

# FY2021 - Performance Measurement Module (Sys PM)

## Summary Report for WA-502 - Spokane City & County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

|                               | Universe (Persons) |         | Average LOT Homeless (bed nights) |         |            | Median LOT Homeless (bed nights) |         |            |
|-------------------------------|--------------------|---------|-----------------------------------|---------|------------|----------------------------------|---------|------------|
|                               | Submitted FY 2020  | FY 2021 | Submitted FY 2020                 | FY 2021 | Difference | Submitted FY 2020                | FY 2021 | Difference |
| 1.1 Persons in ES and SH      | 2778               | 2428    | 63                                | 79      | 16         | 31                               | 40      | 9          |
| 1.2 Persons in ES, SH, and TH | 3202               | 2769    | 85                                | 105     | 20         | 39                               | 50      | 11         |

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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|  | Universe (Persons) |         | Average LOT Homeless (bed nights) |         |            | Median LOT Homeless (bed nights) |         |            |
|--|--------------------|---------|-----------------------------------|---------|------------|----------------------------------|---------|------------|
|  | Submitted FY 2020  | FY 2021 | Submitted FY 2020                 | FY 2021 | Difference | Submitted FY 2020                | FY 2021 | Difference |
| 1.1 Persons in ES, SH, and PH (prior to "housing move in")     | 4346               | 3470    | 698                               | 927     | 229        | 200                              | 359     | 159        |
| 1.2 Persons in ES, SH, TH, and PH (prior to "housing move in") | 4729               | 3790    | 687                               | 911     | 224        | 216                              | 365     | 149        |

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

|                               | Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior) | Returns to Homelessness in Less than 6 Months |              | Returns to Homelessness from 6 to 12 Months |              | Returns to Homelessness from 13 to 24 Months |              | Number of Returns in 2 Years |              |
|-------------------------------|--|---|--------------|---|--------------|--|--------------|------------------------------|--------------|
|                               |  | FY 2021                                       | % of Returns | FY 2021                                     | % of Returns | FY 2021                                      | % of Returns | FY 2021                      | % of Returns |
| Exit was from SO              | 64   | 8   | 13%          | 4   | 6%           | 2  | 3%           | 14                           | 22%          |
| Exit was from ES              | 834  | 103   | 12%          | 52  | 6%           | 47   | 6%           | 202                          | 24%          |
| Exit was from TH              | 177  | 11  | 6%           | 10  | 6%           | 9  | 5%           | 30                           | 17%          |
| Exit was from SH              | 0  | 0   |              | 0   |              | 0  |              | 0                            |              |
| Exit was from PH              | 2058   | 65  | 3%           | 88  | 4%           | 91   | 4%           | 244                          | 12%          |
| TOTAL Returns to Homelessness | 3133   | 187   | 6%           | 154   | 5%           | 149  | 5%           | 490                          | 16%          |

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

|  | January 2020<br>PIT Count | January 2021<br>PIT Count | Difference |
|--|---------------------------|---------------------------|------------|
| Universe: Total PIT Count of sheltered and unsheltered persons | 1559                      |                           |            |
| Emergency Shelter Total  | 799                       | 778                       | -21        |
| Safe Haven Total   | 0                         | 0                         | 0          |
| Transitional Housing Total                                     | 219                       | 214                       | -5         |
| Total Sheltered Count  | 1018                      | 992                       | -26        |
| Unsheltered Count  | 541                       |                           |            |

## Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

|   | Submitted<br>FY 2020 | FY 2021 | Difference |
|---|----------------------|---------|------------|
| Universe: Unduplicated Total sheltered homeless persons | 3232                 | 2832    | -400       |
| Emergency Shelter Total                                 | 2822                 | 2497    | -325       |
| Safe Haven Total  | 0                    | 0       | 0          |
| Transitional Housing Total                              | 474                  | 391     | -83        |

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

|  | Submitted FY 2020 | FY 2021 | Difference |
|--|-------------------|---------|------------|
| Universe: Number of adults (system stayers)      | 134               | 183     | 49         |
| Number of adults with increased earned income    | 2                 | 3       | 1          |
| Percentage of adults who increased earned income | 1%                | 2%      | 1%         |

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

|   | Submitted FY 2020 | FY 2021 | Difference |
|---|-------------------|---------|------------|
| Universe: Number of adults (system stayers)                   | 134               | 183     | 49         |
| Number of adults with increased non-employment cash income    | 72                | 77      | 5          |
| Percentage of adults who increased non-employment cash income | 54%               | 42%     | -12%       |

Metric 4.3 – Change in total income for adult system stayers during the reporting period

|   | Submitted FY 2020 | FY 2021 | Difference |
|---|-------------------|---------|------------|
| Universe: Number of adults (system stayers)     | 134               | 183     | 49         |
| Number of adults with increased total income    | 74                | 79      | 5          |
| Percentage of adults who increased total income | 55%               | 43%     | -12%       |

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### Metric 4.4 – Change in earned income for adult system leavers

|  | Submitted<br>FY 2020 | FY 2021 | Difference |
|--|----------------------|---------|------------|
| Universe: Number of adults who exited (system leavers)   | 554                  | 303     | -251       |
| Number of adults who exited with increased earned income | 56                   | 33      | -23        |
| Percentage of adults who increased earned income         | 10%                  | 11%     | 1%         |

### Metric 4.5 – Change in non-employment cash income for adult system leavers

|   | Submitted<br>FY 2020 | FY 2021 | Difference |
|---|----------------------|---------|------------|
| Universe: Number of adults who exited (system leavers)                | 554                  | 303     | -251       |
| Number of adults who exited with increased non-employment cash income | 77                   | 72      | -5         |
| Percentage of adults who increased non-employment cash income         | 14%                  | 24%     | 10%        |

### Metric 4.6 – Change in total income for adult system leavers

|   | Submitted<br>FY 2020 | FY 2021 | Difference |
|---|----------------------|---------|------------|
| Universe: Number of adults who exited (system leavers)  | 554                  | 303     | -251       |
| Number of adults who exited with increased total income | 120                  | 101     | -19        |
| Percentage of adults who increased total income         | 22%                  | 33%     | 11%        |

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

|   | Submitted<br>FY 2020 | FY 2021 | Difference |
|---|----------------------|---------|------------|
| Universe: Person with entries into ES, SH or TH during the reporting period.  | 2708                 | 2285    | -423       |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.   | 847                  | 688     | -159       |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time) | 1861                 | 1597    | -264       |

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

|  | Submitted<br>FY 2020 | FY 2021 | Difference |
|--|----------------------|---------|------------|
| Universe: Person with entries into ES, SH, TH or PH during the reporting period.   | 4346                 | 3400    | -946       |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.  | 1221                 | 910     | -311       |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.) | 3125                 | 2490    | -635       |

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

|   | Submitted FY 2020 | FY 2021 | Difference |
|---|-------------------|---------|------------|
| Universe: Persons who exit Street Outreach  | 194               | 754     | 560        |
| Of persons above, those who exited to temporary & some institutional destinations | 87                | 176     | 89         |
| Of the persons above, those who exited to permanent housing destinations          | 29                | 70      | 41         |
| % Successful exits  | 60%               | 33%     | -27%       |

Metric 7b.1 – Change in exits to permanent housing destinations

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|   | Submitted<br>FY 2020 | FY 2021 | Difference |
|---|----------------------|---------|------------|
| Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing | 3800                 | 2792    | -1008      |
| Of the persons above, those who exited to permanent housing destinations  | 1945                 | 1024    | -921       |
| % Successful exits  | 51%                  | 37%     | -14%       |

### Metric 7b.2 – Change in exit to or retention of permanent housing

|   | Submitted<br>FY 2020 | FY 2021 | Difference |
|---|----------------------|---------|------------|
| Universe: Persons in all PH projects except PH-RRH  | 1226                 | 1351    | 125        |
| Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations | 1163                 | 1315    | 152        |
| % Successful exits/retention  | 95%                  | 97%     | 2%         |

# FY2021 - SysPM Data Quality

## WA-502 - Spokane City & County CoC

|  | All ES, SH       |                  |        | All TH           |                  |        | All PSH, OPH     |                  |        | All RRH          |                  |        | All Street Outreach |                  |        |
|--|------------------|------------------|--------|------------------|------------------|--------|------------------|------------------|--------|------------------|------------------|--------|---------------------|------------------|--------|
|  | Submitted FY2019 | Submitted FY2020 | FY2021 | Submitted FY2019 | Submitted FY2020 | FY2021 | Submitted FY2019 | Submitted FY2020 | FY2021 | Submitted FY2019 | Submitted FY2020 | FY2021 | Submitted FY2019    | Submitted FY2020 | FY2021 |
| 1. Number of non-DV Beds on HIC                          | 695              | 705              | 699    | 295              | 285              | 285    | 1289             | 1534             | 1657   | 426              | 666              | 563    |                     |                  |        |
| 2. Number of HMIS Beds                                   | 360              | 370              | 356    | 228              | 237              | 241    | 1214             | 1478             | 1582   | 426              | 640              | 504    |                     |                  |        |
| 3. HMIS Participation Rate from HIC ( % )                | 51.80            | 52.48            | 50.93  | 77.29            | 83.16            | 84.56  | 94.18            | 96.35            | 95.47  | 100.00           | 96.10            | 89.52  |                     |                  |        |
| 4. Unduplicated Persons Served (HMIS)                    | 3090             | 2824             | 2513   | 498              | 479              | 392    | 1110             | 1428             | 1672   | 4645             | 2872             | 2085   | 262                 | 244              | 296    |
| 5. Total Leavers (HMIS)                                  | 2645             | 2252             | 2078   | 293              | 296              | 231    | 113              | 211              | 145    | 3524             | 1973             | 1123   | 134                 | 130              | 231    |
| 6. Destination of Don't Know, Refused, or Missing (HMIS) | 1794             | 1208             | 1260   | 23               | 21               | 19     | 4                | 30               | 26     | 94               | 50               | 91     | 43                  | 18               | 81     |
| 7. Destination Error Rate (%)                            | 67.83            | 53.64            | 60.64  | 7.85             | 7.09             | 8.23   | 3.54             | 14.22            | 17.93  | 2.67             | 2.53             | 8.10   | 32.09               | 13.85            | 35.06  |

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