"HMIS is the best thing to ever happen to Springfield" - Mayor Quimby

Agenda

Here's what we'll review today!

▶ 2020 Data Standard Changes

▶ New HMIS Reports

▶ Updated ClientTrack Look

▶ HMIS Updates & Trends

▶ Quiz

What's happening?

Almost forgot, we recently added:
- Language Preference
- Micronesian Status

2017 Data Standards

- The data standards manual is updated every few years and the last change was in 2017
- This change is much less dramatic that in past years
- You may need to update your internal forms to be compliant
- PacMan will eat away the old data standards on Oct. 1st

VS.

2020 Data Standards

- ► Update numbering convention, 3.1 is now 3.01
- ► 2.01, 2.02, 2.03, 2.06, 2.07 Update
- ► 3.12 Destination
- ► 3.917 Prior Living Situation
- ► 4.06 Developmental Disability
- ► 4.08 HIV / AIDS
- ► 4.11 Domestic Violence
- ► 4.12 Current Living Situation
- ► 4.19 Coordinated Entry Assessment
- ► 4.20 Coordinated Entry Event
- ► P3 PATH Status
- ► R3 Sexual Orientation
- ► V2 Services Provided SSVF
- ► V3 Financial Assistance SSVF
- ► V6 VAMC Station Number
- ► V8 HUD-VASH Voucher Tracking

Intake (1259)

- ✅ Basic Client Information
- ⚪ Family Members
- ✅ Program Enrollment
- ⚪ Wonderland, Alice N ⌃
  - 🔵 Universal Data Assessment
  - ⚪ Barriers / Special Needs
  - ⚪ DV Non-CoC
  - ⚪ Contact
  - ⚪ 1st Contact: House of Charity

Universal Data Assessment

Assessment Date:* 08/01/2019

Age at Assessment: 25

Assessment Type: Entry ▾

Housing Status: -- SELECT -- ▾

Disabling Condition:* No ▾

Client Location - Select or enter the CoC code assigned to the geographic area where the head of household is staying at the time of project entry.

Client Location :* WA-502 - Spokane City & County CoC ▾

Living Situation - Identify the type of residence and length of stay at that residence just prior to (i.e., the night before) program admission.

Type of Residence:* Place not meant for habitation

Length of stay in prior living situation:* One night or less ▾

Approximate date homelessness started:* 01/01/2016

Regardless of where they stayed last night --*
Number of times the client has been on the streets, in ES, or SH in the past three years including today: One time ▾

Total number of months homeless on the streets,* in ES, or SH in the past three years: One month (this time is the first month) ▾

Address Prior to Entry - Address prior to entry is required by the VA and should be collected for programs funded by VA grants (e.g. SSVF). Use the fields in this section to record the street addre state, and ZIP code of the apartment, room, or house where the client last lived for 90 days or more. Addresses of emergency shelters should NOT be recorded here.

Address Prior To Entry Quality: -- SELECT -- ▾

Health Insurance - Please indicate whether or not the client is covered by health insurance. If so, you will be able to record health insurance sources for the client.

Default Last Insurance Status

Intake

Add New Client - HMIS

Find Client

CASE MANAGEMENT

Client Dashboard

Client Information

Assessments

Enrollments

Services

Living Situation

Referrals

Alice Wonderland
1/1/1994   Male   114 🔔

⬅ Living Situation ▶   ➕ Current Living Situation

Record the Clients Current Living Situation information below. If desired record a contact by checking the Record Contact and filling out the in
recorded.

Information Date: * 09/16/2019 📅

Enrollment: * 08/01/2019 - CC--ES--HOC Shelter ▾

Living Situation Information

Living Situation: * Residential project or halfway house with no homeless criteria

Is client going to have to leave their current living situation within 14 days: * Yes ▾

Has a subsequent residence been identified: * -- SELECT -- ▾

Does individual or family have resources or support networks to obtain other permanent housing: * -- SELECT -- ▾

Has the client had a lease or ownership interest in a permanent housing unit in the last 60 days: * -- SELECT -- ▾

Has the client moved 2 or more times in the last 60 days: * -- SELECT -- ▾

Location Detail:

Record Contact: ☐

Restriction: * ⬤ Restrict to Organization ❓

Fresh New Reports!
Fresh New LOOK

- New APR
- Data Management & Analysis Report
- 5 Year Performance Report

APR
Annual Performance Report

Data Quality – the template for what recipients will report to HUD on the quality of the data they collect on program participants

CoC Full APR – the APR template for what recipients will report to HUD for all project types, except CoC planning, HMIS, UFA costs, and SRO-funded grants

HMIS APR – the APR template for HMIS recipients

CoC Planning APR – the APR template for CoC planning grant recipients

CSV APR – the template for the CSV file for recipients submitting CoC Full APRs

Coordinated Entry APR – the APR template for Coordinated Entry grant recipients

YHDP APR – the APR template for YHDP Recipients

Updated to align with FY 2020 HMIS Data Standards. Updated Data Standard Field numbers throughout. Clarified CSV output for percentages and averages. Updated instructions in Exporting Report Results to CSV to indicate that the APR has 69 tables and the CAPER has 39 tables. Table changes:

Q4: Table transposed in order to accommodate multiple projects run together on one APR/CAPER. Added CoC, Geocode, Victim Service Provider, HMIS Software Name, Report Start Date, and Report End Date.

Q6a: Total column added in Q6a for verification of the overall score.

Q6b-6d: Programming instructions updates. Please see Glossary for programming instruction details.

Q7a: Added row for total persons served who moved into housing.

Q7b: For Permanent Housing (RRH, PH, PSH) the chart is limited to persons who have moved into housing. No change for other project types. Q8a: Added row for total households who moved into housing.

Q8b: For Permanent Housing (RRH, PSH) the chart is limited to households who have moved into housing. No change for other project types.

Q9a / Q9b: Updated response codes to match element 4.12.

Q13: Households with Children split into two columns: one for the adults and one for children. Applies to 13a1, 13a2, 13b1, 13b2, 13c1 and 13c2.

Q15: Updated living situation response options to correlate with data standard updates.

Q17: Added clarification on determining whether income is known or unknown.

Q19a3 – Deleted.

Q19b: NEW question added.

Q20b: Updated row header text.

Q22c: Clarified application of housing move-in date to household members.

Q22e: NEW.

Q23 - Q23a, Q23b - removed, replaced in APR with Q23c - All Exit Destinations as previously only programmed for the CAPER. Updated exit destination response options to correlate with data standard updates.

Notes on supplemental tables

Veterans: Q25i: Update should correspond to Q23.

CH: no changes.

Youth: Q27f: Update should correspond to Q23. Add income questions Q27g, Q27h, Q27i.

Quarterly Performance Report

QPR Main 9.5.2019

9/15/2019 9:02 PM

ClientTrack™

Report Criteria:

Begin Date:	9/15/2018 12:00:00 AM
End Date:	9/15/2019 12:00:00 AM
Org List:	CC - St. Margaret's, City of Spokane
Program List:	CC--ES--SMS Shelter

Project Name: CC--ES--SMS Shelter

Average LOT Homeless Entry/Exit Method	Percent of Exits to Permanent Housing	Average Days to Engagement	Average Days Project Start To Date Of Engagement
83	50 %	31	35

Average LOT Homeless Night by Night Method	Exits from Unsheltered Locations to Temporary/Institutional Settings	Exits from Unsheltered to Temporary/Institutional Settings	Returns to Homelessness Select One Project Only to View
0	NaN %	NaN %	**Click Here for Returns**

Data Analysis & Management Report

| 3.3 Birthdate Quality | *fx* Age at Enrollment | Current Age | 3.4 Race | 3.5 Ethnicity | 3.6 Gender | 3.7 Veteran Status |

fx 3.8 Disabling Condition at Entry | 3.917 Living Situation | 3.917b Stayed Less Than 7 Nights | 3.917 Stayed Less Than 90 Days

3.917b Stayed in Streets, ES or SH Night Before | 3.917 Length of Stay | 3.917 Homeless Start Date | *fx* Length of Time Homeless (3.917 Approximate Start)

3.917 Times Homeless Last 3 Years | 3.917 Total Months Homeless Last 3 Years | V5 Last Permanent Address | V5 Prior Address | V5 State

V5 Zip | Municipality (City or County) | *fx* Days Enrolled in Project | RRH In Permanent Housing | RRH Date Of Move-In

fx Days Enrolled Until RRH Date of Move-in | 4.1 Housing Status | 4.4 Covered by Health Insurance | 4.11 Domestic Violence

4.11 Domestic Violence - Currently Fleeing DV? | 4.11 Domestic Violence - When it Occurred | 4.13 Engagement Date | *fx* Days Enrolled Until Engagement Date

4.24 Current Status (Retired Data Element) | 4.24 In School (Retired Data Element) | 4.24 Connected to McKinney Vento Liason (Retired) | *fx* Household Type

Latitude | Longitude | R1 Referral Source | R2 Date Status Determined | R2 Enroll Status | R2 Runaway Youth

R2 Reason Why No Services Funded | R3 Sexual Orientation | R4 Last Grade Completed | R5 School Status | R6 Employed Status

R6 Why Not Employed | R6 Type of Employment | R6 Looking for Work | R7 General Health Status | R8 Dental Health Status

R9 Mental Health Status | R10 Pregnancy Status | R10 Pregnancy Due Date | Client Record Restricted | InfoReleaseNo | *fx* Information Release Statu

fx 4.12 Contact Services | *fx* Date of Last Contact (Beta) | *fx* Date of First Contact (Beta) | *fx* Count of Bed Nights (Housing Check-ins)

fx Date of Last ES Stay (Beta) | *fx* Date of First ES Stay (Beta) | *fx* 4.2 Income Total at Entry | *fx* 4.2 Income Total at Exit | *fx* 4.3 Non-Cash Benefit Count

fx 4.3 Non-Cash Benefit Count at Exit | *fx* CurrentDate | *fx* Barrier Count at Entry | *fx* Chronic Homeless Status | ProgramType

fx SOAR Eligibility Determination (Most Recent) | *fx* SOAR Enrollment Determination (Most Recent) | *fx* RRH | Most Recent Enrollment

fx Street Outreach | Most Recent Enrollment | *fx* Coordinated Entry | Most Recent Enrollment | *fx* Emergency Shelter | Most Recent Enrollment

fx Transitional Housing | Most Recent Enrollment | *fx* PSH | Most Recent Enrollment | *fx* Prevention | Most Recent Enrollment | *fx* Under 25 Years Old | *fx* ClientID

fx 4.10 Alcohol Abuse (Substance Abuse) | *fx* 4.07 Chronic Health Condition | *fx* 4.06 Developmental Disability | *fx* 4.10 Drug Abuse (Substance Abuse)

fx 4.08 HIV/AIDS | *fx* 4.09 Mental Health Problem | *fx* 4.05 Physical Disability

City of Spokane News

Current Program Enrollments

No data

Monthly HMIS Data Quality >
Report 2018

Data Management &
Analysis Report

Returns by Project

Project Performance Report:
5 Year

Street Outreach
Management Report

Program Cases Clients

Vulnerability Index
Assessments

What's New
The ClientTrack interface is now cleaner, sleeker, and more intuitive, making it easier to find the information and functionality you're looking for.

What's Changing?

Clearer navigation

Improved consistency

Reduced complexity

Standardized Icons

Improved use of white space

Improved Accessibility

ClientTrack

All Search

Sam Taylor | My Sampl

Calhoun, Joey Bobby
6/11/1989

Dashboard

Find Existing Client

Add New Client

Profile

- Profile
- Client Photo
- Release of Information
- Document Check
- Client Files
- Interested Others
- Insurance
- Paused Workflows

Assessments

Clinical Assessments

Care Coordination

← Joey Calhoun's Dashboard

Profile

	Name	Birth Date	Gender	Phone	Address
	Calhoun, Joey Bobby	June 11, 1989	Male	Home:	,
				Work:	

Family Members   Age   Relationship

Joey's Enrollments

No records found.

Case Name ▲	Enrollment ▲	Members ▲	Enroll Date ▼	Exit

Joey Calhoun
6/11/1989   Male   🔔

Intake (2298)

⏸ ✕

- ✅ Basic Client Information
- 🔵 Family Members
- ⚪ Program Enrollment

📋 Family Members   ✏️ 🖊️ 📥 ⓘ

The selected client's family members are displayed below. You may search for existing clients to add to this family or add new clients to the database and associate them with

It's important to note that family members are the people who the client is related to. Family isn't always the same as a client's household. According to HUD "[a] household is or a group of persons who apply together to a continuum project for assistance and who live together in one dwelling unit (or, for persons who are not housed, who would live dwelling unit if they were housed." (Data Manual)

This workflow will allow you to enroll all family members or select which family members you want to enroll.

➕   1 result found (+1).

	First Name ▲	Middle Name ▲	Last Name ▲	Suffix ▲	Name Quality* ▲	Birth Date* ▲	Age	Birth Date Quality* ▲	Gender* ⓘ
☑	Joey	Bobby	Calhoun		Full name reported ▼	06/11/1989 📅	30	Full DOB Reported ▼	Male
☐			🔍		-- SELECT -- ▼	📅	N/A	-- SELECT -- ▼	-- SELECT -

Organization News

o ClientTrack 13, designed to empower organizations to visualize their impact in their community and extend the information
tion alike.

by Program

Shelter

utreach

SEEDS

g IMP2

Housing

TANF

vention

utreach

iversion

HY MGH

PROVIDERS

Provider, Person...

ABC Tr

Uintah

Ryan V

Mens S

VAWA

My tes

QA HM

REPORTS

Sam Taylor

Count

9

4

1

1

Joey Calhoun's Dashboard

Profile

Name	Birth Date	Gender	Phone	Address	Email Address
Calhoun, Joey Bobby	June 11, 1989	Male	Home:	,	
			Work:		

Family Members	Age	Relationship

Joey's Enrollments

No records found.

Case Name ▲	Enrollment ▲	Members ▲	Enroll Date ▼	Exit Date ▲	Relationship

Energy Saving

Let's talk timelines

TIME LINE	Stuff	What successful teams wil be doing...
October 1st	New Data Standards In Effect	Communicating the changes to their teams and any other personnel that are affected or they see as critical to the implementation of the udpates. Prior Living Situation, and Current Living Situation are important.
October 3rd	ClientTrack is Updated	Reviewing their workflows and reports to ensure they are collecting and reporting everything required by their supervisors and funders.
October 5th -10th	New Skin	Telling everyone they know, both professional and personal, that the HMIS is going to look different, and there will be a really cool dark mode. Awaiting the awesome transition of all reports to the new Report Workspace, and reminding others to look there if their report if it goes missing.
October, November →	Backlog Data Entry Monthly Data Reporting Beings	Updating records that used "Interim Housing" for the Prior Living Situation. If no action is taken those fields will be updated with "Data Not Collected". Using the QPR to make sure their project's performance is on fleek. Keeping calm if their APR has unexpected results because there was change to it. Taking some time look at all the other amazing reports that uses some of the same technology as the Tesla Model T.

- MDM

- Partnerships

- Resources

- Things & Stuff

Trends and
New things!

Thank You

ANY Questions?