



**SPOKANE REGIONAL**  
Continuum of Care

System Performance Measures (SPM)

Federal Fiscal Year 2025

## Overview

System Performance Measures (SPM) are tools that communities use to see how well their entire system of services is helping people who are experiencing homelessness. These measures were created by HUD (the U.S. Department of Housing and Urban Development) to help communities track progress, spot problems, and improve their response to homelessness. Instead of only looking at individual programs, these measures focus on the whole system working together. It is used for measuring how effectively communities move people into housing, understanding where improvements are needed, competing for federal funding, and supporting planning and strategy at the local and national levels. Federal Fiscal Year 2025 runs from October 1<sup>st</sup>, 2024, to September 30<sup>th</sup>, 2025. The data in this report is from the Spokane Regional Continuum of Care (CoC) Homeless Management Information System (HMIS), no data from any comparable databases is included.

**Measure 1** - Length of Time People Experience Homelessness looks at the number of days people spend without a home when they're using services like emergency shelters, safe havens, or transitional housing. It calculates both the average and the median (middle) time someone is experiencing homelessness.

**Measure 2** - Returns to Homelessness After Finding Permanent Housing focuses on what happens after someone receives permanent housing. This measure tracks the number (or percentage) of people who, after getting into a permanent home, end up experiencing homelessness again within set time frames (within 6, 12, or 24 months).

**Measure 3** - Counting People Experiencing Homelessness counts how many people are experiencing sheltered homelessness (Emergency Shelter, Transitional Housing, Safe Havens).

**Measure 4** - Income and Employment Growth looks at changes in income for those who stay in the system ("system stayers") and those who exit the system ("system leavers") in CoC funded projects.

**Measure 5** - People Experiencing Homelessness for the First Time is about people who experience homelessness for the first time. This information assists local agencies work on homelessness prevention strategies.

**Measure 7** - Successful Housing Placement and Retention checks to see how successfully individuals that had successful outcomes from their project and in the case of permanent housing, if they retained the housing.

Please see below for a list and brief description of the project types included in the report.

**Street Outreach (SO):** Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

**Emergency Shelter (ES):** Crisis intervention offering beds to individuals who require immediate shelter due to homelessness.

**Transitional Housing (TH):** One-to-Two-year program offering intensive case management. Helps stabilize households and prepare them for independent living. Units are preidentified.

**Rapid Rehousing (RRH):** Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant.

**Permanent Housing (PH):** Permanent subsidy paired in a pre-identified unit.

**Permanent Supportive Housing (PHS):** Permanent subsidy paired with case management, and clients are not required to have a disability to live in the pre-identified units.

**Permanent Supportive Housing (PSH):** Permanent subsidy paired with case management. Most PSH Units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.

**Safe Havens (SH):** Spokane's CoC (WA-502) does not have any Safe Haven projects.

## SPM Summary Report

WA-502: Spokane City & County CoC

FY 2025: 10/1/24-9/30/25

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	3,290	97.10	29.00
1.2 Persons in ES-EE, ES-NbN, SH, and TH	3,856	115.80	47.00

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	4,422	912.80	360.00
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	4,940	871.90	359.00

## SPM Summary Report

WA-502: Spokane City & County CoC

FY 2025: 10/1/24-9/30/25

### Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

Metric	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
	Count	Count	% of Returns	Count	% of Returns <sup>4</sup>	Count	% of Returns <sup>6</sup>	Count	% of Returns <sup>8</sup>
Exit was from SO	55	5	9.09%	4	7.27%	6	10.91%	15	27.27%
Exit was from ES	678	65	9.59%	33	4.87%	45	6.64%	143	21.09%
Exit was from TH	228	24	10.53%	5	2.19%	12	5.26%	41	17.98%
Exit was from SH	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Exit was from PH	773	26	3.36%	41	5.30%	34	4.40%	101	13.07%
<b>TOTAL Returns to Homelessness</b>	<b>1,734</b>	<b>120</b>	<b>6.92%</b>	<b>83</b>	<b>4.79%</b>	<b>97</b>	<b>5.59%</b>	<b>300</b>	<b>17.30%</b>

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FY 2025: 10/1/24-9/30/25

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

#### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	3,942
Emergency Shelter Total	3,358
Safe Haven Total	0
Transitional Housing Total	772

## SPM Summary Report

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FY 2025: 10/1/24-9/30/25

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

#### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	195
Number of adults with increased earned income	7
Percentage of adults who increased earned income	3.59%

#### Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	195
Number of adults with increased non-employment cash income	86
Percentage of adults who increased non-employment cash income	44.10%

#### Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	195
Number of adults with increased total income	90
Percentage of adults who increased total income	46.15%

## SPM Summary Report

WA-502: Spokane City & County CoC

FY 2025: 10/1/24-9/30/25

### Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	356
Number of adults who exited with increased earned income	57
Percentage of adults who increased earned income	16.01%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	356
Number of adults who exited with increased non-employment cash income	80
Percentage of adults who increased non-employment cash income	22.47%

### Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	356
Number of adults who exited with increased total income	127
Percentage of adults who increased total income	35.67%

## SPM Summary Report

WA-502: Spokane City & County CoC

FY 2025: 10/1/24-9/30/25

### Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

#### Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	3,569
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,275
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2,294

## SPM Summary Report

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FY 2025: 10/1/24-9/30/25

### Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4,983
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,502
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3,481

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FY 2025: 10/1/24-9/30/25

### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

#### Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

Metric	Value
Universe: Persons who exit Street Outreach	854
Of persons above, those who exited to temporary & some institutional destinations	238
Of the persons above, those who exited to permanent housing destinations	100
% Successful exits	39.58%

## SPM Summary Report

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FY 2025: 10/1/24-9/30/25

### Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4,102
Of the persons above, those who exited to permanent housing destinations	1,522
% Successful exits	37.10%

### Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	1,508
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1,355
% Successful exits/retention	89.85%

## SPM Summary Report

WA-502: Spokane City & County CoC

FY 2025: 10/1/24-9/30/25

### System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	3,365	773	1,570	2,274	584
Total Leavers (HMIS)	2,937	505	326	1,342	549
Destination of Don't Know, Refused, or Missing (HMIS)	1,018	19	0	28	73
Destination Error Rate (Calculated)	34.66%	3.76%	0.00%	2.09%	13.30%

Note: for Housing Inventory Count-related data elements, please see <https://www.hudexchange.info/programs/coc/coc-housing-inventory-count-reports/>.

# SPM Data Report

WA-502: Spokane City & County CoC

FY 2025: 10/1/24-9/30/25

## Notes For Each SPM Measure

Measure	Notes
Measure 1	The WA-502 Spokane City/County CoC does not have any Safe Havens.
Measure 2	The WA-502 Spokane City/County CoC does not have any Safe Havens.
Measure 3	The WA-502 Spokane City/County CoC does not have any Safe Havens.
Measure 4	The WA-502 Spokane City/County CoC does not have any Safe Havens.
Measure 5	The WA-502 Spokane City/County CoC does not have any Safe Havens.
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.
Measure 7	The WA-502 Spokane City/County CoC does not have any Safe Havens.
Data Quality	The WA-502 Spokane City/County CoC does not have any Safe Havens.