



DESIGN STANDARDS  
AND GUIDELINES  
for  
**CENTERS AND CORRIDORS**

Revised Summer 2015

## GUIDELINES APPLICATION

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These Design Standards and Guidelines for Centers and Corridors are applied within the CC1, CC2, CC4, and the optional CC3 zoning categories found on the Official City of Spokane Zoning Map. All projects must address the pertinent standards and guidelines. A determination of consistency with the standards and guidelines shall be made by the Planning Director following an administrative design review process unless the applicant seeks a recommendation from the Design Review Board. If the Design Review Board issues a recommendation, that recommendation will be forwarded to the Director.

Some of the guidelines contained in this document use the word “shall” while others use the word “should”.

Regardless of which term is used, each guideline must be addressed by an applicant. The City will expect to see how the design of a project has responded to every one of the guidelines.

The “shall” statements, with such wording, are absolutely mandatory and offer relatively little flexibility unless choices are provided within the statement itself. All projects must include these elements as described.

However, guidelines that use the word “should” are meant to be applied, but with some flexibility. They indicate that the City is open to design features that are equal to, or better than, that stated - so long as the intent is satisfied. The applicant assumes the burden of proof to demonstrate how a proposed design meets this test and determination will be made by the Director. In those instances designated with the “Requirement (R)”, an applicant may seek relief through consultation with the Design Review Board following Chapter 17G.040.

Finally, it should be noted that there are other codes and ordinances that govern development in centers and corridors, such as the Building Code and Public Works Standards. The most restrictive code shall apply.

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## BUILDINGS ALONG STREET

Requirement (R)

### INTENT:

To ensure that at least some part of the development of a site contributes to the liveliness of sidewalks along the street.

### GUIDELINES:

1. New development shall not have parking between buildings and the street and at least 30% of the frontage of the site shall consist of building facades. In shopping centers, buildings shall be placed along the sidewalk so that at least 15% of the frontage of the site consists of building façades.
2. Buildings placed along sidewalks shall have windows and doors facing the street (see “Façade Transparency” and “Prominent Entrances”) and shall incorporate other architectural features (see “Ground Level Details” and “Treatment of Blank Walls”).

Deviation from this guideline must meet the intent of this section and requires a recommendation of approval by the Design Review Board.



Building located at the corner of the intersection

## BUILDINGS ALONG INTERSECTION CORNERS

### Requirement (R)

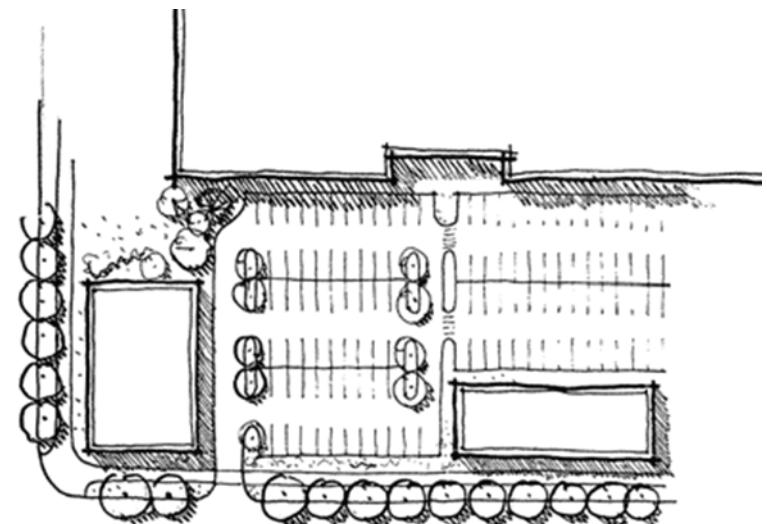
#### INTENT:

To utilize building placement and massing along intersection corners to create an environment that frames the public realm and creates an urban street edge and contributes to the liveliness of sidewalks.

#### GUIDELINES:

1. Buildings shall hold the street corner, although setbacks that accommodate plazas, seating areas, landscaping, clear view triangles (for traffic safety) and prominent entrances are acceptable.
2. When there is more than one intersection corner on the site, the building shall be oriented to the corner with the highest category street. For example, the intersection of a principal arterial and a principal arterial would be preferred over the intersection of a principal arterial and a minor arterial.

Deviation from this guideline must meet the intent of this section and requires a recommendation of approval by the Design Review Board.



smaller building placed along the sidewalk



building entrance is located at the corner of the intersection

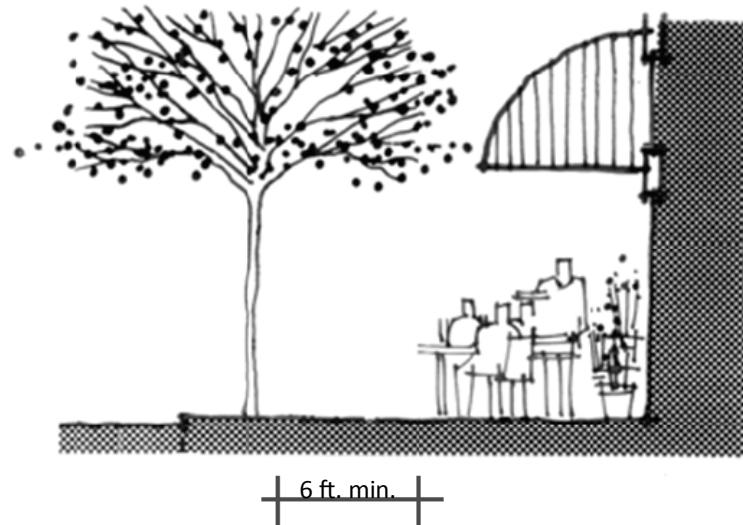
## SIDEWALK ENCROACHMENTS

### INTENT:

To ensure that there is a minimum clear, unobstructed walking route along sidewalks.

### GUIDELINES:

Temporary sidewalk encroachments are allowed. Café seating, planters, ramps, stairs, and sandwich board signs which are located on the sidewalk shall be located in such a manner as to leave a pathway at least six feet wide that is free of obstructions.



café seating on sidewalk leaving enough space for pedestrian movement

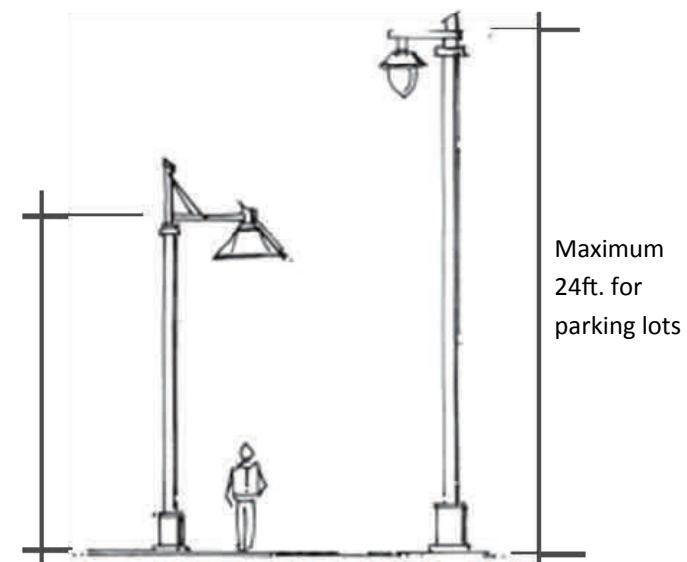
# Lighting

## INTENT:

To ensure that site lighting contributes to the character of the site and does not disturb adjacent development.

## GUIDELINES:

1. Lighting shall be provided within parking lots and along pedestrian walkways.
2. Lighting fixtures shall be limited to heights of 24 ft. for parking lots and 16 ft. for pedestrian walkways.
3. All lighting shall be shielded from producing off-site glare, either through exterior shields or through optical design inside the fixture, so that the direction of light is downward.



Lot lighting



## SCREENING AND NOISE CONTROL OF SERVICE AREAS

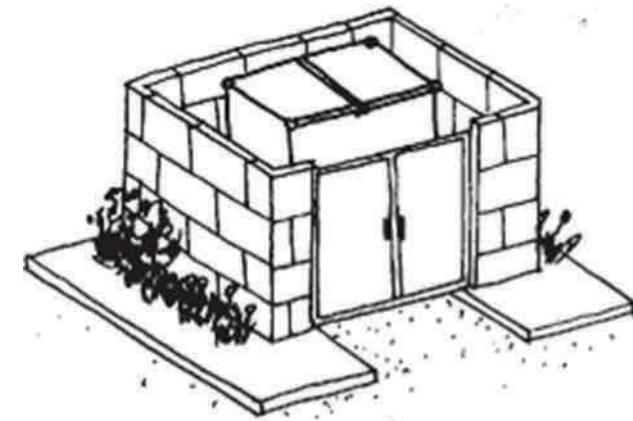
STANDARDS AND GUIDELINES FOR ALL CENTERS AND CORRIDORS

### INTENT:

To reduce the impact of service, loading, and trash storage areas.

### GUIDELINES:

1. All service, loading, and trash collection areas shall be screened by a combination of decorative walls of either masonry, wood, or vinyl, with planting that meets L2 requirements in SMC 17C.200.
2. Loading and service areas should not face or be adjacent to any residential district, unless no other location is possible.
3. Trash storage areas shall be setback a minimum of 15 feet from street property line.



Screening of trash area by wall and planting

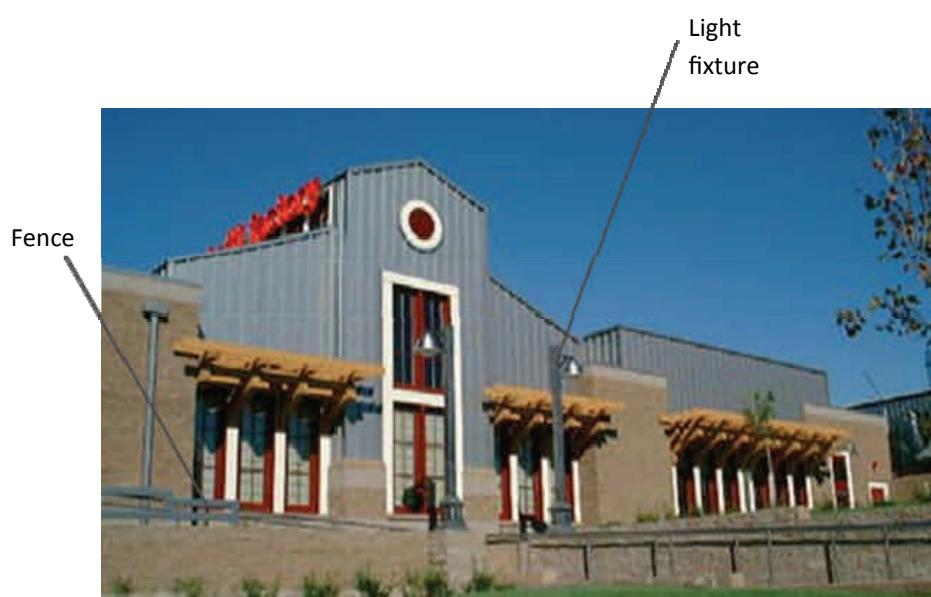
## ANCILLARY SITE ELEMENTS

### INTENT:

To make site elements compatible with each other.

### GUIDELINES:

Site furnishings, such as fences, walls, refuse enclosures, light fixtures, carports, and storage units shall be designed to be integrated with the architectural design of the primary structure(s).



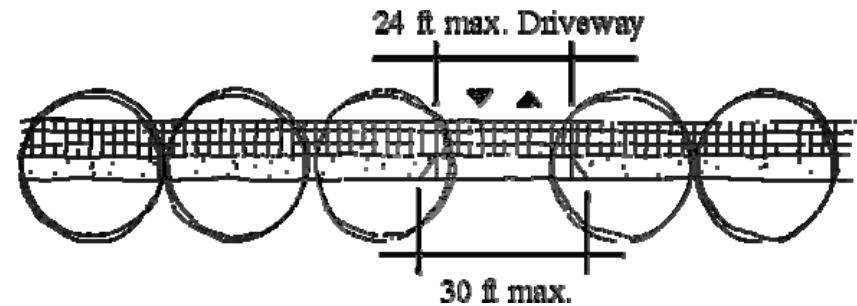
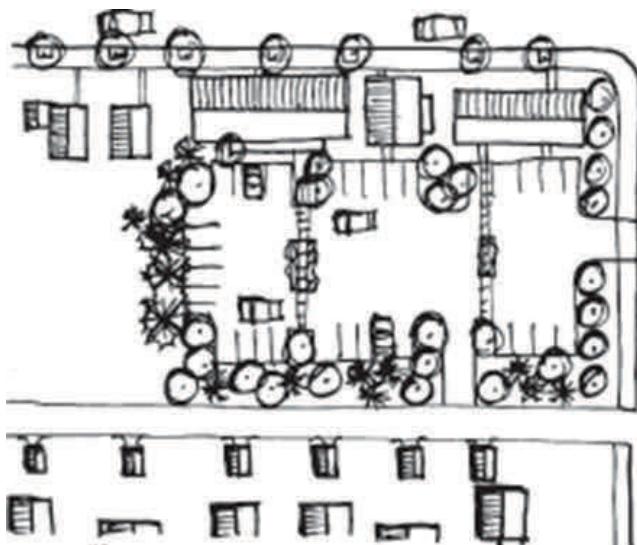
## CURB CUT LIMITATIONS

### INTENT:

To provide safe, convenient vehicular access without diminishing pedestrian safety.

### GUIDELINES:

1. A curb cut for a nonresidential use should not exceed 30 feet for combined entry/exits. Driveway width where the sidewalk crosses the driveway should not exceed 24 feet in width.
2. The sidewalk pattern shall carry across the driveway.
3. Adjacent developments should share driveways, to the greatest extent possible.
4. Vehicular access should be designated so that traffic is not directed through an abutting residential zone.



Sidewalk pattern is visibly continuous

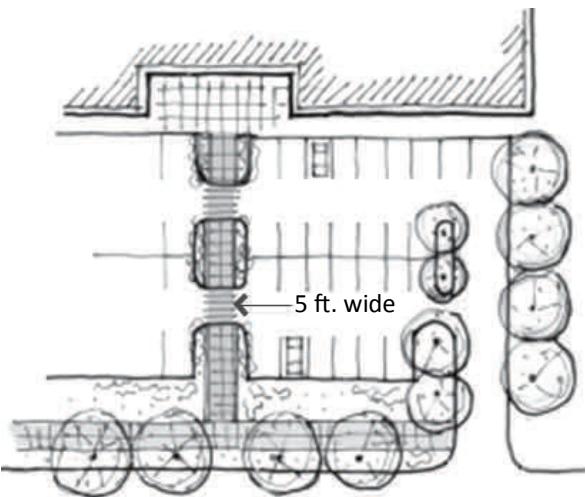
## PEDESTRIAN CONNECTIONS IN PARKING LOTS

### INTENT:

To create a network of safe and attractive linkages for pedestrians.

### GUIDELINES:

1. Within parking lots containing more than 30 stalls, clearly defined pedestrian connections should be provided:
  - Between all public right-of-way and building entrances
  - Between parking lots and building entrancesPedestrian connections can be counted toward the amount of required landscaping.
2. Pedestrian connections shall not be less than 5 feet wide.
3. Pedestrian connections shall be clearly defined by at least two of the following:
  - 6 inch vertical curb.
  - Textured paving, including across vehicular lanes.
  - A continuous landscape area at a minimum of 3 feet wide on at least one side of the walkway.
4. When there is a transit stop adjacent to the site, a pedestrian connection between the transit stops and building entrances, especially the prominent entrances, should be provided.
5. Pedestrian connections should maximize directness of travel between pedestrian origin and destination.



Pedestrian connection through parking lot, enhanced by paving and landscape



6 inch vertical curb defines pedestrian connection



Textured paving reinforces pedestrian connection

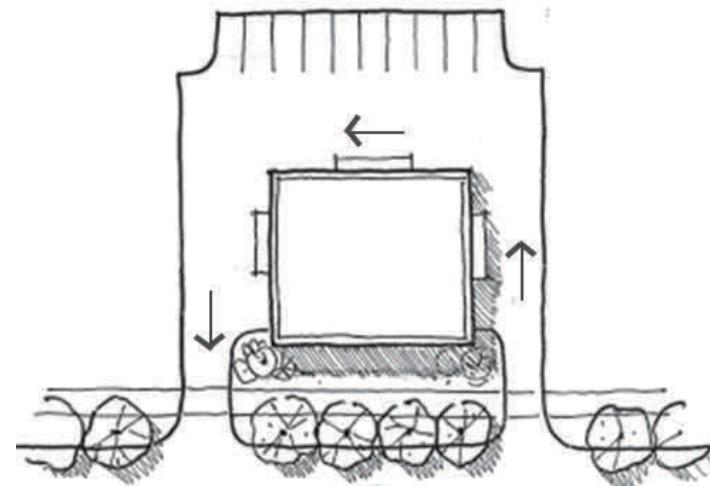
## DRIVE-THROUGH LANES

### INTENT:

To ensure that the streetscape environment is lively and not overwhelmed by the presence of automobiles.

### GUIDELINES:

Any lanes serving drive-through businesses shall not be located between the building and any adjacent street.



Drive-through lanes less prominent from the street

## TRANSITION BETWEEN COMMERCIAL AND RESIDENTIAL DEVELOPMENT

### Requirement (R)

#### INTENT:

To ensure compatibility between the more intensive uses in centers and corridors and lower intensity uses of adjacent residential zones by incorporating design elements that soften transitions and protect light and privacy for adjacent residents.

#### GUIDELINES:

Code provisions require lower heights for portions of buildings that are close to single family residential zones. In addition, any side of the building visible from the ground level of an adjacent single family residential zone shall be given architectural treatment using three or more of the following:

- a. architectural details mentioned under "Ground Level Details"
- b. pitched roof form
- c. windows
- d. balconies
- e. if building is on the Spokane Register of Historic Places, the Secretary of the Interior's Standards for rehabilitation historic design guidelines shall apply.

Deviation from using three of these architectural treatments must meet the intent of this section and requires a recommendation of approval by the Design Review Board.



Backside of the building viewed from adjacent residential road



Form and scale of commercial buildings compatible with adjacent residential uses

## TREATMENT OF BLANK WALLS

### INTENT:

To ensure that buildings do not display blank, unattractive walls to the adjacent street or residential areas.

### GUIDELINES:

Walls or portions of walls where windows are not provided shall have architectural treatment wherever they face adjacent streets or adjacent residential areas (see guidelines for Façade Transparency). At least four of the following elements shall be incorporated into these walls:

- a. masonry (but not flat concrete block)
- b. concrete or masonry plinth at the base of the wall
- c. belt courses of a different texture and color
- d. outward projecting cornice
- e. projecting metal canopy
- f. decorative tilework
- g. trellis containing planting
- h. medallions
- i. opaque or translucent glass
- j. artwork
- k. vertical articulation
- l. lighting fixtures
- m. vertical landscape wall or “green wall”
- n. display windows
- o. signage as identified in “Pedestrian Oriented Signs”
- p. an architectural element not listed above, as approved, that meets the intent.



Projecting metal canopy,  
plinth, wall mounted light  
on a blank wall

Blank wall near the entrance treated with canopy, plinth and horizontal belt courses



Faux windows (back lit at night)  
Trellis  
Architectural treatment of blank walls

## PROMINENT ENTRANCES

### INTENT:

To ensure that main building entrances are easily identifiable, clearly visible, and accessible from streets and sidewalks in order to encourage pedestrian activity and enliven the street.

### GUIDELINES:

1. The principal entry to a store / building shall be marked by
  - (a) ornamentation around the door, and
  - (b) at least one of the following:

- Recessed entrance (recessed at least 3 ft.)
- Protruding entrance (protruding at least 3 ft.)
- Canopy (extending at least 5 ft.)
- Portico (extending at least 5 ft.)
- Overhang (extending at least 5 ft.)

2. When possible, the entrance should be considered a collection of elements:

Overhead: canopy, porches, building extensions

Transitional: stoops, courtyards, stairways, ramps, portals, pocket gardens, decks

Ground Surface: seating walls, special paving, landscaping, trees, lighting

Deviation from this guideline must meet the intent of this section and requires a recommendation of approval by the Design Review Board.



Overhang entrance



Recessed entrance



Protruding entrance



Entrance with portico and ornamental treatments

## FAÇADE TRANSPARENCY

### INTENT:

To provide visual connection between activities inside and outside the building.

### GUIDELINES:

1. In residential, commercial, or mixed-use, a minimum of 15% of any ground floor façade\* that is visible from and fronting on any abutting street shall be comprised of windows with clear, “vision” glass allowing views into the interior.
2. A minimum of 30% of any ground floor commercial or mixed-use building façade\* that is visible from, fronting on, and located within 60 feet of an arterial or pedestrian street shall be comprised of windows with clear, “vision” glass allowing views into the interior. Display windows may be used to meet half of this requirement.
3. A minimum of 50% of any ground floor commercial or mixed-use building façade\* that is visible from and located within 20 feet of an arterial or pedestrian street shall be comprised of windows with clear, “vision” glass allowing views into the interior. Display windows may be used to meet half of this requirement.

\* façade within 2 ft. and 10 ft. above the level of the adjacent sidewalk, walkway or ground level.



Visual connection between indoor and outdoor spaces



30% windows located  
within 60 ft. of street



50% clear facades located  
within 20ft of street

## MATERIALS

### INTENT:

To incorporate quality materials and architectural elements in the building design to support pedestrian oriented development.

### GUIDELINES:

1. Subject to the façade transparency requirements of these design standards and guidelines, street level exterior facades, up to 10 feet above the level of the adjacent sidewalk, walkway or ground level that face public streets or sidewalks, should be clad in durable materials compatible with an urban context, including materials such as stone, tile, metal, masonry, concrete, manufactured cement products, and/or glass.
2. Exterior Insulating Finish Systems (EIFS) and lapped siding products generally do not comply with the intent of the City's design standards and guidelines and are not allowed on ground floor exterior walls that face public streets or sidewalks.
3. On street frontages, exit corridors, garage openings, loading docks, and all recesses, the design professional should provide a finished appearance to the street with street level exterior finishes fully wrapping into the openings.

## MASSING

### Requirement (R)

#### INTENT:

To reduce the apparent bulk of the buildings by providing a sense of “base” and “top” and provide buildings that frame and define the street and contributes to the quality of the public realm and pedestrian experience.

#### GUIDELINES:

1. Buildings shall have a distinct “base” at the ground level, using articulation and high-quality materials as noted in the Materials section.
2. The “top” of the building shall be treated with a distinct outline that adds variation through varying heights, steps, or depths. See Roof Form section.
3. New structures shall incorporate vertical and horizontal modulations to develop distinctive architectural volumes, break monotonous volumes, and create fine-grain character in scale with adjacent neighborhood character.

Deviation from these guidelines must meet the intent of this section and be recommended by the Design Review Board.

Different material at ground level to define a “base”

### STANDARDS AND GUIDELINES FOR ALL CENTERS AND CORRIDORS



## ROOF FORM

### Requirement (R)

#### INTENT:

To ensure that roof lines present a distinct profile and appearance for the building and express the neighborhood character.

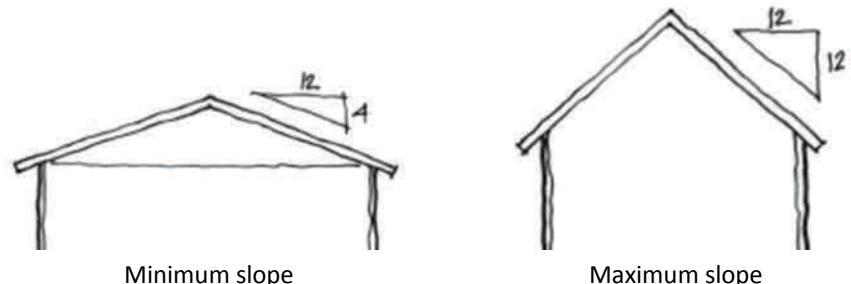
#### GUIDELINES:

Buildings shall incorporate one of the following roof forms:

- pitched roofs with a minimum slope of 4:12 and maximum slope of 12:12, especially to highlight major entrances.
- outward projecting cornices to create a prominent edge when viewed against the sky.
- flat roofs are to be used in reference to surrounding context, reinforce the architectural character of the street, and be modulated to establish human scale interaction.
- parapets without vertical or horizontal modulation in any 30 foot span shall have an outward projecting cornice of six inches minimum.
- stepped parapets of varying heights (2 feet or 0.1 times the wall height), cornice or other architectural projection articulated through varying heights and depths.

Deviation from these guidelines must meet the intent of this section and be approved by the Design Review Board.

### STANDARDS AND GUIDELINES FOR ALL CENTERS AND CORRIDORS



Minimum slope

Maximum slope



Projecting cornice

## HISTORIC CONTEXT CONSIDERATIONS

### INTENT:

To ensure that infill and rehabilitation, when it is adjacent to existing buildings having historic architectural character, is compatible with the historic context within the neighborhood.

### GUIDELINES:

1. New development should incorporate historic architectural elements that reinforce the established character of a center or corridor but still remain a product of their own times. The following elements constitute potential existing features that could be reflected in new buildings:

- materials
- window proportions
- cornice or canopy lines
- roof treatment
- colors

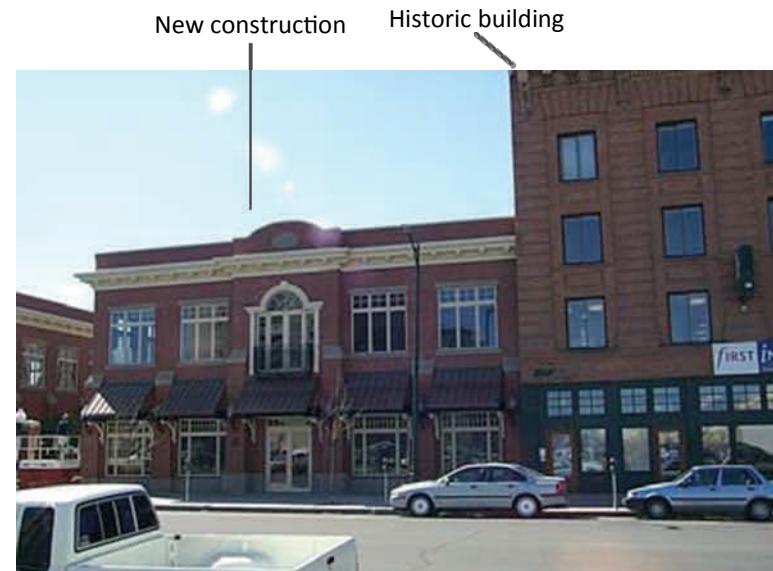
2. When rehabilitating existing historic buildings, property owners are encouraged to follow the Secretary of the Interior's Standards for Rehabilitation\*.

- if original details and ornamentation are intact, they should be retained and preserved.
- if original details are presently covered, they should be exposed or repaired.
- if original details are missing, missing parts should be replaced to match the original in appearance.  
Remaining pieces or old photos should be used as a guide.

3. If a proposed building is not adjacent to other buildings having a desirable architectural character, it may be necessary to look at contextual elements found elsewhere within the area.

\* A copy is available at the 3rd floor of City Hall or on the Internet at [www.nps.gov](http://www.nps.gov)

### STANDARDS AND GUIDELINES FOR ALL CENTERS AND CORRIDORS



New construction compatible with historic context



Rehabilitated historic building

## SCREENING OF ROOFTOP EQUIPMENT

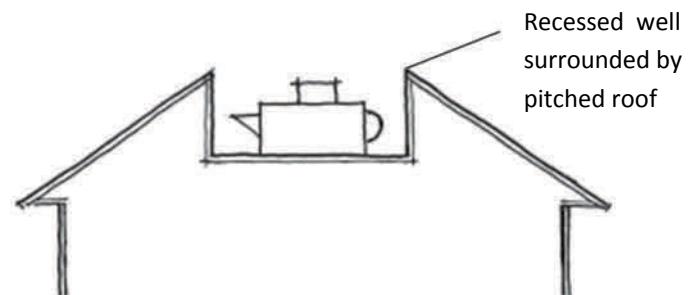
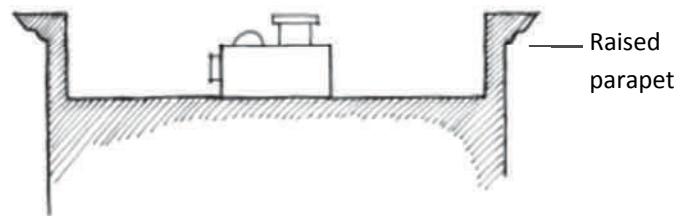
STANDARDS AND GUIDELINES FOR  
ALL CENTERS AND CORRIDORS

### INTENT:

To screen view of rooftop mechanical and communications equipment from the ground level of nearby streets and residential areas.

### GUIDELINES:

1. Mechanical equipment shall be screened by extended parapet walls or other roof forms that are integrated with the architecture of the building.
2. Painting equipment, erecting fences, and using mansard-type roofs are not acceptable methods of screening.
3. Cell phone transmission equipment should utilize stealth design when located on rooftops.



Mechanical equipment  
behind the screen wall



Rooftop treatment

## LOCATION OF PARKING LOTS

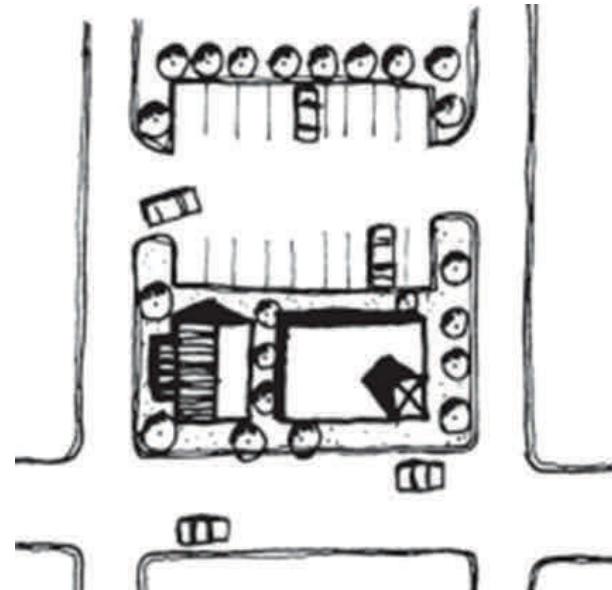
### STANDARDS AND GUIDELINES FOR SITES ON PEDESTRIAN STREETS

#### INTENT:

To maintain a contiguous, active pedestrian street front along designated Pedestrian Streets by locating parking lots behind buildings.

#### GUIDELINES:

1. Parking lots shall not be located between a building and a Pedestrian Street.



Parking lot behind the building



Parking lot behind the building

## CURB CUTS

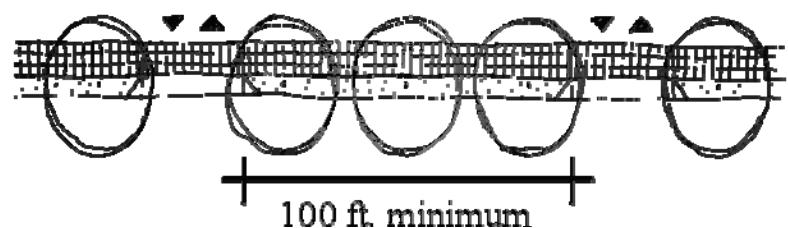
### STANDARDS AND GUIDELINES FOR SITES ON PEDESTRIAN STREETS

#### INTENT:

To maintain a continuous uninterrupted sidewalk by minimizing driveway access

#### GUIDELINES:

1. Curb cuts within an ownership should be spaced at no less than 125 feet apart along a principal or minor arterial, and no more than 100 feet apart along a collector arterial.
2. Curb cuts shall not be located along a designated Pedestrian Street.
3. Access to parking should be from the alley, or from a side street if access from the alley is not possible. Access to parking shall not be from a Pedestrian Street unless no other means of access is possible.



## STREETSCAPE ELEMENTS

### STANDARDS AND GUIDELINES FOR SITES ON PEDESTRIAN STREETS

## STREETSCAPE ELEMENTS

### INTENT:

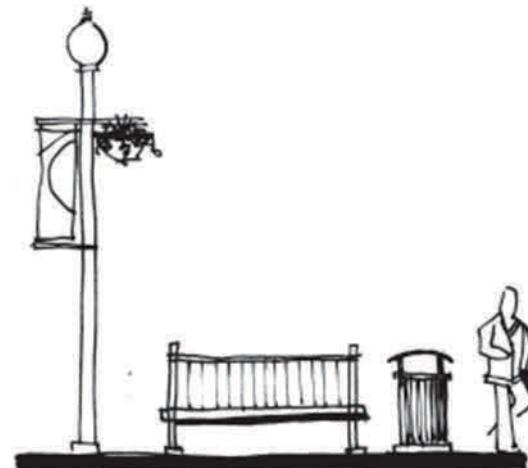
To create a more pedestrian friendly street through the use of site furnishings along designated Pedestrian Streets.

### GUIDELINES:

1. Publicly-usable site furnishings such as benches, tables, bike racks and other pedestrian amenities shall be provided at building entrances, plazas, open spaces, and/or other pedestrian areas for all buildings larger than 10,000 sf. Buildings less than this size are encouraged to include such amenities. Specific types of site furnishings shall be approved by the City.



Bollards, trash receptacles and benches along the sidewalk



Bench and trash receptacle grouped with sidewalk light



## STREET - FACING ENTRANCES

### INTENT:

To ensure that building entrances directly reinforce pedestrian activity on the Pedestrian Street sidewalks.

### GUIDELINES:

The primary entrance to the building shall be visible from and fronting on a Pedestrian Street.



Street facing entrances



Design Standards and Guidelines for Centers and Corri-

## MAXIMUM SETBACK

### INTENT:

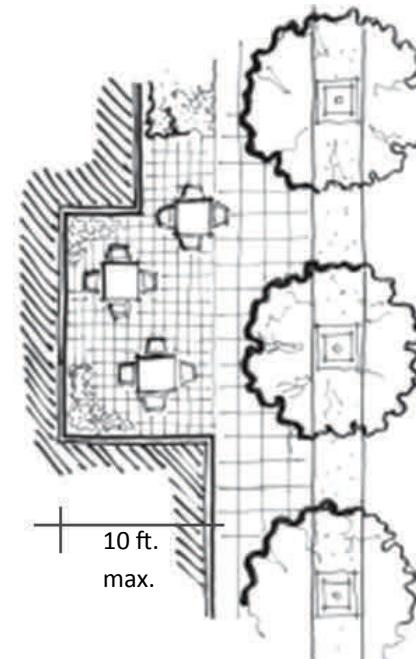
To create a lively, pedestrian friendly sidewalk environment.

### GUIDELINES:

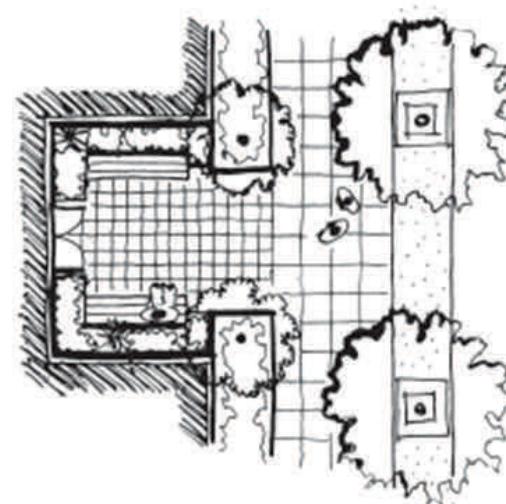
Along Pedestrian Streets, buildings shall be set up to the back of the required sidewalk (see Setbacks section of Land Use Code for Centers and Corridors), except for a setback up to 10 ft. for the purpose of providing a publicly accessible "plaza," "courtyard," or recessed entrance.



Building with no setback from sidewalk



Building is set back from sidewalk to provide plaza



Building is set back from sidewalk for recessed entrance/forecourt

## GROUND LEVEL DETAILS

### INTENT:

To ensure that buildings along any Pedestrian Street display the greatest amount of visual interest and reinforce the character of the streetscape.

### GUIDELINES:

Façades of commercial, residential, and mixed-use buildings that face Pedestrian Streets shall be designed to be pedestrian-friendly through the inclusion of at least three of the following elements:

- a. kickplates for storefront windows
- b. projecting sills
- c. pedestrian scale signs
- d. canopies
- e. plinths
- f. containers for seasonal planting
- g. tilework
- h. medallions
- i. rolling doors or windows
- j. if building is on the Spokane Register of Historic Places, the Secretary of the Interior's Standards for Rehabilitation historic design guidelines shall apply.



Various ground level treatments



## PEDESTRIAN ORIENTED SIGNS

### INTENT:

To ensure that signs are interactive with people on foot.

### GUIDELINES:

1. Signs shall be oriented to pedestrians, rather than people in vehicles. The following are types of signs that are oriented to pedestrians:
  - projecting signs (blade signs)
  - window signs (painted on glass or hung behind glass)
  - logo signs (symbols, shapes)
  - wall signs over entrance
  - sandwich board signs
  - ground signs
2. Pole signs shall not be permitted.



Blade sign



Wall sign



Sandwich board sign



Window sign

## INTEGRATION WITH ARCHITECTURE

### INTENT:

To ensure that signage is part of the overall design of a project and not additive or an afterthought.

### GUIDELINES:

1. The design of buildings and sites shall identify locations and sizes for future signs. As tenants install signs, such signs shall be in conformance with an overall sign program that allows for advertising which fits with the architectural character, proportions, and details of the development. The sign program shall indicate location, size, and general design.
2. Signs shall not project above the roof, parapet, or exterior wall.



Sign integrated with building order and bays

### ADDITIONAL STANDARDS AND GUIDELINES FOR TYPE 1 CENTERS AND CORRIDORS



Sign integrated with the entrance



Sign integrated with building mass

## CREATIVE GRAPHIC DESIGN

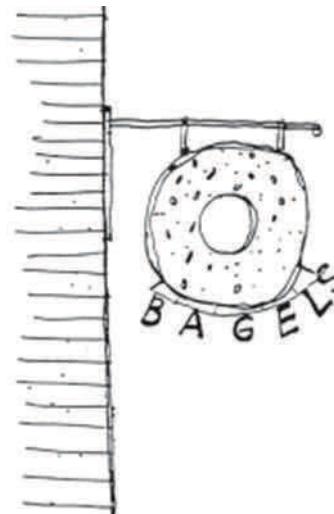
### ADDITIONAL STANDARDS AND GUIDELINES FOR TYPE 1 CENTERS AND CORRIDORS

#### INTENT:

To encourage interesting, creative and unique approaches to the design of signs.

#### GUIDELINES:

1. Signs should be highly graphic in form, expressive, and individualized.
2. Signs should convey the product or service offered by the business in a bold, graphic form.
3. Projecting signs supported by ornamental brackets and oriented to pedestrians are strongly encouraged.
4. If projecting signs or wall signs incorporate one-of-a-kind graphic elements, the size otherwise allowed by SMC 17C.240, Signs, may be increased by 20%, so long as the sign is oriented to pedestrians.



Sign expressing the product, integrated with graphic form



Unique projecting signs

## UNIQUE LANDMARK SIGNS

### ADDITIONAL STANDARDS AND GUIDELINES FOR TYPE 1 CENTERS AND CORRIDORS

#### INTENT:

To respond to the unique character of the neighborhood and business.

#### GUIDELINES:

1. Retain existing historic signs and landmark structures that feature the character of the area.
2. New landmark signs should correspond to the location, setting and type of businesses, and shall be approved by the Planning Director.



Unique landmark sign to express the type of business



Regionally famous landmark structure the milk-bottle restaurant



Landmark sign at Garland District

## GROUND SIGNS

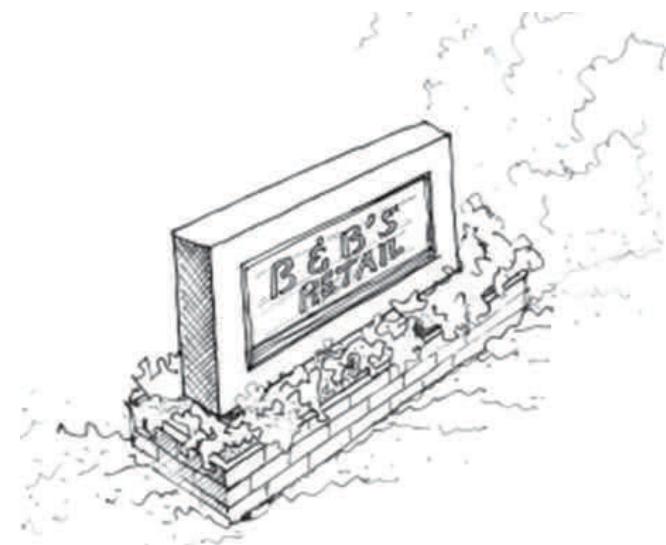
### ADDITIONAL STANDARDS AND GUIDELINES FOR TYPE 1 CENTERS AND CORRIDORS

#### INTENT:

To ensure that signs are not principally oriented to automobile traffic.

#### GUIDELINES:

1. Pole signs shall be prohibited. All freestanding signs shall be ground signs no higher than 5 feet total.
2. The base of any ground sign shall be planted with shrubs and seasonal flowers.



Ground sign with landscaping and sculpture