



Spokane United 9-1-1 PSAP Update

May 4, 2026





Key ILA Dates

- **October 2026 – Begin handling Crime Check phone calls and reports for City of Spokane**
- **January 1, 2027 – Begin Dispatching Spokane Fire Department**
- **January 1, 2028 – Begin answering 9-1-1 calls for City of Spokane**



SUN Technology Update

- **Received a quote for support of existing phone system that was to be decommissioned on June 1**
- **Configurations of all systems underway**



SUN Operations Update

- **Operations Manager interviews completed**
- **Concurrence on new job descriptions in progress**
- **Building refurbishments will begin this month**



Questions & Answers