



SPOKANE REGIONAL
Continuum of Care

System Performance Measures (SPM)

Federal Fiscal Year 2024

Overview

System Performance Measures (SPM) are tools that communities use to see how well their entire system of services is helping people who are experiencing homelessness. These measures were created by HUD (the U.S. Department of Housing and Urban Development) to help communities track progress, spot problems, and improve their response to homelessness. Instead of only looking at individual programs, these measures focus on the whole system working together. It is used for measuring how effectively communities move people into housing, understanding where improvements are needed, competing for federal funding, and supporting planning and strategy at the local and national levels. Federal Fiscal Year 2024 runs from October 1st, 2023, to September 30th, 2024. The data in this report is from the Spokane Regional Continuum of Care (CoC) Homeless Management Information System (HMIS), no data from any comparable databases is included.

Measure 1 - Length of Time People Experience Homelessness looks at the number of days people spend without a home when they're using services like emergency shelters, safe havens, or transitional housing. It calculates both the average and the median (middle) time someone is experiencing homelessness.

Measure 2 - Returns to Homelessness After Finding Permanent Housing focuses on what happens after someone receives permanent housing. This measure tracks the number (or percentage) of people who, after getting into a permanent home, end up experiencing homelessness again within set time frames (within 6, 12, or 24 months).

Measure 3 - Counting People Experiencing Homelessness counts how many people are experiencing sheltered homelessness (Emergency Shelter, Transitional Housing, Safe Havens).

Measure 4 - Income and Employment Growth looks at changes in income for those who stay in the system ("system stayers") and those who exit the system ("system leavers") in CoC funded projects.

Measure 5 – People Experiencing Homelessness for the First Time is about people who experience homelessness for the first time. This information assists local agencies work on homelessness prevention strategies.

Measure 7 - Successful Housing Placement and Retention checks to see how successfully individuals that had successful outcomes from their project and in the case of permanent housing, if they retained the housing.

Please see below for a list and brief description of the project types included in the report.

Street Outreach (SO): Providing case management to those who are unsheltered with the goal to exit them into ES, TH, PSH or treatment facilities (if needed/requested).

Emergency Shelter (ES): Crisis intervention offering beds to individuals who require immediate shelter due to homelessness.

Transitional Housing (TH): One-to-Two-year program offering intensive case management. Helps stabilize households and prepare them for independent living. Units are preidentified.

Rapid Rehousing (RRH): Short to medium term rental assistance paired with case management. Households compete for housing in the open market as any other potential tenant.

Permanent Housing (PH): Permanent subsidy paired in a pre-identified unit.

Permanent Supportive Housing (PHS): Permanent subsidy paired with case management, and clients are not required to have a disability to live in the pre-identified units.

Permanent Supportive Housing (PSH): Permanent subsidy paired with case management. Most PSH Units offer a Housing Choice Voucher after one-year of successful tenancy. Units are pre-identified.

Safe Havens (SH): Spokane's CoC (WA-502) does not have any Safe Haven projects.

SPM Summary Report

WA-502: Spokane City & County CoC

FY 2024: 10/1/23-9/30/24

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients activeb in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	3,964	75.00	27.00
1.2 Persons in ES-EE, ES-NbN, SH, and TH	4,412	89.30	34.00

b. This measure is based on data element 3.917

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to “housing move in”)	4,913	791.70	320.00
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to “housing move in”)	5,287	780.00	318.00

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Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
Metric	Count	Count	% of Returns	Count	% of Returns4	Count	% of Returns6	Count	% of Returns8
Exit was from SO	52	5	9.62%	4	7.69%	1	1.92%	10	19.23%
Exit was from ES	613	67	10.93%	18	2.94%	37	6.04%	122	19.90%
Exit was from TH	222	17	7.66%	8	3.60%	11	4.95%	36	16.22%
Exit was from SH	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Exit was from PH	801	7	0.87%	15	1.87%	28	3.50%	50	6.24%
TOTAL Returns to Homelessness	1,688	96	5.69%	45	2.67%	77	4.56%	218	12.91%

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Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	4,534
Emergency Shelter Total	4,077
Safe Haven Total	0
Transitional Housing Total	670

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	192
Number of adults with increased earned income	5
Percentage of adults who increased earned income	2.60%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	192
Number of adults with increased non-employment cash income	90
Percentage of adults who increased non-employment cash income	46.88%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	192
Number of adults with increased total income	94
Percentage of adults who increased total income	48.96%

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Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	269
Number of adults who exited with increased earned income	34
Percentage of adults who increased earned income	12.64%

Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	269
Number of adults who exited with increased non-employment cash income	73
Percentage of adults who increased non-employment cash income	27.14%

Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	269
Number of adults who exited with increased total income	101
Percentage of adults who increased total income	37.55%

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Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	4,444
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,203
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3,241

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Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5,666
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,391
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4,275

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD’s Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

Metric	Value
Universe: Persons who exit Street Outreach	753
Of persons above, those who exited to temporary & some institutional destinations	118
Of the persons above, those who exited to permanent housing destinations	40
% Successful exits	20.98%

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Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4,767
Of the persons above, those who exited to permanent housing destinations	1,449
% Successful exits	30.40%

Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	1,801
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1,674
% Successful exits/retention	92.95%

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System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	4,139	521	1,763	1,993	601
Total Leavers (HMIS)	3,574	271	231	1,139	429
Destination of Don't Know, Refused, or Missing (HMIS)	1,881	26	15	41	352
Destination Error Rate (Calculated)	52.63%	9.59%	6.49%	3.60%	82.05%

Note: for Housing Inventory Count-related data elements, please see <https://www.hudexchange.info/programs/coc/coc-housing-inventory-count-reports/>.

SPM Data Report

WA-502: Spokane City & County CoC

FY 2024: 10/1/23-9/30/24

Notes For Each SPM Measure

Measure		Notes
Measure 1	The WA-502 Spokane City/County CoC does not have any Safe Havens.	
Measure 2	The WA-502 Spokane City/County CoC does not have any Safe Havens.	
Measure 3	The WA-502 Spokane City/County CoC does not have any Safe Havens.	
Measure 4	The WA-502 Spokane City/County CoC does not have any Safe Havens.	
Measure 5	The WA-502 Spokane City/County CoC does not have any Safe Havens.	
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.	
Measure 7	The WA-502 Spokane City/County CoC does not have any Safe Havens.	
Data Quality	The WA-502 Spokane City/County CoC does not have any Safe Havens.	