



SPOKANE REGIONAL  
Continuum of Care

## System Performance Measures (SPM) Analysis

Federal Fiscal Year 2019 - 2025  
October 1st, 2018 - September 30th, 2025

## What is the SPM Report?

System Performance Measures are tools that can be used by Continuums of Care to see how well their entire system of services is helping people who are experiencing homelessness. These measures were created by HUD (the U.S. Department of Housing and Urban Development) to help communities track progress, spot problems, and improve their response to homelessness. These measures focus on the whole system working together and are used for gauging how effectively communities move people into housing, understanding where improvements are needed, competing for federal funding, and supporting planning and strategy at the local and national levels.

### **SPM 1 - Length of Time People Experience Homelessness**

Measure 1 looks at the number of days people spend in emergency shelters, safe havens, or transitional housing interventions. It calculates both the average and the median (middle) time someone is experiencing homelessness.

### **SPM 2 - Returns to Homelessness After Finding Permanent Housing**

This measure tracks the number (or percentage) of people who, after exiting the system to a permanent housing situation within the period *two years prior to the report date range*, end up experiencing homelessness again within set time frames of 6, 12, or 24 months.

### **SPM 3.2 - Counting People Experiencing Sheltered Homelessness**

Measure 3 counts how many people experiencing sheltered homelessness (Emergency Shelter, Transitional Housing, Safe Havens).

### **SPM 4 - Income and Employment Growth**

Measure 4 looks at the percentage of clients who increased cash income, broken down by those who stay in the system ("system stayers") and those who exit the system ("system leavers"). This count is broken down further by if clients increased their earned income and non-employment income, separately, as well as the percent of clients who increased their total cash income.

### **SPM 5 - People Experiencing Homelessness For The First-Time**

Measure 5 is the count of people who experience homelessness for the first time in the reporting period (federal fiscal year). This count manifests as the number of clients without enrollments in the system within the two years prior to the reporting period, who have entered the system through enrollments in ES, SH, TH (Measures 5.1 and 5.2) as well as PH (Measure 5.2). This information assists in the development of local homelessness prevention strategies.

### **SPM 7 - Successful Housing Placement and Retention**

Measure 7 checks the types of enrollment exits that occurred within the reporting period and if they are considered successful for the intervention. In the case of permanent housing (excluding Rapid Rehousing), success is determined by exit to, or retention of permanent housing.

## Project Types

The definitions of project types found in HMIS (The Homeless Management Information System) are described below.

Spokane's Continuum of Care is known as [WA-502](#).

**Diversion (HD):** Project focus is on keeping households out of the traditional homeless system. Requires literal homelessness and typically very little financial assistance is paired with this intervention.

**Homeless / Eviction Prevention (HP):** Supports households facing imminent legal eviction due to non-payment of rent. In addition to providing financial assistance, supportive services are also provided to ensure long term stability.

**Coordinated Entry (CE):** The gateway by which households' access projects in the system.

**Street Outreach (SO):** Provides case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

**Emergency Shelter (ES):** Crisis intervention offering beds to individuals who require immediate shelter due to homelessness.

**Transitional Housing (TH):** One-to-two-year program offering intensive case management. Helps stabilize households and prepare them for independent living. Units are pre-identified.

**Rapid Rehousing (RRH):** Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant.

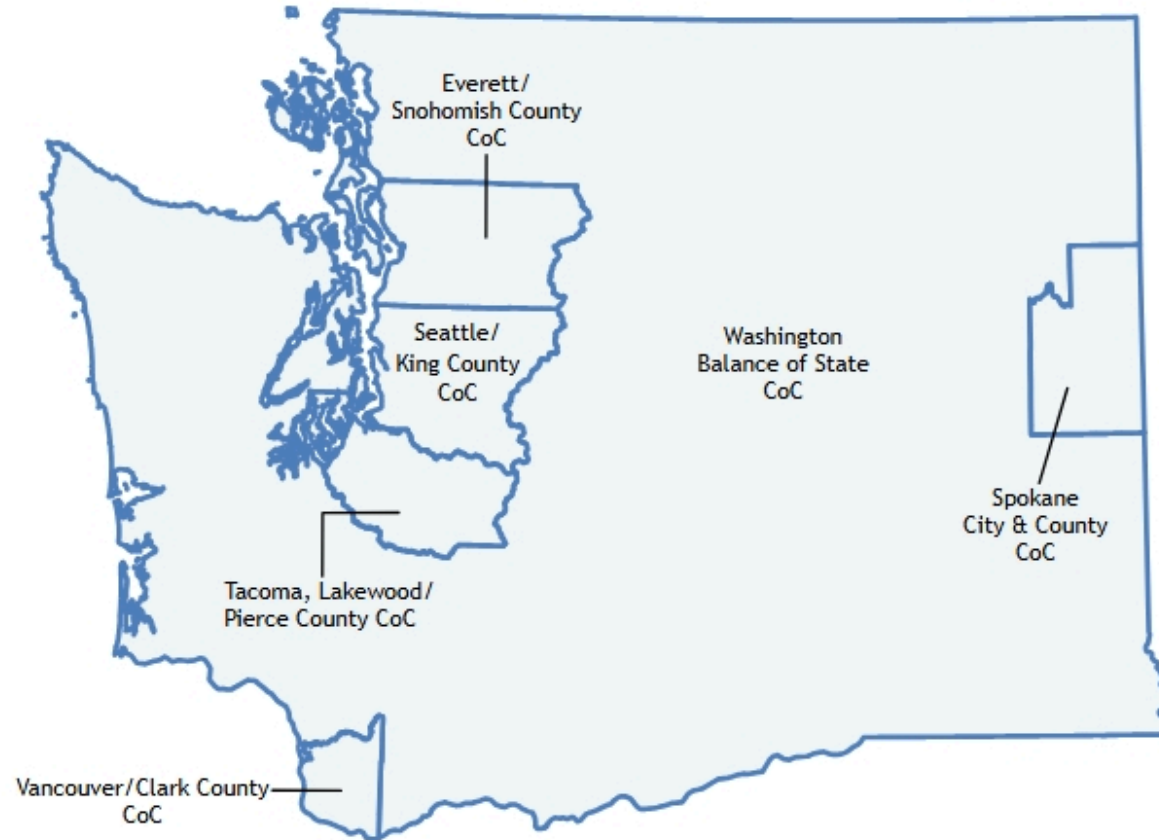
**Permanent Supportive Housing (PSH):** Permanent subsidy paired with case management. Most PSH Units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.

**Supportive Services Only (SSO):** Providing stand-alone supportive services to specific populations.

**Safe Havens (SH):** Spokane's CoC (WA-502) does not have any Safe Haven projects.

## Washington State's CoCs

The U.S. Department of Housing and Urban Development (HUD) defined CoC names for Washington State are listed below.



**WA-500** - Seattle/King County CoC

**WA-501** - Washington Balance of State CoC

**WA-502** - Spokane City & County CoC

**WA-503** - Tacoma, Lakewood/Pierce County CoC

**WA-504** - Everett/Snohomish County CoC

**WA-508** - Vancouver/Clark County CoC

## Length of Time People Experience Homelessness

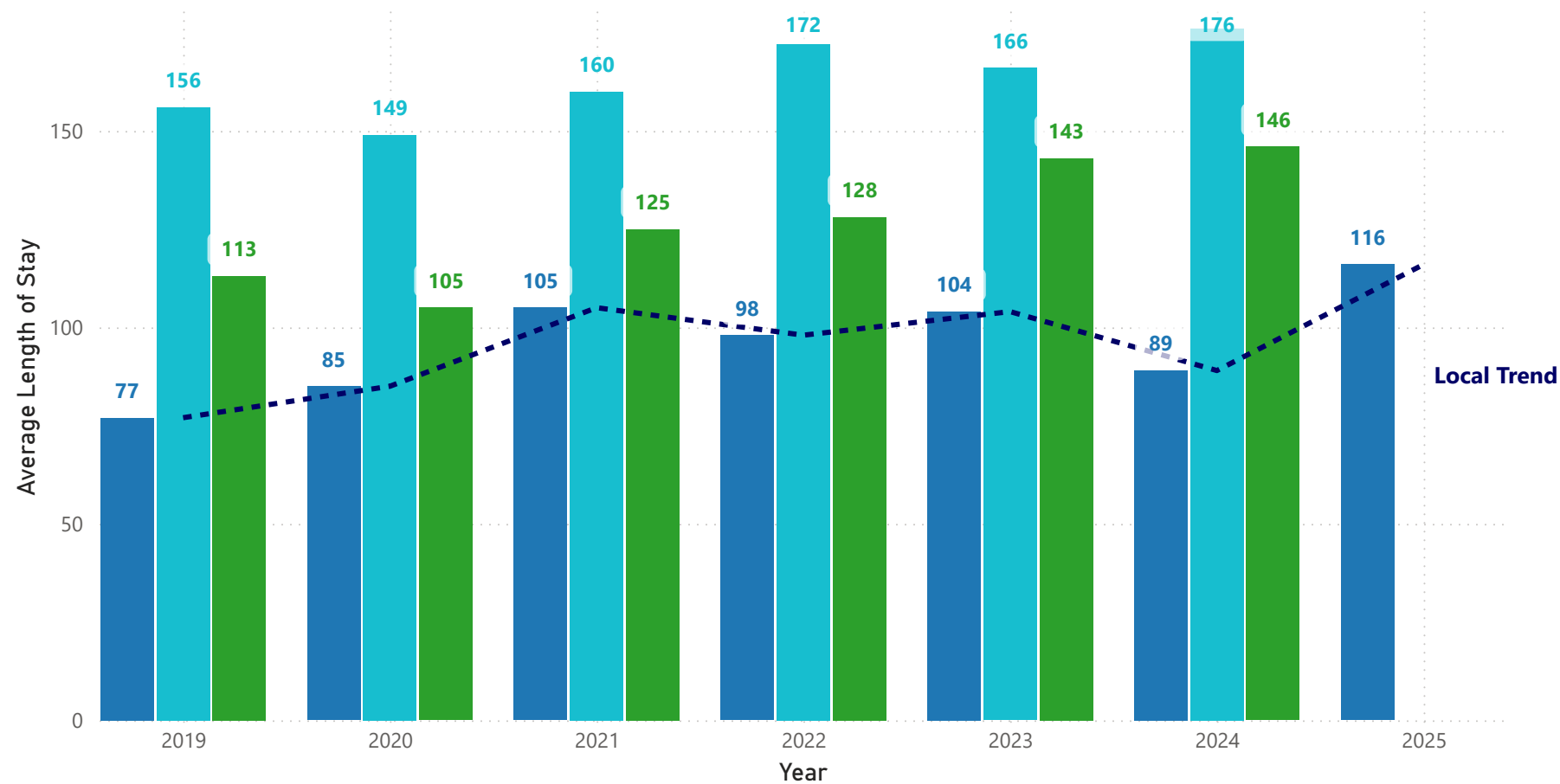
### SPM Metric 1.2a

Project Types: *Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Havens*

This measures the number of clients active in the report date range across ES, SH and TH along with their average and median length of time homeless (HUD Definition of Measures).

Average Length of Time Homeless - ES-SH-TH by Year and Level

Level ● Local - WA 502 ● National ● Washington State ● Local - Trend

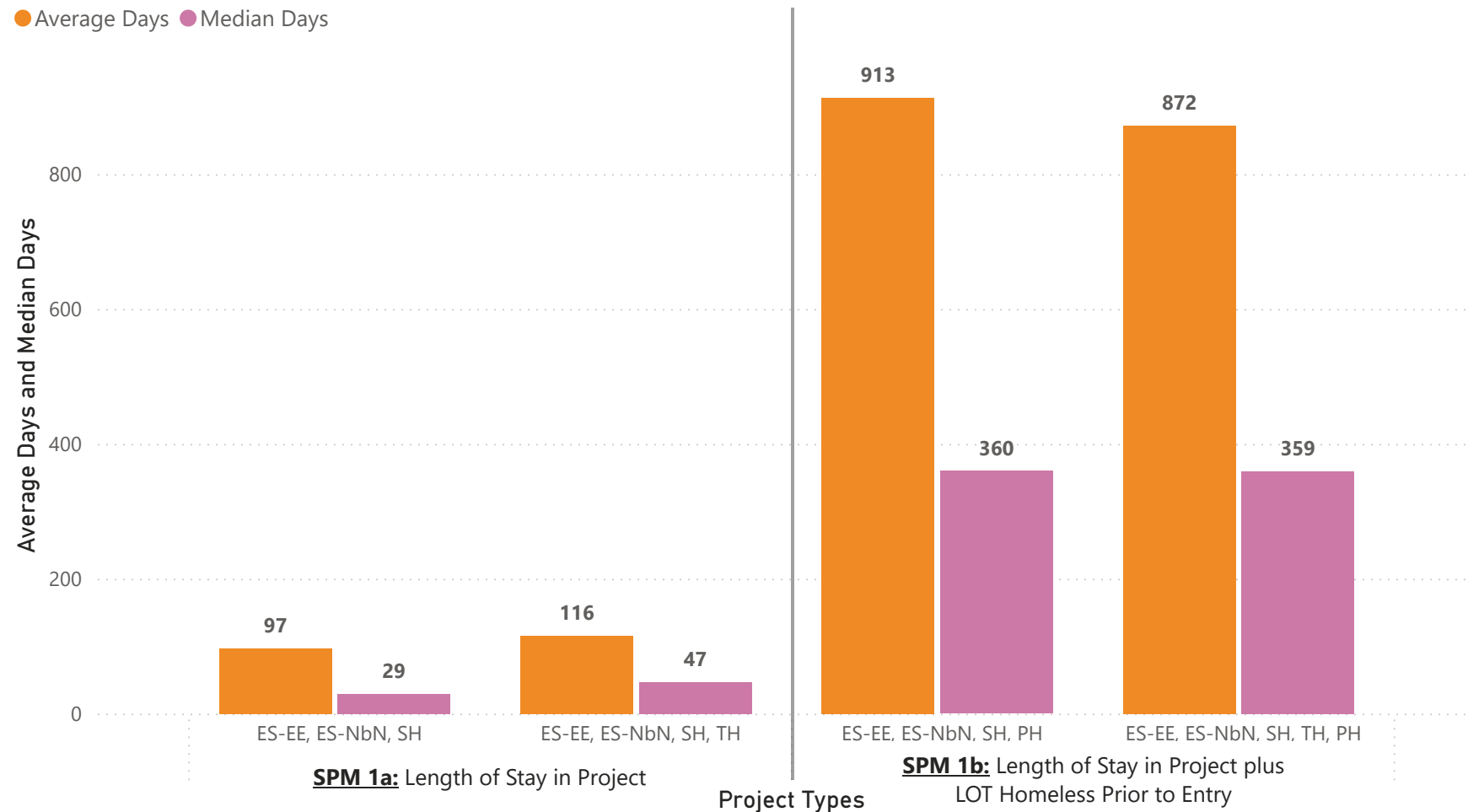


# SPM Metric 1 Length of Time People Experience Homelessness - 2025 Local Breakdown

*Project Types: Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing and Permanent Housing, Safe Havens, Transitional Housing, all Permanent Housing*

This measures the average length of time clients experienced homelessness. This length of time is calculated using a couple methods: Length of Time Homeless as determined by length of stay in ES, SH, and TH projects (SPM 1a), and total length of time homeless using the earliest of either a client's Project Start Date (ES, SH, TH, *and* all PH enrollments), or approximate date the client specified their current episode of homelessness began (SPM 1b). For PH-enrolled clients, only the period between their Project Start Date and Housing Move-In Date is considered.

## 2025 Length of Stay by Intervention Type



## Returns to Homelessness within 2 Years from a Permanent Housing Destination

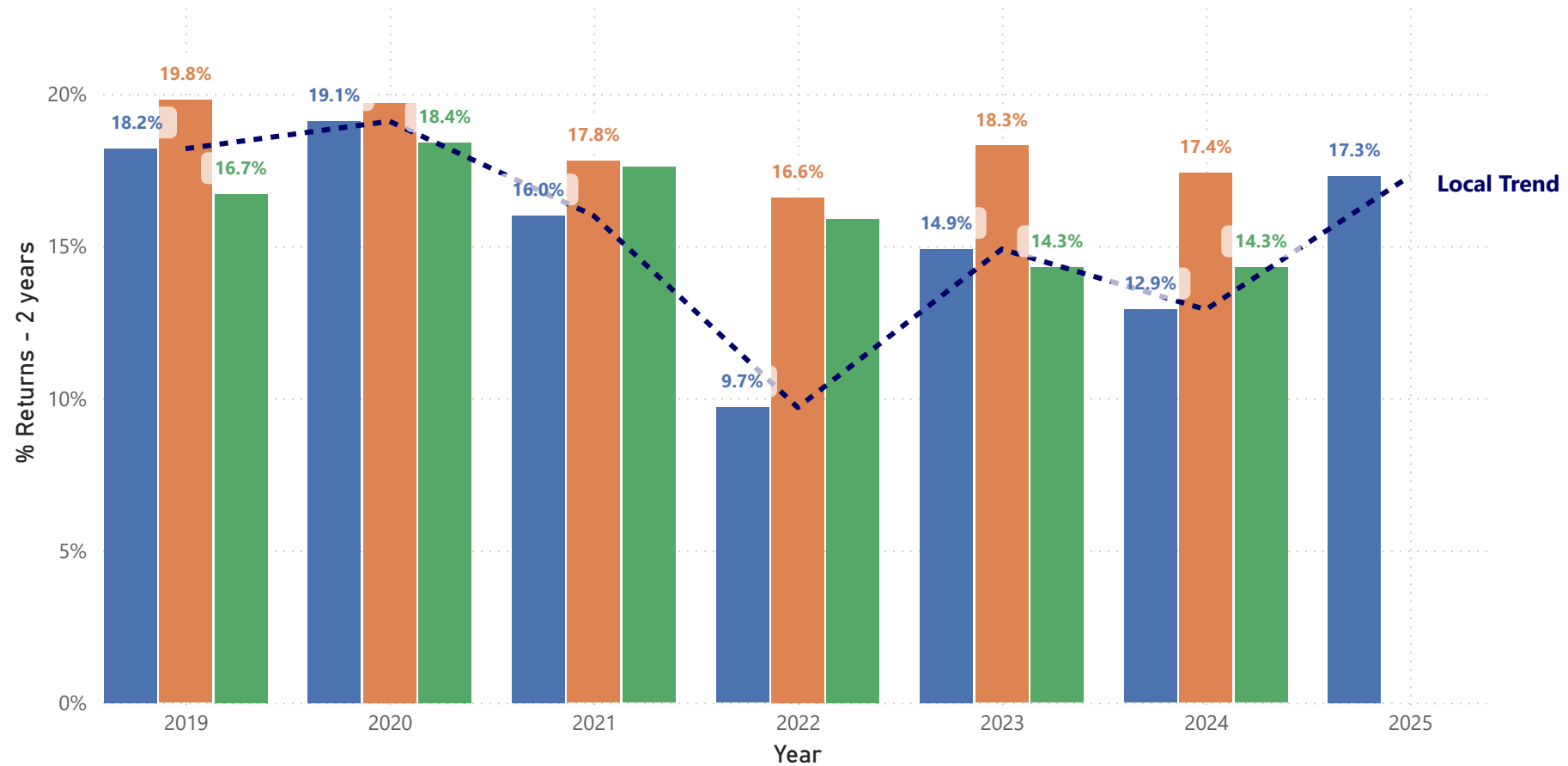
### SPM Metric 2

*Project Types: Street Outreach, Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Haven, and Rapid Re-housing, Permanent Housing, Permanent Supportive Housing (disability required), Permanent Housing with Supportive Services (non-disability)*

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination two years prior to the report date range. Of those clients, the measure reports how many returned to homelessness as indicated in the HMIS for up to two years after their initial exit (HUD Definition of Measures).

### Rate of Return to Homelessness within 2 Years, by Year

Level ● Local - WA 502 ● National ● Washington State ● Local Trend



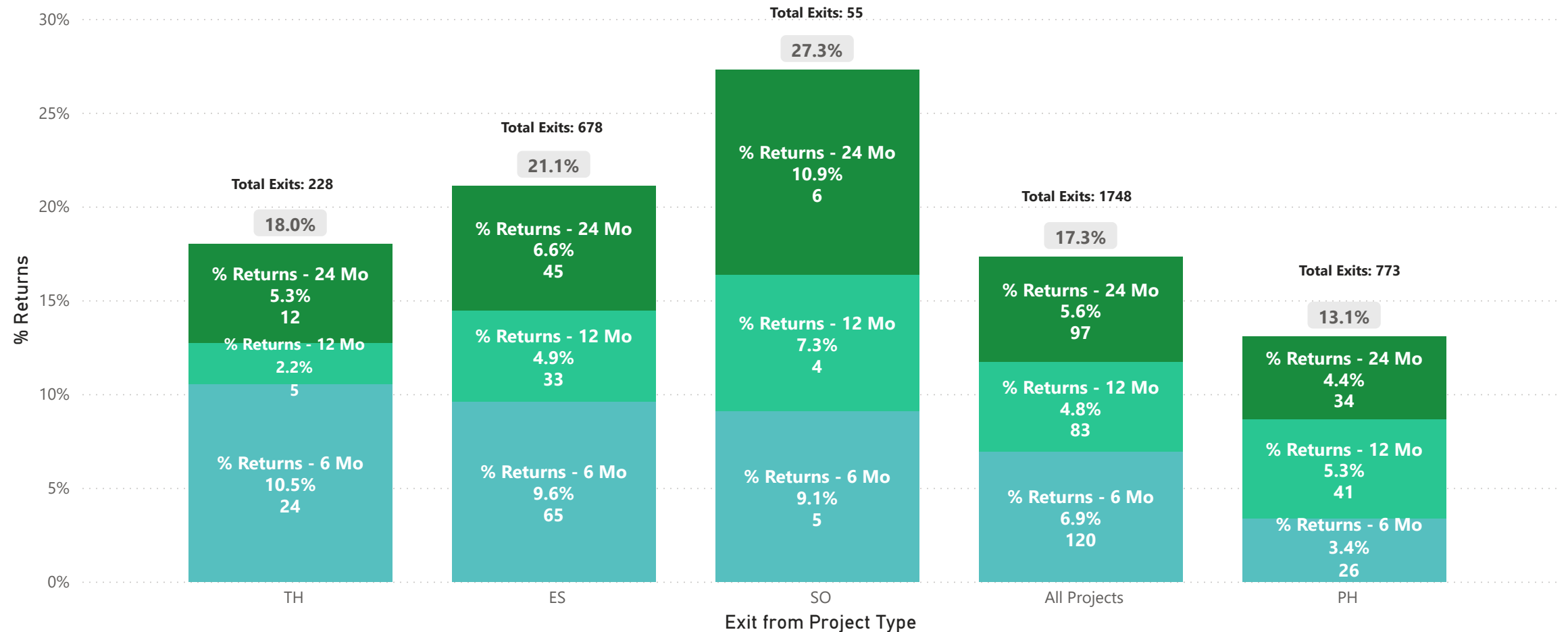
## Returns to Homelessness within 2 Years from a Permanent Housing Destination - 2025 Local Breakdown SPM Metric 2

*Project Types: Street Outreach, Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Haven, and Rapid Re-housing, Permanent Housing, Permanent Supportive Housing (disability required), Permanent Housing with Supportive Services (non-disability)*

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range (from 10/1/2022 to 9/30/2023). Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit (HUD Definition of Measures). We've broken the local data down by the project type the client was originally referred to PH from.

### 2025 Returns to Homelessness - within 6, 12, and 24 Months (Cumulative)

● % Returns - 6 Mo ● % Returns - 12 Mo ● % Returns - 24 Mo



# Number of People Experiencing Sheltered Homelessness

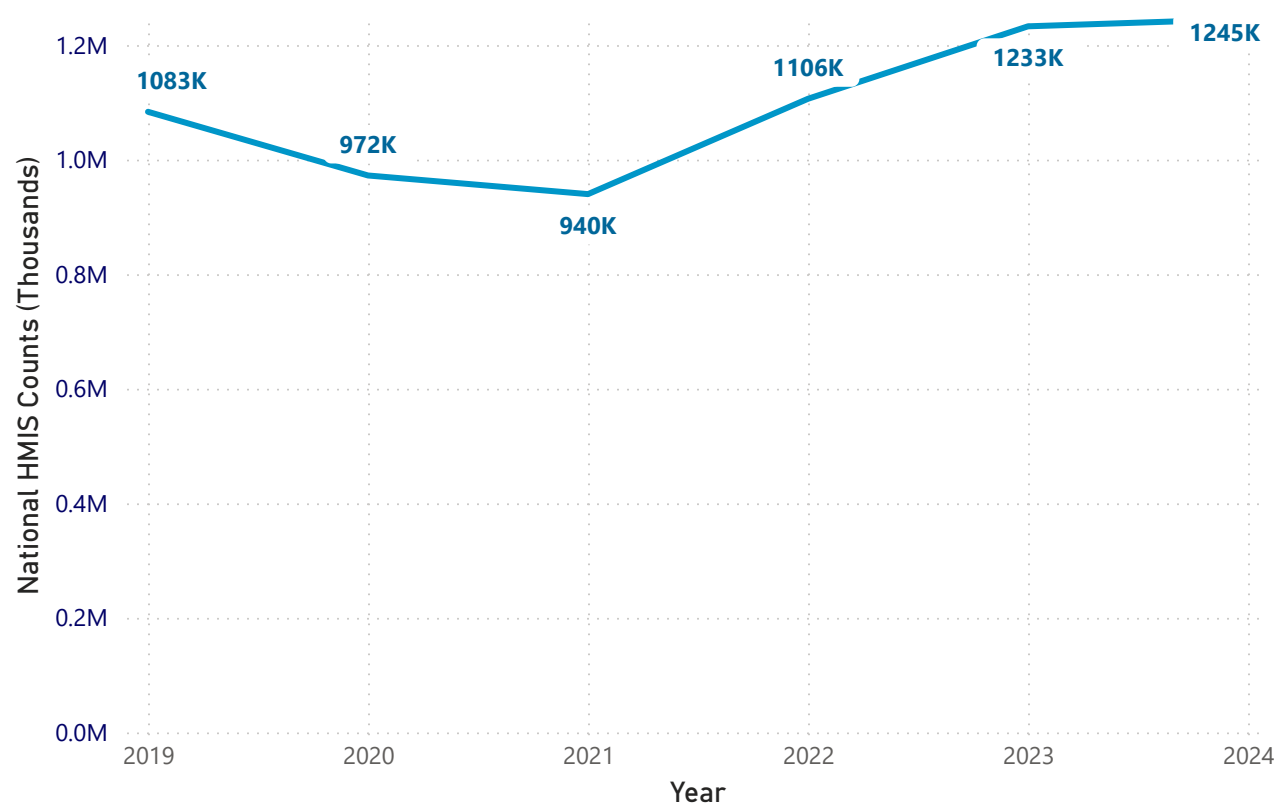
## SPM Metric 3.2

*Project Types: Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, and Safe Haven*

The number of individuals and families experiencing homelessness, represented as counts of people in each year staying in ES, SH, and TH projects according to HMIS.

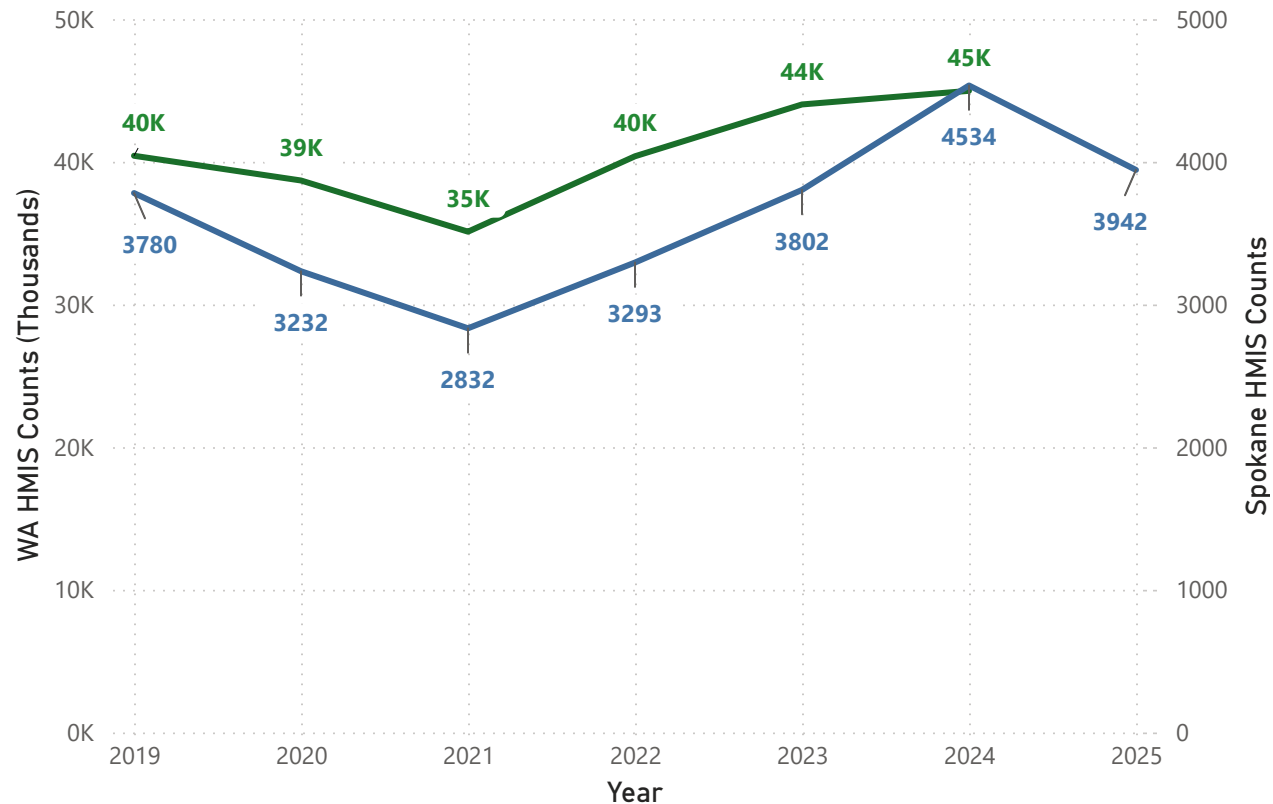
### National HMIS Counts

Level ● National



### Local and State HMIS Counts

● WA HMIS Count ● Spokane HMIS Count



## Annual Counts of Persons Experiencing Sheltered Homelessness - 2025 Local Breakdown

### SPM Metric 3.2

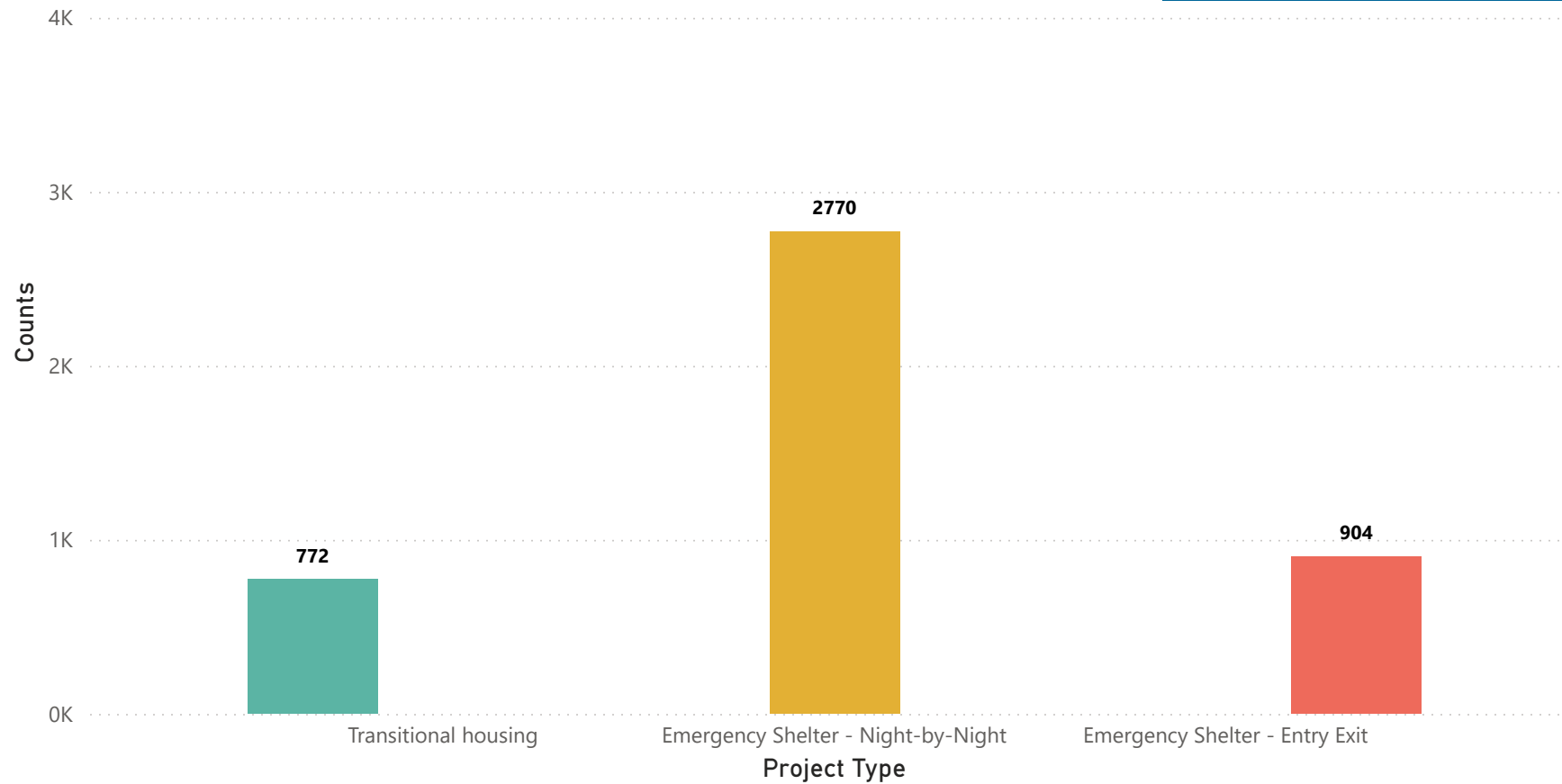
*Project Types: Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, and Safe Haven*

The number of individuals and families experiencing homelessness, represented as counts of people in each year staying in ES, SH, and TH projects according to HMIS. There may be overlap between categories as clients may have enrolled in multiple of these project types throughout FY25. The unduplicated total count of sheltered homeless individuals is 3942, as seen in the previous slide.

2025 HMIS Counts

Unduplicated Client Count

3,942



## Earned Income for System Stayers

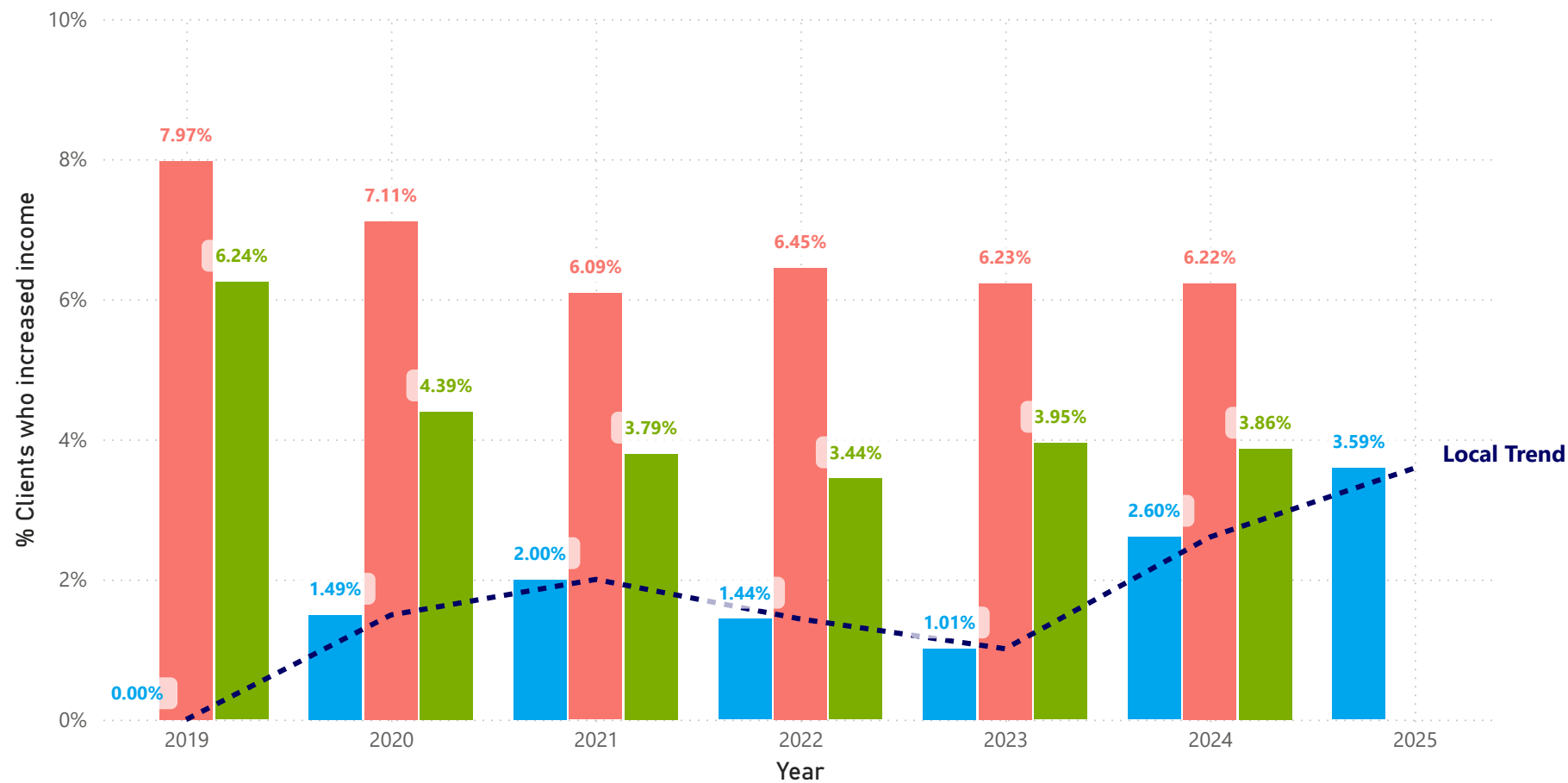
### SPM Metric 4.1

*Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing*

Income growth for individuals and families, represented as counts of people with increases in total earned income (employment) who have been enrolled in the HMIS for at least a year (System Stayers).

### Change in Earned Income Growth for System Stayers

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



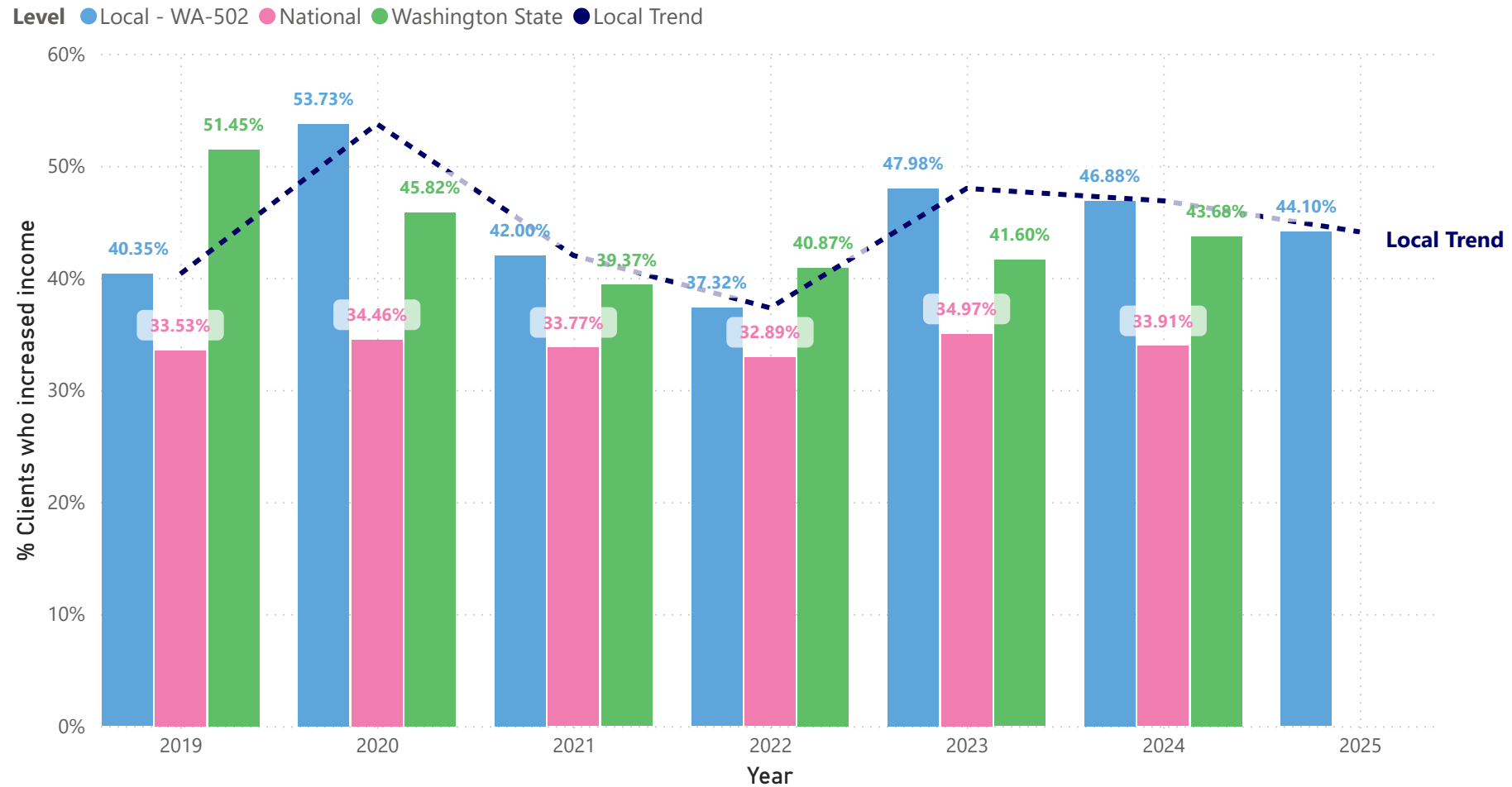
# Non-Employment Income Growth for System Stayers

## SPM Metric 4.2

Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing

Non-Employment Income growth for individuals and families, represented as counts of people who have been enrolled in the HMIS for at least a year (System Stayers) with increases in non-employment income such as SSI & SSDI, VA Disability, Worker's Comp, Child Support, etc.

### Change in Non-Employment Income Growth for System Stayers



## Total Income Growth for System Stayers

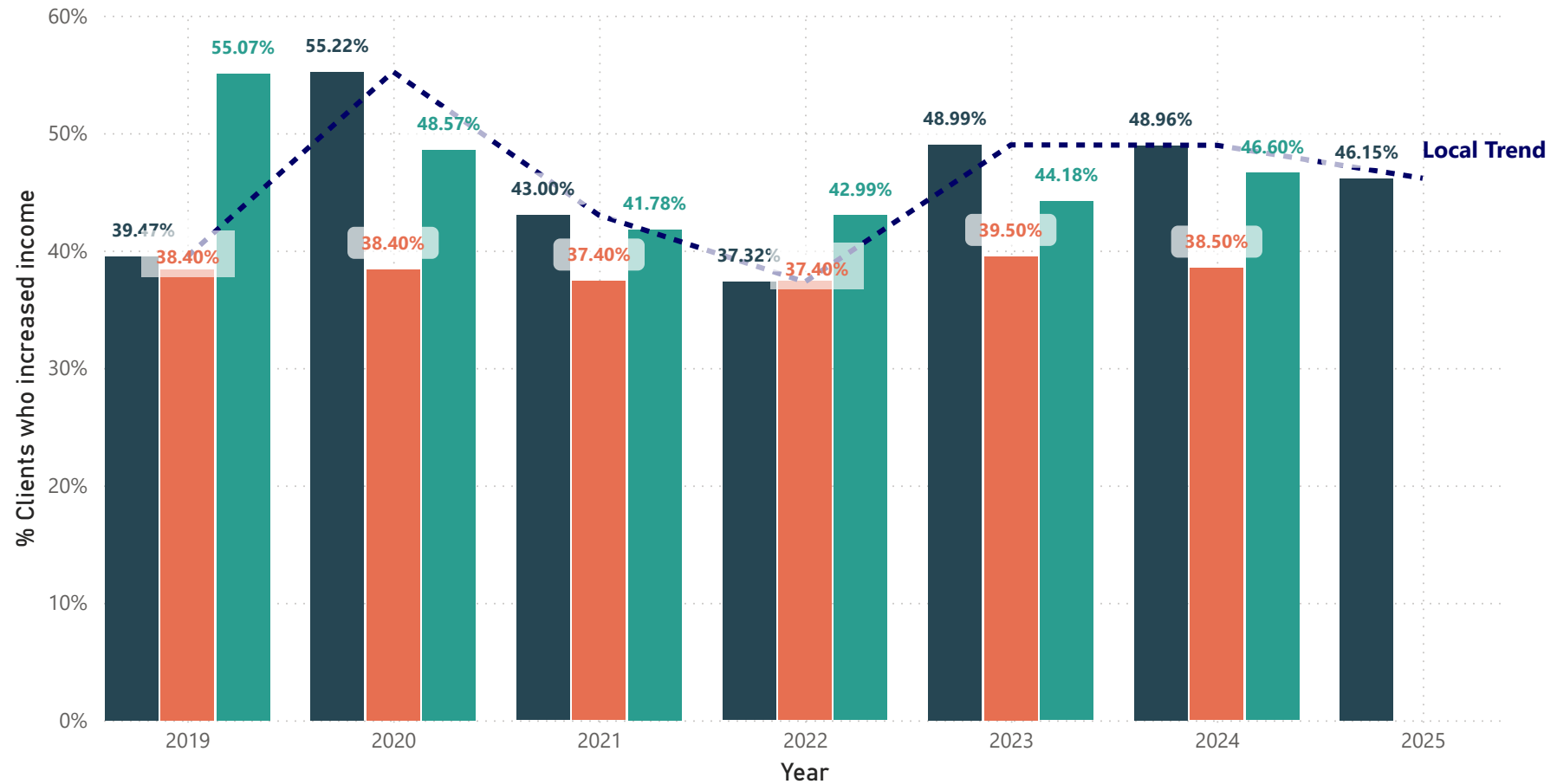
### SPM Metric 4.3

Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing

Income growth for individuals and families, represented as counts of people with increases in total earned income who have been enrolled in the HMIS for at least a year (System Stayers). This includes employment income, and non-employment cash income including SSI (Social Security Income) & SSDI (Social Security Disability Income), VA (Veterans Affairs) Disability, Worker's Comp, Child Support, etc.

### Change in Total Income Growth for System Stayers

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



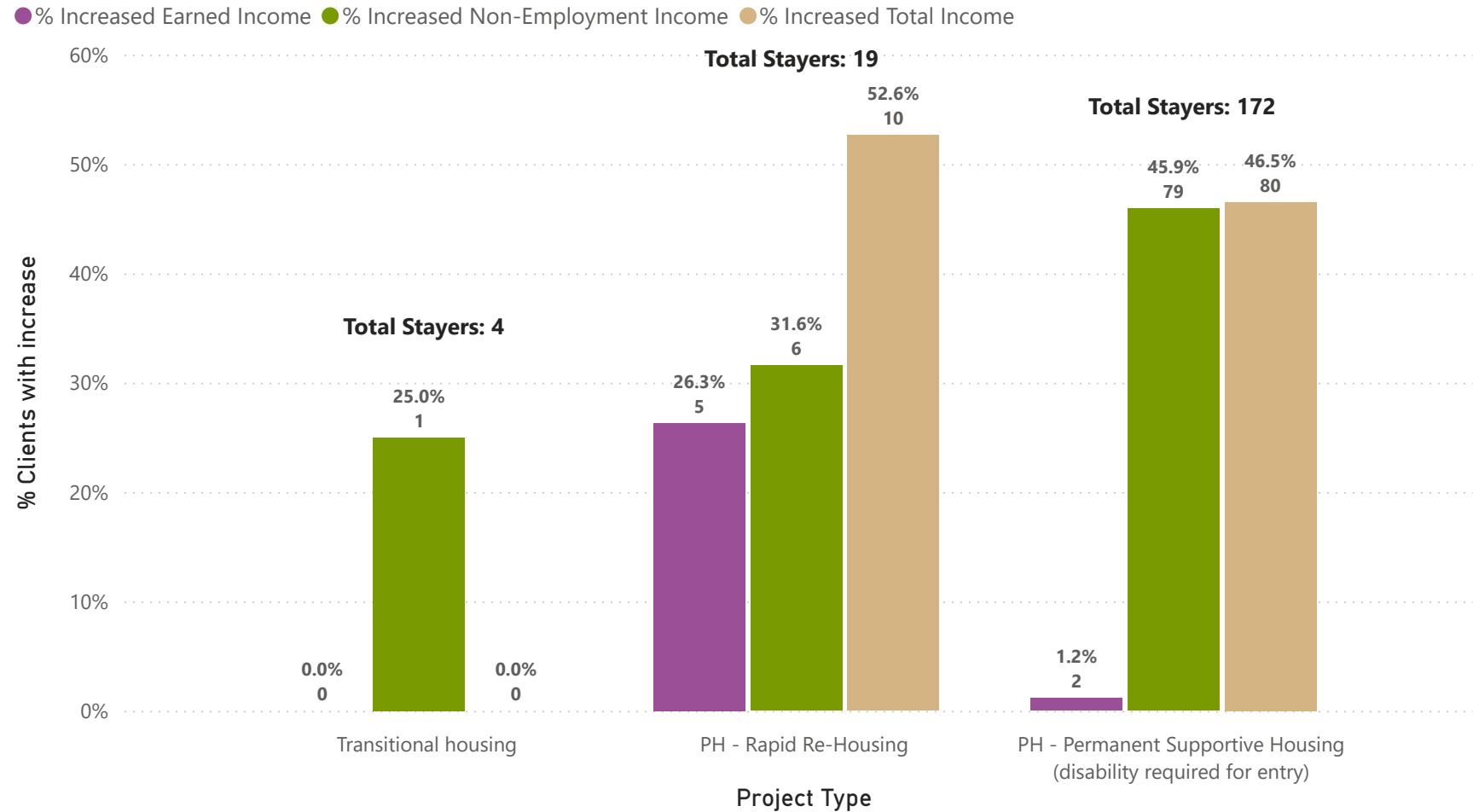
## Growth of Income and Benefits for System Stayers - 2025 Local Breakdown

### SPM Metrics 4.1-4.3

*Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing*

Percentage of individuals and families who increased earned income, and non-employment cash income, who are currently enrolled in the HMIS for at least a year (System Stayers). We've broken down local data by Earned Income growth (Metric 4.1), Non-Employment Cash Income growth such as SSI and SSDI, VA Disability, Worker's Comp, and Child Support (Metric 4.2), and Total Income growth including both Earned and Non-Employment Income (Metric 4.3). Each measure is grouped by project type.

### 2025 Increase / Gain Earned and Non-Employment Income (Stayers)



## Earned Income Growth for System Leavers

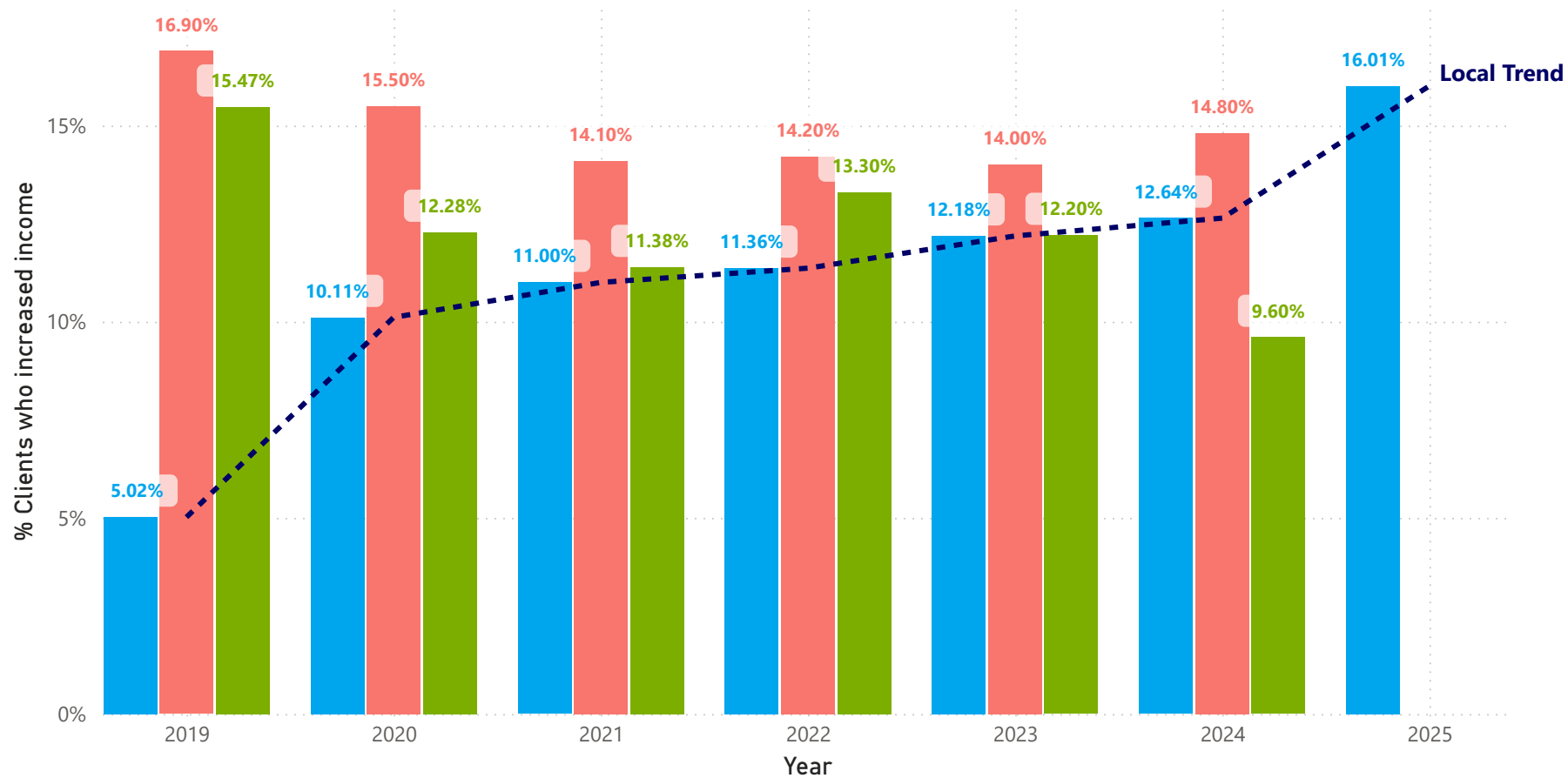
### SPM Metric 4.4

Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing

Income growth for individuals and families, represented as counts of people with increases in total earned income (employment) who have exited the system (System Leavers).

### Change in Earned Income Growth for System Leavers

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



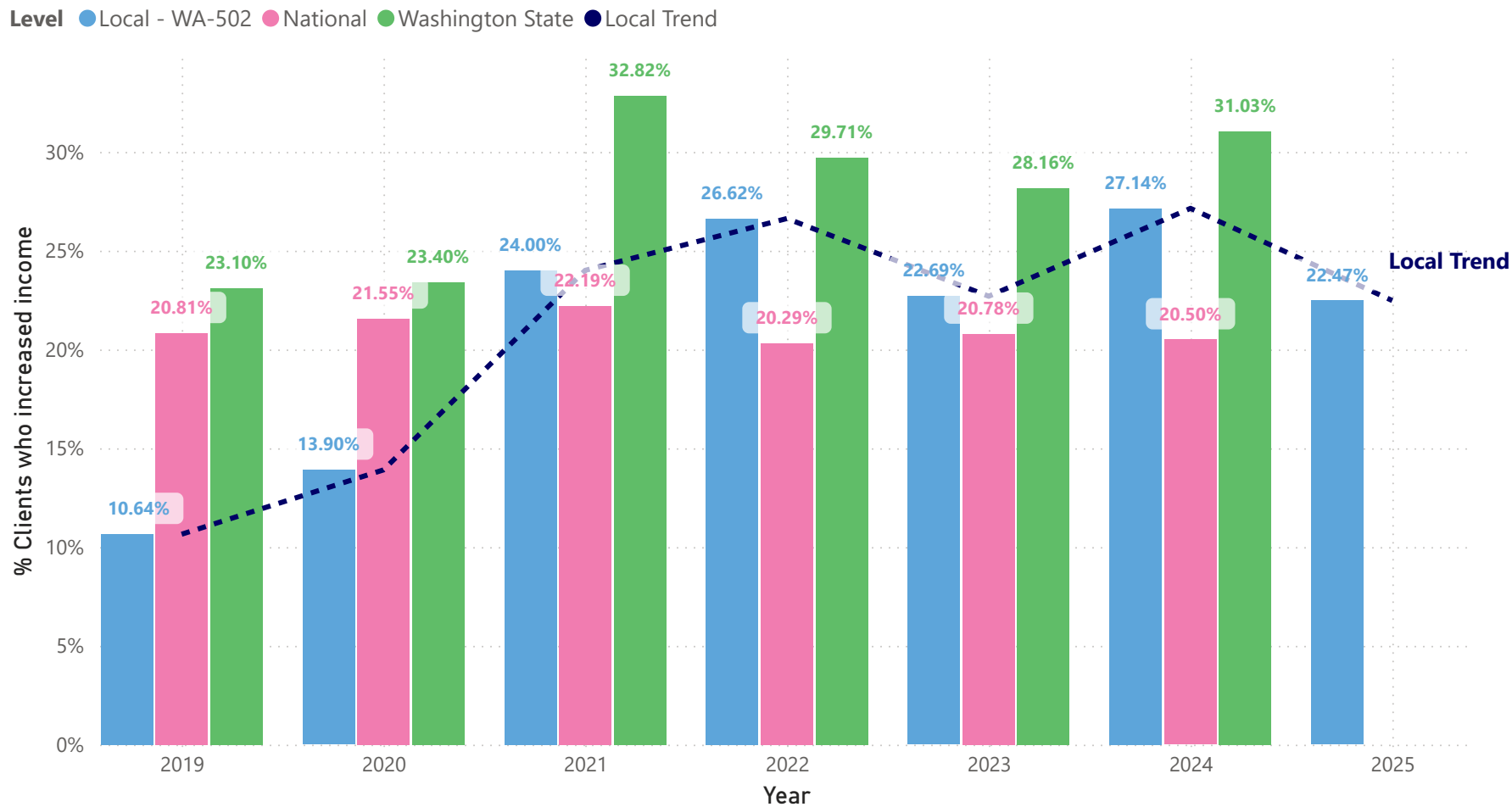
## Non-Employment Income Growth for System Leavers

### SPM Metric 4.5

Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing

Non-Employment Income growth for individuals and families, represented as counts of people who have been enrolled in the HMIS for at least a year (System Stayers) with increases in non-employment income such as SSI & SSDI, VA Disability, Worker's Comp, Child Support, etc.

Change in Non-Employment Income Growth for System Leavers



## Total Income Growth for System Leavers

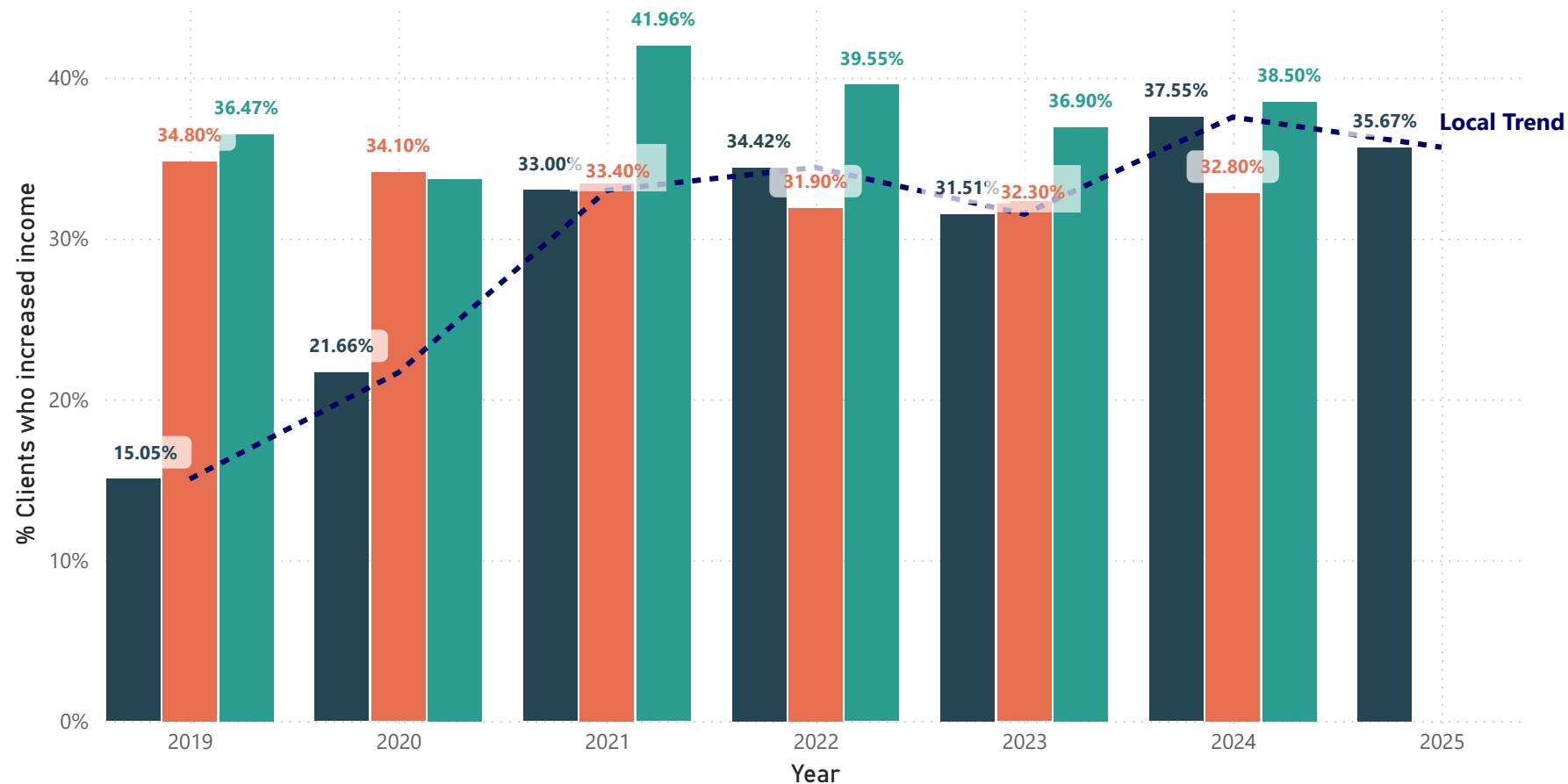
### SPM Metric 4.6

*Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing*

Total income growth for homeless individuals and families, represented as counts of people with increases in total earned income from project start to project exit (System Leavers). This includes employment income, and non-employment cash income including SSI & SSDI, VA Disability, Worker's Comp, Child Support, etc.

### Change in Total Income Growth for System Leavers

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



## Growth of Income and Benefits for System Leavers - 2025 Local Breakdown

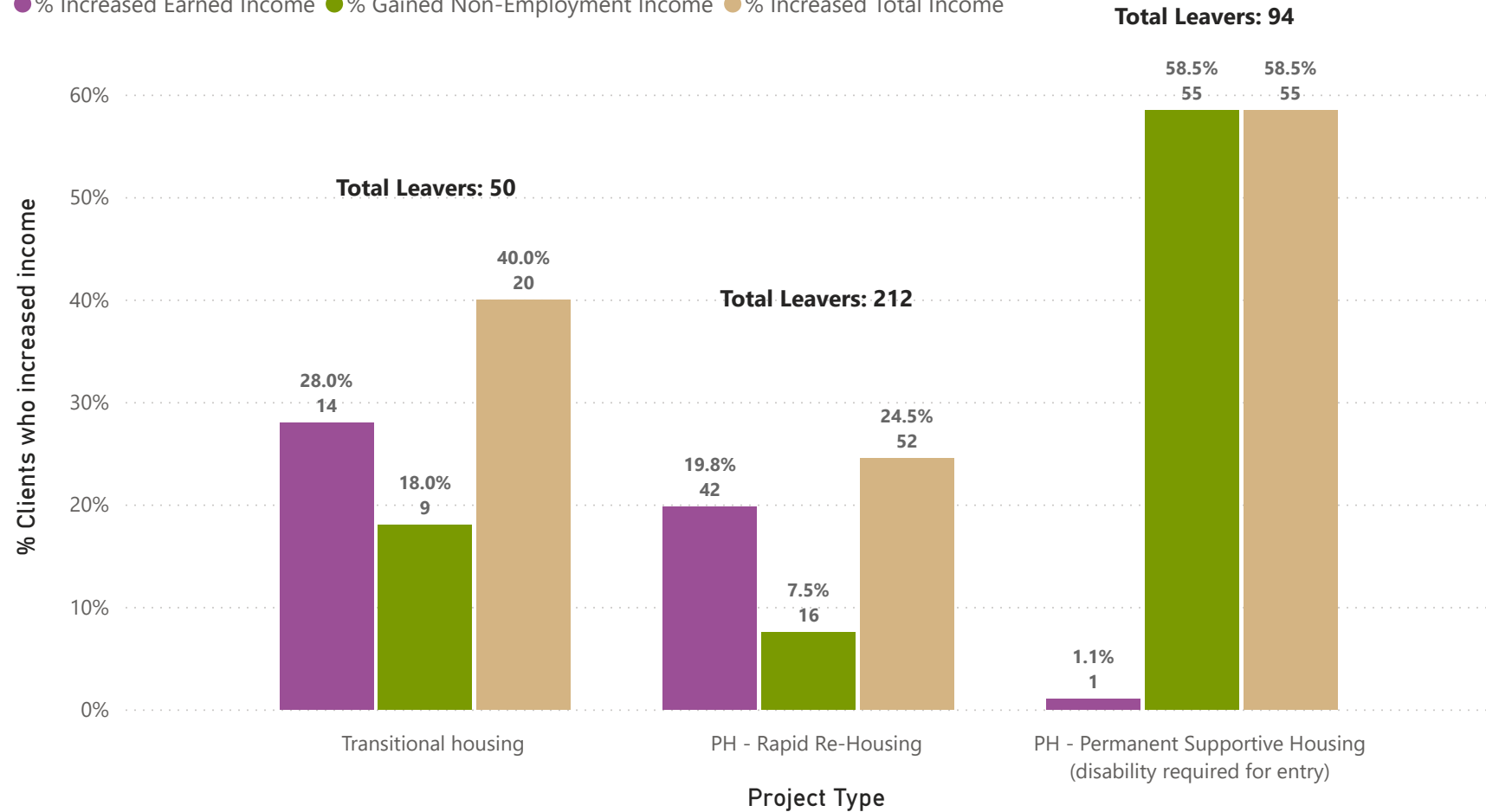
### SPM Metrics 4.4-4.6

*Project Types: CoC Program-funded Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing*

Percentage of individuals and families who increased income, and non-cash benefits, who exited the system (System Leavers). We've broken down local data by Earned Income growth (Metric 4.1), Non-Employment Cash Income growth such as SSI and SSDI, VA Disability, Worker's Comp, and Child Support (Metric 4.2), and Total Income growth including both Earned and Non-Employment Income (Metric 4.3). Each measure is grouped by project type.

### 2025 Increase / Gain Income and Benefits (Leavers)

● % Increased Earned Income ● % Gained Non-Employment Income ● % Increased Total Income



## Number of Individuals Experiencing Homelessness for the First Time

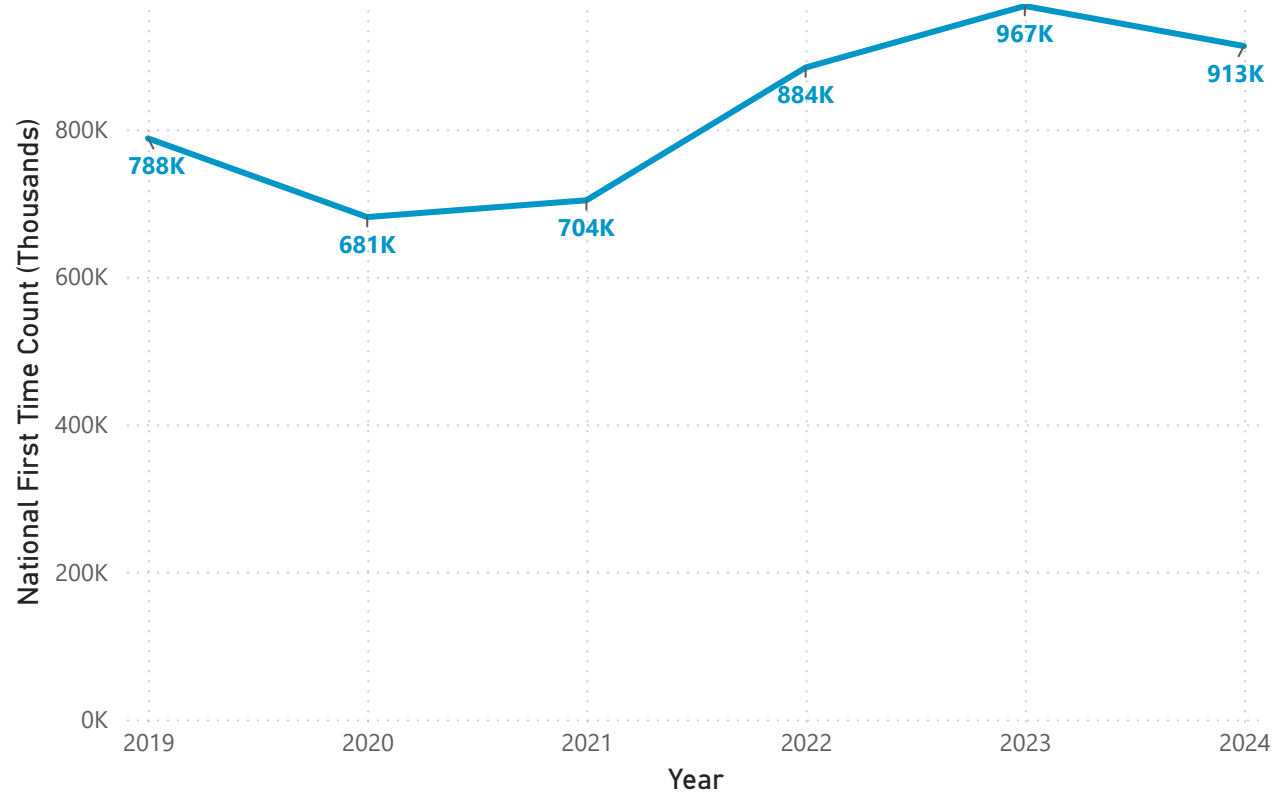
### SPM Metric 5.2

*Project Types: Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Haven, and Permanent Housing*

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time (HUD Definition of Measures).

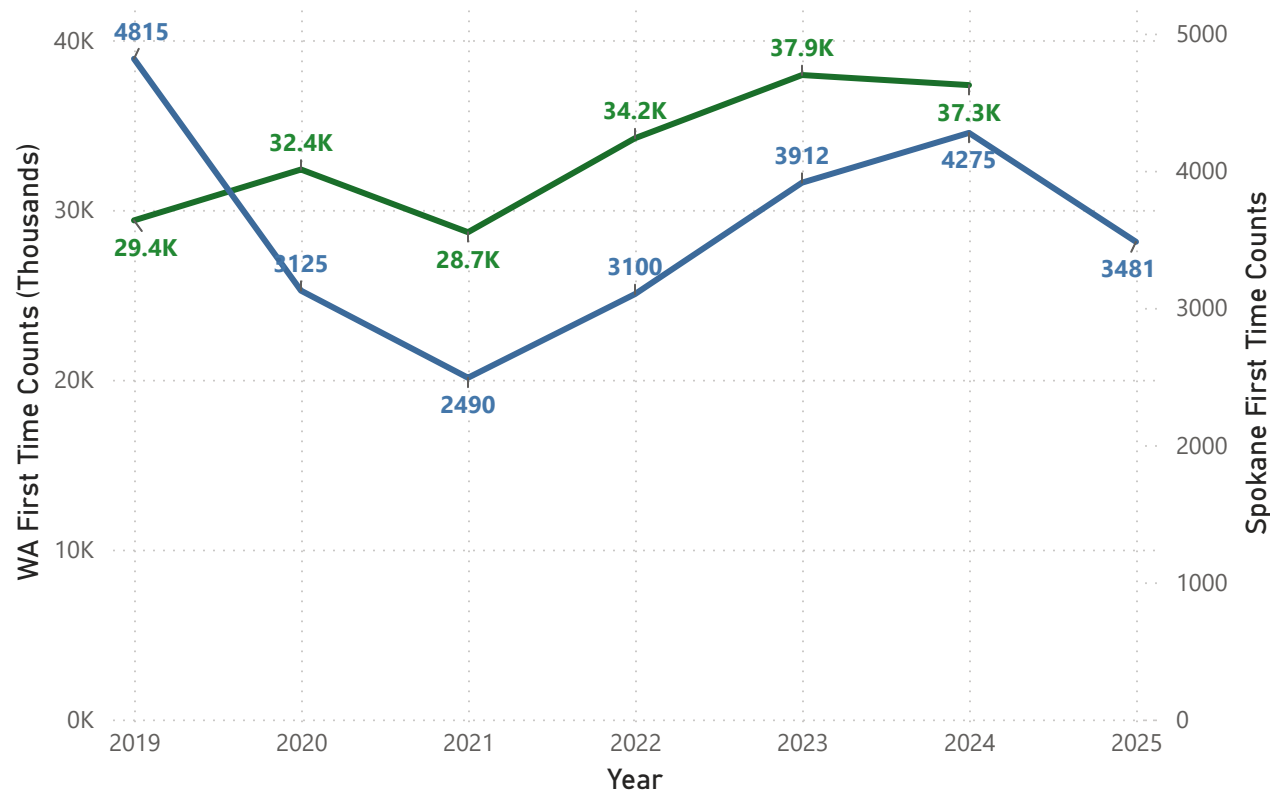
### First Time Homeless

Level ● National



### First Time Homeless

● WA First Time Count ● Spokane First Time Count



## First Time Homeless Individual and Families - 2025 Local Breakdown

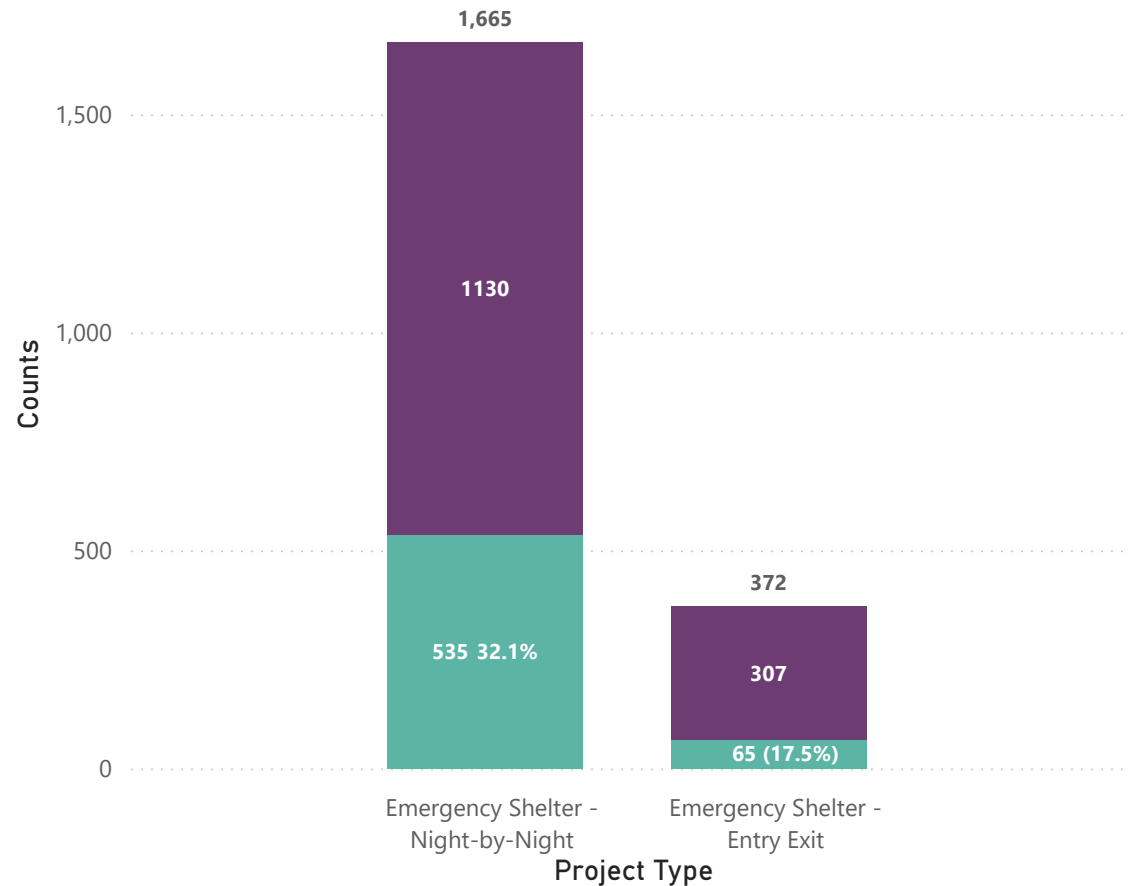
### SPM Metric 5

*Project Types: Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Haven, and All Permanent Housing*

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time (HUD Definition of Measures). Clients are broken down by the project type they enrolled in, and by the portion that are anonymous in HMIS. Please see our HMIS Release of Information for more details on consent to have Personally Identifiable Information (PII) entered in the HMIS: [2026 HMIS Client Release of Information](#)

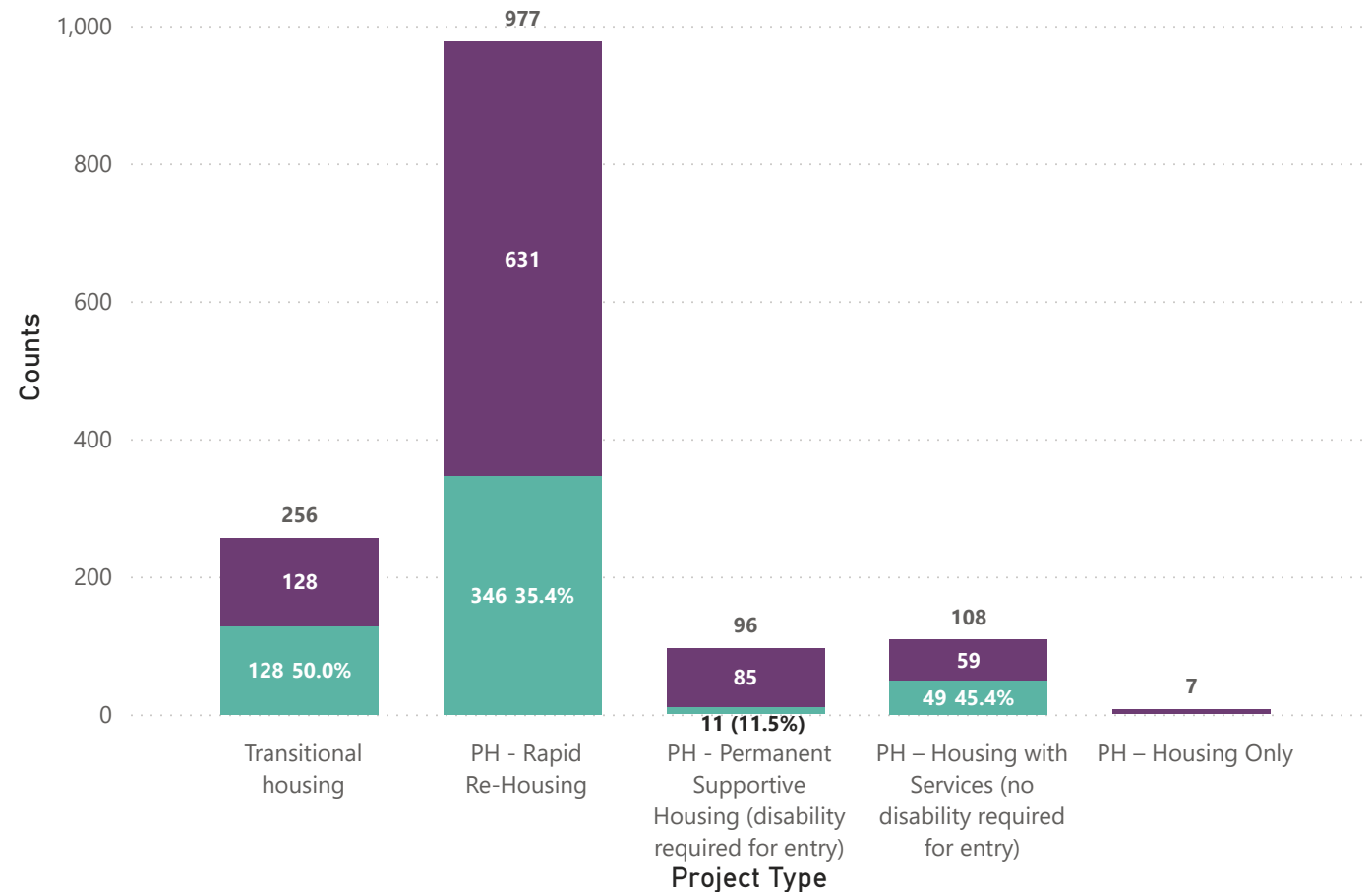
#### 2025 First Time Counts - Emergency Shelters

Measure ● Anonymous Clients ● Identified Clients



#### 2025 First Time Counts - Transitional & Permanent Housing

Measure ● Anonymous Clients ● Identified Clients



## Successful Placement from Street Outreach

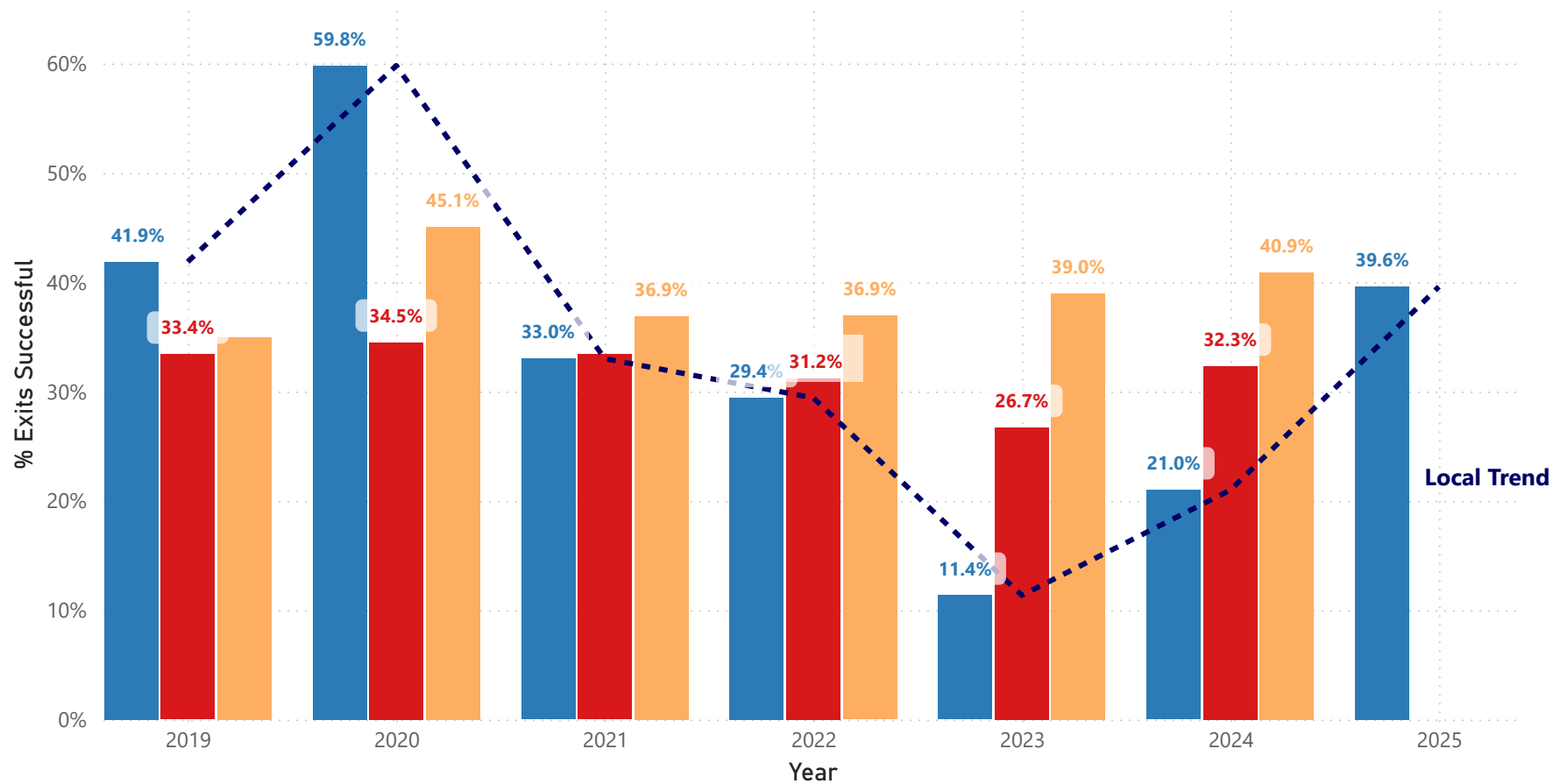
### SPM Metric 7a.1

Project Types: Street Outreach

Successful placement from street outreach, represented as exits to temporary destinations, some institutional destinations, and permanent housing destinations.

### Successful Exits from Street Outreach

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



## Successful Placement from Sheltered and Rapid Rehousing

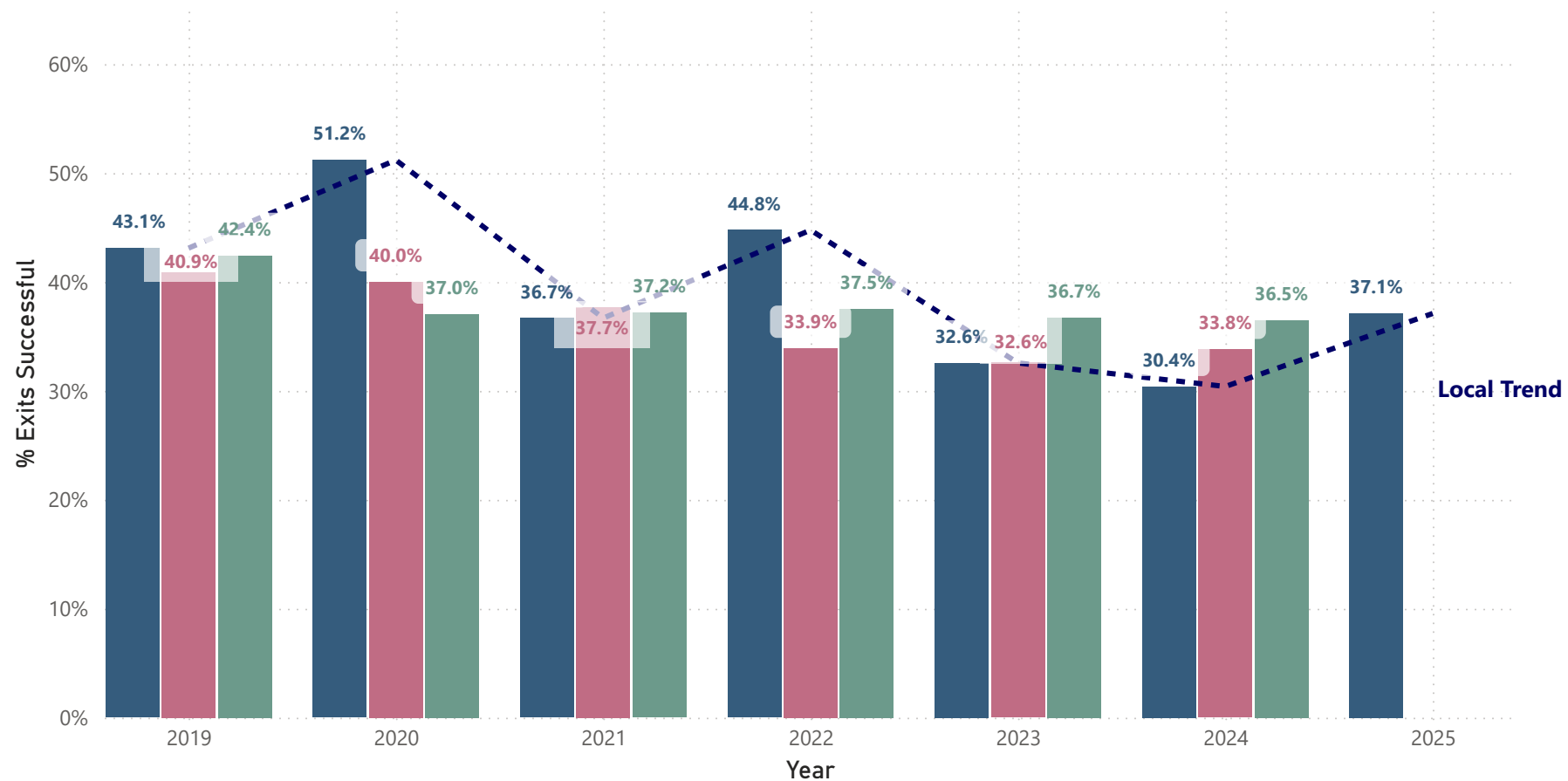
### SPM Metric 7b.1

Project Types: Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Haven, and Rapid Re-housing

Successful housing placement to a permanent housing destination from Emergency Shelter, Transitional Housing, Safe Haven, or Rapid Re-housing projects.

### Successful Exits from ES, TH, RRH

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



## Successful Retention of Permanent Housing

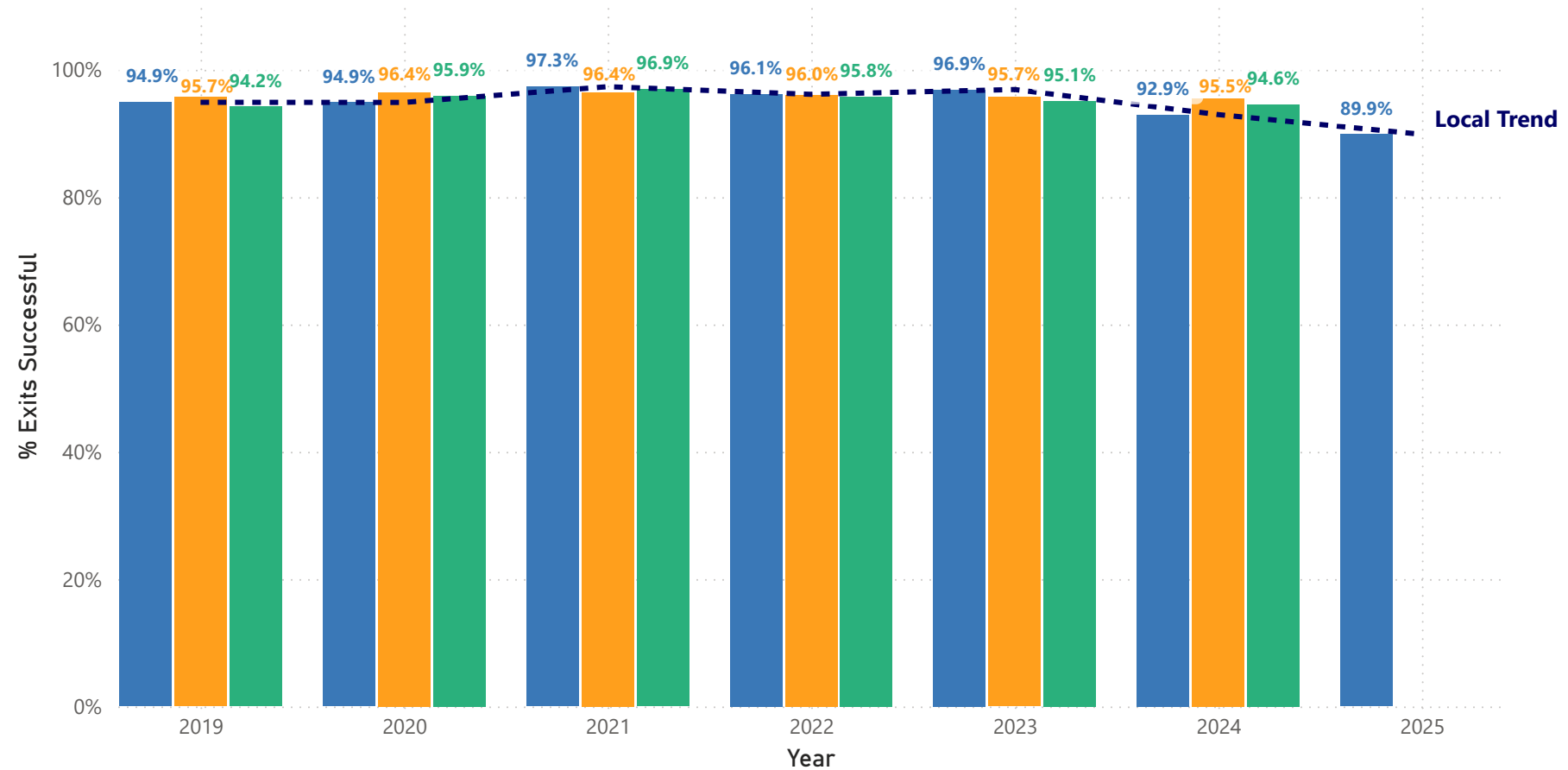
### SPM Metric 7b.2

Project Types: Permanent Housing, Permanent Supportive Housing (disability required), Permanent Housing with Supportive Services (non-disability)

Successful retention of housing as defined by clients who remained in their Permanent Housing (excluding Rapid Re-Housing), or exited to another permanent housing destination.

### Permanent Housing Retention

Level ● Local - WA-502 ● National ● Washington State ● Local Trend



## Successful Exits - 2025 Local Breakdown

### SPM Metric 7

*Project Types: Street Outreach, Emergency Shelter (Night-by-Night, Continuous Stay), Transitional Housing, Safe Haven, and Rapid Re-housing, Permanent Housing, Permanent Supportive Housing (disability required), Permanent Housing with Supportive Services (non-disability)*

This measures positive outcomes from Street Outreach (exits to temporary destinations, some institutional destinations, and permanent housing destinations); positive outcomes into permanent housing situations from ES, SH, TH, and RRH; and retention or exits to permanent housing situations from PH (other than PH-RRH). Outcomes grouped by enrollment project type.

### 2025 Successful Exits by Intervention

**Outcome Category** ● Temporary / Institutional ● Retention or Exit to PH ● PH Destination

