

PUBLIC SAFETY & COMMUNITY HEALTH COMMITTEE MEETING
AGENDA FOR MONDAY, March 4, 2019
1:15 p.m. – City Council Briefing Center

The Spokane City Council's Public Safety & Community Health Committee meeting will be held at **1:15 p.m. on March 4, 2018** in City Council Briefing Center –Lower Level City Hall, 808 West Spokane Falls Boulevard, Spokane, Washington.

The meeting will be conducted in a standing committee format. Because a quorum of the City Council may be present, the standing committee meeting will be conducted as a committee of the whole council.

The meeting will be open to the public, with the possibility of moving or reconvening into executive session only with the members of the City Council and the appropriate staff. No legislative action will be taken. No public testimony will be taken and discussion will be limited to appropriate officials and staff.

AGENDA

I. Call to Order at 1:15 p.m.

II. Approval of Minutes

- [February 4, 2019 PSCHC Meeting](#)

III. Monthly Reports/Updates – Briefing Papers Only, No Discussion

1. [OPO Monthly Update – January 2019](#)
2. [2018 AMR Customer Service Survey Analysis \(SFD\)](#)
3. [Photo Red Update \(SPD\)](#)
4. [February Strategic Initiatives Update \(SPD\)](#)

IV. Consent Agenda – Briefing Papers Only, No Discussion

1. [Property Exchange with Union Gospel Mission \(Public Works\)](#)
2. [Fleet Services Purchase of 4 Ford Escapes \(Public Works\)](#)
3. [Fleet Services Purchase of Combination Sewer Cleaner \(Public Works\)](#)
4. [Fleet Services Purchase of Cimline Crack Sealer \(Public Works\)](#)
5. [2019 Department of Ecology Grant \(SFD\)](#)
6. [FTE Increase for Police Property \(SPD\)](#)

V. Strategic Plan Session

1. Proposed Strategic Plan Update – Theresa Sanders (10 minutes)
2. Strategic Priority: Integrated 911/Dispatch
 - Next-steps Update – Theresa Sanders (5 minutes)
3. Strategic Priority: Integrated Response
 - Integrated Social Services Pilot Update – Alex Reynolds & Kelly Keenan (10 minutes)
4. Strategic Priority: Criminal Justice Reform
 - Use-of-Force Update – Chief Meidl (5 minutes)
5. Strategic Priority: City-Wide Clean & Safe
 - NONE

VI. Discussion Items (as needed)

1. Staff Requests

- [Shared Mobility Ordinance](#) – Brandon Blankenagel (10 minutes)
- [Proposed Additions to Homelessness Shelter System](#) – Kelly Keenan (20 minutes)
- [Regional Collaboration on Homelessness Update](#) – Kelly Keenan (10 minutes)

2. Council Requests

- [CPTED BID Assessment Rebate Program Resolution](#) – CMs Kinnear & Beggs (5 minutes)
- [Baby-Changing Facilities Requirement Ordinance](#) - CM Stratton (10 minutes)

VII. State Legislative Update (as needed)

- Brian McClatchey & CM Burke

VIII. Adjournment

Next Committee meeting will be April 1, 2019

AMERICANS WITH DISABILITIES ACT (ADA) INFORMATION: The City of Spokane is committed to providing equal access to its facilities, programs and services for persons with disabilities. The Spokane City Council Chamber in the lower level of Spokane City Hall, 808 W. Spokane Falls Blvd., is wheelchair accessible and also is equipped with an infrared assistive listening system for persons with hearing loss. Headsets may be checked out (upon presentation of picture I.D.) at the City Cable 5 Production Booth located on the First Floor of the Municipal Building, directly above the Chase Gallery or through the meeting organizer. Individuals requesting reasonable accommodations or further information may call, write, or email Human Resources at 509.625.6363, 808 W. Spokane Falls Blvd, Spokane, WA, 99201; or msteinolfson@spokanecity.org. Persons who are deaf or hard of hearing may contact Human Resources through the Washington Relay Service at 7-1-1. Please contact us forty-eight (48) hours before the meeting date.

Public Safety & Community Health Committee

Meeting Minutes – February 4, 2019

Call to Order: 1:17 PM

Attendance:

PSCHC Members Present: PSCHC Chair CM Kinnear, CM Beggs, CM Burke, CM Fagan, CM Stratton (arrived at 1:34 PM)

Staff/Others Present: Chief Meidl, Asst. Chief Lundgren, Major Olsen, Major King, Dir. MacConnel, Dir. Jennifer Isaacson, Brian McClatchey, Mike Ormsby, Angie Napolitano, Adam McDaniel, Eric Finch, Ed Lukas, Bart Logue, Luvimae Omana, Alex Reynolds, Ariane Schmidt, Patrick Striker, Michele Anderson, Ariane Schmidt, Bart Logue, Tija Danzig, SFD Deputy Chief Jay Attwood, Andrew Rolwes, Crystal Marchand, Dan Buller, Theresa Sanders,

Approval of January 7, 2019 minutes: Motion to approve by CM Beggs; M/S by CM Stratton. The committee approved the minutes from the January 7, 2018 PSCHC meeting unanimously.

CONSENT AGENDA ITEMS

Monthly Reports:

OPO Monthly Report – December 2018

Photo Red Update (SPD):

CM Kinnear continued her emphasis that the traffic violations picked up by Photo Red cameras continue to hold steady. CM Kinnear indicated her desire to explore new solutions for reducing such violations.
Strategic Initiatives Monthly Update (SPD)

Consent Agenda Portion:

Social Service Projects 5-year RFP Proposal Review Update (CHHS)

Warming Center Utilization January Update (CHHS)

2nd & 3rd Ave. Storm Sewer Project Update (Public Works)

STRATEGIC PLANNING SESSION

Strategic Priority: Integrated 911/Dispatch

NONE

Strategic Priority: Integrated Response

Integrated Social Services Pilot Update – Alex Reynolds

Tim Sigler stepped in for Mr. Reynolds, who was absent, and gave the EnVision Center update. He said that all the furniture for the center had been moved in and that contracts to provide security at the facility were being completed. A work group to study key performance indicators has also been

established, which will be led by Eastern Washington University. The work group will conduct studies throughout the pilot project to track performance measures by convening study groups consisting of service providers and those seeking services at the center. Mr. Sigler passed out an informational sheet outlining all the services being provided at the center, which showed that the services being offered at the center address issues far beyond that of housing. The EnVision Center will offer services onsite as well as avenues to further referrals to other services based on evaluations conducted onsite. CM Beggs then changed gears and asked Mr. Sigler for an update on extended hours at the City's Warming Centers. Tija Danzig came forward and explained the expanded hours of operations at the S Cannon and Ermina Warming Centers for the week of February 4th due to extremely cold temperatures in the forecast. Ms. Danzig's update concluded the discussion.

Mental Health Crisis Stabilization Center Update – Ariane Schmidt

Ariane Schmidt updated the committee on the purpose of the Mental Health Crisis Stabilization Center, as well as the status of planning for bringing the center online. The center will be the first true jail-diversion program in Spokane County. Once operational, it will allow law enforcement officers to make discretionary judgements to refer suspects charged with certain, eligible crimes to the stabilization center rather than sending them to jail, if the officer suspects that there is a significant mental health aspect of the case. The stabilization center fits into the long-term continuum of care that focuses on rehabilitation in the criminal justice process. CM Beggs praised the idea of the center, as it allows for mental health cases to be viewed through a public safety lens under a law enforcement officer's discretion. CM Beggs also noted how the center will simultaneously allow for viewing mental cases through a public health lens by focusing on how mental health status impacts criminal cases. Ms. Schmidt then gave an overview of the timeline for identifying the service provider to run the center. The Mental Health Crisis Stabilization Center Committee will ultimately select the service provider.

Ms. Schmidt then transitioned her presentation to focus on the specific aspects planned for the center, such as location, design, and the facilities it will contain. Ms. Schmidt said that an architect has been retained to perform design work once an official site for the center has been decided. Preferably, the ultimate site for the center will be near the public safety complex in West Central, but Ms. Schmidt clarified that the site for the center itself will not be a part of that complex. A promising potential site has been identified at the corner of N Cedar St and Boone Ave. The plan is to host 16 beds in the facility for long-term mental health stabilization, but the facility will also contain separate holding spaces for detox and sobering. CM Beggs mentioned the mental health facility in Everett, WA, as a model of success for connecting those with mental health needs to the appropriate services. The specific services the center will offer include: (1) medical clearance, (2) sobering/detox, (3) for those admitted, access to 1 of 16 beds in the long-term Mental Health Crisis Stabilization Center. Ms. Schmidt then presented on "high level" estimates of the costs for building construction, furnishing, the services operations contract, other subsidiary services (kitchen, laundry, etc.), and the County's administrative and management fees. The initial cost methodology, she continued, includes an annualized fee for service (with no fees based on bed utilization) that would be reconciled quarterly and would include a metric for including contributions expected from various partners in the center. With the aid of Assistant Police Chief Lundgren, Ms. Schmidt also gave a high-level overview of the funding options being considered. CM Kinnear asked about the soft-launch date, and Ariane said that the goal is to hold the launch in the first quarter 2020, but a better estimate would come once construction on facility renovations begins. CM Burke asked if the Spokane County Sheriff's Office will be participating in the program. Ms. Schmidt answered in the affirmative, and added that all law enforcement agencies in Spokane County will participate. CM Burke then asked what practices law enforcement would use in order to best utilize the center. Asst. Chief Lundgren explained that all law enforcement officers will receive special training in

this regard once the center is open and operational. CM Burke asked if SFD and other emergency responders could utilize this center for drug-overdose responses. Ms. Schmidt explained that the focus is on law enforcement at this point, but didn't rule out expanding that focus in the future. Chief Schaeffer added that many times SFD and SPD respond to situations together and that law enforcement can still make a referral to the center in such cases.

Strategic Priority: Criminal Justice Reform

Property Crime Initiative Update – CM Kinnear & Theresa Sanders

City Administrator Theresa Sanders overviewed the initiative and described how it will attempt to keep the community informed with accurate information about property crimes. This initiative will be part of a long-term communications strategy to keep the public informed about public safety more generally, she added. CM Kinnear explained how, in her experiences interacting with Neighborhood Councils about the issue of property crime, she sees a need for more accurate information to be shared with the public. Ms. Sanders cited statistics about how members of community perceive property crime issue versus the actual data showing how incidence of property crime is declining. This is a campaign to structure positive narratives about property crime in order to make the community feel safer, while also providing tips for reducing property crime in Spokane.

Strategic Priority: City-Wide Clean & Safe

SPD Vehicle Theft Taskforce Update – Asst. Chief Lundgren

Asst. Chief Lundgren pointed to the January Strategic Initiatives Report and highlighted that in 2018, SPD's commendations outweighed the number of complaints received. He then moved on to discuss vehicle thefts. While the national trend of vehicle theft rates is increasing, the Asst. Chief said, Spokane is seeing a 6-7% decrease in the rate of vehicle theft in light of new vehicle theft taskforce efforts. SPD has witnessed an uptick in the number of vehicles stolen with keys left inside, and the number of vehicles stolen while left running. To combat this, he explained, continued community education will be essential. Overall, SPD has been making more arrests in vehicle theft cases as a result of the taskforce. CM Kinnear asked if there are seasonal changes in vehicle theft data. Asst. Chief Lundgren answered that there are usually more thefts of vehicles left running during the winter, as people leave cars running to warm up in colder weather.

DISCUSSION ITEMS

Staff Requests:

Encampment Mitigation Project Preview – Carly Cortright

Carly Cortright overviewed the project charter and noted how responding to homeless encampments touches a number of City agencies, departments and community partners. This project works with internal and external community stakeholders and will only focus on responses to homeless encampments, not long-term solutions to homelessness. The goal of the project is to establish a comprehensive process for reporting, tracking, and rendering services to encampment clean-up efforts. Ms. Cortright explained the results of the first project meeting with stakeholders, which discussed the intake process for reports of encampments and response efforts to those reports (including locating/tracking the camp, risk assessment of responding to an encampment, and the resources deployed in doing so). The costs associated with homeless encampments include both the negative impacts on the surrounding areas and public health, as well as the costs of solid waste removal. Ms.

Cortright then provided an overview of the project's next steps. The next meeting will be held on Friday, February 8. Some initial ideas to be discussed at that meeting include: a new encampment reporting mechanism; developing a "pod approach" to responding (a pod with members of different response entities all responding to encampments together), and a prioritization system for determining which camps are cleaned up first. Ms. Cortright said the goal is to have final plan for the project in place by April with implementation occurring in June (at the latest). CM Stratton asked about staffing response efforts. Ms. Cortright said that having a pod approach might be the best option to determining the best staffing measures to take going forward.

Regional Collaboration on Homelessness Update – Kelly Keenan

Ariane Schmidt, Tija Danzig, and Tim Sigler all helped provide the update, as Mr. Keenan wasn't able to attend the meeting. There was a broader meeting of regional stakeholders to discuss a more comprehensive response to homelessness prior to the PSHC meeting. Ms. Schmidt said that this meeting proved very productive. The City and Spokane County have different models for receiving, processing, and distributing state funds allocated to address homelessness. Through the Continuum of Care Board, there will be future reviews regarding how to better distribute these resources. The impetus to kick-start regional collaboration was an incident in which City of Spokane Valley police officers transported homeless individuals situated in the City of Spokane Valley to access warming centers in Spokane. CM Beggs noted the amount of City General Fund dollars that are being invested in addressing homelessness and said the goal needs to be having other jurisdictions invest their own general fund money into the problem beyond what the State provides. Ms. Danzig agreed with that assessment and said that is the long-term goal of the current discussions. CM Kinnear asked if the Homeless Coalition was involved in discussions, and Ms. Danzig answered in the affirmative. Mr. Sigler provided a final wrap-up of the regional collaborative efforts, and Ms. Danzig followed with a review of the Point-in-Time Count, which was conducted in late January. The Point-in-Time effort was successful and the next steps are a matter of analyzing data and getting ready to report that data out to the community. CM Stratton asked if the Spokane Tribe had been involved with the effort. Ms. Danzig answered in the affirmative and explained how, due to the Tribe's involvement, there was a substantial increase in the number of volunteers assisting the effort this year. CM Beggs asked about the other jurisdictions involved in the count beyond the City and asked how we can distinguish the results of the count within the City limits versus the broader County data. Ms. Danzig gave some options and explained how some of the count's survey questions specifically addressing the issue of where people are from and the locations of their last permanent addresses.

Council Requests:

Supported Employment Resolution – CM Kinnear

Following the Mayor's official announcement of a Supported Employment Program in the Civil Service Department, CM Kinnear wanted to bring forward this resolution to officially state Council's support for supported employment opportunities. This effort aims to increase employment opportunities with the City for disabled people in Spokane. City Administrator Sanders overviewed how the program will operate, with hiring decisions made by Civil Service in conjunction with Human Resources.

State Legislative Update – CMs Beggs & Burke

CM Beggs updated the committee on a potential Council resolution supporting state funding for legal services to the indigent. The resolution states the City's desire to receive more of those resources in the future. Brian McClatchey updated on two new bills currently under consideration in the State legislature connected to school safety in Washington. Both measures, he said, will have hearings this week that will inform how the City Council should respond. Mr. McClatchey also provided an update on three new bills

regarding taxation and funding for affordable housing at the municipal level. Finally, he provided an update on a bill regarding property crime supervision statewide, as opposed to the previously proposed supervision pilot program, and said that a hearing would be held later that week. Mr. McClatchey concluded the conversation by asking Council members to give input on these potential bills so Council could instruct the City's State lobbyists on how to proceed.

ADMINISTRATION REQUESTS:

NONE

Action Items: NONE

Executive Session: NONE

Adjournment: CM Kinnear adjourned the meeting at 2:41 PM. The next PSCHC meeting will be held Monday, March 4, 2019.

Attachments/Briefing Papers:

January 7, 2019 PSCHC Meeting Minutes
Property Crimes Initiative Project Charter
Encampment Mitigation Initiative Project Charter
Regional Collaboration on Homelessness Briefing Paper
Supported Employment Resolution

Respectfully submitted by:

Jacob Fraley, Legislative Aide to Council Member Lori Kinnear (PSCHC Chair)
Anna Everano, Legislative Aide to Council Member Mike Fagan (PSCHC Vice-Chair)

Committee Chair Approval

Lori Kinnear
Spokane City Council – District 2



Office of the Police Ombudsman

808 W. Spokane Falls Blvd.
Spokane, WA 99201
509.625.6742 / spdombudsman.org

February 19, 2019

Public Safety & Community Health Committee Report

Reporting Period: January 1-31, 2019

Snapshot of Activities		Monthly	Year to Date
Community Outreach			
OPO	Total community events and meetings	5	5
OPOC	Community outreach / activities	5	5
Commendations		0	0
Complaints			
	Received complaints	9	9
	Referred complaints	10	10
Contacts		131	131
Case Review			
	Request for further investigation	5	5
	Investigations certified / concurred	19	19
	Declined certifications	0	0
	Special cases reviewed	19	19
Interviews			
	OPO interviews	17	17
	Internal Affairs interviews	9	9
Training		1	1
Critical Incidents		2	2
Mediations			
	Conducted	0	0
	Declined	0	0
Recommendations		0	0
Other Activities			
SPD Related	Meetings / contacts	53	53
	Review boards	0	0
	Closing meetings	0	0

1. Outreach

a) OPO

- i. Leadership Spokane Alumni event (1/7)
- ii. Meeting with Mayoral Candidate Shawn Poole (1/14)
- iii. OPOC meeting (1/22)
- iv. Meeting with Sandy Williams of the Black Lens (1/23)
- v. Leadership Spokane Gala (1/26)
- vi. Black Lens 4th Anniversary Celebration (1/29)

b) OPOC Actions – Commissioners attended the following events, some events were attended by multiple Commissioners:

- i. Served at the House of Charity (1/5)
- ii. Chair and Vice-Chair meeting with Legal Counsel (1/14)
- iii. Martin Luther King Jr. March and celebration (1/21)
- iv. OPOC meeting (1/23)
- v. Meeting where Commissioner Wilburn and Mr. Logue viewed body worn camera (BWC) footage involving the disproportionate uses of force during interactions between African Americans and SPD with IA (1/29)

2. Commendations / Complaints

a) Received Complaints

- i. **OPO 19-02 – Demeanor:** Complainant said officer was rude, arrogant and threatened arrest for kidnapping a minor, who was in citizen's care during the time.
- ii. **OPO 19-03 – Inadequate Response:** Complainant stated a sergeant told them that the citizen's report was closed due to a lack of resources.
- iii. **OPO 19-04 – Demeanor:** Officer who responded to parking incident was rude and showed no interest in helping.
- iv. **OPO 19-05 – Inadequate Response:** Complainant called police for a response but didn't receive one for 10 hours.
- v. **OPO 19-06 – Demeanor / Inadequate Response:** Complainant was almost struck by a vehicle while they were crossing the street. This was witnessed by an officer. Officer refused to take action did not give name or provide badge number upon request.
- vi. **OPO 19-07 – Policy Violation - Other:** Complainant witnessed an officer arrest an individual allegedly for jaywalking.
- vii. **OPO 19-08 – Inadequate Response:** Complainant alleges no response from NRO regarding drug deals taking place out of an RV that has been parked in neighborhood.
- viii. **OPO 19-09 – Inadequate Response / Harassment:** Complainant alleges that they are unable to file reports because they have been blocked.
- ix. **OPO 19-10 – Inadequate Response:** Complainant has not received follow up from SPD regarding report made.

b) Referred Complaints

- i. **IR¹ 19-01** – No response to activated alarms; Alarm User Program

¹ IR refers to internal referrals made to the Spokane Police Department routed through Internal Affairs

- ii. **IR 19-02** – Customer service; Internal Affairs (IA)
- iii. **IR 19-03** – Requested after hours assistance number / resources; IA
- iv. **ER² 19-04** – Alleged that civil rights were violated while in jail; Spokane County Sheriff's Office (SCSO)
- v. **ER 19-05** – Was splashed from head to toe with slush by a resource officer driving by; District 81
- vi. **IR 19-06** – Requested that OPO forward a letter to the SPD; IA
- vii. **IR 19-07** – Citizen requested follow up on calls placed regarding stolen merchandise and identity theft; IA
- viii. **IR 19-08** – Citizen was frustrated with the lack of response regarding the Lewis and Clark High School threat; IA
- ix. **ER 19-09** – Citizen was frustrated with the lack of response regarding the Lewis and Clark High School threat; District 81
- x. **ER 19-10** – Citizen frustrated with an inadequate response from the SVPD; SCSO

3. Case Review

- i. C18-073 / OPO 18-45 – Investigation certified
- ii. C18-081 – Investigation certified
- iii. C18-040 / OPO 18-21 – Requested further investigation
- iv. C18-090 / OPO 18-57 – Investigation certified
- v. C18-079 / OPO 18-38 – Investigation certified
- vi. C18-052 / OPO 18-29 – Investigation certified
- vii. C18-083 / OPO 18-53 – Investigation certified
- viii. C18-088 / OPO 18-56 – Requested further investigation
- ix. C18-086 / OPO 18-55 – Requested further investigation
- x. C18-101 / OPO 18-63 – Investigation certified
- xi. C18-100 / OPO 18-69 – Requested further investigation / Investigation certified
- xii. C18-067 – Investigation certified
- xiii. C18-105 / OPO 18-67 – Investigation certified
- xiv. C18-57 / OPO 18-87 – Investigation certified
- xv. C18-092 / OPO 18-47 – Investigation certified
- xvi. C18-084 / OPO 18-51 – Investigation certified
- xvii. C18-086 / OPO 18-55 – Investigation certified
- xviii. C18-094 / OPO 18-49 – Investigation certified
- xix. C19-003 / OPO 19-05 – Investigation certified
- xx. C18-055 – Investigation certified
- xxi. C19-001 / OPO 19-02 – Requested further investigation / Investigation certified
- C18-106 – Investigation certified

4. Special Cases Reviewed

- i. **12** Use of Force
- ii. **3** Pursuit

² ER refers to external referrals made to a resource outside of the Spokane Police Department

- iii. 4 Collision
- iv. 0 K9 Deployment

5. Activities

- a) OPO staff members participated/engaged in the following other activities:
 - i. PSCHC meeting (1/7)
 - ii. Leadership Spokane Gala planning (1/2, 1/10, 1/12, 1/25, 1/26)
 - iii. NACOLE Strategic Planning Committee (1/7)
 - iv. Interview for Leadership Spokane (1/9)
 - v. Advanced Force Science Specialist course orientation (1/9)
 - vi. IA biweekly meeting (1/10)
 - vii. Advanced Force Science class meeting (1/23)
 - viii. Meeting where Commissioner Wilburn and Mr. Logue viewed BWC footage involving the disproportionate uses of force during interactions between African Americans and SPD with IA (1/29)
- b) SPD related
 - i. 48 meetings/contacts with IA
 - ii. 5 meetings/contacts with SPD
- c) OPO met with/had contact with OPO Commissioners/staff:
 - i. OPOC Legal Counsel Hession on (1/3, 1/20)
 - ii. Commissioners on (1/7, 1/8, 1/23)
 - iii. Commissioner Smith on (1/10, 1/16, 1/27)
 - iv. Commissioner Rose on (1/10, 1/22)
 - v. Commissioner Wilburn on (1/16, 1/22)
 - vi. Commissioner Kelley on 1/29
- d) OPO met with/had contact with City Council members/staff:
 - i. Council Member Burke on 1/10

6. Next Steps

- a. Annual Reports for OPO and OPOC
- b. Align budget / conference options for the year



Spokane Fire Department Ambulance Contract

American Medical Response Customer Service Survey Report

June 1, 2018 through December 31, 2018

The Spokane Fire Department's contract with American Medical Response requires the ambulance company to conduct ongoing customer service surveys. In June of 2018, the process for analyzing the customer service surveys was modified so that the customer returns the survey directly to the Fire Department's EMS Division. The initial review and analysis of the information provided by the customer is performed by the EMS Division. Doing so removes any implied biases and allows the Fire Department to directly review and analyze the data. This report summarizes responses from June 1, 2018 through December 31, 2018, describing the customer's perception of the service delivered by American Medical Response. The customer service surveys ask the customer to provide feedback on the customer's perception of:

1. The professional appearance of the AMR personnel;
2. The AMR EMS provider's level of care and respect for the customer;
3. Did the customer feel safe and well cared for during their experience;
4. Did the customer feel that their care was appropriate for their condition;
5. Did the AMR care provider explain what care was being delivered to the patient in a manner that the customer could understand;
6. Is the customer satisfied with the Quality and Value of the service provided; and
7. The customer's experience with AMR's customer service and billing department.

Throughout the course of the contract, AMR reports that approximately 15% of all customer service surveys are returned by the customer. The Spokane Fire Department continues to see this level of return, averaging about 26 return responses each month. This analysis provides the reader with aggregate data and provides a sample of comments responding customers provided through the customer service survey process.

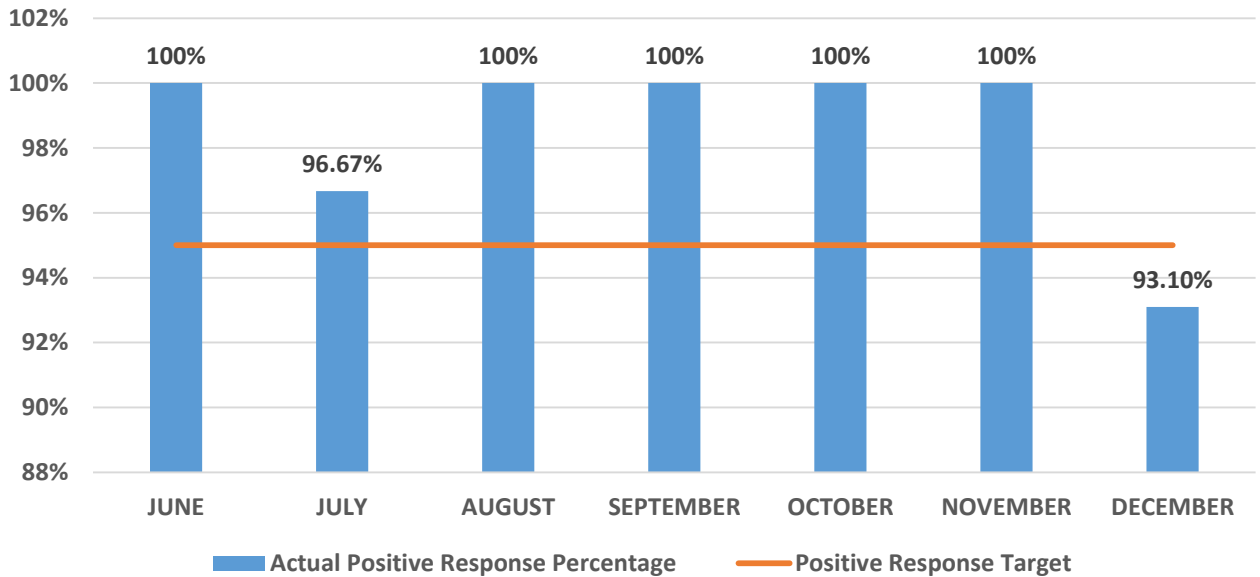
Some general observations based on the customer feedback include

- A total of 185 people returned surveys directly to the Fire Department
- Customers report an overall satisfaction with the service provided by AMR
- Customers report an overall satisfaction with the manner with which care was provided and felt comfortable and safe
- Overall, 95% report satisfaction with the quality and value of the service they received
- The primary area of concern continues to be the cost of the ambulance service despite the fact that Spokane has one of the lowest average cost for transport for communities in the Pacific Northwest and the West Coast.

AMR Neat and Professional Appearance-Percent reporting 'Yes'

99% of the customers who returned surveys felt that the AMR personnel were neat and professionally attired.

Neat and Professional Appearance-Positive Response Percentage
June 1, 2018 through December 31, 2018 (n=178)

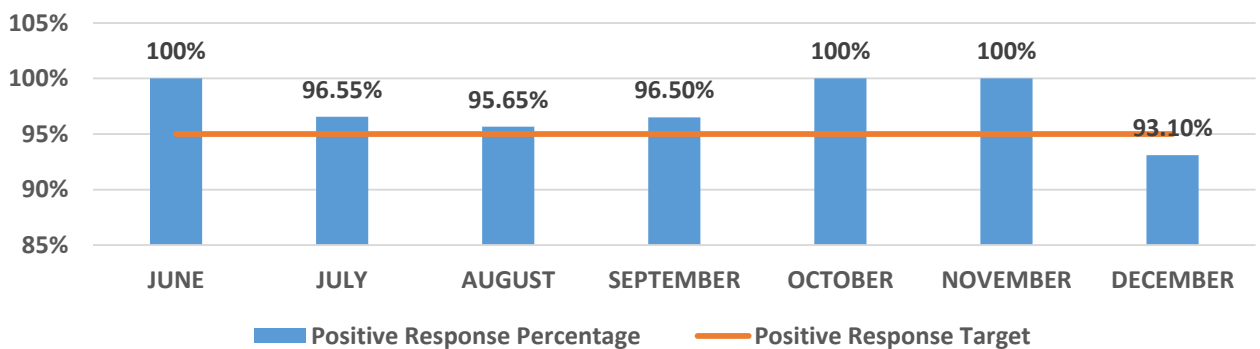


Treated in a Caring and Respectful Manner Percent reporting 'Yes'

97% of the customers who returned surveys felt that the AMR personnel were neat and professionally attired. There were two responses that did not answer this survey question

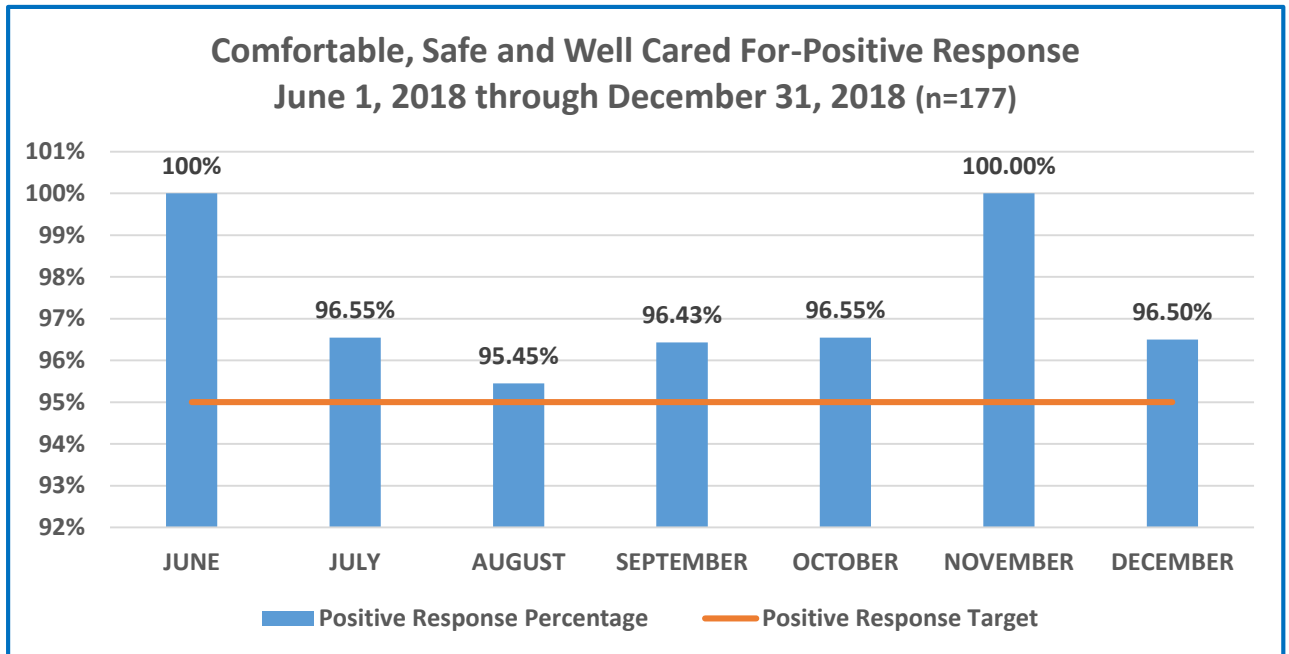
Treated in a Caring and Respectful Manner-Positive Response Percentage

June 1, 2018 through December 31, 2018 (n=178)



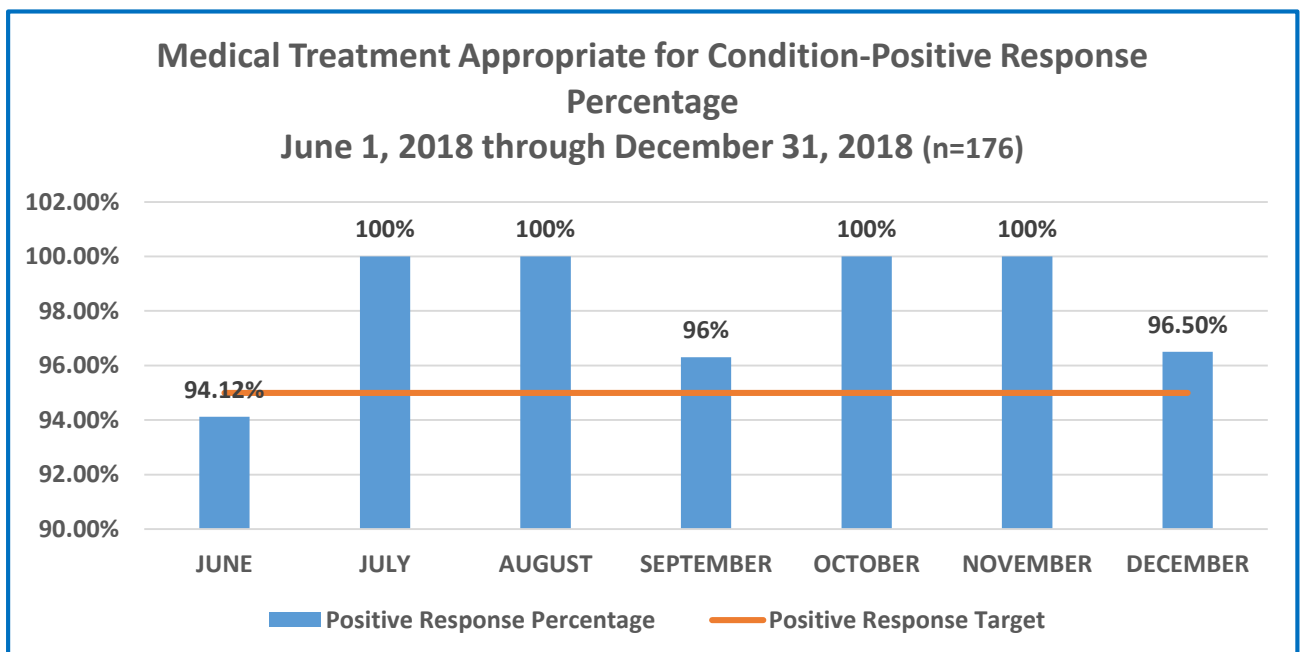
Comfortable, Safe and Well Cared For Percent reporting 'Yes'

97% of the customers who returned surveys felt they were treated in a caring and respectful manner by the AMR care Team. There were four responses that did not answer this question.



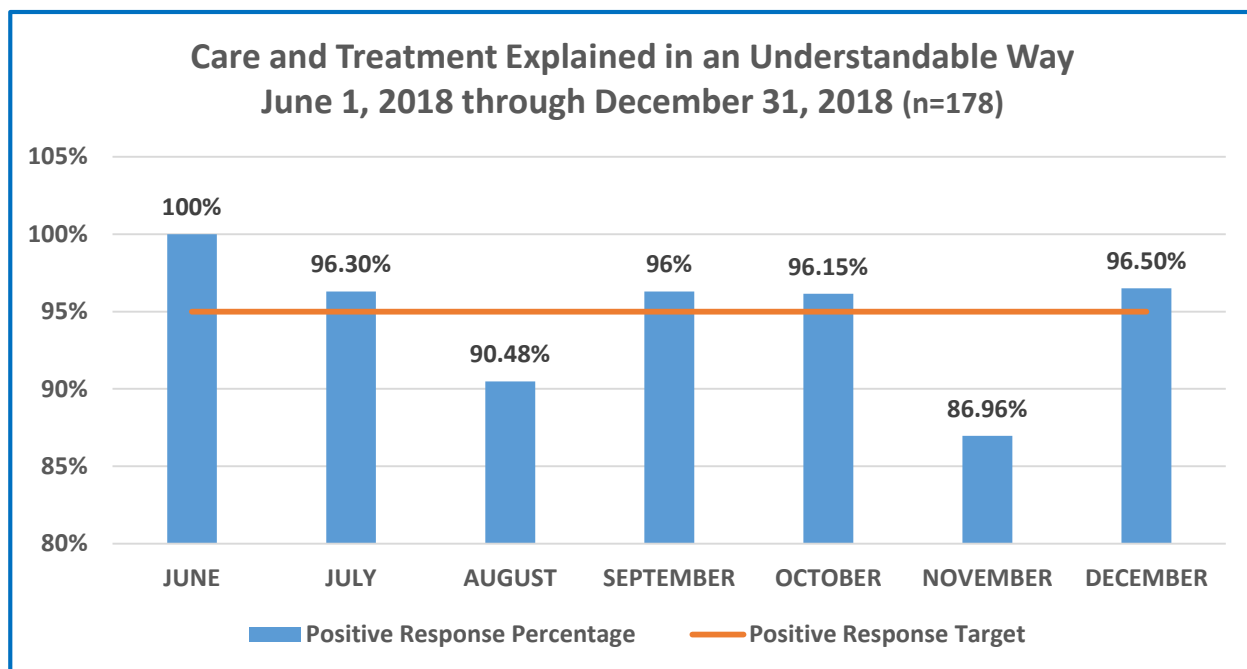
Medical Treatment was appropriate for Condition-Percent reporting 'Yes'

98% of the customers who returned surveys felt the care provided was appropriate for their condition. There were five responses that did not answer this question.



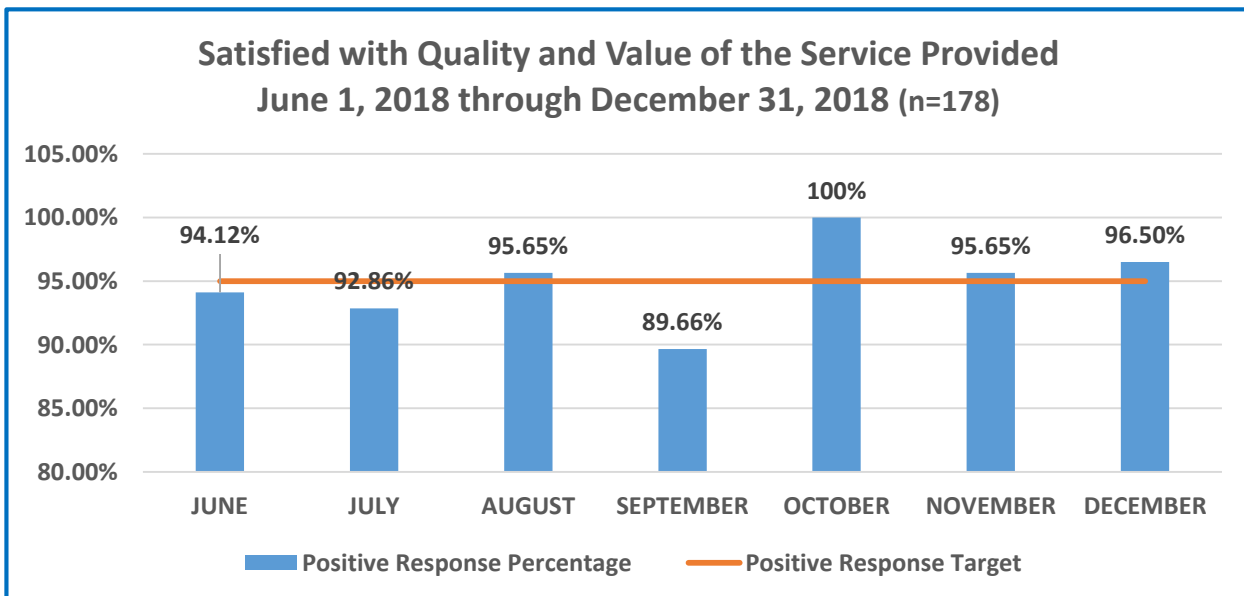
AMR Crew explained the care and treatment in an understandable way-Percent reporting 'Yes'

95% of the customers who returned surveys felt the AMR crew explained the care and treatment in an understandable way.



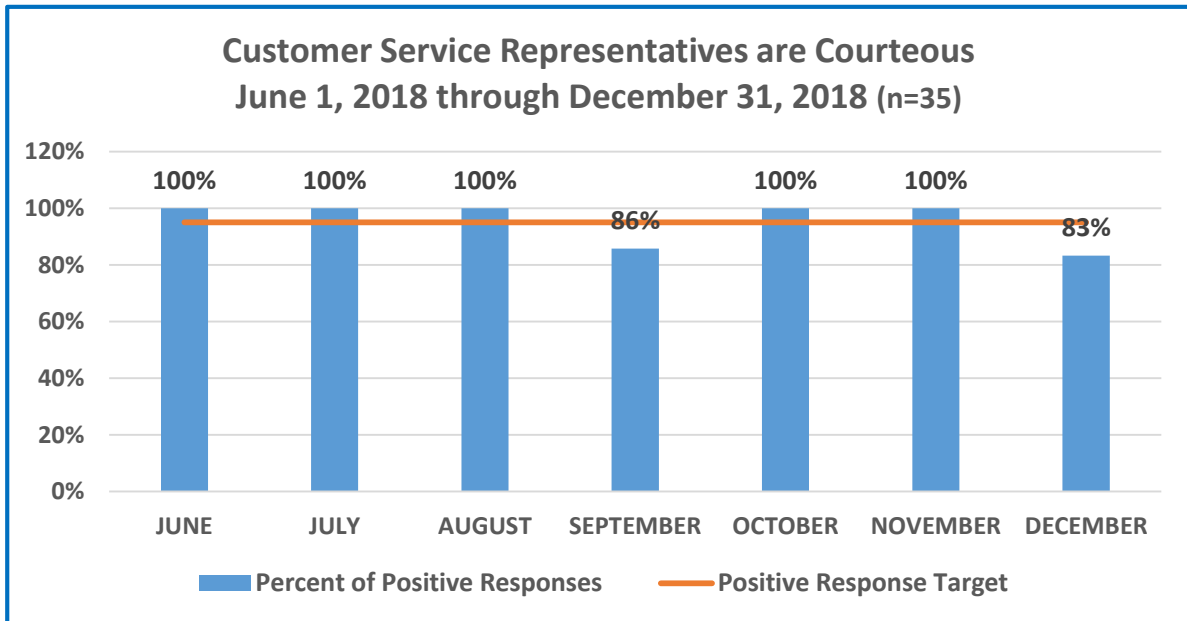
Satisfied with Quality and Value of the Service that was provided-Percent reporting 'Yes'

95% of the customers who returned surveys felt satisfied with the quality and value of the service they received.



Customer Satisfaction with their interaction with AMR's Customer Service Center

96% of the customers who answered the questions regarding interaction with AMR's Customer Service Center were satisfied with their interaction. It is important to note that less than half of the respondents actually provided an answer to this question.



General Survey Comments

The following are actual excerpts from the returned customer satisfaction surveys.

- ***"The wait was a little too long. I started getting a little stir crazy. I wanted to leave already. My condition was mental, not physical".***
- ***"We have had to use your service frequently lately-you responded fast-which makes us more relaxed..Thank You."***
- ***"Very good service. Thank You".***
- ***"Very efficient, pleasant with a good sense of humor".***
- ***Answered by her daughter as she has passed away and thank you for care of my mother. The whole team was great and very gentle with her.***
- ***"I am impressed with fast response. Unfortunately both my wife and I have needed 911 service a number of times in the past 18 months. As always, I'm amazed at the uniformly quick response"***
- ***"AMR transported my mama 4-5 times over the last year with timely and courteous response. She died peacefully at home on 11/23/18. Thank you for all of your caring efforts and response..Ramona James, Daughter and care giver for last 10 1/2 years. "***
- ***"The bill for being transported 1 block is nothing short of legal larceny"***
- ***I told representative I do not have insurance for service, I haven't received a bill"***
- ***"I didn't talk to customer service and didn't care about service, just needed help."***
- ***"I couldn't tell the people from the fire department and the ambulance apart. There were so many of them. All of them were nice and knew what they were doing. My son called from Colville and was somehow able to reach the ambulance. That was more than was required of your people, I am sure. I thank you very much for being nice to him also."***
- ***"Gurneys are not designed for larger people. Not comfortable but usable!!"***



Briefing Paper

Public Safety & Community Health Committee

Division & Department:	Police Department / Traffic Unit
Subject:	Photo Red / Speed
Date:	February 20, 2019
Contact (email & phone):	Craig Bulkley 509-835-4565
City Council Sponsor:	
Executive Sponsor:	
Committee(s) Impacted:	Public Safety
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget , Comp Plan, Policy, Charter, Strategic Plan)	
Strategic Initiative:	
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	

Background/History: Report for Public Safety meeting March 4, 2019.

Statistic for Photo Red for the time frame of Jan 16th, thru Feb 15th, 2019.

There were 1,130 violations on the photo red system from Jan. 16th thru Feb. 15th, 2019, There were 5 more violations than we had for the same time period in 2018 /19, and there are still 62 violation in the work flow needing to be processed.

Photo Speed for the time frame of Jan 16th thru Feb 15th, 2019

From Dec. 16th thru Jan. 15th there were 655 speed violations for the two older locations. During the same time frame in 2018 there were 827 issued, that is 172 less violations. Maple St. (Ridgeview Elem) started issuing violation Feb. 8th. Monroe St. (Willard Elem) has started issuing warnings on Feb. 4th and should go live approximately March 4th.

Executive Summary: Photo RED

- Freya and Third was the highest with 188 violations.
- Browne and Sprague was the second highest with 136 violations.
- Hamilton and Mission was the third highest with 100 violations.
- Wellesley and Ash was the fourth highest with 96 violations.

Executive Summary: Photo SPEED

- Longfellow Elementary had 489 violations.
- Finch Elementary had 166 violations.
- Ridgeview Elementary had 19 violations from Feb. 8th thru Feb. 15th.
- Willard Elementary has issued 117 warnings from Feb. 4th thru Feb. 15th. The warnings are issued at 26 mph over the speed limit, violations are written at 28 mph over the speed limit.

Budget Impact:

Approved in current year budget? ☐ Yes ☐ No ☐ N/A

Annual/Reoccurring expenditure? ☐ Yes ☐ No ☐ N/A

If new, specify funding source:

Other budget impacts: (revenue generating, match requirements, etc.)

Operations Impact:

Consistent with current operations/policy? ☐ Yes ☐ No ☐ N/A

Requires change in current operations/policy? ☐ Yes ☐ No ☐ N/A

Specify changes required:

Known challenges/barriers:



SPOKANE POLICE DIVISION
CHIEF OF POLICE
CRAIG N. MEIDL

Strategic Initiatives
March 2019 Report

Public Safety and Community Health Committee Briefing
March 3, 2019

Public Safety Building • 1100 W. Mallon Avenue • Spokane, Washington 99260-0001





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

Selected Excerpts of Officer Commendation Letters

I just wanted to extend my heartfelt gratitude to the entire group of wonderful police officers who responded to the car accident I was involved with today. Unfortunately, another car pulled out in front of me today while I was on my way to work at the hospital and caused a wreck for both of us. Luckily, we were both ok and I can now say I know what an airbag to the face feels like. The officers who responded were incredible, so calm, cool, collected and diverted traffic around our mess, checked on both of us, called for tow trucks, EMS for the other driver and even offered to let me wait in their cruisers since it was cold and snowing. They were so relaxed, professional and accommodating when I couldn't find my registration (I got new plates recently) and made me laugh and feel at ease during a very stressful time. **Officer Jake Willard** was so kind and thorough. Please thank him for me, along with the other two officers that were with him, whose names I did not catch [**Officers Seth Killian and Bob Collins**]. I know the jobs you have are not easy, and I don't know what it feels like to go to a job everyday where I try to do the right thing, protect and help people, yet could be put in an unsafe situation and expected to be heroic. I thank you so much for everything you all do for our community and especially for the three officers who helped me today, in the freezing snow with smiles on their faces. Thank you.

-M. V.

Hello Chief Meidl,

I drive a car for STARS (Spokane Treatment and Recovery Services) for the past year, working with Spokane Police every weekend. I appreciate the professionalism and compassion your officers show toward my patients.

-J. S.

Chief Meidl,

I'd like to extend a big "thank you and great work" to the two officers who responded to the crime check call for a drunk male tonight. [**Officers Kelsey Walker and Randy Burnworth.**] They were calm and polite to the man, even though it's snowy and freezing. They gave options and quickly (and quietly) handled the situation. Thank you very much, Spokane Police. I'm proud to live in a city with such wonderful officers. Thank you for all you do to keep us safe.

- K. W.

Your department had an encounter with a man I know. He's been a great father and an inspiration to me. I don't know what came over him- stress in life can drive us crazy. I saw the body cam video of the encounter and I wanted to praise your men. More departments should take note. I am sorry he hurt someone, but the men showed true restraint and professionalism [**Officers Corrigan Mohondro, Richie Plunkett and Reserve Officer Carrie Christiansen.**]

-M. O.





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

Internal Affairs Unit Update

January 1 through January 31, 2019 Commendations and Complaints

Commendations Received: **Total: 9**

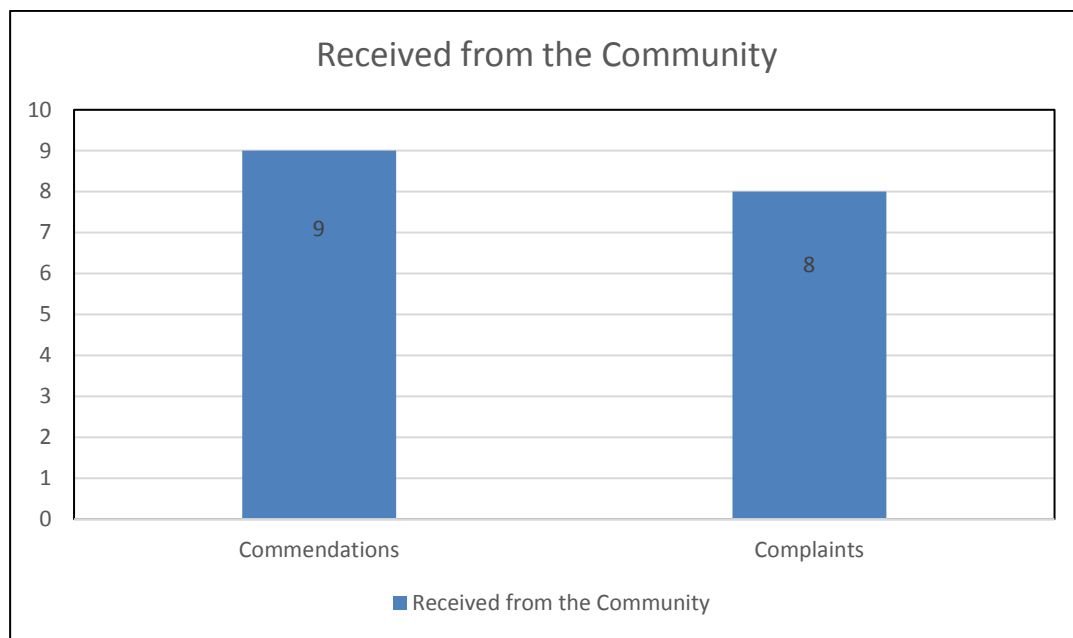
Complaints Received: **Total: 8 (8 from community)**

Closed Out as Inquiries: 1 (As of January 31, 2019)

An inquiry is an initial complaint about employee conduct which, even if true, would not qualify as a personnel complaint and may be handled informally by a department supervisor and shall not be considered complaints.

Source of January 1 through January 31, 2019 Complaints

Received by the Office of Police Ombudsman	Total: 7
Received by the Spokane Police Department	Total: 1
Internally Generated by the SPD	Total: 0
Generated by the Community	Total: 8





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

Use of Force Update

2019 Non-Deadly Reportable Use of Force Incidents

From January 1-January 31, 2019, there were 18 non-deadly use of force incidents, including 6 K9 contacts and 12 other (e.g., TASER, neck restraint).

2019 Deadly Use of Force Incidents

From January 1-January 31, 2019, there were two deadly force incidents.

Officer-Involved Shooting Incidents Update (through January 31, 2019)

2018

Incident 2018-20045627 (Under SPD Administrative investigation)

Incident 2018-20045627 occurred on March 12, 2018, in the 5300 block of North Regal. The Spokane Investigative Regional Response Team (SIRR) completed the criminal investigation. The Prosecutor ruled the shooting was justified. The SPD internal investigation is ongoing.

2019

Incident 2019-20004372 (Under SIRR investigation)

Incident 2019-20004372 occurred on January 7, 2019, in the 600 block of West Montgomery. The Spokane Investigative Regional Response Team (SIRR) is conducting the criminal investigation.

Incident 2019-20014197 (Under SIRR investigation)

Incident 2019-20014197 occurred on January 23, 2019, in the 3000 block of North Monroe. The Spokane Investigative Regional Response Team (SIRR) is conducting the criminal investigation.

Items of Interest

Recognition of Reforms

The DOJ COPS Office *Community Policing Dispatch* highlighted SPD's work with the Collaborative Reform Initiative from 2013-2018. "Spokane Police Department: Reform at its Best" is available at the following link: https://cops.usdoj.gov/html/dispatch/02-2019/spokane_pd.html





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

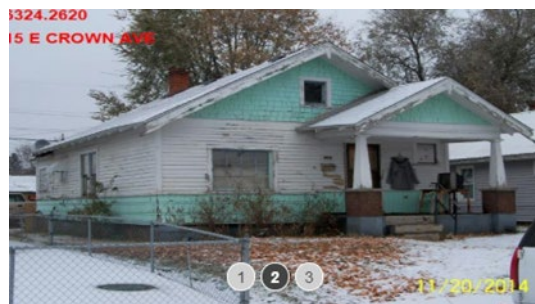
Precinct Highlights

North Precinct Highlights

Neighborhood Win- Neighbor Buys Drug/Nuisance House

In 2017, 915 E Crown came to the attention of **Neighborhood Resource Officer Keith Cler** because it was a vacant house with squatters and rampant drug activity. He attempted to locate an owner, but found out the house had been foreclosed on and now was owned by the bank. He did further research, finding the house had gone to auction but the bank had lost the paperwork, so they could not prove it was foreclosed properly. The buyer sued and got his money back and walked away. This house continued to be a problem because nobody could do anything with it. The house still technically showed to be in the original owner's name per the title companies. The original owner was very cooperative but did not have the money to evict the squatters. The owner had given up on the house five years earlier, after believing the bank had legally taken the house. He tried many times to get the squatters out without success. NRO Cler was continuing to work with the owner and the neighbors to stop the nuisance activities. One of the neighbors heard the story of why it was so difficult to evict the squatters. She took an interest in buying the house. NRO Cler connected her with the original owner. Two months later, paperwork was completed and she purchased the house. She started renovations, including tearing down and completely rebuilding the garage. The renovations completely transformed the house.

Before:



After:





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

South Precinct Highlights

National Recognition



In October 2018, the National Law Enforcement Officers Memorial Fund in Washington D.C. selected **Captain Tracie Meidl** as the National Officer of the Month.

Captain Meidl began her law enforcement career as a Spokane Police Explorer in 1989, a program that gives young adults the opportunity to explore a career in law enforcement by working with local agencies. She became a full-time law enforcement officer in 1993. Since then, she has held almost every position within the department and currently serves as a captain in Spokane's South Precinct.

Spokane resident Carol Dellinger nominated Captain Meidl, and she was the first civilian nominator in the history of the award. Carol joined the South Precinct's Team Meeting at My Fresh Basket to present Captain Meidl with her award on February 14, 2019.

Below, Carol and Captain Meidl, and the South Precinct Team.





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

Downtown Precinct Highlights

Crime Prevention

A group of about five juveniles was committing a great deal of crime Downtown in a short period to include robberies and felony assaults. Downtown NROs and Detective Robertson were able to successfully identify each of them and charge them with a variety of crimes resulting in the end of their crime spree.

Downtown Precinct staff conducted enforcement details in the Brown Street Viaduct. As a result, camping/sit and lie/pedestrian interference violations have almost completely stopped in this area. Geiger garbage clean ups in the viaduct have been reduced significantly and the DSP weekly cleaning/sanitizing has not been needed in several weeks.

Ongoing Collaboration

- Community Court team process meetings
- Downtown Security Group meetings
- Downtown Spokane Partnership (DSP) Ambassadors/Downtown Precinct NRO monthly joint roll call.
- DSP/DTP leadership meeting monthly meeting
- WSU Violence Against Women grant team meeting
- Spokane Continuum of Care board meeting
- Downtown Spokane Partnership Business Improvement District board meeting
- Joint Browne street viaduct cleaning with Geiger work crews and Downtown Spokane Partnership every Tuesday.
- Homeless Huddle meetings and service provider meetings

Outreach Update

Youth Outreach Participation

SPD's Youth & Police Initiative (YPI) is an early intervention and prevention program that works to build trust in law enforcement while reducing stereotypes. The program began in 2014, and SPD has since held almost 50 sessions throughout the Spokane area. The sessions take place in different settings including high schools, community centers, and teen homeless shelters. As of February 2019, over 550 teens have graduated from YPI, and more than 150 officers have participated in the program. The most recent YPI sessions took place in February 2019 at Excelsior Wellness Center and at Ferris High School.





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

Below, photos from the YPI session at Excelsior. We did not take pictures of the youth, but did take pictures of SPD and Excelsior leadership.



Above, Officer Stephanie Kennedy with Director Jacqui MacConnell and Carol from Excelsior; North Precinct Captain with Excelsior CEO Andrew Hill.

Community Outreach Unit Summary

- Outreach at Eastern State Hospital (2/1)
- Donuts with Dads at Stevens Elementary (2/1)
- Racial Reconciliation and Diversity group meeting (2/6)
- SAC School Outreach (2/7)
- Coffee with a Cop (2/12)
- NAACP Meeting (2/18)
- World Relief Workshop (2/22)
- Meeting with David Brown Eagle (2/23)
- Black History Program (2/23)
- Coordination of Services at Juvenile Court (2/25)
- NATIVE Project Youth Wellness Night (2/26)
- United Way School Partnership (2/27)
- Evergreen Club (2/27)
- Meeting with Frontier Behavioral Health (2/28)
- Various planning meetings for Police Activities League throughout February





SPOKANE POLICE DIVISION

CHIEF OF POLICE

CRAIG N. MEIDL

Community Outreach Unit Staff



Outreach Officers Jenn DeRuwe and Graig Butler Sergeant Mike Carr with K9 Sergeant Sean Wheeler

Noteworthy News

Spokane police received more praise than complaints in 2018, report says.

<https://www.krem.com/article/news/local/spokane-county/spokane-police-received-more-praise-than-complaints-in-2018-report-says/293-c3eead07-d051-4653-a24c-bfda71262db5>

Briefing Paper

Public Safety & Health

Division & Department:	Engineering Services; Public Works
Subject:	Property Exchange with Union Gospel Mission
Date:	March 4, 2019
Contact (email & phone):	Dan Buller (dbuller@spokanecity.org , 625-6391)
City Council Sponsor:	
Executive Sponsor:	Scott Simmons
Committee(s) Impacted:	PIES
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	The project associated with this property exchange is in the 6 year sewer plan.
Strategic Initiative:	Innovative Infrastructure
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	Informational - background information for committee review
Background/History: <ul style="list-style-type: none"> • The City has a DOE funded project to treat stormwater from the industrial areas east of the Spokane River, north and south of Trent Ave. • Presently stormwater from this area drains directly to the river without treatment. • The City does not own property upon which stormwater treatment can occur (i.e., swale area). 	
Executive Summary: Staff has negotiated an exchange with Union Gospel Mission (UGM), the proposed terms of which are, if approved by Council, as follows: <ul style="list-style-type: none"> • Excess property acquired by the City for the MLK Blvd roundabout which is no longer of use to the city nor large enough to be of use to anyone else will be transferred to UGM (see “city parcel #1” on the right side of the exhibit below). • Erie and Denver Streets between Trent Ave. and MLK Blvd, now dead end streets following MLK construction, will be vacated to UGM thereby relieving the City of future maintenance responsibilities on these streets which now serve only UGM • Ownership of the city parcel along the river (see “city parcel #2” on left side of exhibit below) which has been used by UGM as a park in support of UGM activities for decades will be transferred to UGM. • The City will retain easements for all utilities in Denver, Erie and city parcel #2. • UGM will allow the city permanent use of UGM riverfront parcels for a stormwater treatment swale. • UGM will maintain (water, mow, etc.) the proposed swale on city parcel #2 and UGM riverfront parcels. • UGM grants the City an easement for the Ben Burr Trail extension 	

Budget Impact:

Approved in current year budget? ☒ Yes ☐ No ☐ N/A

Annual/Reoccurring expenditure? ☐ Yes ☒ No ☐ N/A

If new, specify funding source:

Other budget impacts: (revenue generating, match requirements, etc.)

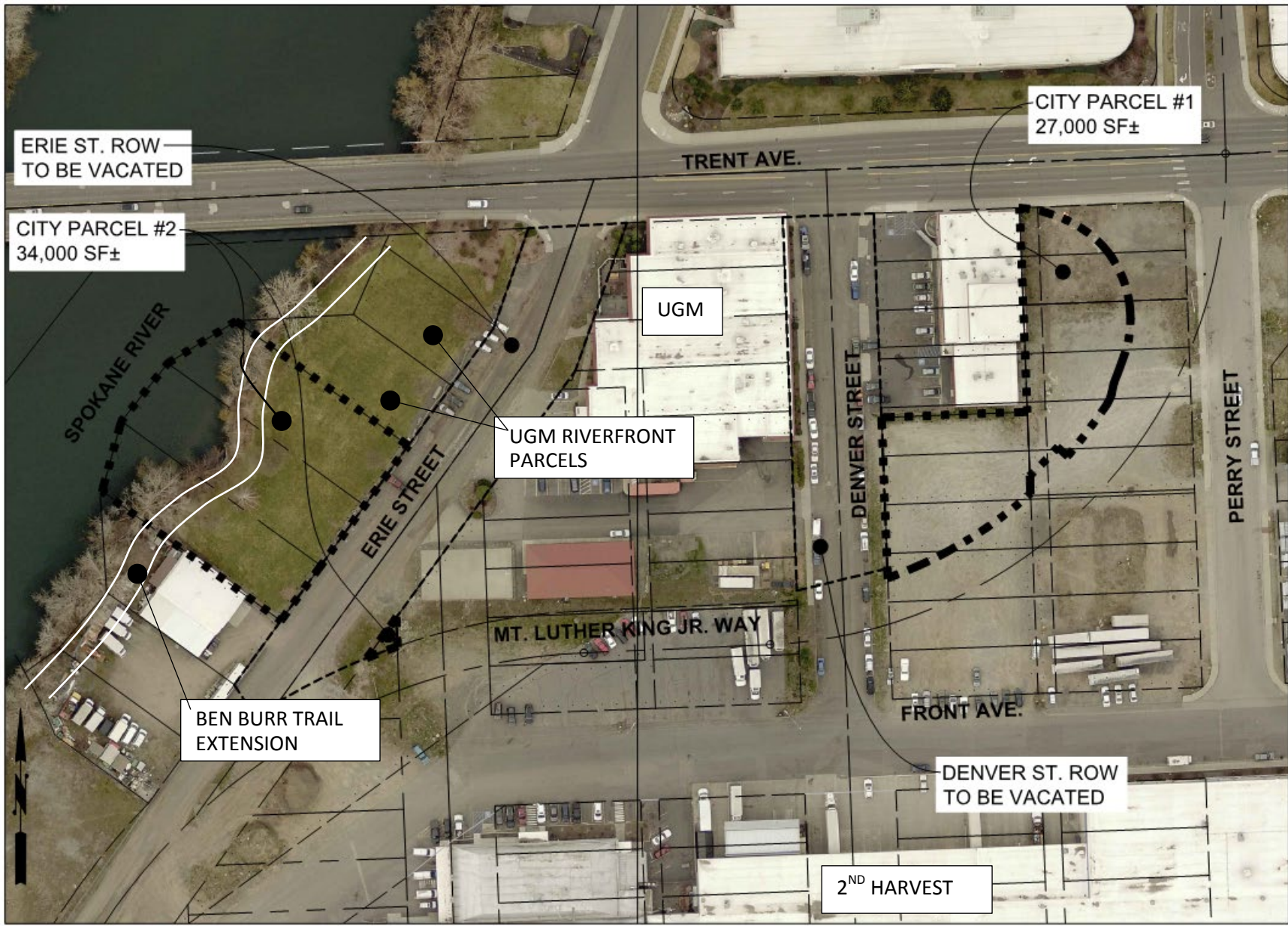
Operations Impact:

Consistent with current operations/policy? ☒ Yes ☐ No ☐ N/A

Requires change in current operations/policy? ☐ Yes ☒ No ☐ N/A

Specify changes required:

Known challenges/barriers:



Briefing Paper

Public Safety & Community Health Committee

Division & Department:	Public Works, Fleet Services
Subject:	Purchase four Ford Escapes
Date:	March 4, 2019
Author (email & phone):	David Paine; dpaine@spokanecity.org ; 625-7706
City Council Sponsor:	
Executive Sponsor:	Scott Simmons
Committee(s) Impacted:	Public Safety & Community Health Committee
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	Strategic Plan
Strategic Initiative:	
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	
Background/History: Fleet Services would like to purchase four (4) Ford Escapes for the Wastewater Department using Washington State Contract #05916 for \$104,627.68, including tax.	
Executive Summary: <u>Impact</u> <ul style="list-style-type: none"> The Ford Escapes will replace vehicles that have reached the end of its economic life. <u>Action</u> <ul style="list-style-type: none"> Recommend approval for the purchase of four (4) Ford Escapes for the Wastewater Department. <u>Funding</u> <ul style="list-style-type: none"> Funding for this purchase is included in the Wastewater Budget. 	
Budget Impact: Approved in current year budget? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Annual/Reoccurring expenditure? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If new, specify funding source: Other budget impacts: (revenue generating, match requirements, etc.)	
Operations Impact: Consistent with current operations/policy? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Requires change in current operations/policy? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Specify changes required: Known challenges/barriers:	

Briefing Paper

Public Safety & Community Health Committee

Division & Department:	Public Works, Fleet Services
Subject:	Purchase a Combination Sewer Cleaner
Date:	March 4, 2019
Author (email & phone):	David Paine; dpaine@spokanecity.org ; 625-7706
City Council Sponsor:	
Executive Sponsor:	Scott Simmons
Committee(s) Impacted:	Public Safety & Community Health Committee
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	Strategic Plan
Strategic Initiative:	
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	
Background/History: Fleet Services would like to purchase a Combination Sewer Cleaner for the Wastewater Department using Sourcewell Contract #122017-FSC for \$343,668.33, including tax.	
Executive Summary: <u>Impact</u> <ul style="list-style-type: none"> The Combination Sewer Cleaner will replace equipment that has reached the end of its economic life. <u>Action</u> <ul style="list-style-type: none"> Recommend approval for the purchase of a Combination Sewer Cleaner for the Wastewater Department. <u>Funding</u> <ul style="list-style-type: none"> Funding for this purchase is included in the Wastewater Budget. 	
Budget Impact: Approved in current year budget? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Annual/Reoccurring expenditure? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If new, specify funding source: Other budget impacts: (revenue generating, match requirements, etc.)	
Operations Impact: Consistent with current operations/policy? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Requires change in current operations/policy? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Specify changes required: Known challenges/barriers:	

Briefing Paper

Public Safety & Community Health Committee

Division & Department:	Public Works, Fleet Services
Subject:	Purchase a Cimline Crack Sealer
Date:	March 4, 2019
Author (email & phone):	David Paine; dpaine@spokanecity.org ; 625-7706
City Council Sponsor:	
Executive Sponsor:	Scott Simmons
Committee(s) Impacted:	Public Safety & Community Health Committee
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	Strategic Plan
Strategic Initiative:	
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	
Background/History: Fleet Services would like to purchase a Cimline Crack Sealer for the Street Department using HGACBuy Contract #SM10-18A for \$72,662.08, including tax.	
Executive Summary: <u>Impact</u> <ul style="list-style-type: none"> The Cimline Crack Sealer will replace equipment that has reached the end of its economic life. <u>Action</u> <ul style="list-style-type: none"> Recommend approval for the purchase of a Cimline Crack Sealer for the Street Department. <u>Funding</u> <ul style="list-style-type: none"> Funding for this purchase is included in the Street Replacement Budget. 	
Budget Impact: Approved in current year budget? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Annual/Reoccurring expenditure? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If new, specify funding source: Other budget impacts: (revenue generating, match requirements, etc.)	
Operations Impact: Consistent with current operations/policy? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Requires change in current operations/policy? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Specify changes required: Known challenges/barriers:	

Briefing Paper

Public Safety and Community Health

Division & Department:	Fire
Subject:	Department of Ecology Grant
Date:	2/20/2019
Contact (email & phone):	Brian Schaeffer (X7001), bschaeffer@spokanecity.org Kim Bustos (X7155), kbustos@spokanecity.org
City Council Sponsor:	
Executive Sponsor:	
Committee(s) Impacted:	Public Safety and Community Health Committee
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	Budget
Strategic Initiative:	Safe and Healthy
Deadline:	Grant submission due March 6, 2019
Outcome: (deliverables, delivery duties, milestones to meet)	Purchase UTV Quad, Hazmat equipment storage trailer, AreaRae Pro gas detection system, PEAC chemical modeling software licenses, Hazmat DrugIQ training, and HazmatIQ hazardous materials training in accordance w/grant agreement and obtain reimbursement from DOE.

Background/History:

Last year the Fire Department won a Department of Ecology Equipment Grant for \$94,000 to purchase a foam trailer for the purpose of mitigating oil spills. This year, the Fire Department has the opportunity to apply for a second Department of Ecology Equipment Grant in the amount of \$476,194 to further supplement our ability to better respond to hazardous materials spills. As such, the Fire Department is requesting through the grant the following equipment:

- A dedicated hazmat equipment truck capable of storing SFD's hazmat response equipment. Currently, SFD stores hazmat equipment in a variety of locations, a practice solely based on the availability of space. With a dedicated hazmat equipment truck, SFD will be able to more rapidly respond to hazardous materials releases.
- A UTV response vehicle customized for Hazmat personnel. As Spokane's exposure to rail disasters is massive, a customized UTV will ensure rapid, safe deployment of personnel and far greater coverage in the event of an oil spill.
- Seven PEAC software licenses. Spokane currently has one license that was utilized to conduct a trial run of the software. PEAC provides wide array of decision support tools to provide immediate guidance with respect to required protective equipment, chemical identification, and plume modeling. PEAC software integrates with the State's Tier II reporting system and is NIMS compliant with the ability to generate required reports directly from the software. The PEAC software application is interconnected with FEMA's Incident Command System, guaranteeing increased capacity building.
- One AreaRae Pro gas detection system. RAE detection monitors deliver real-time gas and radiological detection information to reduce responder risk and provide situational response data that can help evacuate people before a disaster occurs. Remote sensors wirelessly send real-time data to command center, and advanced modeling software enables Hazmat personnel to predict where plumes may settle based on current conditions. Rae systems are interconnected with FEMA's Incident Command System, guaranteeing increased capacity

building. This equipment would be critical if a Hazmat threat occurred during a major Spokane event such as Bloomsday, Hoopfest, marches, or parades.

- Two sessions (one in 2019 and one in 2021) of HazmatIQ Above the Line/Below the Line training. HazmatIQ is considered the gold standard for line-of-sight decision making best practices. Students taking this course will be able to size-up (physical state, hazards, initial hot zone, correct meters and PPE) any chemical in minutes. This level of training provides legal justification for entry activities, thus reducing risk and liability. Additionally, if funded, extra seats would be available to train our mutual aid hazmat partners.
- One Federal Resources DrugIQ training for SFD's Hazmat Quarterly Training. SFD Hazmat personnel will learn to conduct synthetic opioid risk assessment using incident indicators and multiple detection technologies. Personnel will be able to implement risk-based response guidelines that provide responders with specific guidance on safety, tactical, and decontamination considerations. Additionally, if funded, extra seats would be available to train our mutual aid hazmat partners.

Executive Summary:

State grant with the Department of Ecology for \$416,421.54 to purchase a Hazmat UTV response vehicle, Hazmat equipment truck, AreaRae Pro gas/radiological detection system, PEAC chemical modeling software, Hazmat DrugIQ training, and HazmatIQ hazardous materials training which will be used by SFD to decrease time needed to identify and contain hazardous materials spills and fires.

Budget Impact:

Approved in current year budget? ☐Yes ☒No ☐N/A

Annual/Reoccurring expenditure? ☐Yes ☒No ☐N/A

If new, specify funding source:

Other budget impacts: (revenue generating, match requirements, etc.) No match required. Will need to budget in the future for on-going maintenance and support.

Operations Impact:

Consistent with current operations/policy? ☒Yes ☐No ☐N/A

Requires change in current operations/policy? ☐Yes ☒No ☐N/A

Specify changes required:

Known challenges/barriers:

Briefing Paper

(Public Safety & Community Health Committee)

Division & Department:	Police
Subject:	FTE Increase for Police Property
Date:	3/4/2019
Contact (email & phone):	Jennifer Isaacson jisaacson@spokanepolice.org 625-4056
City Council Sponsor:	
Executive Sponsor:	
Committee(s) Impacted:	Public Safety & Community Health
Type of Agenda item:	<input checked="" type="checkbox"/> Consent <input type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	
Strategic Initiative:	
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	Increase of .25 FTE in 2019 to bring a current part-time position at Police Property to full-time status. Total staffing at Police Property would rise to 7 full-time FTE's.
Background/History: <ul style="list-style-type: none"> The Police Department operates the Property & Evidence facility for the region and is currently staffed by 6.75 FTE's. Staffing level has been in place since 2006. SPD and SCSO have increased the number of officers over the last several years, while Evidence staffing has remained the same. More officers means more work for Evidence Staff. Evidence staff has seen an increase of incoming property of around 2% every year for the last 4 years. Additionally, more is required of Evidence staff in regards to firearms, drugs and vehicles in processing these items. These items have increased 43%, 27% and 38% respectively. Safety protocols require that a minimum of 3 employees be in the warehouse. With compressed work weeks, 7 full time employees is crucial to fulfill this safety requirement without offering overtime to make up the discrepancy. 	
Executive Summary: <ul style="list-style-type: none"> <i>This unit was budgeted for 7 FTE's in 2017/2018 in anticipation of the retirement of the .75 employee, which did not happen.</i> <i>Current employee is retiring on March 23, 2019 and position will be downgraded from Police Evidence Tech II to a Tech I position</i> <i>New Tech I will begin at Step 1</i> <i>Estimated 2019 salary savings will be \$12,395</i> 	
Budget Impact: Approved in current year budget? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A Annual/Reoccurring expenditure? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A If new, specify funding source: Other budget impacts: (revenue generating, match requirements, etc.)	
Operations Impact: Consistent with current operations/policy? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	

Requires change in current operations/policy? ☐ Yes ☒ No ☐ N/A

Specify changes required:

Known challenges/barriers:

Briefing Paper

Public Safety and Community Health Committee

Division & Department:	Public Works Division / Integrated Capital Management Dept.
Subject:	Shared Mobility (Bikeshare) – Spokane Municipal Code Revisions
Date:	3/4/19
Contact (email & phone):	bblankenagel@spokanecity.org ; kfreibott@spokanecity.org
City Council Sponsor:	
Executive Sponsor:	
Committee(s) Impacted:	
Type of Agenda item:	<input type="checkbox"/> Consent <input checked="" type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	
Strategic Initiative:	
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	2019 Spokane Municipal Code Amendments
Background/History: <i>The bikeshare pilot in 2018 quickly became a very popular transportation option in the community. City staff have engaged a stakeholder group to advise policy updates. The stakeholders have met and discussed many aspects of the subject ordinances. A “Policy Partner” tool was used to record and validate helmet safety discussions. Ordinance amendments are required before Shared Mobility vendors can legally operate in Spokane. With a goal of rebooting in spring 2019, these amendments must be accomplished in a short timeframe.</i>	
Executive Summary: <ul style="list-style-type: none"> • <i>In order to have a Shared Mobility program operational by May, only essential code amendments are being sought at this time. Once the program is operational, additional amendments that may take time to vet with the Council and the community such as further amendments to the helmet law or shared mobility specific items may be considered.</i> • <i>The “Bikeshare” program – to be known as “Shared Mobility Program” requires some base ordinance amendments to be able to reboot in 2019</i> <ul style="list-style-type: none"> ▪ <i>10.17 – Helmet Safety</i> ▪ <i>16A.62 – Motorized Personal Transportation Devices</i> ▪ <i>10.57 - Rental of Personal Transportation Devices (new code section)</i> • <i>Draft ordinance amendment will be reviewed.</i> 	
Budget Impact: Approved in current year budget? <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A Annual/Reoccurring expenditure? <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A If new, specify funding source: Other budget impacts: (revenue generating, match requirements, etc.)	
Operations Impact: Consistent with current operations/policy? <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A Requires change in current operations/policy? <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A Specify changes required: Known challenges/barriers:	

Briefing Paper

Community, Housing, and Human Services Department

Homeless Services Team

Division & Department:	Neighborhood and Business Services Division – Community, Housing, and Human Services (CHHS) Department
Subject:	Proposed Additions to the Shelter System for 2019
Date:	20 February 2019
Author (email & phone):	Tija Danzig (tdanzig@spokanecity.org ext. 6052)
Executive Sponsor:	Kelly Keenan, CHHS Director
Committee(s) Impacted:	Public Safety and Community Health
Alignment:	2015-2020 Strategic Plan to End Homelessness 2015-2020 Consolidated Plan for Community Development
Strategic Initiative:	Reduce Homelessness / Safe and Healthy
Deadline:	July 2019
Outcome:	CHHS is proposing to add an additional three shelters to the homeless crisis response system in Spokane.
<p><u>Background/History:</u> Based on national best practice and local data on shelter interventions that achieve the greatest outcomes for their clients, the City of Spokane’s CHHS Department has recommended to support the addition of new “targeted-capacity” shelter projects. These targeted-capacity shelters tend to have a capacity of 40 to 100 people and offer targeted services to meet the individual needs of those accessing them (e.g. young adults, seniors, etc.) and that operate full time.</p>	
<p><u>Executive Summary:</u></p> <ul style="list-style-type: none"> CHHS staff recommend acquiring (either through purchase or lease) of three additional shelter locations to meet emergent needs: <ol style="list-style-type: none"> 527 South Cannon Street (Listing Price of \$395,000): This property, which is currently being leased as a Warming Center location, is also being offered for sale. This location is ideal, being in a quiet cul-de-sac, accessible by bus or on foot, and near enough to downtown services so that clients could still access meal sites and services. Additionally, because of the sub-divided layout of this space, it could serve a dual purpose – offering emergency shelter beds on a nightly basis (drop-in access) and also continuous stay shelter beds (accessed through Coordinated Entry, with stays of up to 90 days to improve stabilization) with case management and housing-focused support services. Based on its size, the space could have approximately 20 emergency beds and 40 continuous stay shelter beds, for a total of 60 spaces for adults without minor children. If this space were to be purchased imminently, construction could begin on the half of the building that is currently not being used as a Warming Center. This is the only portion that would need significant work and would be the area to be used for continuous stay clients. The occupied areas would likely need only minor updates to be functional. Pending staffing and funding for operations, the new multi-use shelter could be open by July 2019. Second Targeted-Capacity Shelter (Approximate Cost \$400,000): This site has yet to be identified but would be approximately the same size and cost as the South Cannon Street building and would offer the same or similar level of service. 	

- 3) **Spokane Housing Authority (SHA) Building at 55 West Mission Avenue (Assessed Value \$1,200,000):** The SHA is moving locations and their current property will be for sale or lease, with full access in spring 2019. This site offers a perfect layout to implement an “EnVision Center” model for youth and young adults, as well as an emergency shelter for 18 to 24-year-olds. Best practice and local data demonstrate a need for this targeted approach to serving this population, improving system outcomes and focusing in on the most pressing issues for youth and young adults to be successful. More specifically, the main floor of the SHA would be a drop-in center for youth and young adults that would provide colocated, wrap-around services to meet their specific needs, as well as targeted case management and referrals. The lower level would be an emergency shelter, set up to serve between 30 and 40 young adults. This would operate as a night-by-night shelter, with the possibility of longer stays depending on service model and need.

The Continuum of Care’s Youth Sub-Committee, along with the Anchor Community Initiative Core Team, have been working on this concept since the 100 Day Challenge in summer 2017. There is significant buy-in from key agencies, consistent collaboration and research into best practice, and ongoing support from leaders across the County (including Invest Health Core Team and others). With this in mind, it would only take approval to use this space in order to convene relevant partners for the “Youth EnVision Center” portion of this youth and young adult space. Furthermore, if this space was acquired soon, construction could begin on the lower level to retrofit as a young adult shelter. Then, with the funding to staff the young adult shelter component, this could be operational by early fall of 2019.

- These shelter locations would add capacity for approximately 150 people – exceeding the capacity lost in the reduction of units at House of Charity. It can be inferred that these targeted-capacity shelters will also be accessed at a higher and more consistent rate, as focused services and information for specific subgroups would be provided and a perception of safety achieved. They would also create a diverse set of spaces to meet varying needs and offer more comprehensive services for different populations. Based on our local data, this could improve outcomes and help people move more quickly into permanent housing.
- Based on projected estimates from 2019 applications, total cost to operate each of the targeted-capacity shelters would be approximately \$650,000 to \$800,000. The City intends to reach out to the Spokane Regional Planning Committee and local philanthropies to discuss funding options for this regional collaboration.
- Based on CDBG projections, rehabilitation to meet shelter needs (e.g. bathrooms and kitchen construction) is estimated at half the purchase price of the building.
- Total funding needed to acquire, rehabilitate, and operate three targeted-capacity shelters for approximately 150 people (and an “EnVision Center” for youth and young adults) is estimated at \$5,400,000. After the initial investment, annual costs would reduce to operational needs of approximately \$2,400,000 per year. Based on system-level data, this reprioritizes funding to interventions with significantly higher exits to permanent housing, thereby reducing the burden on the system by helping more people move from homeless to housed. CHHS estimates \$400,000 in current department funding available for to support emergent capital needs.

Impact:

Approved in current year budget? ☐ Yes ☒ No
Annual/Reoccurring expenditure? ☒ Yes ☐ No

If new, specify funding source:

Other budget impacts: None.

Operations Impact:

Consistent with current operations/policy?

☒

Yes

☐

No

Requires change in current operations/policy?

☐

Yes

☒

No

Specify changes required: None.

Known challenges/barriers: None.

Briefing Paper

Public Safety and Community Health Committee

Division & Department:	Neighborhood and Business Services Division – Community, Housing, and Human Services (CHHS) Department
Subject:	Warming Center Utilization
Date:	2/21/19
Author (email & phone):	Kelly Keenan (kkeen@spokanecity.org / 625-6056
City Council Sponsor:	
Executive Sponsor:	Theresa Sanders
Committee(s) Impacted:	Public Safety and Community Health
Type of Agenda item:	<input type="checkbox"/> Consent <input checked="" type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget , Comp Plan, Policy, Charter, Strategic Plan)	2015-2020 Strategic Plan to End Homelessness; 2015-2020 Consolidated Plan for Community Development
Strategic Initiative:	Reduce Homelessness / Safe and Healthy
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	Informational Briefing regarding regional collaboration on the challenge of homelessness.

Background/History:

The City and other regional stakeholders are working to further collaborative efforts that align regional strategic direction for reducing homelessness. This update includes an overview of County and City funding supporting homelessness response.

Executive Summary

The City and other stakeholders are working to further collaborative efforts to ensure homelessness is rare, brief and non-recurring for households across the region. Efforts underway include the following:

- **Regional Working Group** - A collaborative working group consisting of leaders from the City of Spokane, Spokane County and Spokane Valley are meeting regularly to gain common understanding of federal, state and local funding sources supporting homelessness services across the region. The group is will also review opportunities for alignment of services and tools, with the intent to increase system efficiency for contracted service providers and for the community members that need to access those services. **Update:** The attached table provides approximate County and City funding supporting homelessness services, by source, over a two period from July 1, 2017 – June 30, 2019. During that period, funding for homelessness services provided through Spokane City and Spokane County totaled approximately \$22M.

- **Continuum of Care Board –** The Spokane City/County Continuum of Care Board (CoC Board), which was established and began operating under its current governance structure in late 2016, is fully functioning as an independent, regional advisory body on homelessness. The Continuum of Care Board membership includes seats that represent the City of Spokane, Spokane County, Spokane Valley, the Spokane Housing Authority, healthcare, business, education, workforce, public safety, veteran's services, those with lived experience in homelessness, and persons representing several other sectors and populations. The City works with the CoC Board, and its committees, to review homeless service system performance, and to re-tool services in response to local data, best practices and changing community conditions. While the CoC Board is independent, it operates under a governance structure that is prescribed in part by HUD regulation regarding our community's eligibility for certain federal funding sources. Spokane City Council received a presentation on the CoC Board during their study session on February 21, 2019.
- **Strengthened Regional Data Systems –** The City of Spokane is designated by the CoC Board as the regional Homeless Management Information System (HMIS) lead. The HMIS is designed to securely hold client-level data, over time, pertaining to the circumstances of those experiencing or at risk of homelessness, but in recent years has expanded to include users from other service sectors including justice, education, and healthcare. Staff in the City's Community, Housing and Human Services (CHHS) department administer the county-wide Spokane HMIS, which has grown to include 345 users spread across more than 25 public and private entities. HMIS staff in the CHHS department are also engaged in pilot projects with Spokane Regional Health District and Eastern Washington University to amplify the use of data for improved regional outcomes.
- **The Regional Point-in-Time Count –** Spokane's 2019 regional Point-in-Time Count occurred between 1/24/19 and 1/30/19. Building on momentum gained during the 2018 Point-in-Time Count, City staff in the CHHS department have continued to improve Count Methodology with the intent to ensure the Count is truly representative of the entire Spokane City and County region. In consultation with many regional stakeholders, City staff planned and facilitated the 2019 Count to included more than 200 counting locations through Spokane County.

Through 2019 the City will continue to leverage efforts and opportunities for regional collaboration around homeless, to further create safe, healthy and supportive environments for City of Spokane residents, businesses and visitors.

Budget Impact:

Approved in current year budget? ☐ Yes ☒ No
 Annual/Reoccurring expenditure? ☐ Yes ☒ No

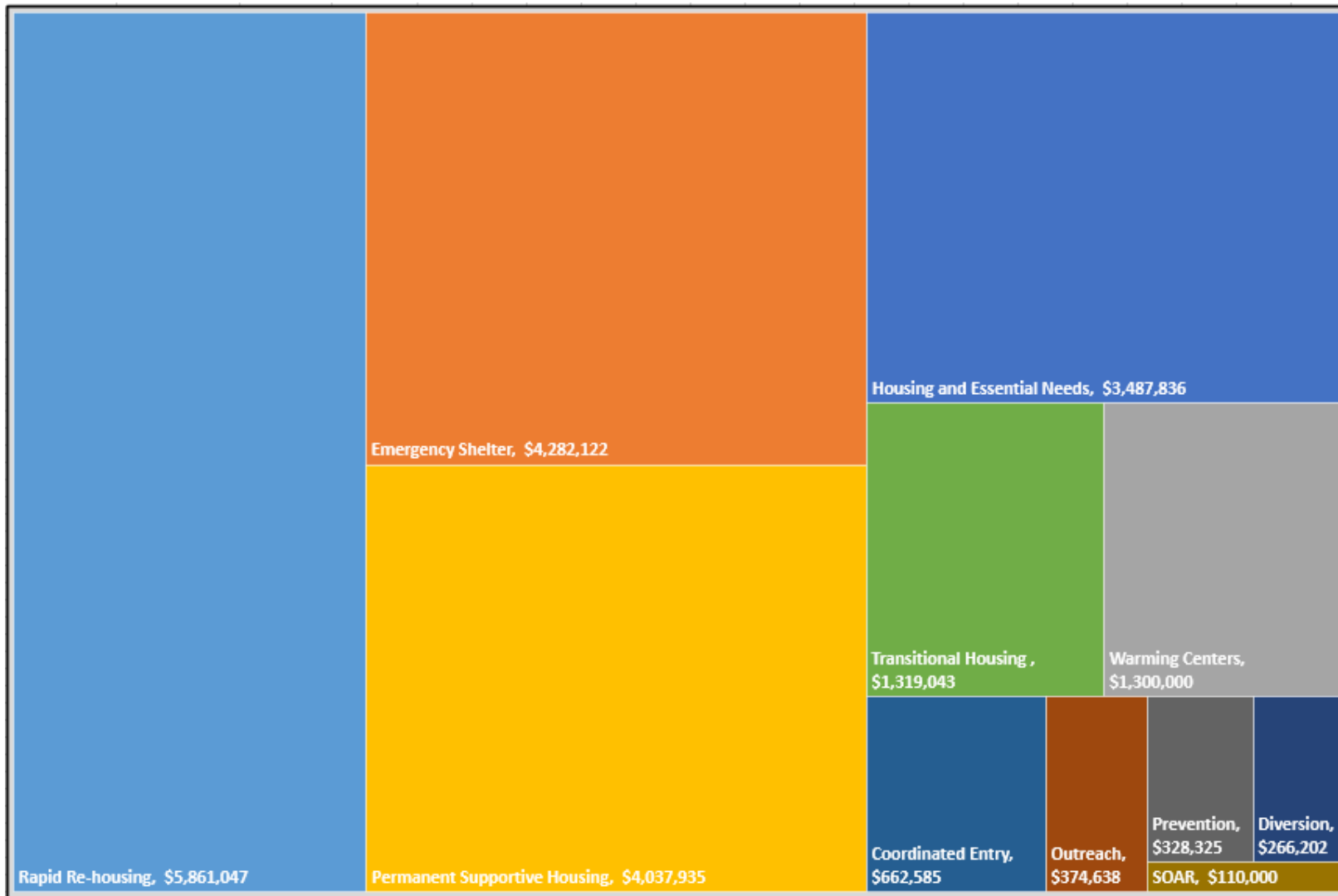
If new, specify funding source:

Other budget impacts: None at this time

Operations Impact:

Consistent with current operations/policy? ☒ Yes ☐ No
 Requires change in current operations/policy? ☐ Yes ☒ No
 Specify changes required: None.
 Known challenges/barriers: None.

Spokane City and County Homeless Services Funding 7.1.17 – 6.30.19



Total funding over 24 months ~ \$22M

Spokane City and County Homelessness and Re-housing Service System Funding Sources and Allocations 7.1.17-6.30.19																
Project Type	Partner Agency	Project Name	Spokane City Funding										Spokane County Funding			
			Federal				State			Local			Federal	State	Local	
			CoC	CDBG	HOME TBRA	ESG	CHG	HEN	YAHP	HHAA	HSG - General Fund	Warming Centers - City General Fund	SOAR - General Fund	HOME TBRA	CHG	HHAA
Warming Centers	Guardians Foundation	Warming Centers 2018-19														
	Salvation Army															
	Salem Lutheran Church															
	Westminster Church															
	Volunteers of America															
	Transitions															
	Family Promise															
	Leasing agreements															
24/7 Shelter	Family Promise	Open Doors 24/7 shelter														
	Catholic Charities	House of Charity 24/7 shelter		\$ 100,000.00						\$ 62,186.00	\$ 765,594.00					
Emergency Shelter	Catholic Charities	St Margaret's Shelter				\$ 35,698.00										\$ 90,000.00
	YWCA	DV Shelters				\$ -					\$ 28,790.00					
	Transitions	Women's Hearth Shelter	\$ 42,110.00	\$ 60,000.00		\$ 44,193.00					\$ 194,579.00			\$ 378,619.00		
	Volunteers of America	Hope House				\$ 88,289.00					\$ 34,403.00					
	Volunteers of America	Crosswalk	\$ 43,734.00			\$ 50,208.00					\$ 71,212.00					\$ 72,000.00
	Salvation Army	Family Shelter				\$ 8,210.00					\$ 40,482.00					\$ 180,000.00
	Catholic Charities	House of Charity				\$ 71,288.00					\$ 13,580.00					\$ 46,800.00
Transitional Housing											\$ 57,500.00					\$ 135,000.00
	SNAP	Youth TH with VOA	\$ 205,820.00							\$ 25,520.00						
	Catholic Charities	St. Margaret's Shelter TH	\$ 124,582.00							\$ 73,608.00						
	Volunteers of America	Youth TH with SNAP + Aston Bleck	\$ 160,030.00							\$ 72,630.00						
	Transitions	Miryam's House								\$ 89,985.00						
	Transitions	TLC								\$ 124,592.00						
	Salvation Army	Stepping Stones								\$ 36,500.00						
	Volunteers of America	YAHP Bridge Housing							\$ 159,562.00							
	Volunteers of America	Alexandria's House	\$ 148,144.00							\$ 98,070.00						
Rapid Re-housing	SNAP	RRH Singles	\$ 1,193,725.00			\$ 78,796.00	\$ 534,569.00								\$ 206,902.00	
	SNAP	YAHP RRH							\$ 183,282.00							
	SNAP	Student RRH														\$ 247,875.00
	Spokane Housing Authority	HOME TBRA			\$ 100,000.00								\$ 100,000.00			
	Goodwill	Re-Entry												\$ 468,081.00		
	Spokane County HCD	RRH												\$ 383,443.00		
	Catholic Charities	RRH Families	\$ 1,425,092.00			\$ 96,309.00	\$ 642,829.00							\$ 200,144.00		
Permanent Supportive Housing	Catholic Charities	St. Margaret's PSH								\$ 43,486.00						
	Volunteers of America	VOA PSH Program	\$ 1,828,834.00							\$ 550,725.00						
	Transitions	SS for Single Women								\$ 32,000.00						
	Transitions	Home and Family Assistance Program								\$ 78,667.00						
	Catholic Charities	House of Charity PSH	\$ 1,280,154.00							\$ 224,069.00						
Outreach	SNAP	Homeless Outreach Project (SNAP Portion)								\$ 112,593.00	\$ 109,534.00					
	Frontier Behavioral Health	Homeless Outreach Project (FBH Portion)								\$ 35,772.00	\$ 116,739.00					
SOAR Initiative	Catholic Charities	Coordinated SOAR Initiative											\$ 55,374.00			
	Goodwill	Coordinated SOAR Initiative											\$ 54,626.00			
Coordinated Entry	Catholic Charities	HFCA	\$ 154,400.00								\$ 105,339.00					
	SNAP	SHCA	\$ 282,546.00								\$ 90,000.00					
	YWCA	Safety Planning														\$ 30,300.00
Prevention	SNAP	Homeless Prevention														\$ 328,325.00
Diversion	Catholic Charities	SMS Diversion					\$ 162,621.00			\$ 103,581.00						
HEN	Goodwill	HEN						\$ 3,487,836.00								
Totals			\$ 6,889,171.00	\$ 160,000.00	\$ 100,000.00	\$ 472,991.00	\$ 1,340,019.00	\$ 3,487,836.00	\$ 342,844.00	\$ 1,809,767.00	\$ 3,149,616.00	\$ 1,300,000.00	\$ 110,000.00	\$ 100,000.00	\$ 1,637,189.00	\$ 1,130,300.00

Notes

1. This table represents funding for services that is passed through or granted directly from Spokane City or Spokane County to community-based partner agencies. It does not include funding raised by or provided directly to service provider agencies from other private or public sources.
2. This table does not reflect any first responder, public safety, monitoring or reporting expenditures incurred by Spokane City of Spokane County.
3. The table does not reflect any capital funding, from Spokane City, Spokane County or other sources.
3. Funding totals are considered approximate, as specific project allocations and grant agreements are frequently adjusted based on programmatic changes, budget adjustments, and on-going community needs evaluation.
4. Many federal CoC program grants run on annual performance periods that are offset from the July-June cycle used for most other funding sources represented in the table. Therefore, approximate annual CoC program totals are included in the table.

Federal Funding Sources

CoC: HUD Continuum of Care Program Funds, competitive annual grant program.
CDBG: HUD Community Development Block Grant Funds, annual formula grant.
HOME TBRA: HUD Home Investment Partnership Dollars utilized for tenant-based rental Assistance, annual formula grant
ESG: HUD Emergency Solutions Grant, annual formula grant

State Funding Sources

CHG: Consolidated Homeless Grant, state grants for homelessness assistance, allocated in two-year funding cycles
HEN: Housing and Essential Needs, a component of the state Consolidated Homeless Grant, targeted to those unable to work for medical reasons and at-risk of homelessness
YAHP: Young Adult Housing Program, state funding through the Office of Homeless Youth, provides rent assistance, bridge housing and case management for young adults experiencing homelessness, funding cycles variable.

Local Funding Sources

HHAA: Homeless Housing Assistance Act Dollars, generated through document recording fees.
General Fund: Spokane City general fund dollars supporting homelessness services

City	\$ 19,162,244.00
County	\$ 2,867,489.00
Overall Total	\$ 22,029,733.00

Briefing Paper

Public Safety and Community Health Committee

Division & Department:	City Council
Subject:	Resolution Approving DSP's CPTED BID Assessment Rebate Program
Date:	2/14/2019
Contact (email & phone):	Breean Beggs (bbeggs@spokanecity.org – 509.625.6254)
City Council Sponsor:	Breean Beggs & Lori Kinnear
Executive Sponsor:	
Committee(s) Impacted:	Public Safety & Community Health
Type of Agenda item:	<input type="checkbox"/> Consent <input checked="" type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget, Comp Plan, Policy, Charter, Strategic Plan)	City-Wide Clean & Safe, Joint Strategic Plan
Strategic Initiative:	Safe and Healthy
Deadline:	
Outcome: (deliverables, delivery duties, milestones to meet)	Approve the Downtown Spokane BID's creation of an assessment rebate program promoting CPTED improvements in downtown core
<p><u>Background/History:</u></p> <p><i>The Downtown Spokane Partnership, as the managing entity of the Downtown BID, has been exploring ways to improve the safety and perception of safety in the downtown core. In pursuance of this goal, DSP has conceived of the CPTED BID Assessment Rebate Program to encourage its property owner ratepayers to invest in CPTED improvements to their properties as a means for improving public safety and reducing crime.</i></p>	
<p><u>Executive Summary:</u></p> <ul style="list-style-type: none"> • The Downtown BID will commit a minimum amount of \$26,000 toward this program generated from foregone future annual assessment fees. • The Downtown BID Ratepayers' Advisory Board, should this program prove successful, may increase funding in coordination with Downtown Spokane Partnership as the BID manager. • The Downtown BID will establish the BID CPTED Committee to formalize the following criteria and will have sole authority to determine eligibility for applicant requests: • Property owner must be a BID ratepayer in good standing. • The property owner must undergo a certified CPTED review by a CPTED trained member of the Spokane Police Department or a CPTED trained Downtown BID Ambassador, which identifies specific recommended CPTED investments that are most likely to reduce criminal activity at that location. • Property owner or authorized representative must submit a completed application to the BID CPTED Committee in order to be considered. • Applicants must receive rebate approval from the BID CPTED Committee prior to beginning any work for that work to be eligible. Any investments begun or completed prior to official Committee approval will not be eligible for rebates. • Successful applicants must submit receipts for work done and allow a Police Officer or appointed BID staff or CPTED Committee member to survey the work to ensure it meets the criteria prior to final approval of the rebate. • Rebates will be a dollar for dollar match, up to a maximum of \$2,500 per property. 	

- Rebates will be offered in the form of a discount in the BID property owners following year's assessment as approved by City Council.
- Applications for rebates shall be submitted to the CPTED Committee by September 1st of the current year with the rebate to be applied in the subsequent year's assessment.
- If more eligible projects request rebates by September 1, 2019 than the initial \$26,000, then the Committee will approve proportional rebates such that each approved applicant will receive a proportional share of their request from the limited funds.

Budget Impact:

Approved in current year budget? ☐ Yes ☐ No ☒ N/A

Annual/Reoccurring expenditure? ☐ Yes ☒ No ☐ N/A

If new, specify funding source:

Other budget impacts: (revenue generating, match requirements, etc.)

Operations Impact:

Consistent with current operations/policy? ☐ Yes ☐ No ☒ N/A

Requires change in current operations/policy? ☐ Yes ☒ No ☐ N/A

Specify changes required:

Known challenges/barriers:

RESOLUTION NO. 2019-_____

A Resolution approving the Downtown Spokane Business Improvement District's ("BID") Crime Prevention Through Environmental Design ("CPTED") BID Assessment Rebate Program.

WHEREAS, the Downtown Spokane Partnership ("DSP") manages the BID with a mission of creating and sustaining a vibrant, safe and dynamic downtown core; and

WHEREAS, CPTED is the theory that proper design and effective use of the built environment can reduce incidence and fear of crime, which can improve the quality of life for downtown residents, employees and patrons; and

WHEREAS, both the Spokane Police Department and the DSP certify and endorse CPTED as a viable means for improving public safety and reducing crime; and

WHEREAS, the implementation of security cameras and other surveillance systems is included among the techniques standardized under CPTED; and

WHEREAS, the BID and the DSP have developed the attached CPTED BID Assessment Rebate Program to make available to its property owner ratepayers a rebate to encourage and assist them to invest in best-practice improvements under CPTED standards, including the installation of security camera systems, on their property as a means to enhance the safety and perception of safety in the downtown core; and

WHEREAS, the BID is committing funds toward this program generated from foregone future annual assessment fees with the possibility that the Downtown BID Ratepayers' Advisory Board may increase funding in the future in coordination with the DSP; and

WHEREAS, the BID will establish the BID CPTED Committee, which will be solely authorized to review and determine the eligibility of applications for rebates through this program under a set of criteria that the committee will formalize; and

WHEREAS, only the installation of those security camera systems that meet CPTED standards will be eligible for approval under the program.

NOW, THEREFORE, BE IT RESOLVED that the Spokane City Council approves the BID's creation of the CPTED BID Assessment Rebate Program to encourage property owner ratepayers to invest in CPTED improvements on their properties, including the implementation of security camera systems that meet CPTED standards.

Passed by the City Council this ____ day of _____, 2019.

City Clerk

Approved as to form:

Assistant City Attorney

improvements, including the installation of security camera systems that meet CPTED standards, on their properties as a means to enhance the safety and perception of safety in the downtown core.

CPTED BID Assessment Rebate Program

The Downtown BID is desirous of launching an assessment rebate program among its property owner ratepayers that would encourage and assist investment into best practice CPTED (Crime Prevention Through Environmental Design) improvements as a means to strengthen the safety and perceptions of safety.

Because one of the menu items under those eligible for the rebates are security cameras, we are seeking the Council's official approval as soon as possible.

The program outline is as follows:

The Downtown BID is committing a minimum amount of \$26,000 toward this program generated from foregone future annual assessment fees. The Downtown BID Ratepayers' Advisory Board, should this program prove successful, may increase funding in coordination with Downtown Spokane Partnership as the BID manager.

The Downtown BID will establish a committee (BID CPTED Committee) to formalize and build on the following criteria and will have sole authority to determine eligibility for applicant requests:

- Property owner must be a BID ratepayer in good standing.
- The property owner must undergo a certified CPTED review by a CPTED trained member of the Spokane Police Department or a CPTED trained Downtown BID Ambassador, which identifies specific recommended CPTED investments that are most likely to reduce criminal activity at that location.
- Property owner or authorized representative must submit a completed application to the BID CPTED Committee in order to be considered.
- Applicants must receive rebate approval from the BID CPTED Committee prior to beginning any work for that work to be eligible. Any investments begun or completed prior to official Committee approval will not be eligible for rebates.
- Successful applicants must submit receipts for work done and allow a Police Officer or appointed BID staff or CPTED Committee member to survey the work to ensure it meets the criteria prior to final approval of the rebate.
- Rebates will be a dollar for dollar match, up to a maximum of \$2,500 per property.
- Rebates will be offered in the form of a discount in the BID property owners following year's assessment as approved by City Council.
- Applications for rebates shall be submitted to the CPTED Committee by September 1st of the current year with the rebate to be applied in the subsequent year's assessment.
- If more eligible projects request rebates by September 1, 2019 than the initial \$26,000, then the Committee will approve proportional rebates such that each approved applicant will receive a proportional share of their request from the limited funds.

The following are qualifying investments that may be requested for rebate, at the discretion of the applicant:

1. Adding new or updating current light sources with LED or Metal Halide bulbs to under lit areas.

2. Modifying vegetation growth to CPTED standards: Keep shrubbery height maximum of 2 feet from ground and keep tree branches trimmed to a minimum height of 6 feet from ground.
3. Removal of opaque walls that serve to block sight lines to problem areas or potential problem areas and replace these walls with fencing that allows natural surveillance to occur in these areas.
4. Improving two way visibility in store/business fronts facing public spaces.
5. Placing signage that helps to show ownership and area restrictions to the general public, or under surveillance.
6. Camera and security system installation that meet CPTED standards
7. Removal or physical access restriction to unsafe ambush areas such as recessed doorways, dead-end areas, alleys, etc. This can be done through installation of a gate, hostile vegetation (thorny bushes) or reconstruction.

Briefing Paper

Public Safety & Community Health

Division & Department:	City Council
Subject:	Requiring Baby Changing Facilities in City-owned Buildings
Date:	March 4 th , 2019
Contact (email & phone):	mmorrison@spokanecity.org 625-6291
City Council Sponsor:	Karen Stratton
Executive Sponsor:	None
Committee(s) Impacted:	Finance and Administration; Public Safety & Community Health
Type of Agenda item:	<input type="checkbox"/> Consent <input checked="" type="checkbox"/> Discussion <input type="checkbox"/> Strategic Initiative
Alignment: (link agenda item to guiding document – i.e., Master Plan, Budget , Comp Plan, Policy, Charter, Strategic Plan)	N/A
Strategic Initiative:	N/A
Deadline:	N/A
Outcome: (deliverables, delivery duties, milestones to meet)	<p>This ordinance will ensure parents and guardians will have access to baby changing facilities in any publicly accessible restroom in City-owned buildings.</p> <p>City Hall would comply with this ordinance by installing baby changing facilities in the Lower Level restrooms of City Hall.</p>
Background/History: <p><i>“My wife and I are usually together when we’re out, and more often than not, there’s one in either bathroom,” Davis, 30, said. “But it’s definitely still weighted to the ladies’ rooms.” In places like public parks, Davis said, he’s had to “just plop the kid down on a blanket” for a diaper change (Campbell, 2018).</i></p> <p>There are an estimated 31,000 children between the ages of 0-4 living in Spokane County.¹ Single-parent families made up 43% of all families with children in the city of Spokane in 2017. The number of single-parent householders have increased in the city of Spokane by 30% since 2005 (U.S. Department of Commerce, 2017).²</p> <p>Currently there are no baby changing facilities in the publicly accessible bathrooms in City Hall. Some states have moved towards requiring baby changing facilities in all public restrooms through updates to their building codes (Kindelan, n.d.). In 2016, President Obama signed the BABIES Act into law which requires women’s and men’s publicly accessible restrooms in Federal buildings have baby changing facilities.</p>	
Executive Summary: <p>This ordinance:</p> <ul style="list-style-type: none"> Requires all publicly accessible restrooms in City-owned buildings to have baby changing facilities Exceptions to this requirement include restrooms not accessible to the public or restrooms with 	

¹ OFM, 2017

² Single-parent households led by a male in the city of Spokane has increased by 36% since 2005 (Spokane Community Indicators)

signs clearly indicating where a restroom with a baby changing table is located in the same City-owned building.

Budget Impact:


TOTAL COST:

Approved in current year budget? ☐ Yes ☒ No ☐ N/A

Annual/Reoccurring expenditure? ☐ Yes ☒ No ☐ N/A

If new, specify funding source:

Other budget impacts: (revenue generating, match requirements, etc.) It is estimated adding baby changing facilities in both men and women's restroom of City Hall's Lower Level will cost \$5,000.



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Operations Impact:

Consistent with current operations/policy? ☐ Yes ☒ No ☐ N/A

Requires change in current operations/policy? ☒ Yes ☐ No ☐ N/A

Specify changes required:

Known challenges/barriers:

References

Campbell, W. (2018, June 17). The times they are a-changin': More baby-changing stations appearing in men's restrooms. *The Spokesman-Review*.

Kindelan, K. (n.d.). *Dads score win as changing tables to be required in public New York bathrooms in 2019*. Retrieved from ABC News: <https://abcnews.go.com/beta-story-container/GMA/Family/dads-score-win-changing-tables-required-public-york/story?id=60088989>

Tien, Y.-Y., Riffe, A., & Wenzl, S. (2017). *DEMOGRAPHICS & SOCIAL CHARACTERISTICS: Spokane County*. Spokane: Spokane Regional Health District.

U.S. Department of Commerce. (2017). *United States Census Bureau*. Retrieved from American Community Survey (ACS):
<https://factfinder.census.gov/faces/nav/jsf/pages/searchresults.xhtml?refresh=t>

ORDINANCE NO. C - _____

An ordinance requiring baby changing facilities in publicly accessible restrooms in all City of Spokane owned buildings; amending SMC Section 12.05.005; and adopting new section 12.05.025 to Chapter 12.05 of the Spokane Municipal Code.

NOW, THEREFORE, BE IT RESOLVED, the City of Spokane does ordain:

Section 1. That section 12.05.005 of Chapter 12.05 of the Spokane Municipal Code is amended to read as follows:

Section 12.05.005 Definitions

- A. "Agent" means any person acting within the scope of employment by or acting on behalf of the City of Spokane including City-facility property managers.
- B. "Baby changing facility" means a table or other device suitable for changing the diaper of a child.
- C. "Employee" means any person holding a regularly compensated position of employment with the City of Spokane including elected officers.
- D. "Federal civil immigration enforcement operations" means an operation than has one of its objectives the identification or apprehension of a person or persons in order to investigate them for a violation of the immigration law and subject them to one or more of the following:
 - 1. Civil immigration detention;
 - 2. Removal proceedings; and
 - 3. Removal from the United States
- E. "LEED" is a green building rating and certification system developed by the U.S. Green Building Council to evaluate environmental performance from a whole building perspective, including sites, water efficiency, energy & atmosphere, materials & resources, indoor environmental quality, locations & linkages, awareness & education, innovation in design, and regional priority.
- F. "Nonpublic" means any area of a city facility or property that is not generally open and accessible to the general public, but instead requires prior to entry express permission, such as a valid ticket for a bona fide passenger, or permission by a city employee or an employee of a tenant in a city facility on an individual

basis. Areas posted as “Restricted” in City facilities shall be considered to be non-public areas.

- G. “United States Citizenship and Immigration Services” means the agency of the United States Department of Homeland Security and any successor agency charged with overseeing United States immigration laws.
- H. “United States Customs and Border Protection” means the agency of the United States Department of Homeland Security and shall include any successor federal agency charged with border enforcement.
- I. “United States Immigration and Customs Enforcement” means the agency of the United States Department of Homeland Security including Enforcement and Removal Operations and Homeland Security Investigations and shall include any successor federal agency charged with the enforcement of immigration laws.
- J. “U.S. Green Building Council” is an organization serving as the nation’s foremost leaders from across the building industry working to promote buildings that are environmentally responsible, profitable, and healthy places to work and live.

Section 2. That a new section 12.05.025 be added to Chapter 12.05 of the Spokane Municipal Code to read as follows:

Section 12.05.025 Baby Changing Facilities in Restrooms of City Buildings

- A. All publicly accessible restrooms in buildings owned and occupied by the City of Spokane shall be equipped with baby changing facilities.
- B. The Asset Management Director, or his or her designee, shall be responsible for ensuring baby changing facilities buildings owned by the City of Spokane are safe, sanitary, and accessible.
- C. This section shall not apply to:
 - 1. a restroom in a building owned by the City of Spokane that is not accessible by the public; or
 - 2. a restroom in a building owned by the City of Spokane that contains clear signage indicating where a publicly accessible restroom with a baby changing table is located in the same building.

PASSED by the City Council on _____.

Council President

Attest:

Approved as to form:

City Clerk

Assistant City Attorney

Mayor

Date

Effective Date