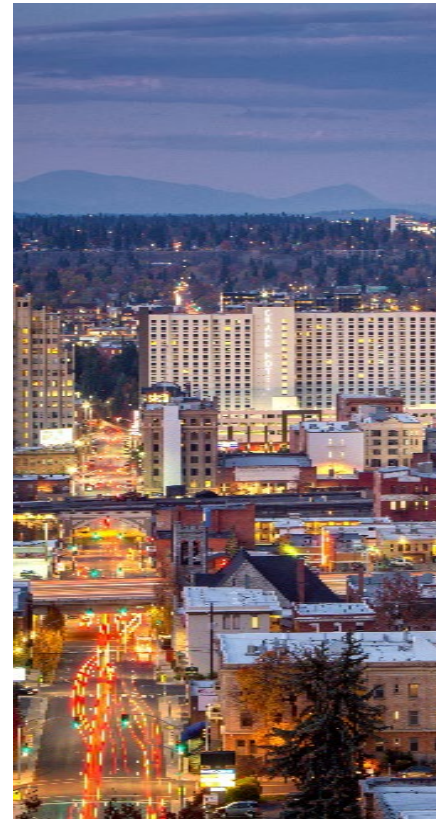




Community, Housing, and Human Services (CHHS)

June 9th, 2025, Urban Experience Committee Presentation



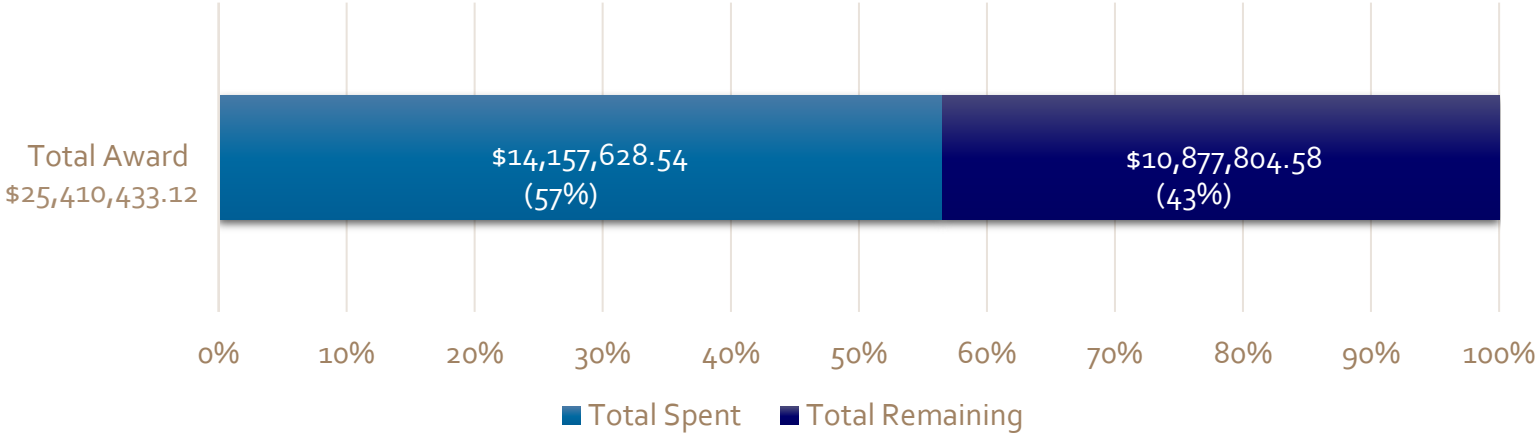
Overview

- Reporting Period: 07/01/2024 – 03/31/2025
- Programs:
 - Homeless Housing, Operations, and Services Grant Program (HHOS)
 - Fiscal Year (FY) 2025 Homeless Services
 - Housing Navigation Center Pilot
 - Eviction Prevention

Overview

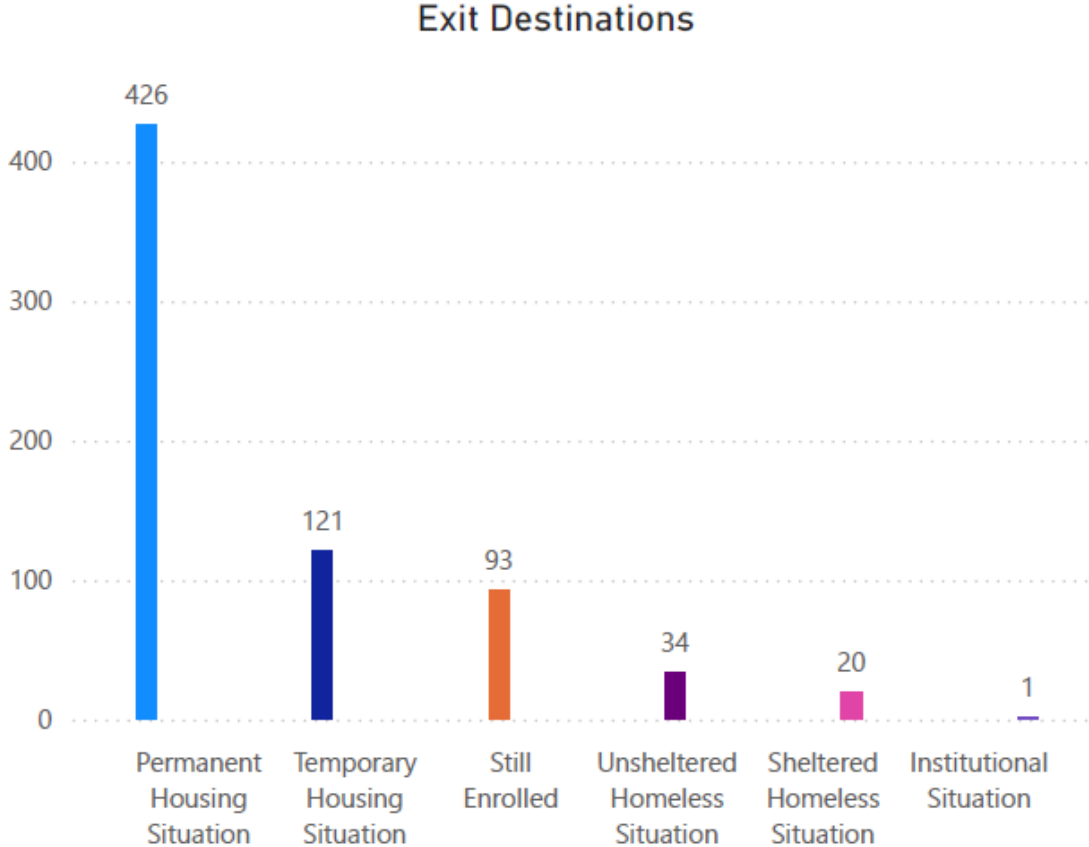
- Clients Served: 7,090
- Awards
 - Total Awarded: \$25,035,433.12
 - Total Spent: \$14,157,628.54 (57%)
 - Total Remaining: \$10,877,804.58 (43%)

Funds Awarded



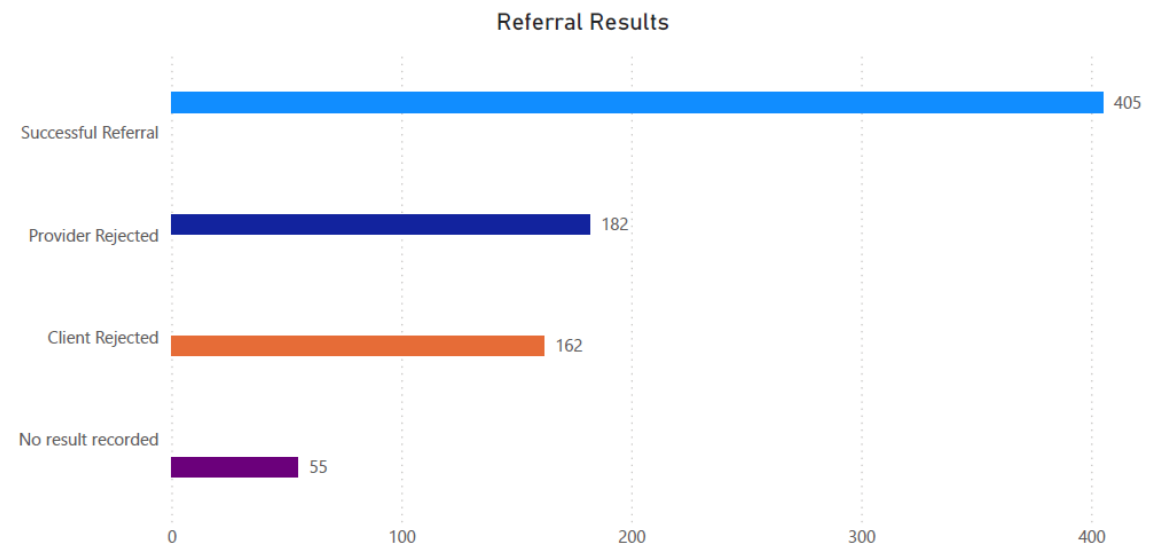
Diversion

- Project focus is on keeping households out of the traditional homeless system. Requires literal homelessness or at-risk of homelessness and typically very little financial assistance is paired with this intervention.
- Projects:
 - Catholic Charities: Families Diversion
 - SNAP: Singles Diversion
- **Individuals Served: 696**
- Exits to Permanent Housing: 426



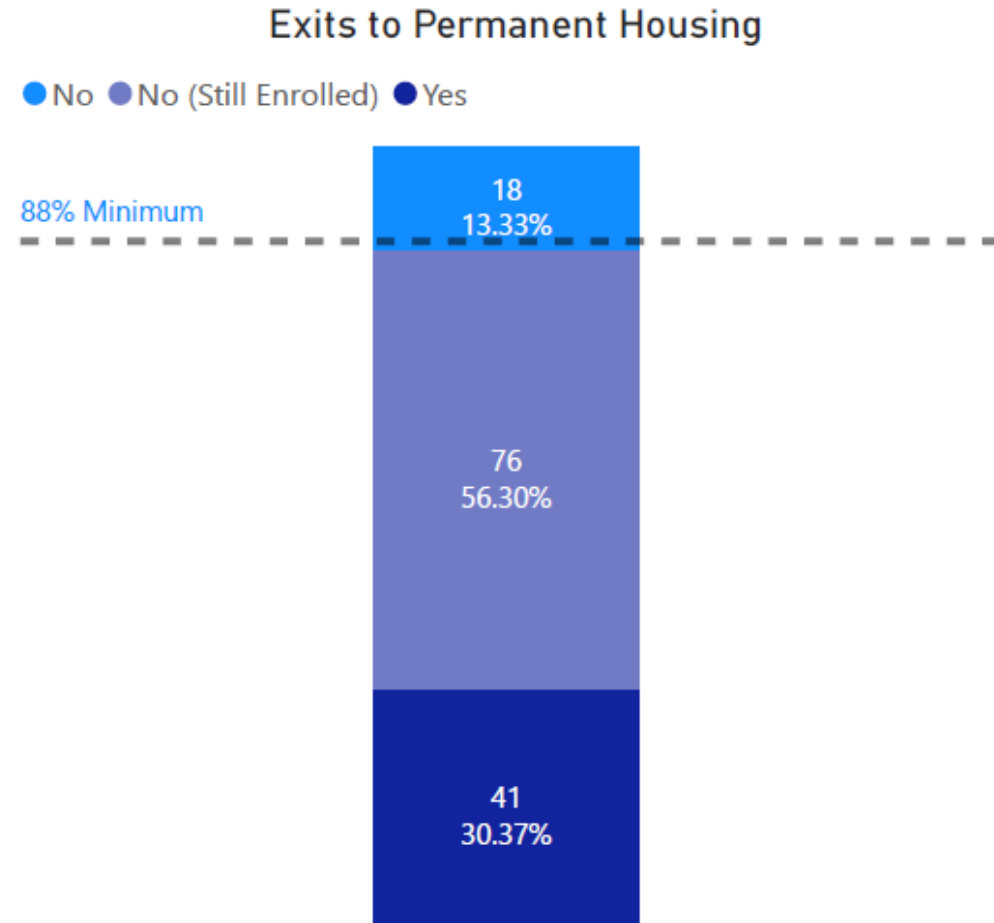
Coordinated Entry

- The gateway by which households access projects in the system.
- Projects:
 - Catholic Charities: Homeless Families Coordinated Assessment
 - SNAP: Single Homeless Coordinated Assessment
- **Household Served: 1219**
- **405 Successful Referrals out of 804 (50.37%)**



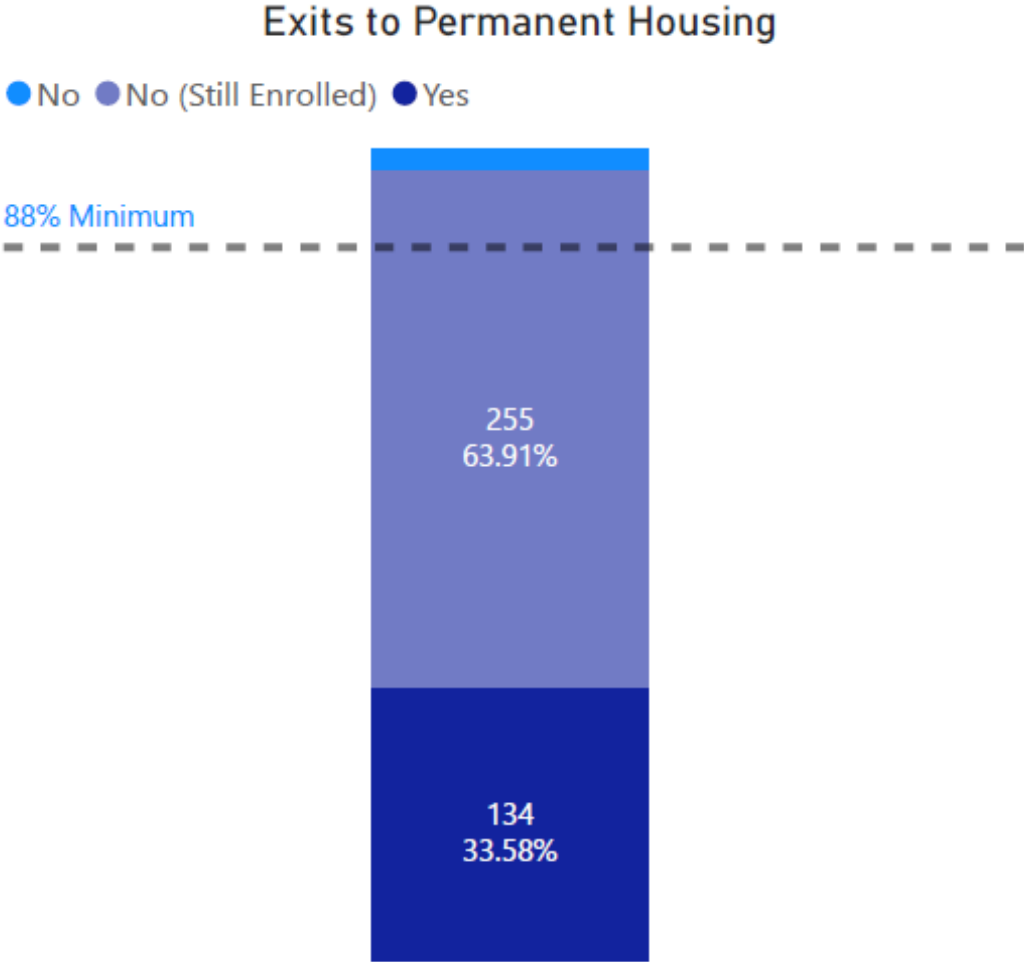
Homeless Prevention

- Households who are facing imminent legal eviction due to non-payment of rent. In addition to providing financial assistance, supportive services are also provided to ensure long term stability.
- Projects:
 - Goodwill
 - Housing and Essential Needs (HEN) Homeless Prevention
 - HEN Foundational Community Support Bridge Homeless Prevention
 - Nuestras Raíces: Esperanza
- **Households Served: 138**
- Exits to Permanent Housing: 41



Eviction Prevention

- Households who are facing imminent legal eviction due to non-payment of rent. In addition to providing financial assistance, supportive services are also provided to ensure long term stability.
- Projects:
 - Carl Maxey: Eviction Prevention
 - Nuestras Raíces: Esperanza Eviction Prevention
 - Family Promise: Eviction Prevention
 - SNAP: Singles and Families Eviction Prevention
 - Transitions: Singles Eviction Prevention
 - Catholic Charities: Families Eviction Prevention
- **Households Served: 399**
- Exits to Permanent Housing: 134



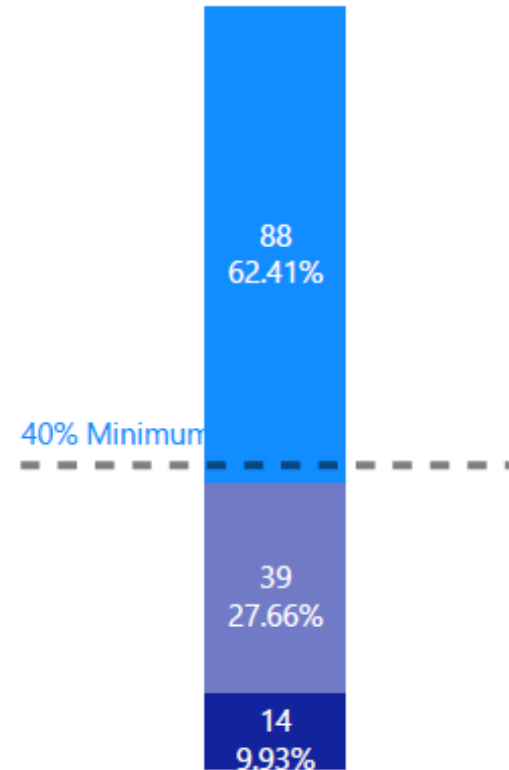
Street Outreach

- Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).
- Projects:
 - The Salvation Army: Street Outreach
 - SNAP: Street Outreach
 - Transitions: Women's Hearth Street Outreach
- **Individuals Served: 296**
- Exits to Permanent Housing: 21

Exits to Permanent Housing

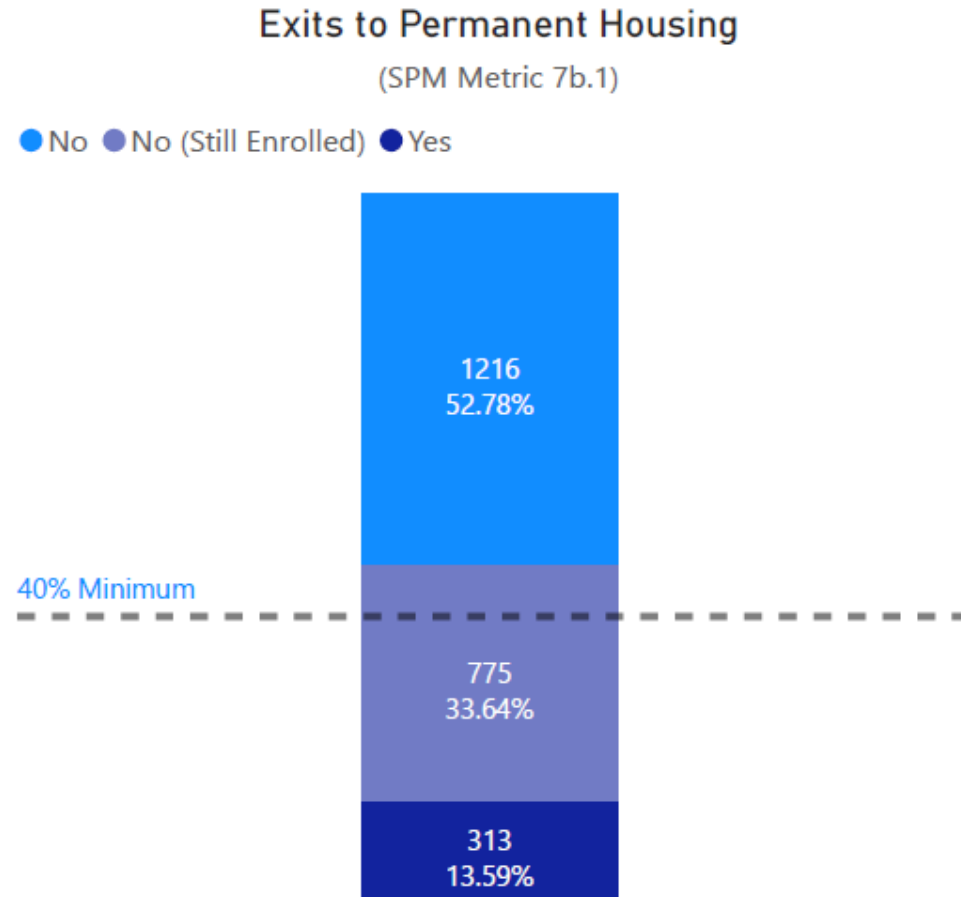
(SPM Metric 7a.1)

● No ● No (Still Enrolled) ● Yes



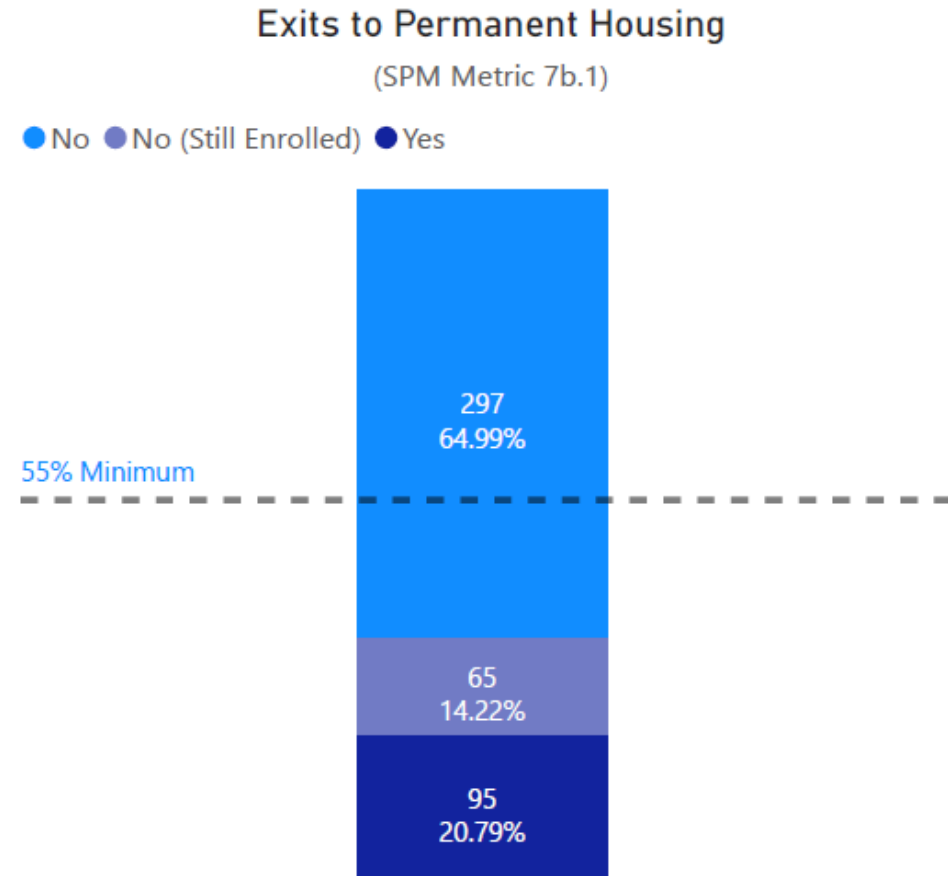
Night-by-Night Emergency Shelters

- Crisis intervention offering beds to individuals who require immediate shelter due to homelessness.
- Projects:
 - Catholic Charities: House of Charity
 - Family Promise:
 - FLASH
 - Open Doors Shelter
 - Volunteers of America:
 - Hope House Shelter
 - Young Adult Shelter
 - Jewels Helping Hands: Scattered Site Churches
 - Revive: Housing Navigation Center
 - Truth Ministries: Shelter
 - Compassionate Addiction Treatment: Recovery Options Center
- **Individuals Served: 2442**
- Exits to Permanent Housing: 313



Continuous Stay Emergency Shelters

- Crisis intervention offering beds to individuals who require immediate shelter due to homelessness.
- Projects:
 - The Salvation Army: The Way Out Shelter
 - Volunteers of America: Crosswalk Youth Shelter
 - YWCA: Domestic Violence Shelter
 - Jewels Helping Hands: Healing Hearts Medical Respite
- **Individuals Served: 528**
- Exits to Permanent Housing: 95



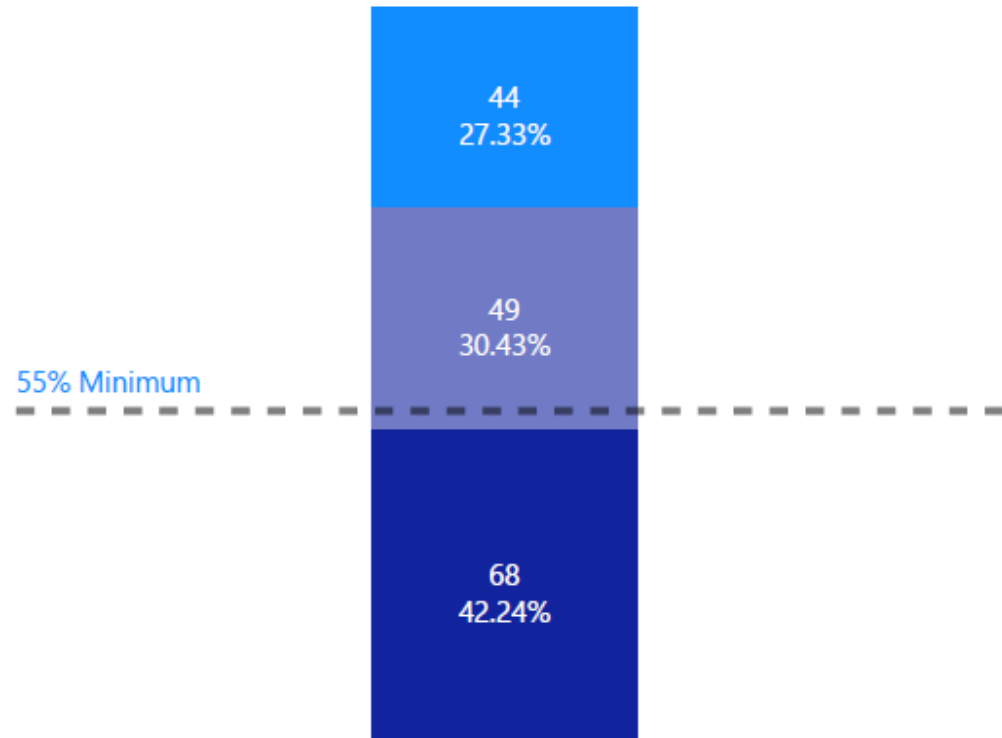
Transitional Housing

- One-to-Two-year program offering intensive case management. Helps stabilize households and prepare them for independent living. Units are pre-identified.
- Projects:
 - Volunteers of America: Alexandria's House
 - Family Promise: Eviction Prevention
 - Transitions:
 - Miryam's House
 - Transitional Living Center
 - Catholic Charities: St. Margaret's
 - The Salvation Army: The Way Out Shelter
- Households Served: 165
- Exits to Permanent Housing: 68

Exits to Permanent Housing

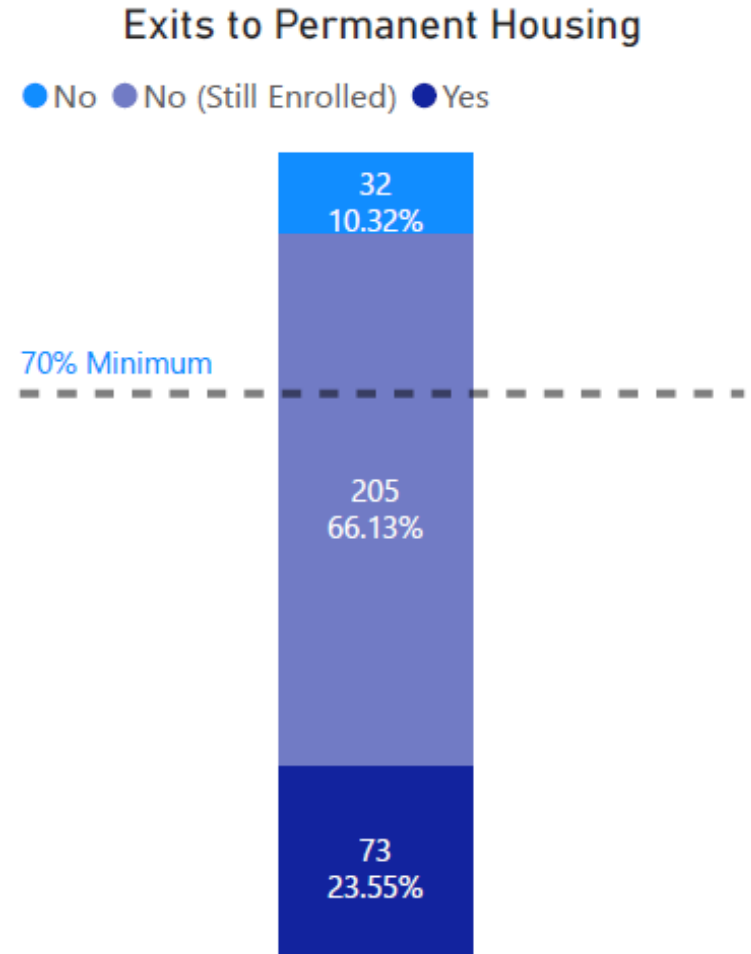
(SPM Metric 7b.1)

● No ● No (Still Enrolled) ● Yes



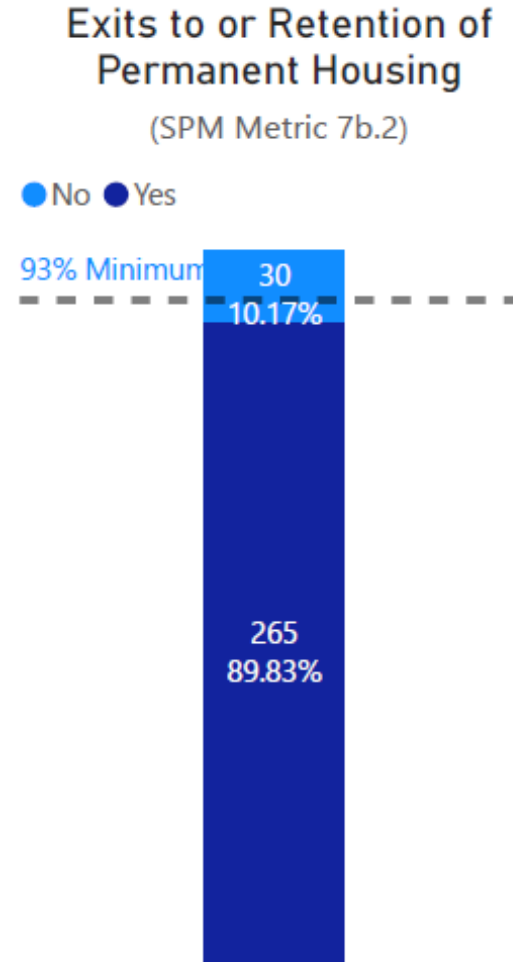
Rapid Re-Housing

- Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant.
- Projects:
 - Revive: Rapid Re-housing
 - SNAP: Singles Rapid Re-housing
 - Catholic Charities: Families Rapid Re-housing
 - Goodwill
 - Housing and Essential Needs (HEN) Rapid Re-housing
 - HEN Foundational Community Support Bridge Rapid Re-housing
- **Households Served: 313**
- Households Served Moved Into Housing: 196
- Exits to Permanent Housing: 73



Permanent Supportive Housing

- Permanent subsidy paired with case management. Most PSH Units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.
- Projects:
 - Transitions: Home Yard Cottages
 - Catholic Charities:
 - Integrated Case Management (ICM)
 - ICM for Chronically Homeless Families
 - Volunteers of America: Scattered Sites
- **Households Served: 282**
- Exit or Retention of Permanent Housing: 265

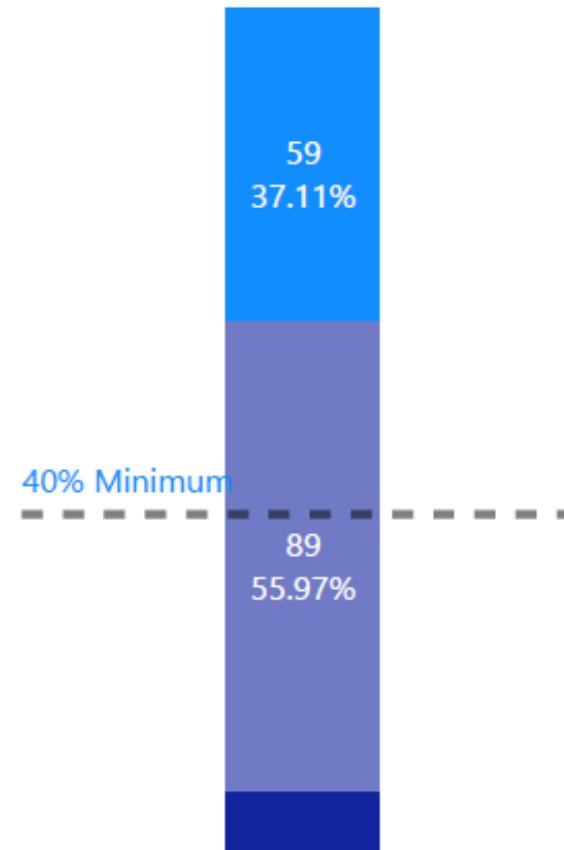


Supportive Services

- Households who are facing imminent legal eviction due to non-payment of rent. In addition to providing financial assistance, supportive services are also provided to ensure long term stability.
- Projects:
 - Family Promise: Children and Family Supportive Services
 - Transitions: Women’s Hearth
- **Individuals Served: 242**
- Exits to Permanent Housing: 16

Exits to Permanent Housing
(SPM Metric 7a.1)

● No ● No (Still Enrolled) ● Yes



Resources

- <https://my.spokanecity.org/chhs/>
- <https://my.spokanecity.org/chhs/hmis/>
- <https://my.spokanecity.org/chhs/hmis/reports/>

