

Ensuring everyone has a safe and dry place to be in Spokane.



Photo: Staff

The City of Spokane in partnership with service providers are working hard to provide essential safety and shelter services around the clock to the most vulnerable in our community and we need your help.

The 24/7 Shelter System ensures that all individuals and families, including pets and possessions, will be able to stay together in safe shelter space regardless of the time of day or weather. Overnight services will allow those with pets or possessions to bring them indoors. In addition, for the first time at the House of Charity men and women will have separated overnight space as well as a space for partners to remain (awake) together. This ensures that no one is forced to leave what or who makes them feel safest outside in order to access services inside.



Photo: Leonid Mamchenkov

We know, through experience, and proven local models, that housing and shelter end homelessness. And we believe that having access to those services and shelters should be available to anyone, meaning that shelters will be low barrier and follow that nationally recognized best practices in the Housing First strategy.



Photo: Mark Peters

Individuals and families accessing the 24/7 Shelter system will be connected with Coordinated Assessment providers to ensure that they are given access to housing opportunities that best meet their needs. Shelter itself is not the solution to homelessness but is essential in beginning to connect those in crisis with resources in our community.

Spokane Police Department, Spokane Fire Department, Providence, and social service provider's city wide have participated in meetings to ensure this model is successful and provides a return on investment to our community. By

ensuring there is a safe place open 24 hours a day we will reduce the reliance on the emergency services that many in crisis must turn to when other options are not available. By creating a more holistic range of services available 24 hours per day, 7 days per week, we will not only see a positive ROI on other services but also provide more appropriate services to those in need.



Photo: Ecohen



Several agencies are working together to create a seamless shelter system that never closes. This system includes day and overnight shelter access for youth, families, and individuals experiencing homelessness.

Day Shelter & Services 7:30AM - 7:30PM	Overnight Shelter & Services 7:30PM – 7:30AM
House of Charity <i>Catholic Charities</i>	House of Charity <i>Catholic Charities</i>
Women’s Hearth <i>Transitions</i>	Hope House <i>Volunteers of America</i>
Crosswalk <i>Volunteers of America</i>	Crosswalk <i>Volunteers of America</i>
Day Family Safe Center <i>Family Promise</i>	Homeless Family Safe Center <i>The Salvation Army</i>

Social service providers across Spokane, the Downtown Business Partnership, and the City have committed resources, time, and funds to see this essential come to reality in our community, but we can’t do it alone.

Annual Operating Budget of 24/7 System	\$1.5 million
Funds Raised	\$1.0 million
GAP	\$500,000.00

What does this gap represent?

- Services for families and individuals including meals, laundry, and case management.
- Staff to support individuals and families connect with long term housing opportunities.
- Safe sleep and resting space for individuals and families year round.

Start Up Costs	
Would be needed by 9/1/16 for a 11/1/16 start date	
Capital Start Up	
HOC Start Up Costs	\$116,750.00
Family Promise Start Up Costs	\$10,750.00
Total Start Up Costs	\$127,500.00
Operations Start Up	
Operations 11/1/16-12/31/16	\$203,792.88
Total Start Up Costs	\$331,292.88
Annual Operating Costs	
HOC Annual Operating Budget	\$2,300,228.00
Expenses covered by CCS, private donations & other funders	\$1,299,075.00
Expenses not covered by CCS	\$1,130,155.00
Family Promise Annual Operating Budget	\$137,047.00
The Salvation Army Annual Operating Budget	\$94,718.00
CrossWalk Shelter	\$70,000.00
Hope House Annual Operating Budget	\$94,500.00
VOA total	\$164,500.00
Proposed Annual Operating Budget	\$1,526,420.00