



# **Quarterly Performance Report (QPR)**

Reporting Period: 8/1/2025 - 10/31/2025



# What is the QPR?

The Quarterly Performance Report (QPR) is used to assess how projects within our Continuum of Care (CoC) are performing throughout the year. Each QPR includes a set of tailored performance measures—some based on HUD standards and others adjusted to reflect local priorities and capacities. These reports help communities monitor progress, identify challenges, and strengthen their collective response to homelessness. Organizations are responsible to review the QPRs and ensure that the data being present accurately reflects what the project is accomplishing.

## **SPM 1 - Length of Time People Experience Homelessness**

Measure 1 looks at the number of days people spend without a home when they're using services like emergency shelters, safe havens, or transitional housing. It calculates both the average and the median (middle) time someone is experiencing homelessness.

## **SPM 2 - Returns to Homelessness After Finding Permanent Housing**

Measure 2 focuses on what happens after someone receives permanent housing. This measure tracks the number (or percentage) of people who, after getting into a permanent home, end up experiencing homelessness again within set time frames (within 6, 12, or 24 months).

## **SPM 4 - Income and Employment Growth**

Measure 4 looks at changes in income for those who stay in the system ("system stayers") and those who exit the system ("system leavers").

## **SPM 5 - People Experiencing Homelessness For The First-Time**

Measure 5 is about people who experience homelessness for the first time. This information assists local agencies work on homelessness prevention strategies.

## **SPM 7 - Successful Housing Placement and Retention**

Measure 7 checks to see how successfully individuals that had successful outcomes from their project and in the case of permanent housing, if they retained the housing.

## **Local Measure - Average Length of Time to Date of Engagement**

This measure provides the duration that it takes for those who are first enrolled in the system and how long it takes for them to engage with a case manager.

## **Local Measure - Average Rate of Utilization**

This looks at how consistently beds and/or units in a homeless services project are occupied over a given period of time.

## **Local Measure - Rapid Placement into Permanent Housing**

This looks at how many people who experience homelessness are moved into a stable long-term housing after entering a homeless services project

## **Local Measure - Successful Referrals**

This focuses on how many referrals were made within the reporting period and from that pool, how many of those had a successful outcome?



# Quarter 1 - Coordinate Entry

Coordinated Entry (CE): The gateway by which households' access projects in the system.

Reporting Period: 08/1/2025 - 10/31/2025



**Public Name:** Singles Coordinated Assessment

**HMIS Name:** SNAP--CE--Singles

**Grants:**

- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)



**Public Name:** Homeless Family Coordinated Assessment

**HMIS Name:** CC--CA--HFCA

**Grants:**

- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Supportive Services Only (SSO)



# Quarter 1 - Coordinate Entry

## Performance Overview

Number of Households Served

**1019**

Average Length of Time from Assessment to Referral Placement

**26**

Max: 45 Days

Number of Referrals

**147**

Average Length of Time from Date of Referral Placement to Referral Outcome

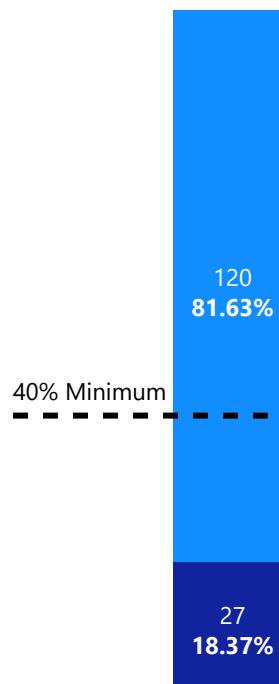
**10**

Max: 30 Days

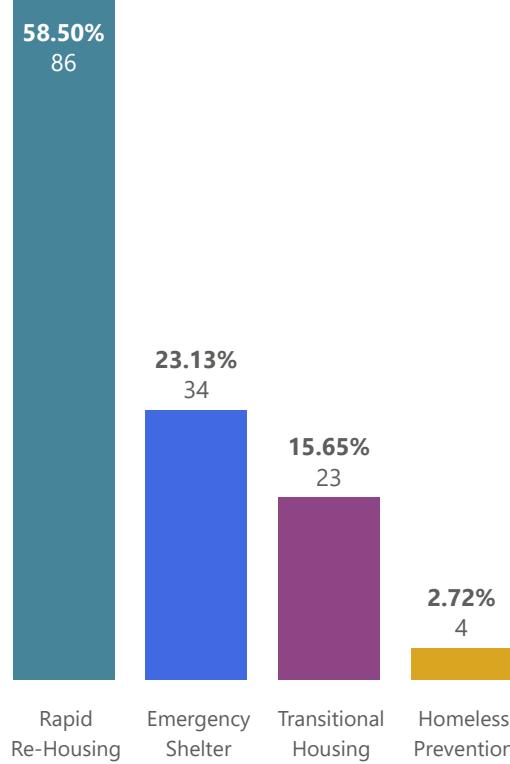
Percent of Referrals with Successful Outcomes

(Local Measure)

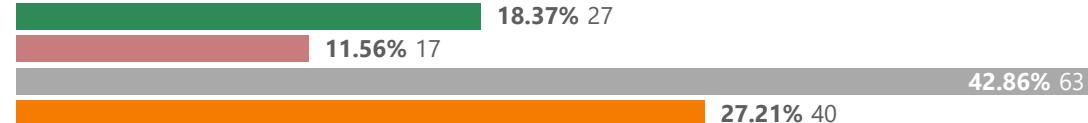
● Successful ● Unsuccessful



Referrals by Project-Type

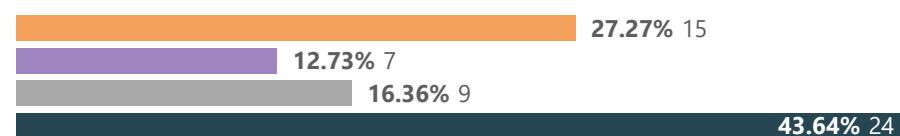


Referral Results



- Client Accepted
- Client Rejected
- No result recorded
- Provider Rejected

Rejection Reason



- Client Declined Referral
- Client Did Not Meet Project Specif...
- No Show
- Unable to Contact



# Quarter 1 - Coordinate Entry

## Homeless Families Coordinate Assessment (HFCA)

Number of Households Served

**301**

Average Length of Time from Assessment to Referral Placement

**21**

Max: 45 Days

Number of Referrals

**34**

Average Length of Time from Date of Referral Placement to Referral Outcome

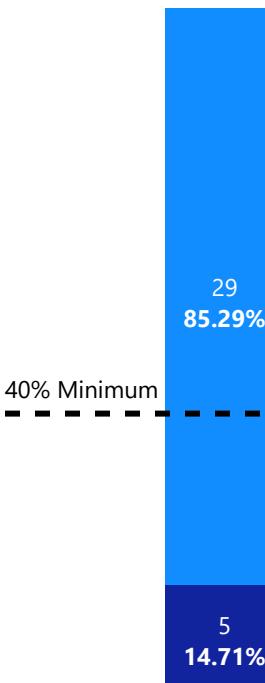
**2**

Max: 30 Days

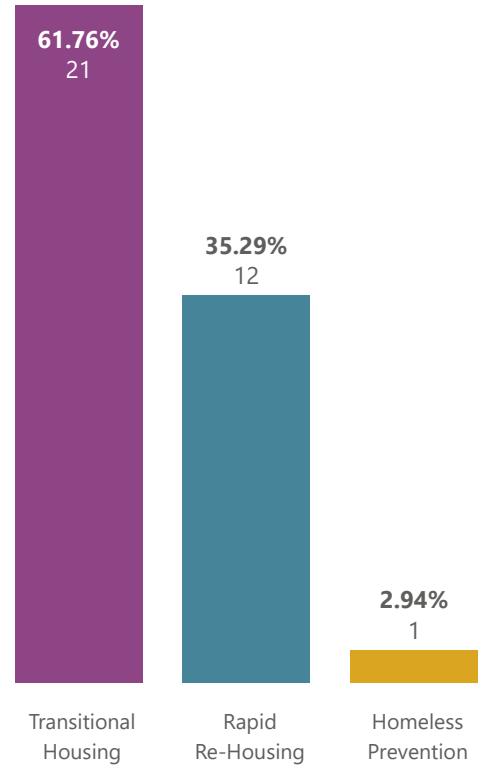
Percent of Referrals with Successful Outcomes

(Local Measure)

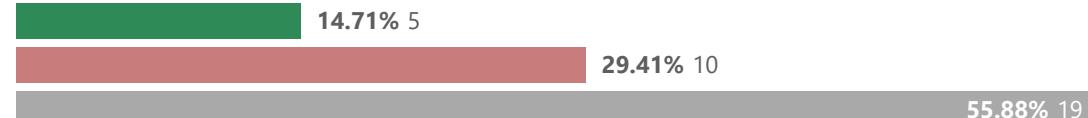
● Successful ● Unsuccessful



Referrals by Project-Type

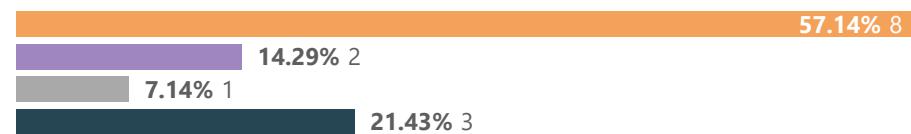


Referral Results



- Client Accepted
- Client Rejected
- No result recorded

Rejection Reason



- Client Declined Referral
- Client Did Not Meet Project Specif...
- No Show
- Unable to Contact



# Quarter 1 - Coordinate Entry

## Singles Coordinated Assessment

Number of Individuals Served

**627**

Average Length of Time from Assessment to Referral Placement

**27**

Max: 45 Days

Number of Referrals

**113**

Average Length of Time from Date of Referral Placement to Referral Outcome

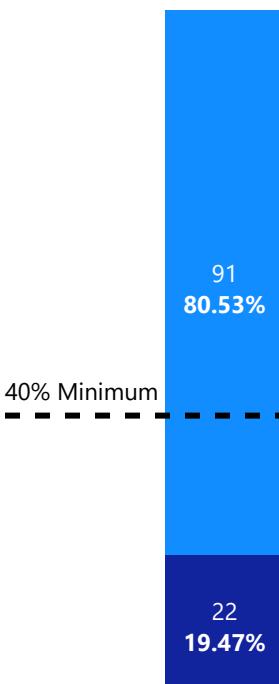
**13**

Max: 30 Days

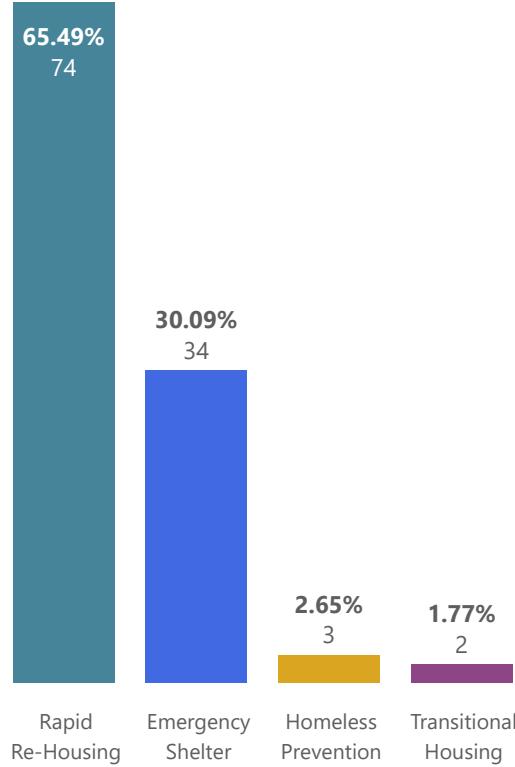
Percent of Referrals with Successful Outcomes

(Local Measure)

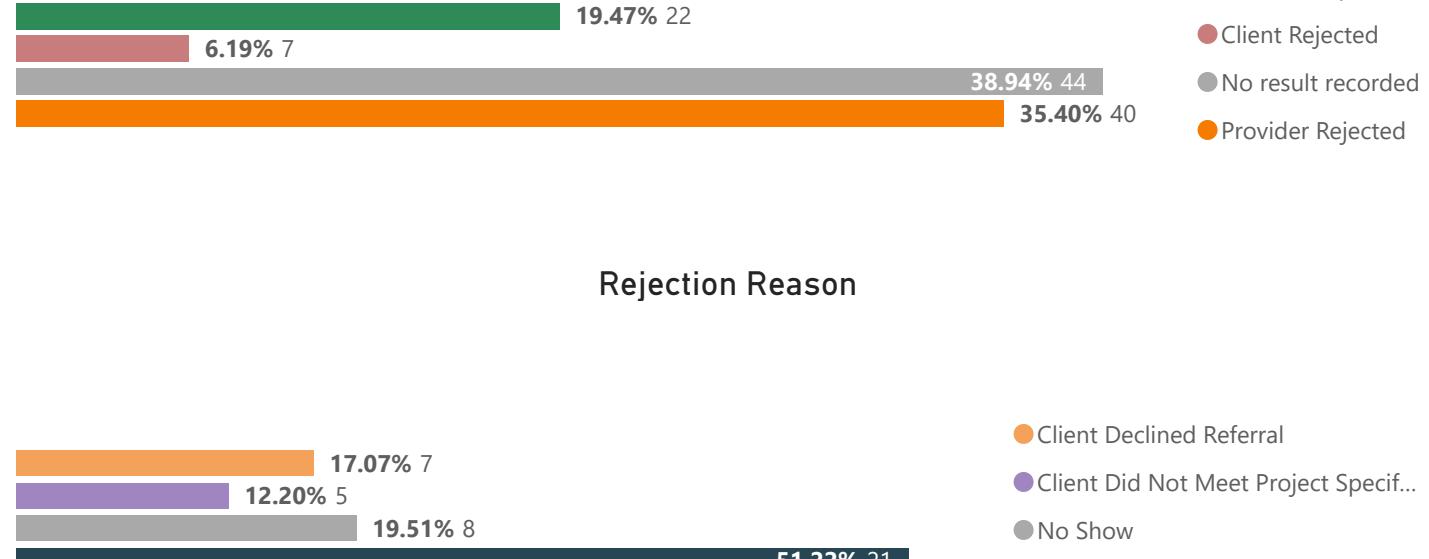
● Successful ● Unsuccessful



Referrals by Project-Type



Referral Results





# Quarter 1 - Transitional Housing

Transitional Housing (TH): One-to-Two year program offering intensive case management. Helps stabilize households and prepare them for independent living.

Units are pre-identified.

Reporting Period: 08/1/2025 - 10/31/2025



**Public Name:** Saint Margaret's Shelter

**HMIS Name:** CC--TH--SMS--CoC-WA0109

**Inventory:** 36 Beds / 12 Units (Households with at least one adult and one child)

## Grants:

- WA Dept. Commerce: System Demonstration Grant (SDG) - Standard
- HUD: Continuum of Care (CoC) - Transitional Housing

**Public Name:** Alexandria's House

**HMIS Name:** VOA--TH--Alexandrias House--CoC-WA0126

**Inventory:** 6 Beds / 6 Units (Households with at least one adult and one child), 6 Beds / 6 Units (Households with only children)

## Grants:

- WA Dept. Commerce: Consolidated Homeless Grant (CHG) - Standard
- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Transitional Housing



# Quarter 1 - Transitional Housing Performance Overview

Number of Households Served

Average Length of Time Homeless (Days)  
(SPM Metric 1a.2)Average Utilization Rate  
(Bed)Average Utilization Rate  
(Unit)**22****78**

Max: 160 Days

**53%**

Min: 85%

**53%**

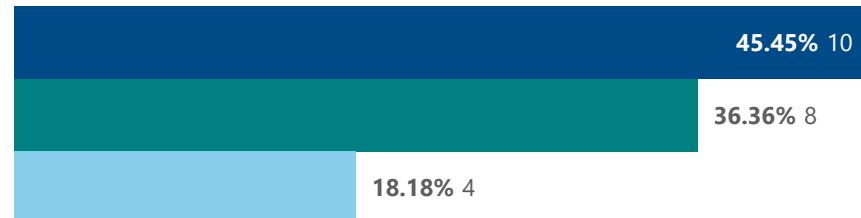
Min: 85%

## Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

- Currently Enrolled
- Permanent
- Temporary

Min: 70% (Permanent)

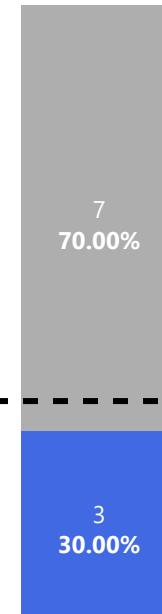


## Employment and Income Growth

(SPM Metric 4.6)

- Increase
- No Increase

35% Minimum

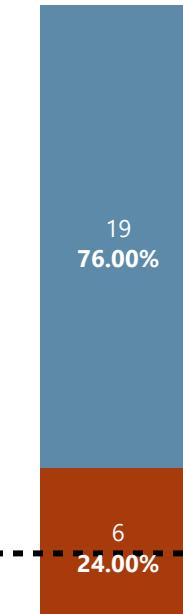


## Returns to Homelessness

(SPM Metric 2b)

- Did Not Return
- Returned

10% Maximum





# Quarter 1 - Transitional Housing

## Saint Margaret's Shelter

Number of Households Served

Average Length of Time Homeless (Days)  
(SPM Metric 1a.2)Average Utilization Rate  
(Bed)Average Utilization Rate  
(Unit)**18****85**

Max: 160 Days

**92%**

Min: 85%

**94%**

Min: 85%

### Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

- Currently Enrolled
- Permanent
- Temporary

Min: 70% (Permanent)

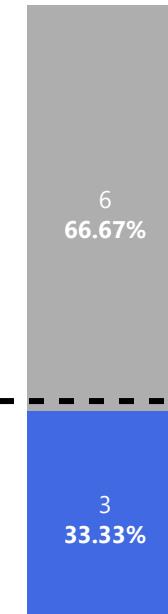


### Employment and Income Growth

(SPM Metric 4.6)

- Increase
- No Increase

35% Minimum

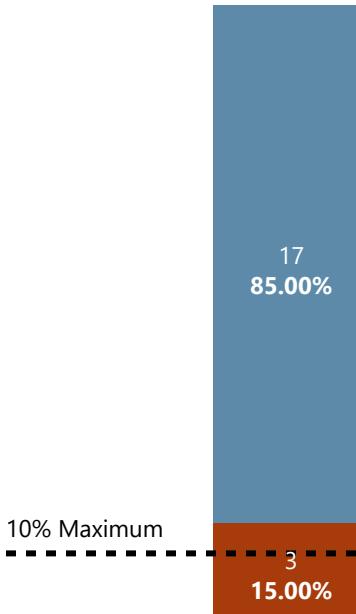


### Returns to Homelessness

(SPM Metric 2b)

- Did Not Return
- Returned

10% Maximum





# Quarter 1 - Transitional Housing

## Alexandria's House

Number of Households Served

Average Length of Time Homeless (Days)  
(SPM Metric 1a.2)Average Utilization Rate  
(Bed)Average Utilization Rate  
(Unit)**4****17**

Max: 160 Days

**14%**

Min: 85%

**11%**

Min: 85%

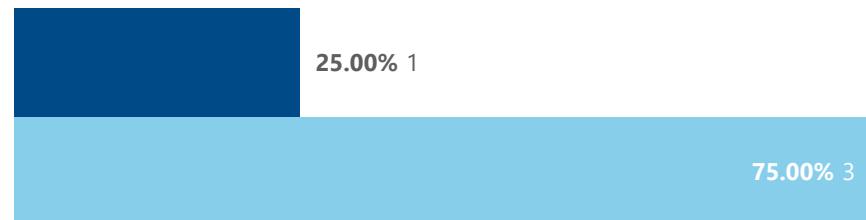
## Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

● Currently Enrolled

● Temporary

Min: 70% (Permanent)



## Employment and Income Growth

(SPM Metric 4.6)

● No Increase

35% Minimum



## Returns to Homelessness

(SPM Metric 2b)

● Did Not Return ● Returned

10% Maximum





# Quarter 1 - Rapid Rehousing

Rapid Rehousing (RRH): Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant.

Reporting Period: 08/01/2025 - 10/31/2025



**Public Name:** Families Rapid Rehousing  
**HMIS Name:** CC--RRH--Families--CoC--WA0288

**Grants:**

- HUD: Continuum of Care (CoC) - Rapid Rehousing (RRH)



**Public Name:** Singles Rapid Rehousing  
**HMIS Name:** SNAP--RRH--Families--CoC--WA0331

**Grants:**

- HUD: Continuum of Care (CoC) - Rapid Rehousing (RRH)



**Public Name:** Rapid Rehousing for Survivors of DV  
**HMIS Name:**

- YWCA--RRH--Survivors of DV--WA0353
- YWCA--RRH--WA0420--RRH for Survivors of DV (Consolidated Into WA0353)

**Grants:**

- HUD: Continuum of Care (CoC) - Rapid Rehousing (RRH)



# Quarter 1 - Rapid Rehousing Performance Overview

Number of Households Served

**121**

Households Served Moved into Housing

(Currently Housed - May be Receiving Subsidy)

**94**

Rapid Placement into Permanent Housing

(Custom Metric)

**46**

Max: 60 Days

## Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

● Moved-In ● Not Moved-In

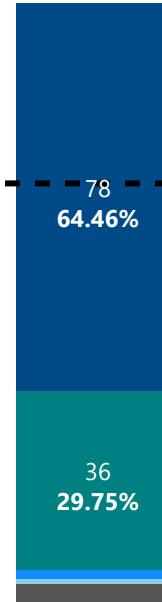


## Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

● Currently Enrolled ● Permanent ● Sheltered ► ● Increase ● No Increase

70% Minimum



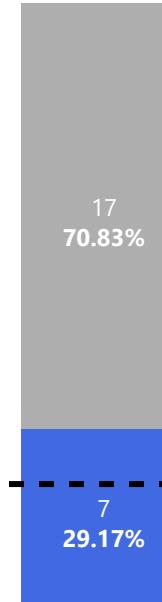
## Employment and Income Growth

(SPM Metric 4.6)

● Increase ● No Increase

17  
70.83%7  
29.17%

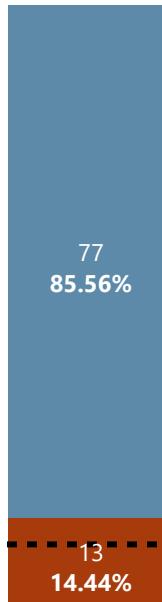
20% Minimum

2 (0.99%) - Sheltered  
1 (0.50%) - Temporary  
4 (1.98%) - Unsheltered

## Returns to Homelessness

(SPM Metric 2b)

● Did Not Return ● Returned





# Quarter 1 - Rapid Rehousing

## Families Rapid Rehousing

Number of Households Served

51

Households Served Moved into Housing

(Currently Housed - May be Receiving Subsidy)

36

Rapid Placement into Permanent Housing

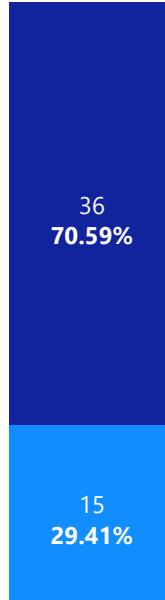
(Custom Metric)

46

Max: 60 Days

### Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

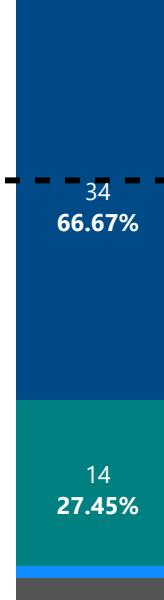
● Moved-In ● Not Moved-In

### Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

● Current... ● Perman... ● Shelters... ● Unshelt...

70% Minimum



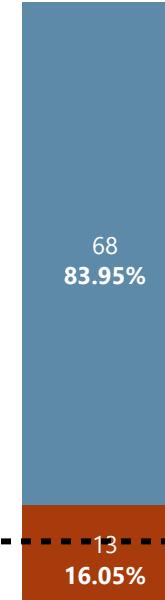
### Employment and Income Growth

(SPM Metric 4.6)

● Increase ● No Increase11  
64.71%6  
35.29%11  
64.71%6  
35.29%

### Returns to Homelessness

(SPM Metric 2b)

● Did Not Return ● Returned



# Quarter 1 - Rapid Rehousing

## Singles Rapid Rehousing

Number of Individuals Served

**26**

Households Served Moved into Housing

(Currently Housed - May be Receiving Subsidy)

**15**

Rapid Placement into Permanent Housing

(Custom Metric)

**51**

Max: 60 Days

**Households Served Moved into Housing**

(Currently Housed - May Be Receiving Subsidy)

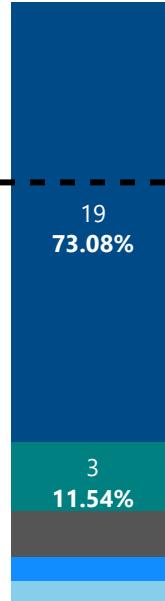
● Moved-In ● Not Moved-In

**Exits to Permanent Housing**

(SPM Metric 7b.1 - All Clients)

● Currently Enrolled ● Permanent ● Sheltered ► ● Increase ● No Increase

70% Minimum

**Employment and Income Growth**

(SPM Metric 4.6)

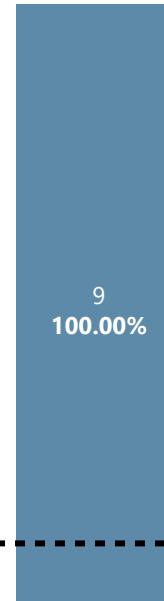
► ● Increase ● No Increase

6  
85.71%1  
14.29%6  
85.71%1  
14.29%**Returns to Homelessness**

(SPM Metric 2b)

● Did Not Return

10% Maximum





# Quarter 1 - Rapid Rehousing

## Rapid Rehousing for Survivors of DV

### Number of Households Served

**45**

### Households Served Moved into Housing

(Currently Housed - May be Receiving Subsidy)

**43**

### Rapid Placement into Permanent Housing

(Custom Metric)

*We are unable to surface this data as the YWCA uses a comparable database.*

-- HMIS Team

### Households Served Moved into Housing

(Currently Housed - May Be Receiving Subsidy)

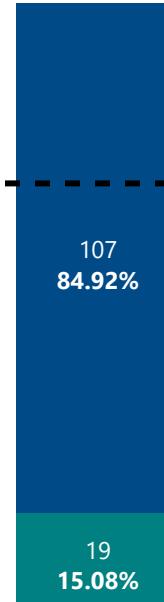
● Moved-In   ● Not Moved-In

### Exits to Permanent Housing

(SPM Metric 7b.1 - All Clients)

● Currently Enrolled   ● Permanent

70% Minimum



### Employment and Income Growth

(SPM Metric 4.6)

● Increase   ● No Increase

### Returns to Homelessness

(SPM Metric 2b)

*No clients exited from this project during the reporting period (shifted two years). As a result, there is no data available for Returns to Homelessness. This is not an error, but a reflection of the project's activity during this timeframe.*

-- HMIS Team

10% Maximum



# Quarter 1 - Permanent Supportive Housing

Permanent Supportive Housing (PSH): Permanent subsidy paired with case management. Most PSH units offer a Housing Choice Voucher after one-year of successful tenancy.  
Units are pre-identified.

Reporting Period: 08/1/2025 - 10/31/2025



**Public Name:** PSH Scattered Sites

**HMIS Name:** CC--PSH--WA0512

**Inventory:** 105 Beds / 35 Units (Households with at least one adult and one child)

**Grants:**

- HUD: Continuum of Care (CoC) - Permanent Supportive Housing



**Public Name:** PSH Consolidation WA0374

**HMIS Name:**

- CC--PSH--WA0374
- CC--PSH--WA0285 (Consolidated Into WA0374)
- CC--PSH--WA0418 (Consolidated Into WA0374)

**Inventory:** 90 Beds / 90 Units (Households without children)

**Grants:**

- HUD: Continuum of Care (CoC) - Permanent Supportive Housing



**Public Name:** PSH - Scattered Sites WA0130

**HMIS Name:**

- VOA--PSH--WA0130
- VOA--PSH--The Marilee Apts (Consolidated Into WA0130)
- VOA--PSH--Hope House East (Consolidated Into WA0130)
- VOA--PSH--Hope House West (Consolidated Into WA0130)
- VOA--PSH--WA0111 (Consolidated Into WA0130)
- VOA--PSH--WA0457 (Consolidated Into WA0130)
- VOA--PSH--WA0511 (Consolidated Into WA0130)

**Inventory:** 156 Beds / 156 Units (Households without children)

**Grants:**

- WA Dept. Commerce: Homeless Housing Assistance Act (HHAA)
- HUD: Continuum of Care (CoC) - Permanent Supportive Housing



# Quarter 1 - Permanent Supportive Housing Performance Overview

Number of Households Served

Average Rate of Utilization

Average Rate of Utilization

250

81%

81%

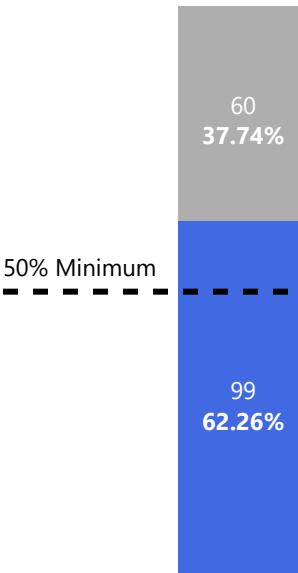
Min: 85%

Min: 85%

## Employment and Income Growth for Stayers

(SPM Metric 4.3)

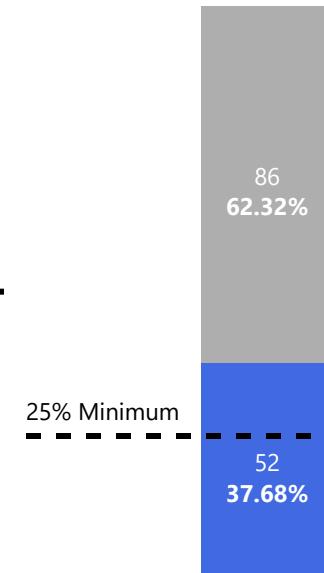
● Increase ● No Increase



## Annual Income Growth and/or Non-Cash Benefits

(Local Measure)

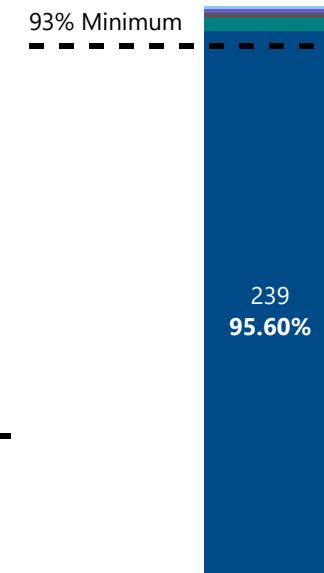
● Increase ● No Increase



## Exits to or Retention of Permanent Housing

(SPM Metric 7b.2)

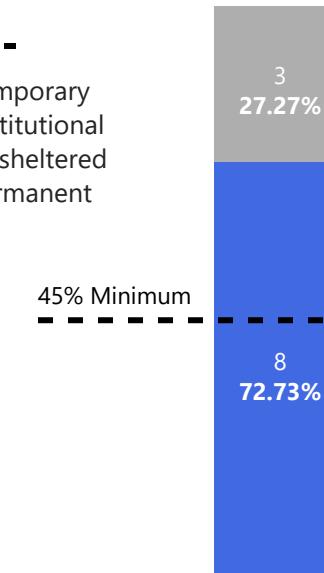
● Institutional ● Permanent



## Employment and Income Growth for Leavers

(SPM Metric 4.6)

● Increase ● No Increase



## Returns to Homelessness (SPM Metric 2b)

● Did Not Return





# Quarter 1 - Permanent Supportive Housing PSH - Scattered Sites

Number of Households Served

Average Rate of Utilization

Average Rate of Utilization

**32****83%****82%**

Min: 85%

Min: 85%

**Employment and Income Growth  
for Stayers**

(SPM Metric 4.3)

● Increase ● No Increase

**Annual Income Growth and/or  
Non-Cash Benefits**

(Local Measure)

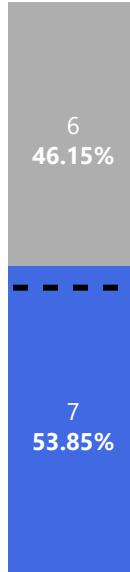
● Increase ● No Increase

**Exits to or Retention of  
Permanent Housing**

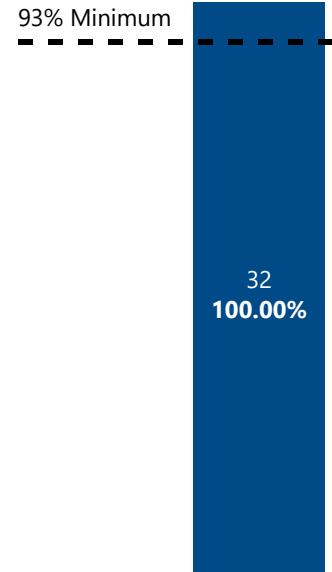
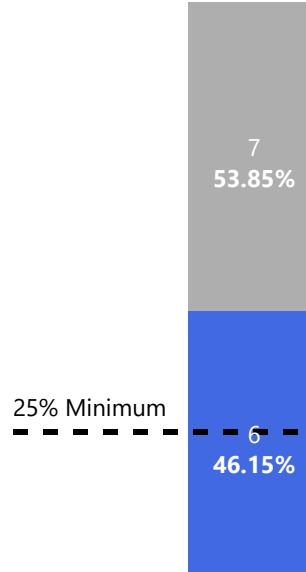
(SPM Metric 7b.2)

● Retention

50% Minimum



25% Minimum

**Employment and Income Growth  
for Leavers**

(SPM Metric 4.6)

*During the reporting period, no clients exited the project. This is not an error, but a reflection of the project's activity during this timeframe.*

-- HMIS Team

**Returns to Homelessness  
(SPM Metric 2b)**

(SPM Metric 2b)

*No clients exited from this project during the reporting period (shifted two years). As a result, there is no data available for Returns to Homelessness. This is not an error, but a reflection of the project's activity during this timeframe.*

-- HMIS Team

45% Minimum

5% Maximum



# Quarter 1 - Permanent Supportive Housing PSH Consolidated WA0374

Number of Households Served

Average Rate of Utilization

Average Rate of Utilization

(Bed)

(Unit)

**81****85%****79%**

Min: 85%

Min: 85%

**Employment and Income Growth  
for Stayers**

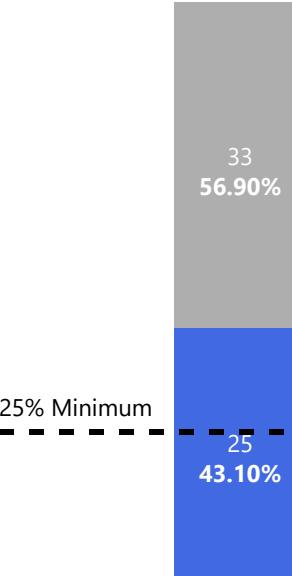
(SPM Metric 4.3)

● Increase ● No Increase

**Annual Income Growth and/or  
Non-Cash Benefits**

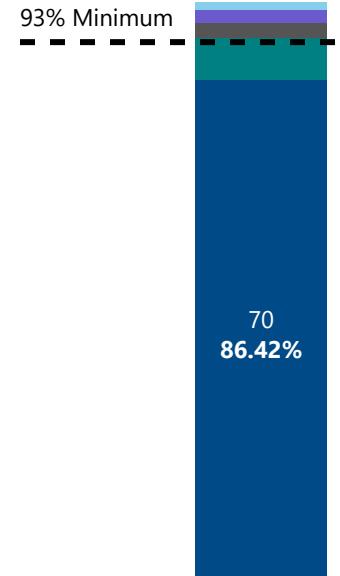
(Local Measure)

● Increase ● No Increase

**Exits to or Retention of  
Permanent Housing**

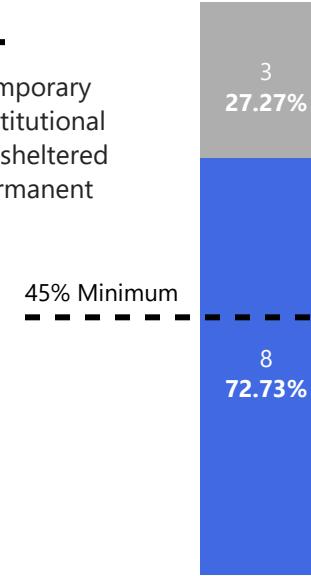
(SPM Metric 7b.2)

● Institutional ● Permanent

**Employment and Income Growth  
for Leavers**

(SPM Metric 4.6)

● Increase ● No Increase

**Returns to Homelessness  
(SPM Metric 2b)**

● Did Not Return





# Quarter 1 - Permanent Supportive Housing PSH - Scattered Sites WA0130

Number of Households Served

Average Rate of Utilization

Average Rate of Utilization

(Bed)

(Unit)

**137****81%****78%**

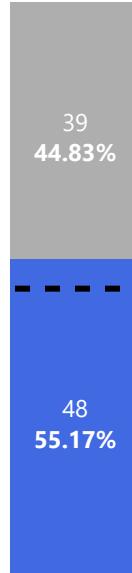
Min: 85%

Min: 85%

**Employment and Income Growth  
for Stayers**

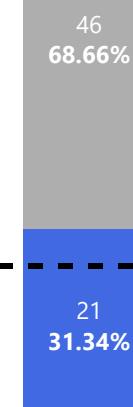
(SPM Metric 4.3)

● Increase ● No Increase

**Annual Income Growth and/or  
Non-Cash Benefits**

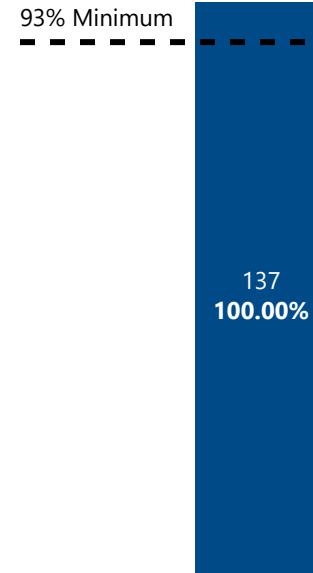
(Local Measure)

● Increase ● No Increase

**Exits to or Retention of  
Permanent Housing**

(SPM Metric 7b.2)

● Retention

**Employment and Income Growth  
for Leavers**

(SPM Metric 4.6)

-- HMIS Team

*During the reporting period, no clients who exited demonstrated growth in income at exit. This is not an error, but a reflection of the project's activity during this timeframe.*

**Returns to Homelessness  
(SPM Metric 2b)**

● Did Not Return

