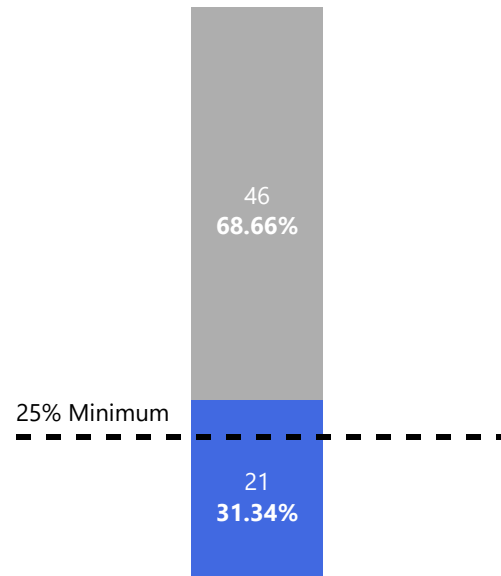
● Increase ● No Increase



Annual Income Growth and/or Non-Cash Benefits

(Local Measure)

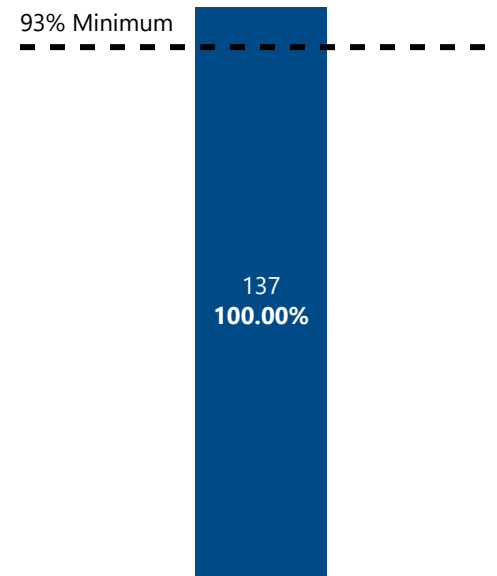
● Increase ● No Increase



Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

● Retention



Employment and Income Growth for Leavers

(SPM Metric 4.6)

During the reporting period, no clients who exited demonstrated growth in income at exit. This is not an error, but a reflection of the project's activity during this timeframe.

-- HMIS Team

45% Minimum

Returns to Homelessness

(SPM Metric 2b)

● Did Not Return

